

Morel Tiossok Ngoulla

✉ ngoulla2@gmail.com 📞 +237653871607 📍 Douala pk-14, 00237 Douala

Profile

Passionate about technology and education, I have a diverse background that includes teaching software engineering, enhancing IT infrastructure, and managing complex network systems. By fostering a hands-on learning environment and leveraging my technical skills, I aim to contribute to projects that require a multifaceted approach to solving challenges while empowering users and learners alike.

Education

Software engineering

Oct 2022 – Jun 2023

Institute University of Tropics (IUGET), Douala

- Gained practical experience in software engineering with coursework in programming, networking, and graphic design.
- Acquired skills in network configuration and maintenance, focusing on enhancing connectivity and performance.
- Developed a strong foundation in computer repair, maintenance, and IT troubleshooting.

Network administration

Jul 2021 – Aug 2021

NBN academy, Mbouda

- Learned advanced troubleshooting techniques for network-related issues.
- Developed skills in network architecture design and implementation.
- Cisco devices installation and configuration

Certificates

GCE O level

Jun 2018

Certificate equivalent to BEPC.

GCE A LEVEL

Jun 2020

Certificate equivalent to BAC.

Internship Certificate

Mar 2022

Certificate showing and proving that I attended an internship as a software engineer.

HND

Jun 2023

- Higher National Diploma in software engineering

Personal details

Date of birth

March 22, 2001

Place of birth

Balatchi

Gender

Male

Nationality

Cameroonian

Civil status

Single

Skills

Graphic designing

Maintenance and repair

System Administration

Microsoft office

Community manager

Network administration

Security camera installation

Programming

Languages

English

Français

I consent to the processing of my personal data for the purpose of recruitment for the position to which I am applying.

Achievements

- Successfully enhanced student engagement and improved learning outcomes by incorporating innovative teaching methodologies in programming, networking, and graphic design courses.
- Played a key role in boosting the organization's online presence by managing social media pages, achieving a 50% increase in follower engagement.
- Trained colleagues in computer repair and maintenance, ensuring swift recovery from technical issues and minimizing business
- Developed and implemented a school management system using Java programming, enhancing administrative efficiency and communication.
- Configured and maintained network devices and security cameras, enhancing organizational IT infrastructure and ensuring robust security measures across all locations in Douala.
- Developed a pharmacy drug alert system (PDAS) which will help the users to register drugs in the system and also alert the users when a certain drug will soon get expired.
- Design a whatsapp bot which has many features (<https://github.com/bugs-tech/BUGSbot-v2>)
- develop a website tool for my community (<https://bugstech.vercel.app/index.html>)

Employment

Teacher

Jul 2022 - Aug 2022

NBN Academy, Douala

I was in charge of teaching software engineer some courses which were programming, networking and graphic designing.

- Assessed student progress through regular exams and practical projects, tailoring instruction to meet diverse learning needs.

Informaticien

Jul 2024 - Present

Groupe Magnong, Douala

- Developed and implemented IT solutions to enhance network connectivity and performance.
- Managed computer repair and maintenance processes, ensuring minimal downtime.
- Monitored and optimized system performance across multiple locations.
- Configured and maintained network devices to ensure robust IT infrastructure across the organization.
- Installation and maintenance of security cameras
- Boosting and managing social media pages

Hobbies

- Graphic design
- Programming
- Cycling
- Watching movies
- Reading

Qualities

- Problem-solving
- Collaboration
- Creativity
- Adaptability
- Critical thinking

Internships

IT

Feb 2022 – Mar 2022

EPFA-PRO, Douala

- Conception and designing of logos and flyers .
- Contributed to the development of a seamless user interface for an internal application.

IT departments

Feb 2024 – May 2024

Groupe Magnong, Douala

- Assisted in configuring and managing network devices to support IT department operations.
- Developed custom IT solutions to streamline internal departmental processes.
- Participated in the installation and maintenance of security infrastructures for departmental security.
- Helped optimize system performance and ensured efficient resource utilization within the IT department.
- Contributed to the management and enhancement of departmental IT resources to minimize downtime.