eReport Portal

Installation and Usage

April 14th 2019

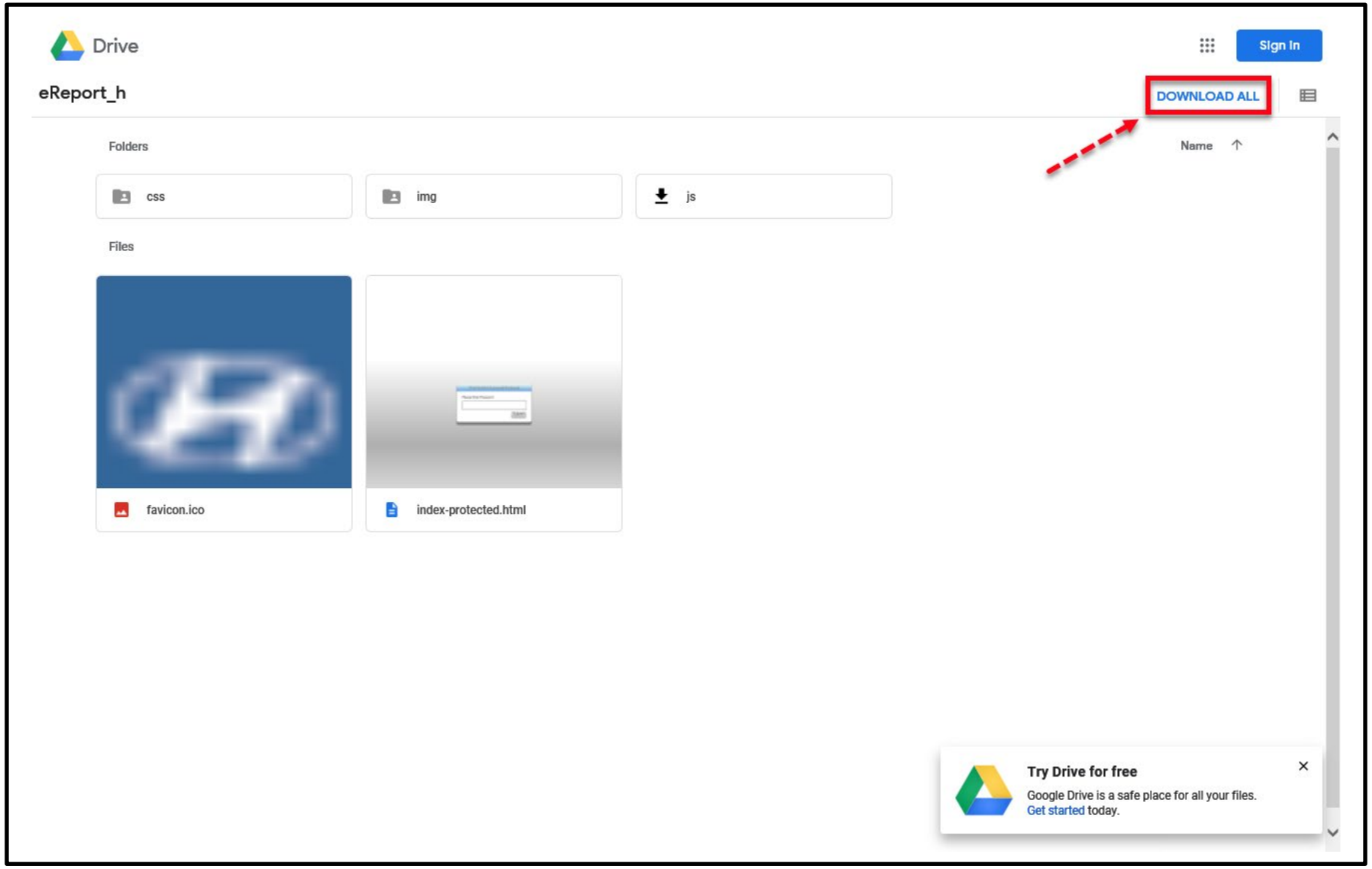
HYUNDAI

eReport Installation.

eReport Portal Installation

Navigate to Google Drive Download Link: https://drive.google.com/open?id=1hk_RhvilUTxiVDLDlEz1zJi7kSh9mMuY

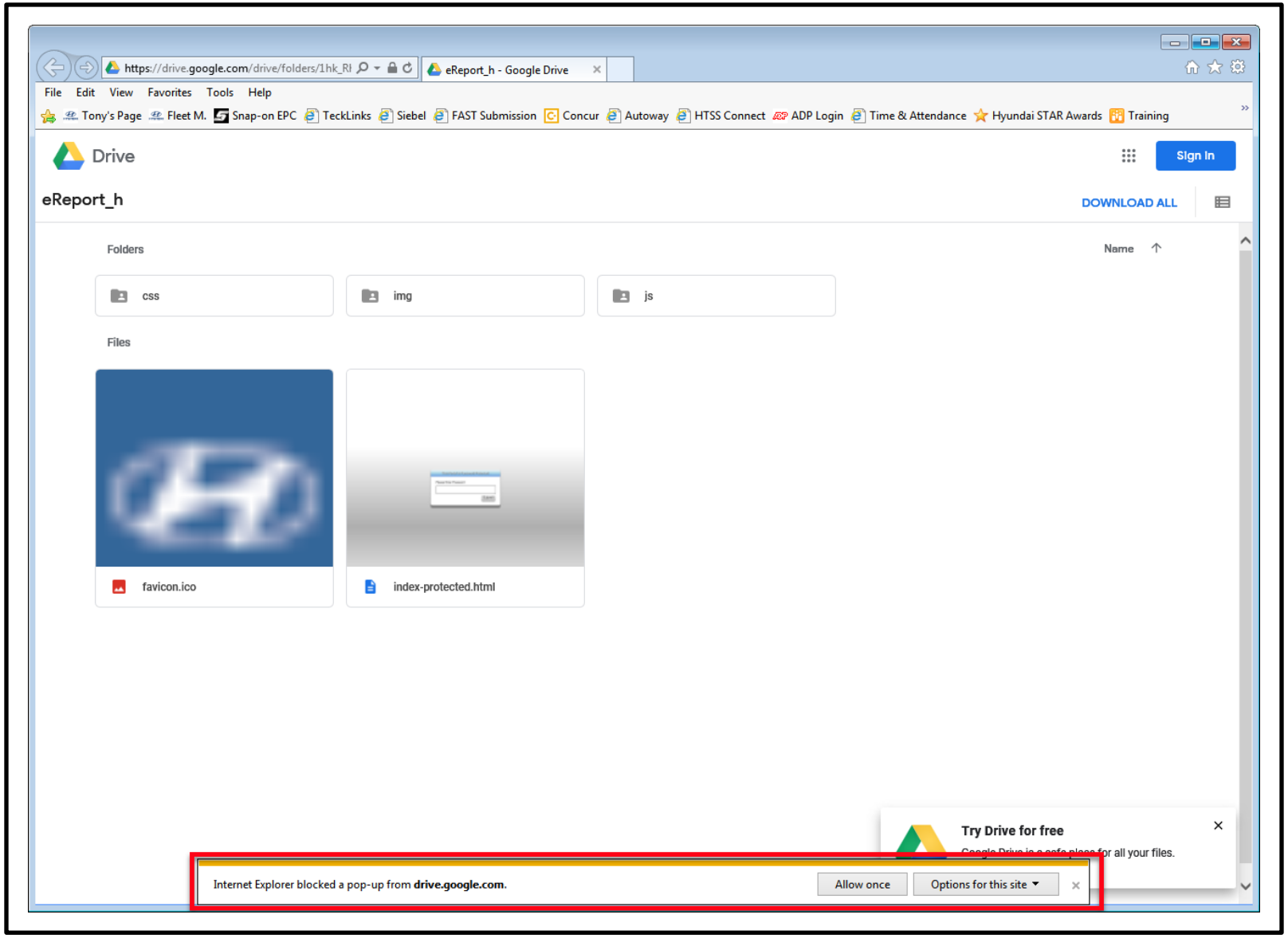
Select “Download All”



eReport Portal Installation

Allow “pop-up” from drive.google.com, when prompted

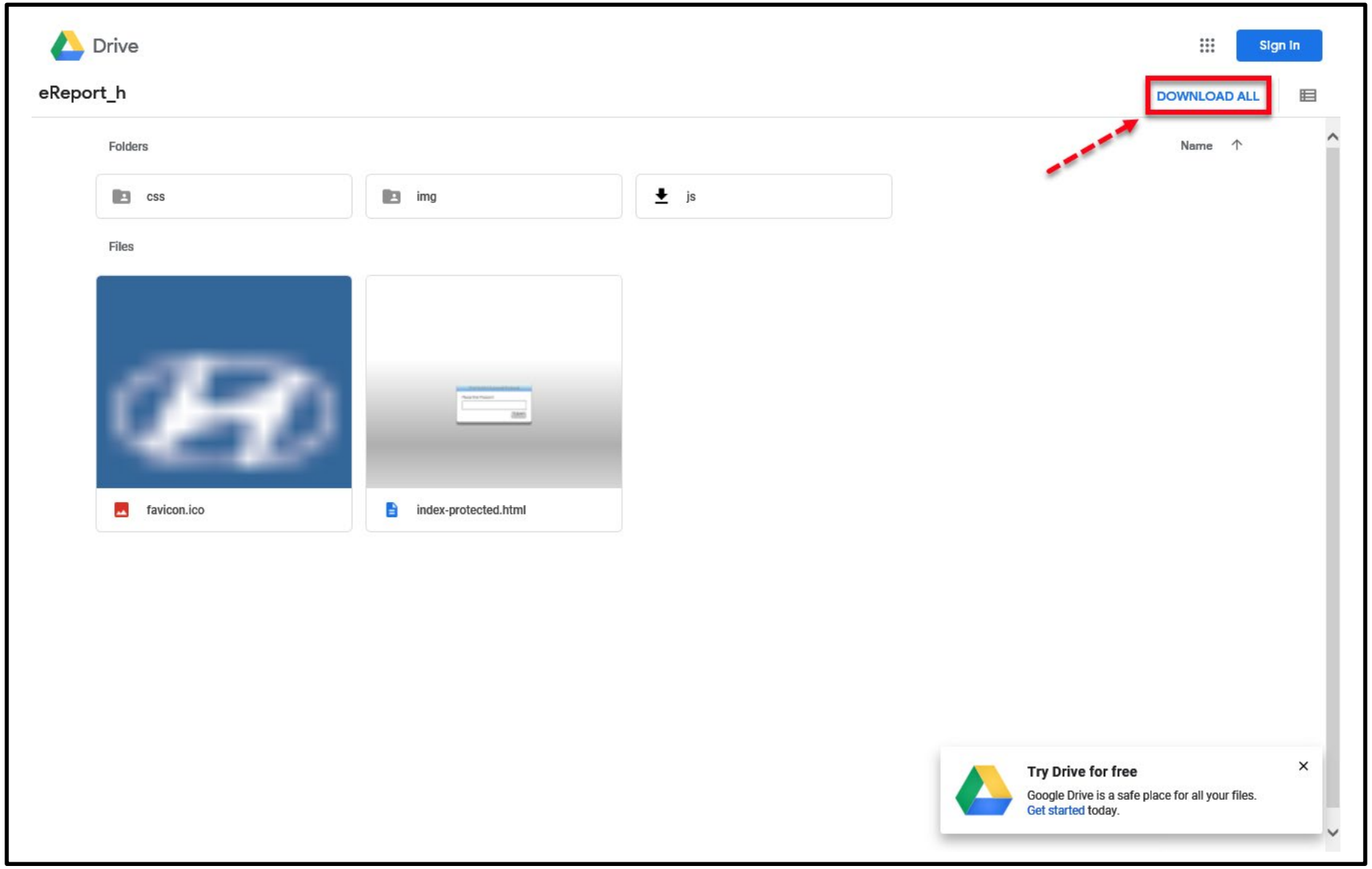
Select “Allow Once”



eReport Portal Installation

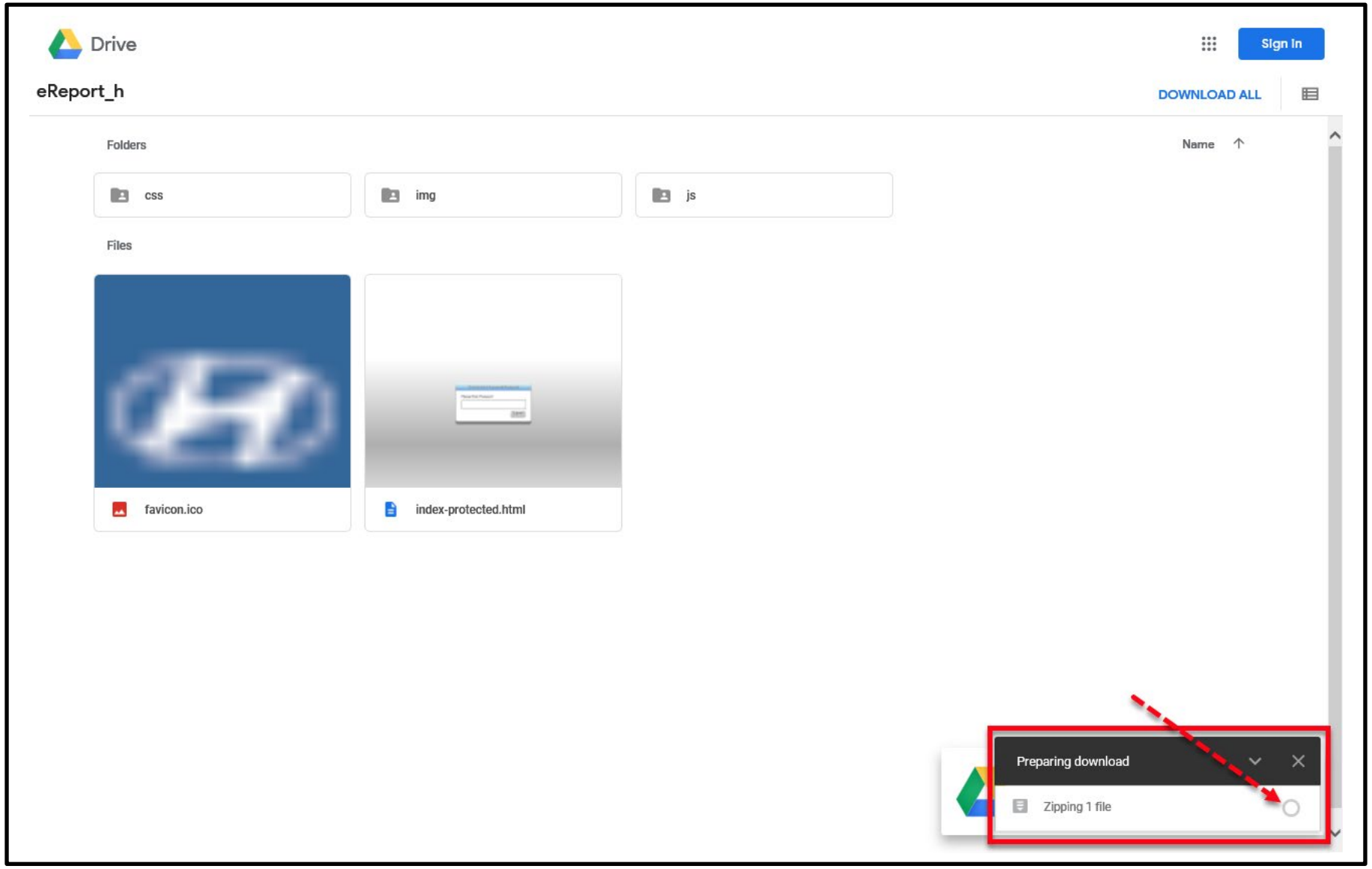
Select “Download All” a second time

Select “Download All”



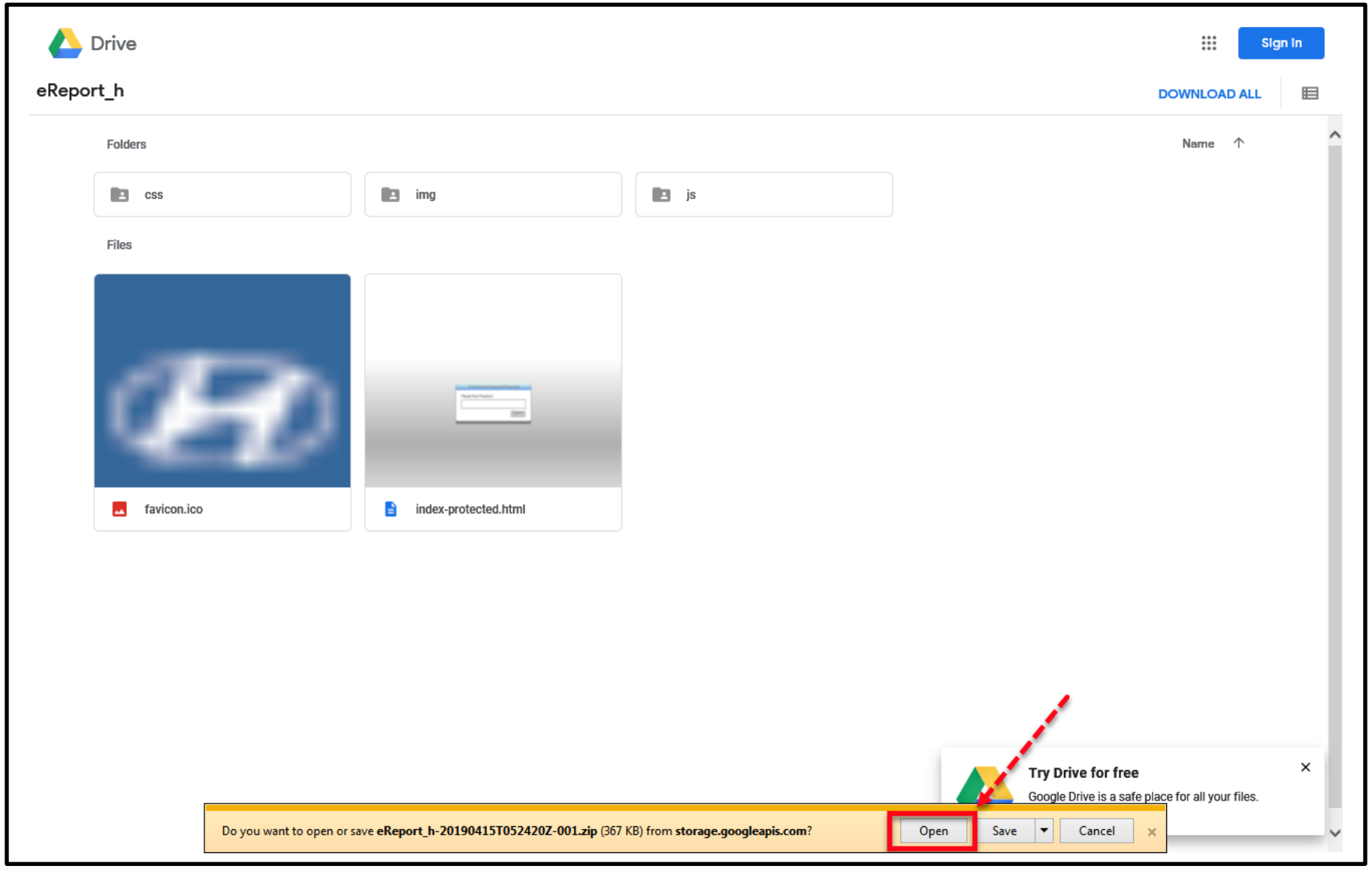
eReport Portal Installation

Allow files to download.



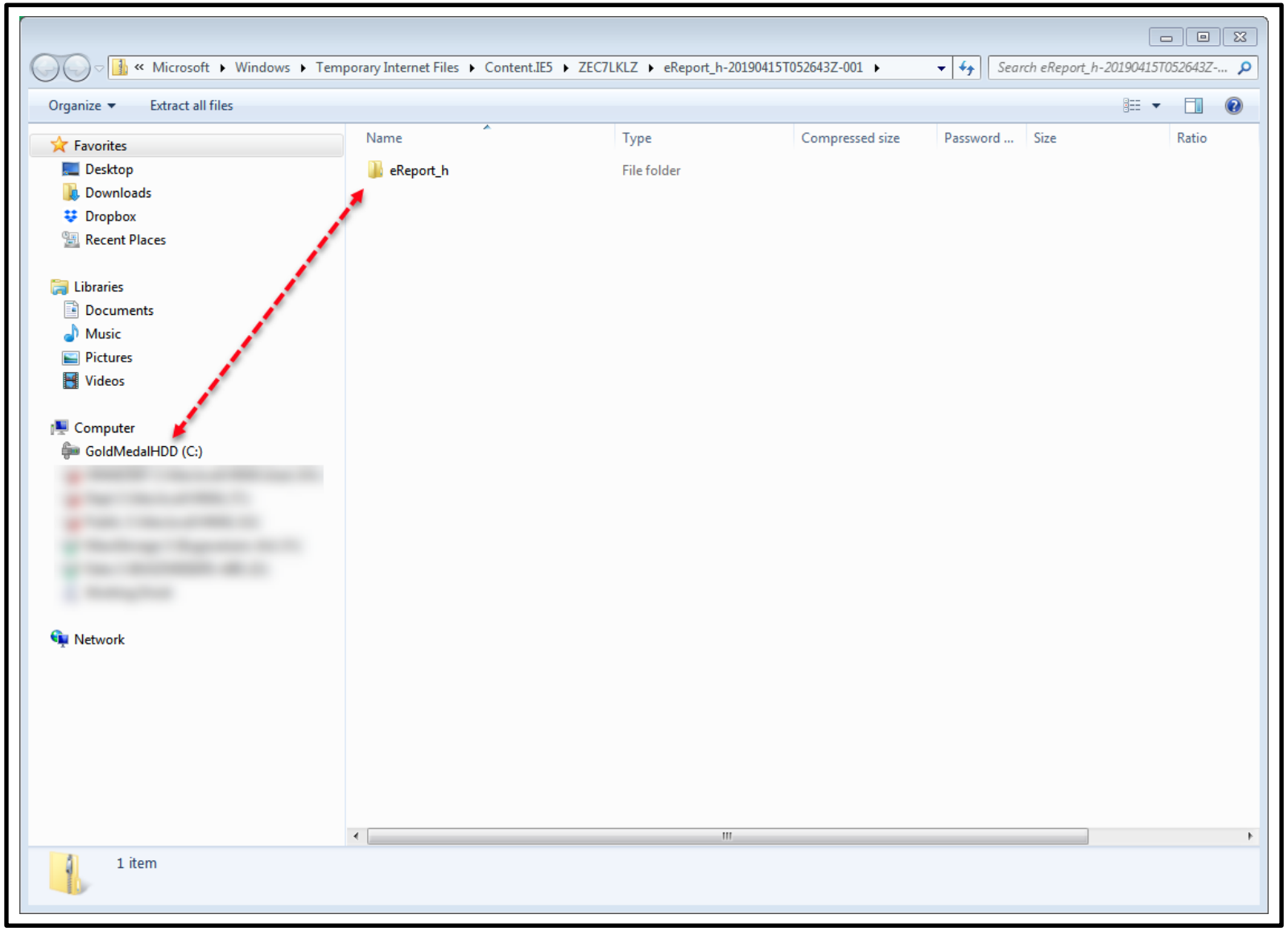
eReport Portal Installation

Select “Open” when prompted



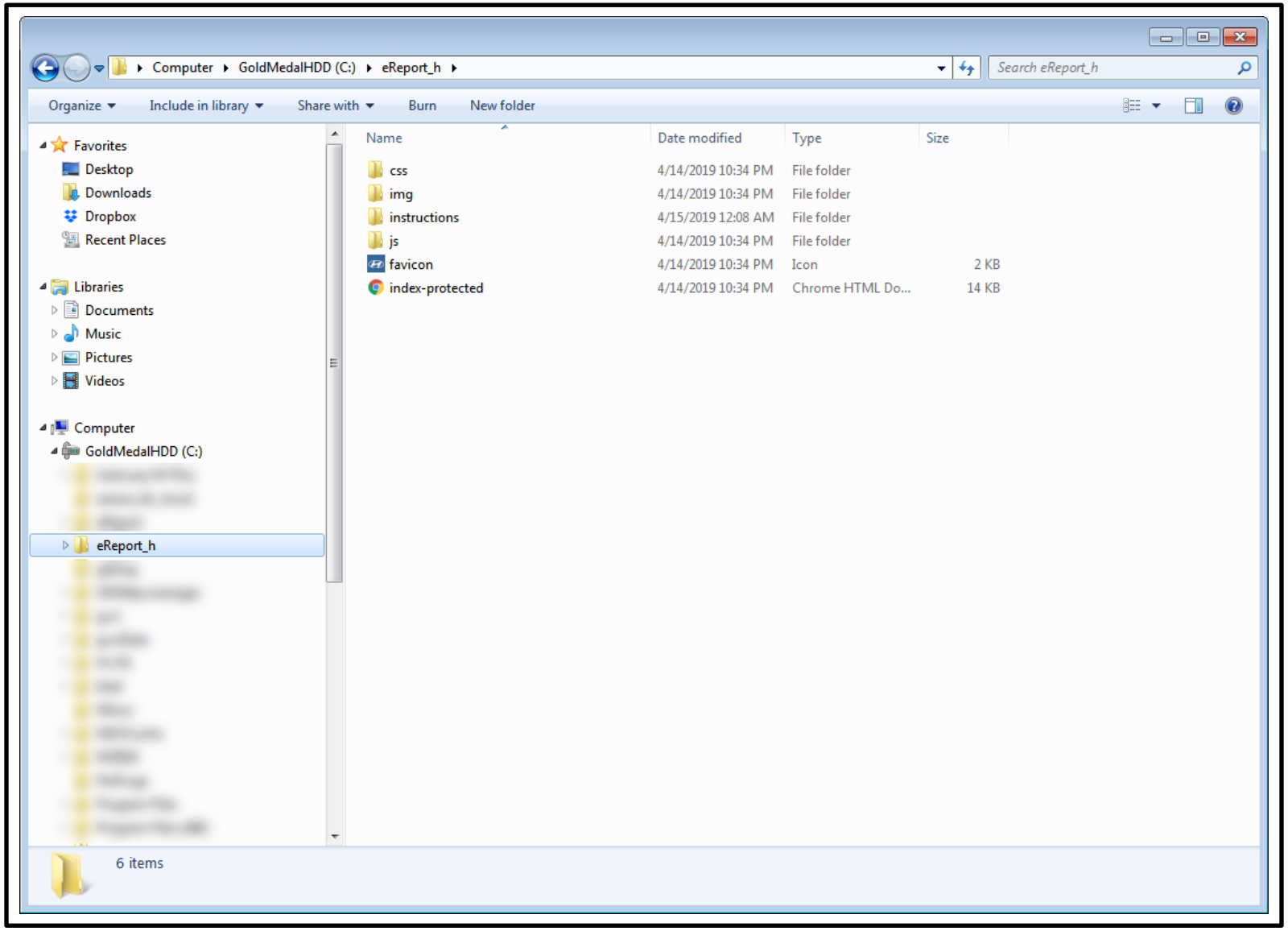
eReport Portal Installation

Drag and Drop “eReport_h” into your C drive



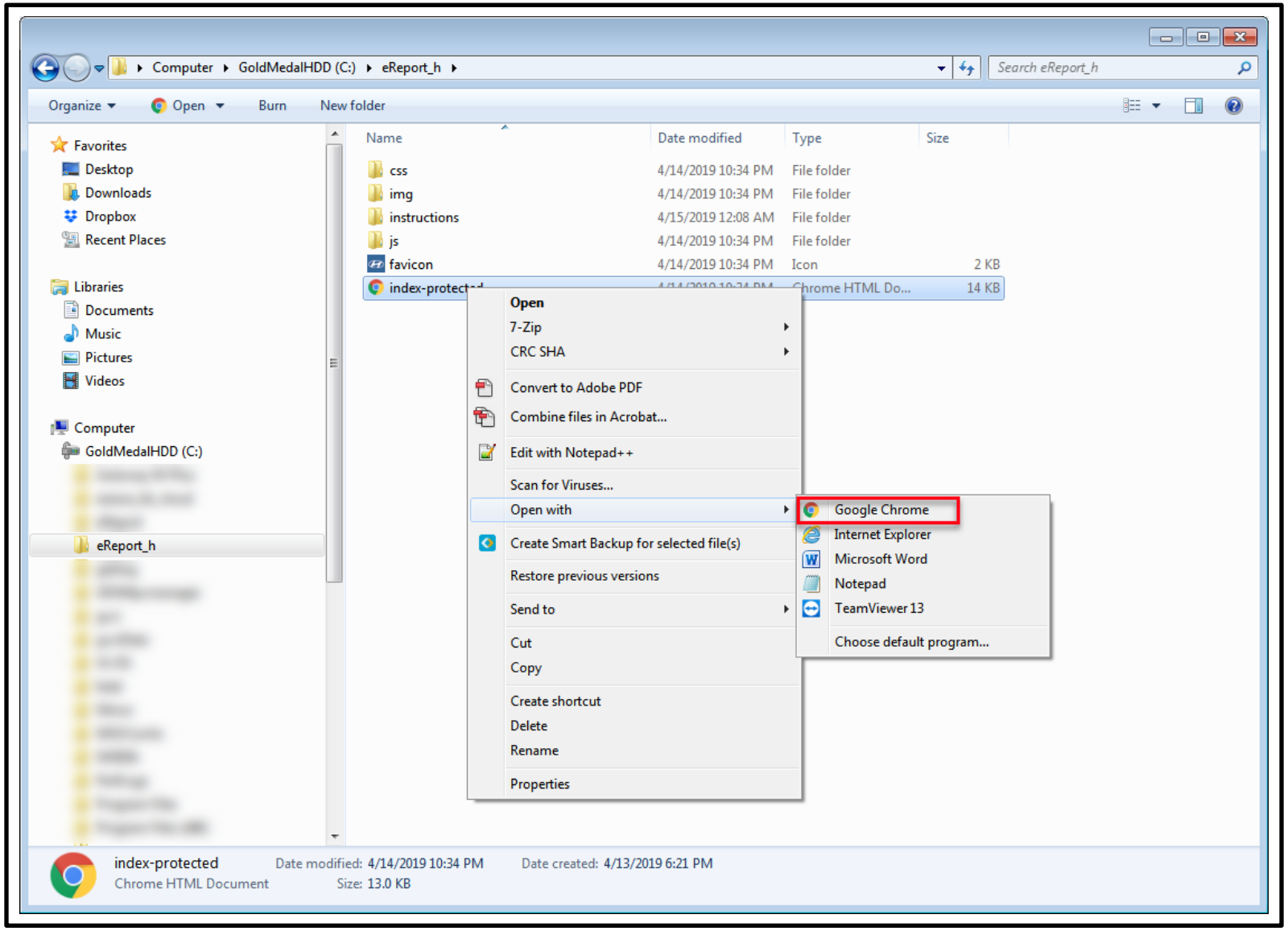
eReport Portal Installation

Folder should now show within the “C” Drive and file structure should look as below
(***if file structure is not shown as below, portal will not operate correctly***)



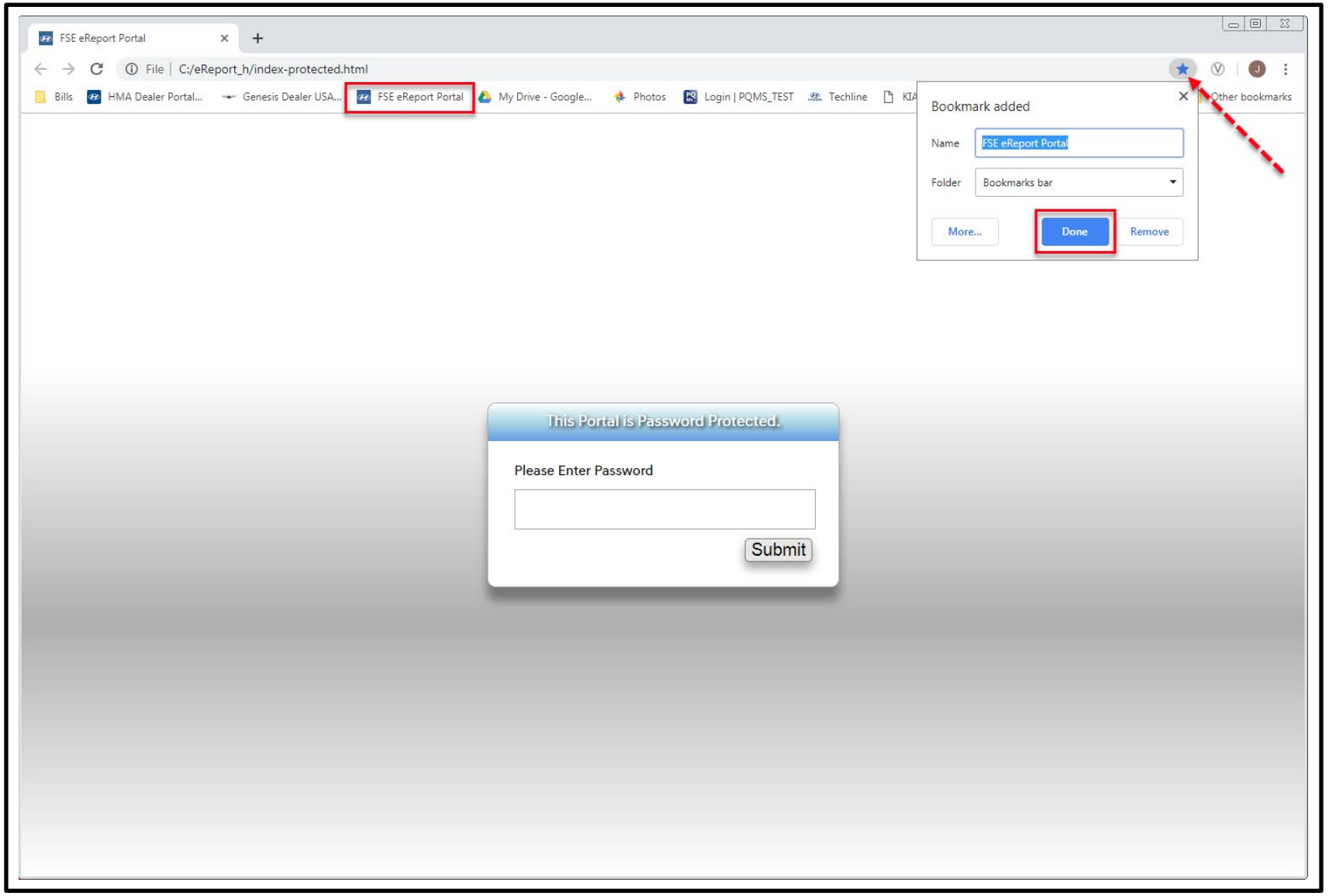
eReport Portal Installation

Right click “index-protected” and select “Open with”, then select “Google Chrome”
(if not available, need to download, application will only work within Google Chrome)



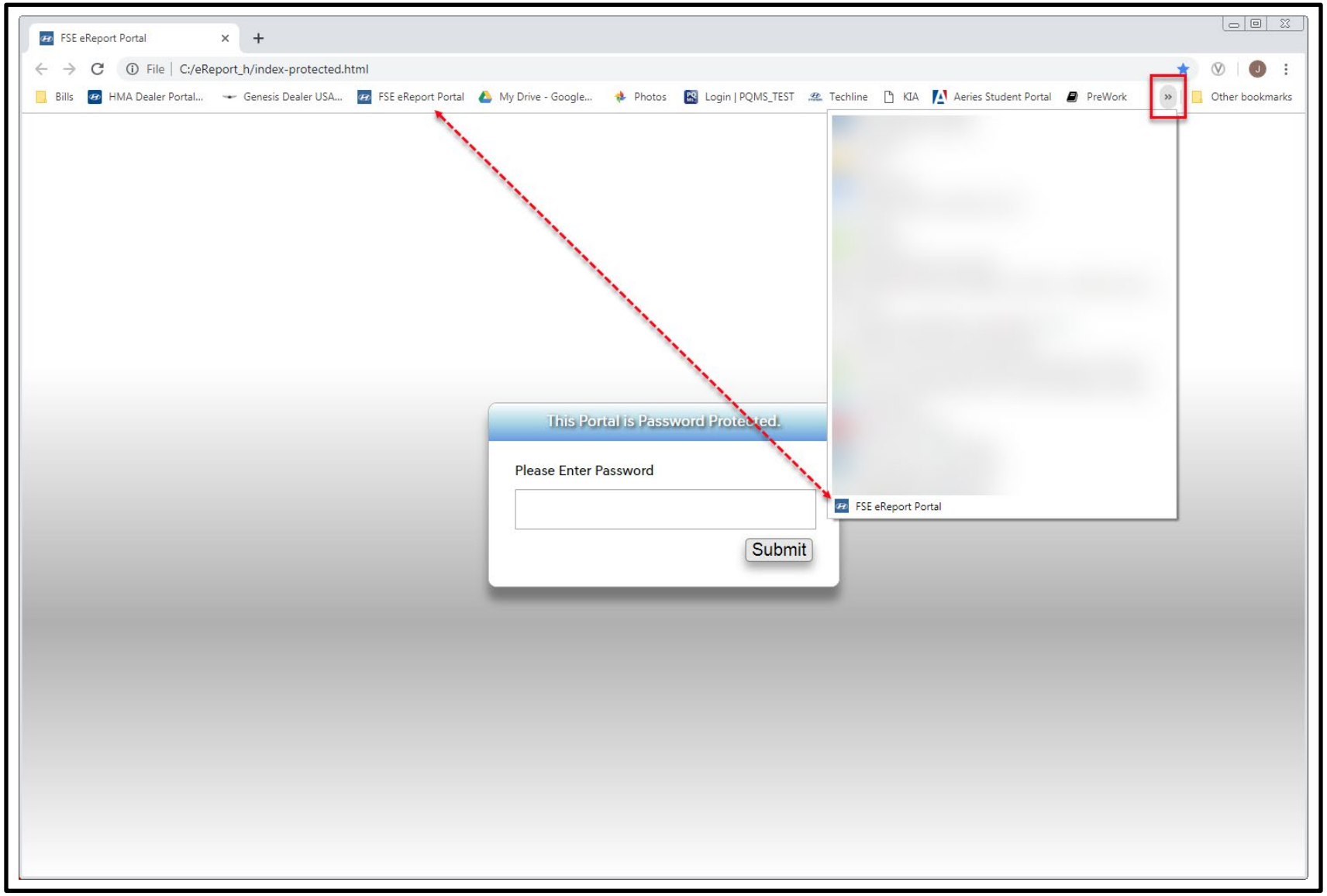
eReport Portal Installation

Once open, select “Bookmark” star to add to bookmarks, when prompted click “Done” and if correct, will show in bar as shown below.
(***if this is not seen when file is opened as shown in previous slide file structure is not correct as shown in slide # 8***)



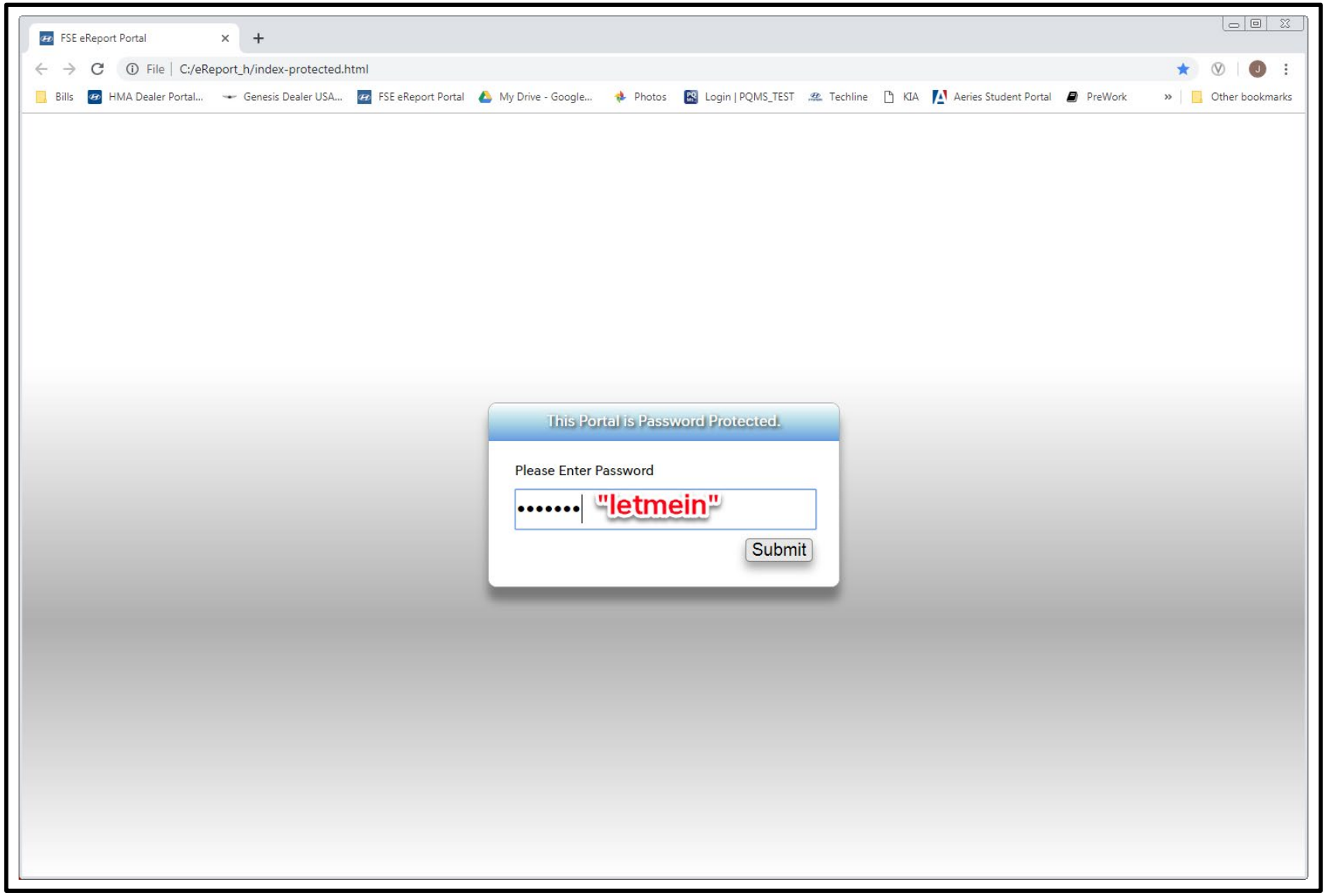
eReport Portal Installation

If multiple bookmarks already in place may have to select right arrow to see, Icon can be moved if desired by dragging and dropping to desired location within the Bookmark Bar.)



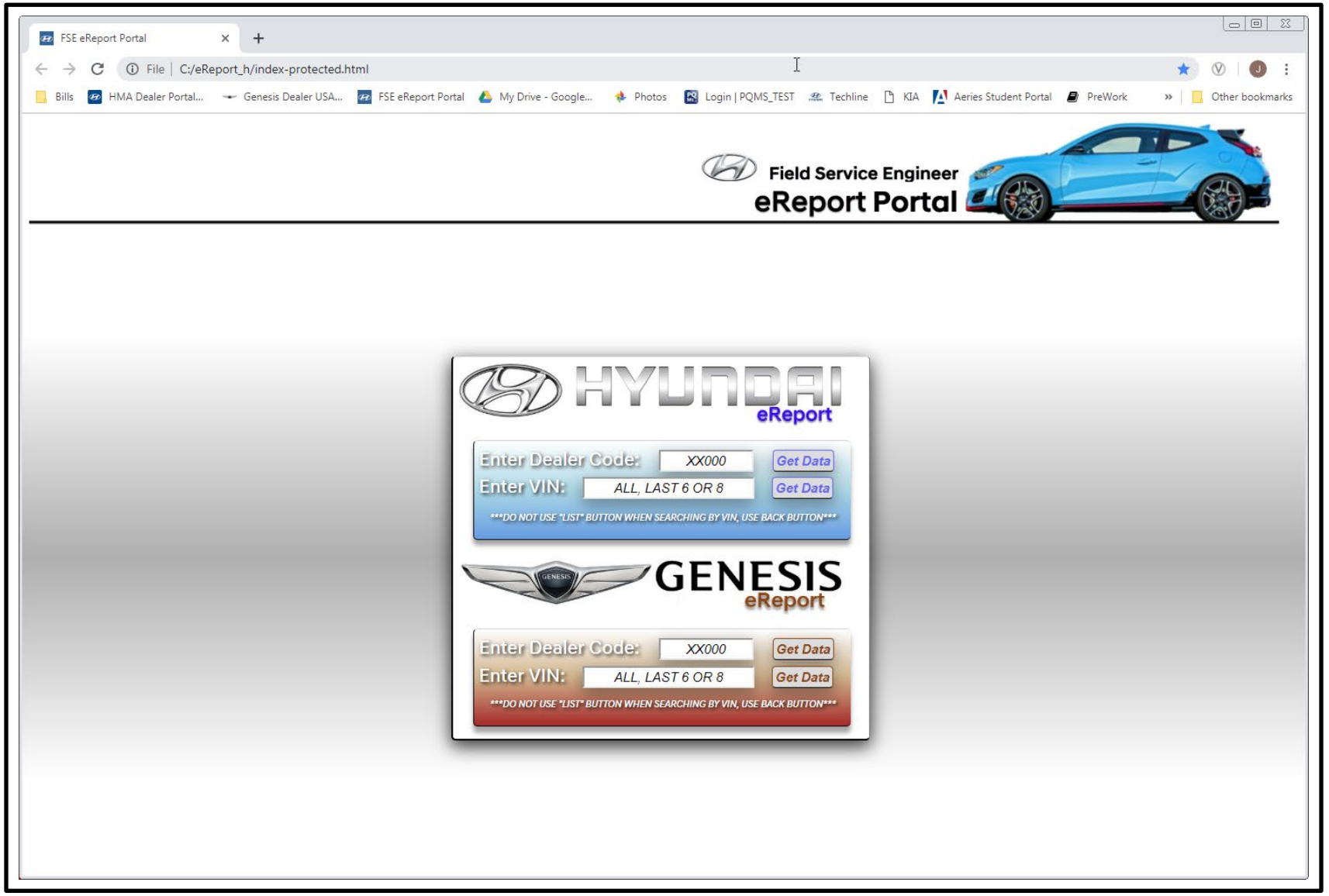
eReport Portal Installation

Once loaded into the Bookmark Bar, enter password “letmein” (without quotes) and press select or hit enter



eReport Portal Installation

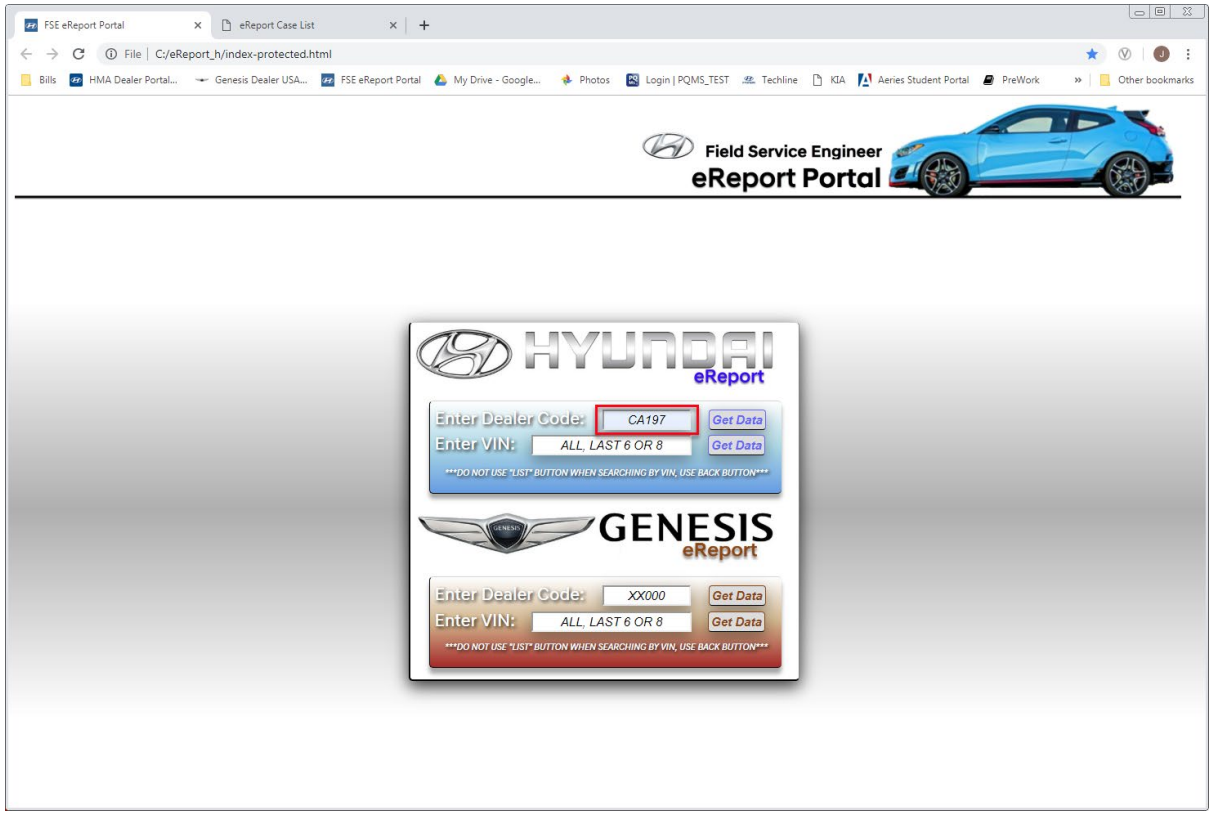
If password was entered correctly, and file structure is as shown in slide #8, this is what will be shown on screen



eReport Portal Operation.

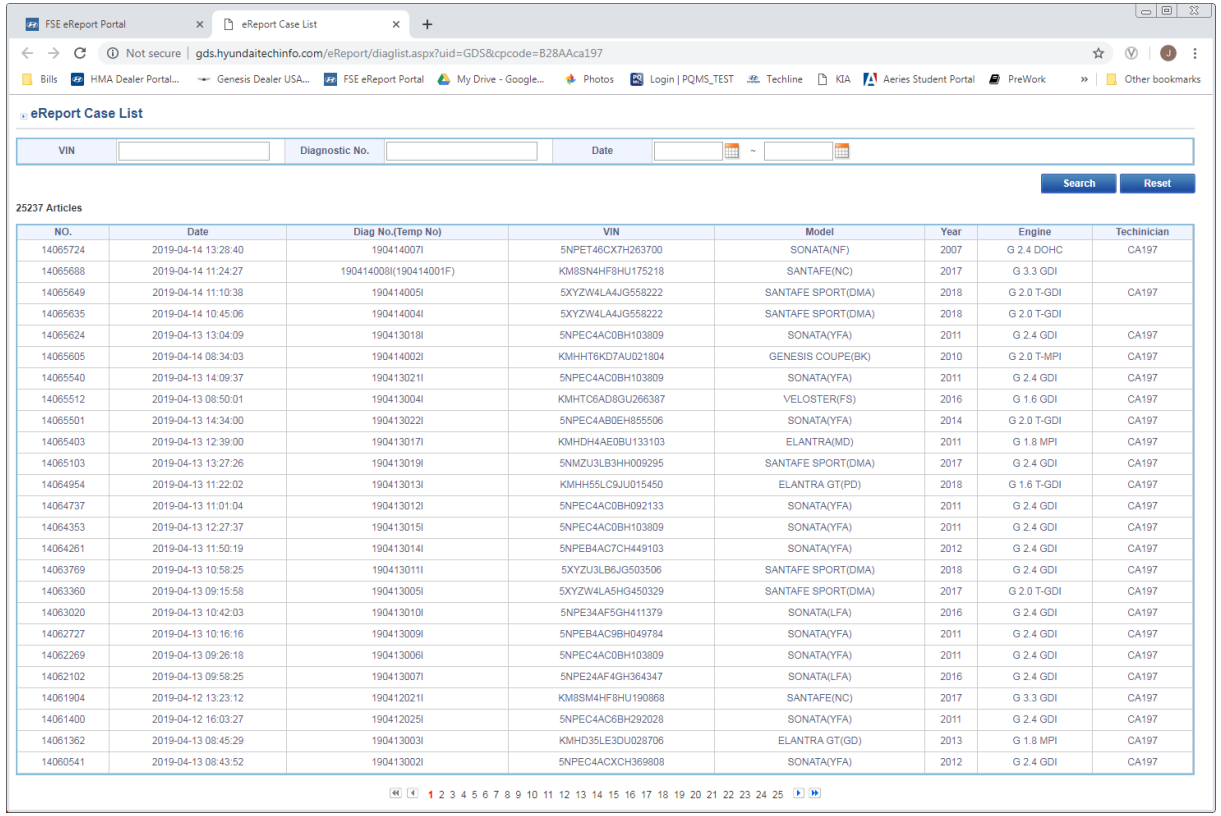
eReport Portal Operation

Right click “index-protected” and select “Open with”, then select “Google Chrome”



If dealer information is desired, enter dealer code within desired car line (Hyundai / Genesis) and click “Get Data”.

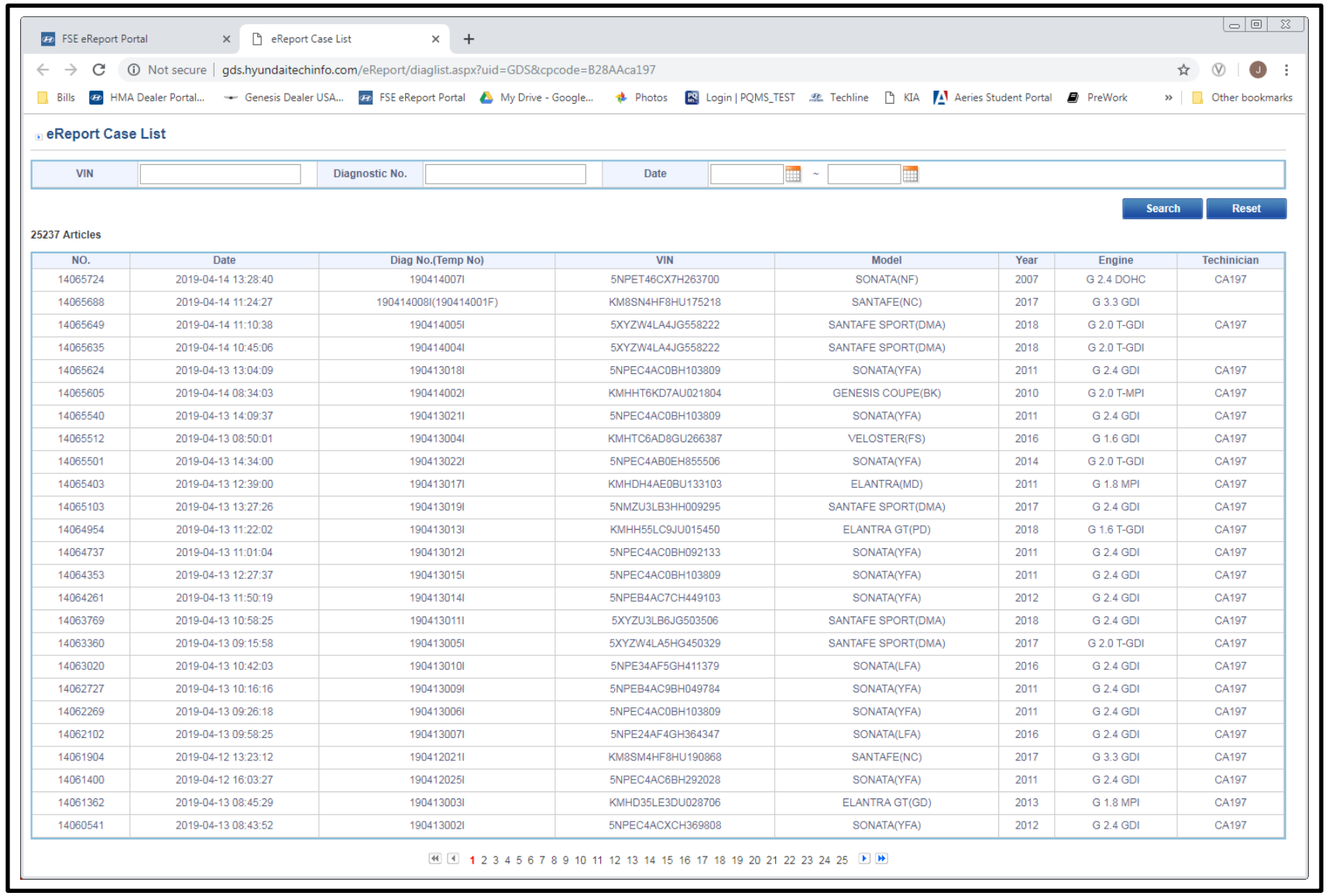
Once “Get Data” is pressed a separate tab will open showing dealer’s eReport case data



NO.	Date	Diag No.(Temp No)	VIN	Model	Year	Engine	Techinician
14065724	2019-04-14 13:28:40	190414007I	5NPET46CX7H263700	SONATA(NF)	2007	G 2.4 DOHC	CA197
14065688	2019-04-14 11:24:27	190414008I(190414001F)	KM8SN4HF8HU175218	SANTAFE(NC)	2017	G 3.3 GDI	
14065649	2019-04-14 11:10:38	190414005I	5XYZW4LA4JG558222	SANTAFE SPORT(DMA)	2018	G 2.0 T-GDI	CA197
14065635	2019-04-14 10:45:06	190414004I	5XYZW4LA4JG558222	SANTAFE SPORT(DMA)	2018	G 2.0 T-GDI	
14065624	2019-04-13 13:04:09	190413018I	5NPEC4AC0BH103809	SONATA(YFA)	2011	G 2.4 GDI	CA197
14065605	2019-04-14 08:34:03	190414002I	KMHHT6KD7AU021804	GENESIS COUPE(BK)	2010	G 2.0 T-MPI	CA197
14065540	2019-04-13 14:09:37	190413021I	5NPEC4AC0BH103809	SONATA(YFA)	2011	G 2.4 GDI	CA197
14065512	2019-04-13 08:50:01	190413004I	KMHTC6AD8GU266387	VELOSTER(FS)	2016	G 1.6 GDI	CA197
14065501	2019-04-13 14:34:00	190413022I	5NPEC4AB0EH855506	SONATA(YFA)	2014	G 2.0 T-GDI	CA197
14065403	2019-04-13 12:39:00	190413017I	KMHDH4AE0BU133103	ELANTRA(MD)	2011	G 1.8 MPI	CA197
14065103	2019-04-13 13:27:26	190413019I	5NMZU3LB3HH009295	SANTAFE SPORT(DMA)	2017	G 2.4 GDI	CA197
14064954	2019-04-13 11:22:02	190413013I	KMHH55LC9JU015450	ELANTRA GT(PD)	2018	G 1.6 T-GDI	CA197
14064737	2019-04-13 11:01:04	190413012I	5NPEC4AC0BH092133	SONATA(YFA)	2011	G 2.4 GDI	CA197
14064353	2019-04-13 12:27:37	190413015I	5NPEC4AC0BH103809	SONATA(YFA)	2011	G 2.4 GDI	CA197
14064261	2019-04-13 11:50:19	190413014I	5NPEB4AC7CH449103	SONATA(YFA)	2012	G 2.4 GDI	CA197
14063769	2019-04-13 10:58:25	190413011I	5XYZU3LB6JG503506	SANTAFE SPORT(DMA)	2018	G 2.4 GDI	CA197
14063360	2019-04-13 09:15:58	190413005I	5XYZW4LA5HG450329	SANTAFE SPORT(DMA)	2017	G 2.0 T-GDI	CA197
14063020	2019-04-13 10:42:03	190413010I	5NPE34AF5GH411379	SONATA(LFA)	2016	G 2.4 GDI	CA197
14062727	2019-04-13 10:16:16	190413009I	5NPEB4AC9BH049784	SONATA(YFA)	2011	G 2.4 GDI	CA197
14062269	2019-04-13 09:26:18	190413006I	5NPEC4AC0BH103809	SONATA(YFA)	2011	G 2.4 GDI	CA197
14062102	2019-04-13 09:58:25	190413007I	5NPE24AF4GH364347	SONATA(LFA)	2016	G 2.4 GDI	CA197
14061904	2019-04-12 13:23:12	190412021I	KM8SM4HF8HU190868	SANTAFE(NC)	2017	G 3.3 GDI	CA197
14061400	2019-04-12 16:03:27	190412025I	5NPEC4AC6BH292028	SONATA(YFA)	2011	G 2.4 GDI	CA197
14061362	2019-04-13 08:45:29	190413003I	KMHD35LE3DU028706	ELANTRA GT(GD)	2013	G 1.8 MPI	CA197
14060541	2019-04-13 08:43:52	190413002I	5NPEC4ACXCH369808	SONATA(YFA)	2012	G 2.4 GDI	CA197

eReport Portal Operation

All “web” operations are now possible within the eReport screen (back button, right click to copy, etc.)



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14065649	2019-04-14 11:10:38	190414005I	5XYZW4LA4JG558222	SANTAFE SPORT(DMA)	2018	G 2.0 T-GDI	CA197
14065635	2019-04-14 10:45:06	190414004I	5XYZW4LA4JG558222	SANTAFE SPORT(DMA)	2018	G 2.0 T-GDI	
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14065605	2019-04-14 08:34:03	190414002I	KMHHT6KD7AU021804	GENESIS COUPE(BK)	2010	G 2.0 T-MPI	CA197
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14065103	2019-04-13 13:27:26	190413019I	5NMZU3LB3HH009295	SANTAFE SPORT(DMA)	2017	G 2.4 GDI	CA197
14064954	2019-04-13 11:22:02	190413013I	KMHH55LC9JU015450	ELANTRA GT(PD)	2018	G 1.6 T-GDI	CA197
14064737	2019-04-13 11:01:04	190413012I	5NPEC4AC0BH092133	SONATA(YFA)	2011	G 2.4 GDI	CA197
14064353	2019-04-13 12:27:37	190413015I	5NPEC4AC0BH103809	SONATA(YFA)	2011	G 2.4 GDI	CA197
14064261	2019-04-13 11:50:19	190413014I	5NPEB4AC7CH449103	SONATA(YFA)	2012	G 2.4 GDI	CA197
14063769	2019-04-13 10:58:25	190413011I	5XYZU3LB6JG503506	SANTAFE SPORT(DMA)	2018	G 2.4 GDI	CA197
14063360	2019-04-13 09:15:58	190413005I	5XYZW4LA5HG450329	SANTAFE SPORT(DMA)	2017	G 2.0 T-GDI	CA197
14063020	2019-04-13 10:42:03	190413010I	5NPE34AF5GH411379	SONATA(LFA)	2016	G 2.4 GDI	CA197
14062727	2019-04-13 10:16:16	190413009I	5NPEB4AC9BH049784	SONATA(YFA)	2011	G 2.4 GDI	CA197
14062269	2019-04-13 09:26:18	190413006I	5NPEC4AC0BH103809	SONATA(YFA)	2011	G 2.4 GDI	CA197
14062102	2019-04-13 09:58:25	190413007I	5NPE24AF4GH364347	SONATA(LFA)	2016	G 2.4 GDI	CA197
14061904	2019-04-12 13:23:12	190412021I	KM8SM4HF8HU190868	SANTAFE(NC)	2017	G 3.3 GDI	CA197
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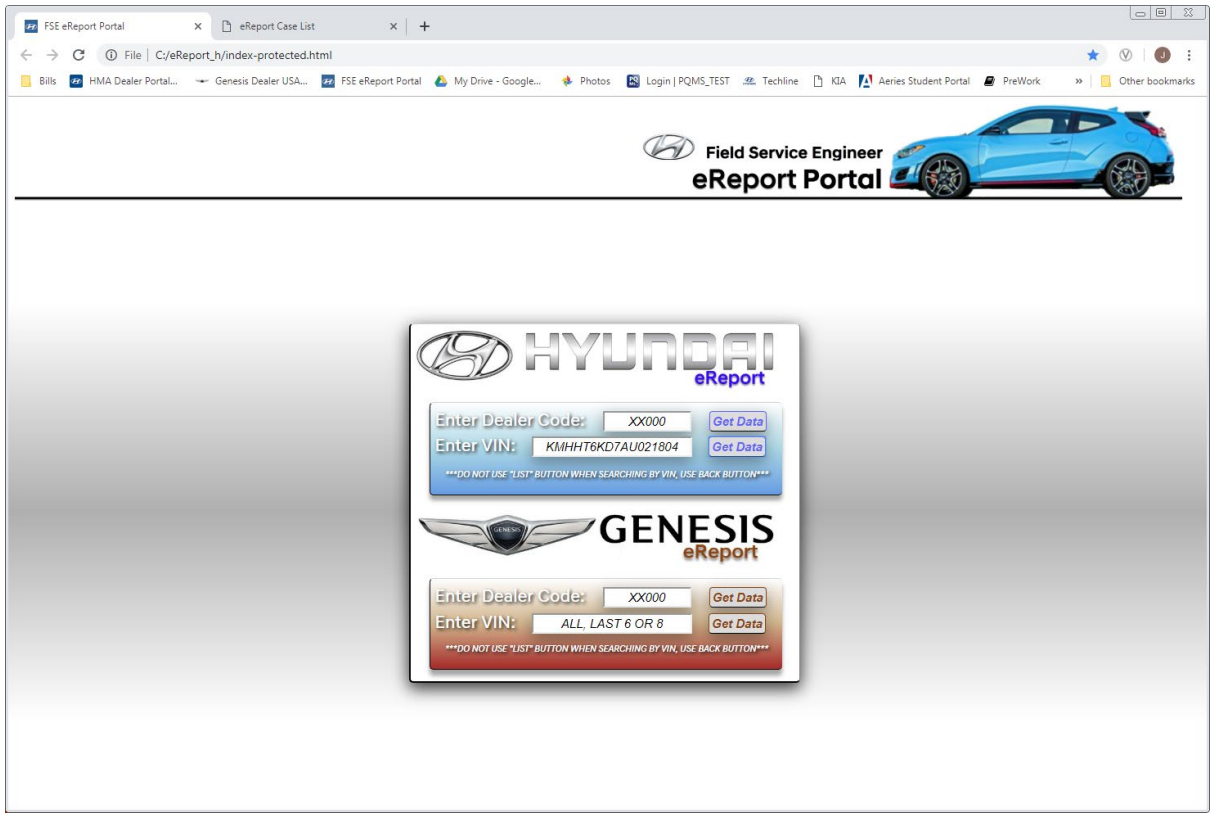
14060541	2019-04-13 08:43:52	190413002I	5NPEC4ACXCH369808	SONATA(YFA)	2012	G 2.4 GDI	CA197

eReport Portal Operation

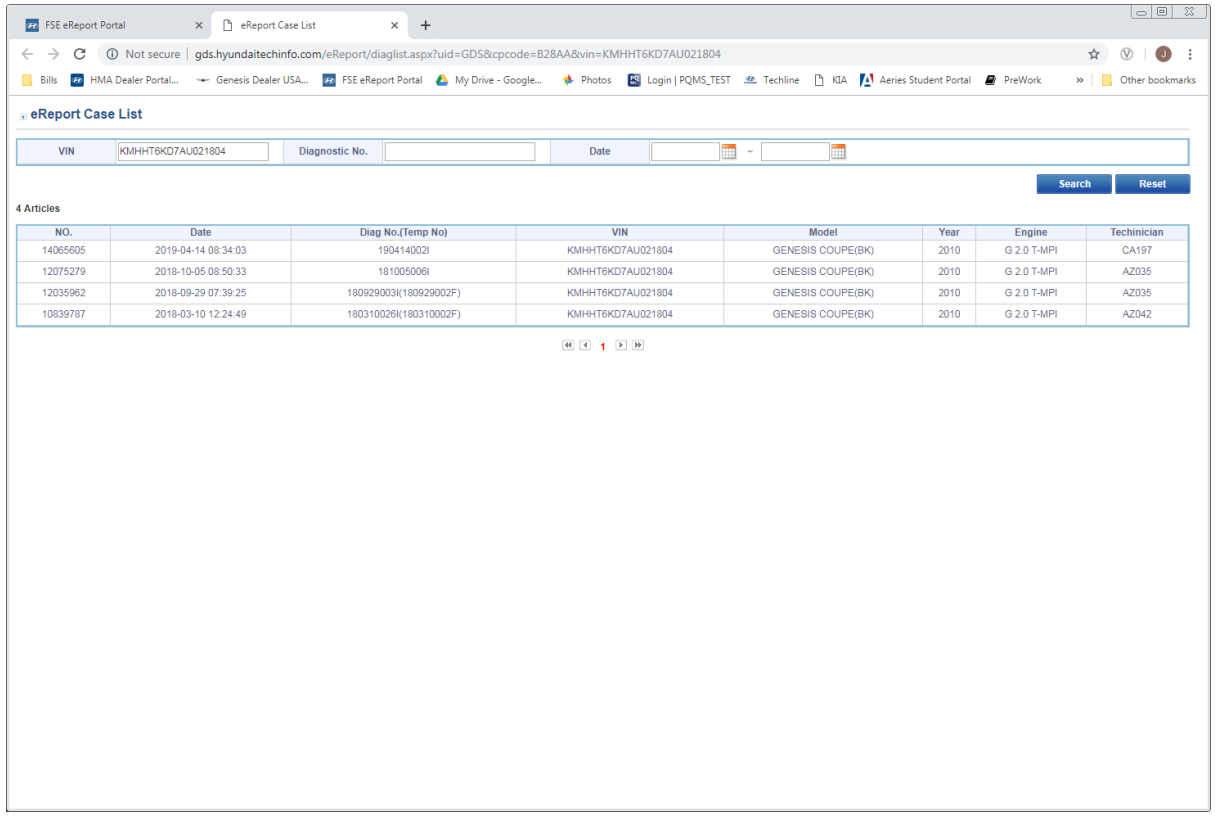
Vehicle VIN Selection



If Vehicle VIN Information is desired, enter VIN within desired car line (Hyundai / Genesis) and click “Get Data”.

Once “Get Data” is pressed a separate tab will open showing Vehicle’s eReport case data

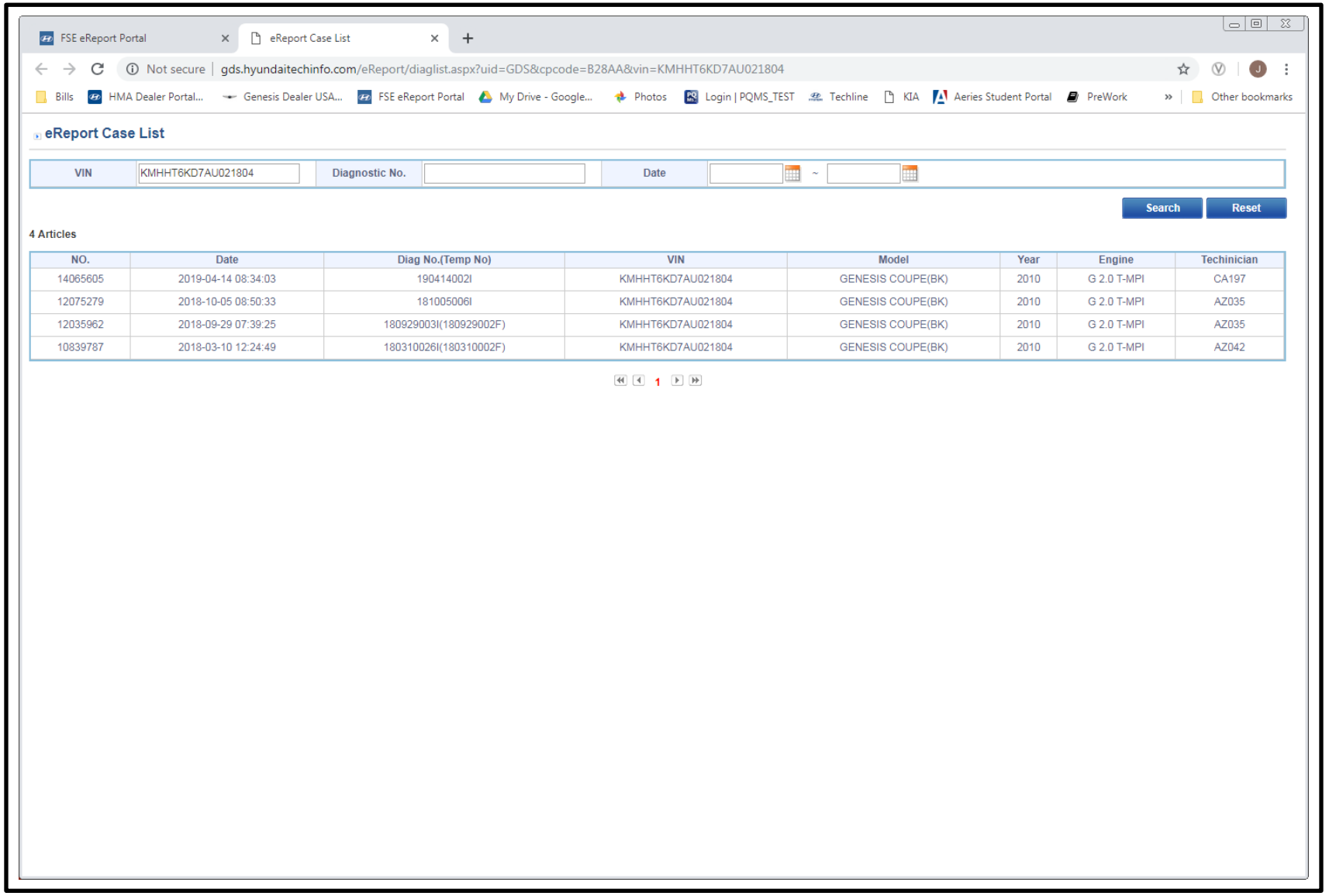
- **Do not use LIST Button within case information, use Back Arrow to go back to list**



NO.	Date	Diag No.(Temp No)	VIN	Model	Year	Engine	Techinician
14065605	2019-04-14 08:34:03	190414002I	KMHHT6KD7AU021804	GENESIS COUPE(BK)	2010	G 2.0 T-MPI	CA197
12075279	2018-10-05 08:50:33	181005006I	KMHHT6KD7AU021804	GENESIS COUPE(BK)	2010	G 2.0 T-MPI	AZ035
12035962	2018-09-29 07:39:25	180929003I(180929002F)	KMHHT6KD7AU021804	GENESIS COUPE(BK)	2010	G 2.0 T-MPI	AZ035
10839787	2018-03-10 12:24:49	180310026I(180310002F)	KMHHT6KD7AU021804	GENESIS COUPE(BK)	2010	G 2.0 T-MPI	AZ042

eReport Portal Operation

All “web” operations are now possible within the eReport screen (back button, right click to copy, etc.)



VIN Selection will show all eReport for that VIN regardless of dealer.

eReport Case Break Down.

e-Report break-down.

Diagnosis - DTC Codes

Type	System	Code	Description	Freezeframe	Status	VCI
Fault Code Searching	Engine		NO DTC			VCI2_WFD
Fault Code Searching	Transmission		NO DTC			VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1312	Sensor 1 Radio Frequency Channel Failure		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1315	Sensor 4 Radio Frequency Channel Failure		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1613	CAN Wrong Message		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1616	CAN Bus OFF		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	CLEAR	CLEAR DTC			
Fault Code Searching	Power Distribution Module		Communication Fail / Check whether system is installed or not. Check the IG key and DLC.			VCI2_WFD
Fault Code Searching	Smart Key		Communication Fail / Check whether system is installed or not. Check the IG key and DLC.			VCI2_WFD
Fault Code Searching	Body Control		NO DTC			VCI2_WFD
Fault Code Searching	Cluster Module		NO DTC			VCI2_WFD
Fault Code Searching	Smart Junction Block	B2518	Turn Signal LH Front Open Circuit		History	VCI2_WFD
Fault Code Searching	Smart Junction Block	B2519	Turn Signal LH Rear Open Circuit		History	VCI2_WFD

DTC Code list read by technician, and modules inspected.

e-Report break-down.

eReport Case View

Diagnostic No. : 171004004

List

Date	10/04/2017	Distributor	B28AA	User	ca514
Model	SONATA(YFA)	Engine Type	G 2.4 GDI	VIN	5NPEB4AC9DH584858
Version	M.N.H-01-00-0103	Selected Symptom			

Vehicle Information	Unchecked	Warranty History	Unchecked

Diagnosis - DTC Codes

Type	System	Code	Description	Freezeframe	Status	VCI
Fault Code Searching	Engine		NO DTC			VCI2_WFD
Fault Code Searching	Transmission		NO DTC			VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1312	Sensor 1 Radio Frequency Channel Failure		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1315	Sensor 4 Radio Frequency Channel Failure		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1513	CAN Wrong Message		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1516	CAN Bus OFF		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	CLEAR	CLEAR DTC			
Fault Code Searching	Power Distribution Module		Communication Fail / Check whether system is installed or not. Check the IG key and DLC.			VCI2_WFD
Fault Code Searching	Smart Key		Communication Fail / Check whether system is installed or not. Check the IG key and DLC.			VCI2_WFD
Fault Code Searching	Body Control		NO DTC			VCI2_WFD
Fault Code Searching	Cluster Module		NO DTC			VCI2_WFD
Fault Code Searching	Smart Junction Block	B2518	Turn Signal LH Front Open Circuit		History	VCI2_WFD
Fault Code Searching	Smart Junction Block	B2519	Turn Signal LH Rear Open Circuit		History	VCI2_WFD

Total Count : 49

Diagnosis - Data Analysis : Current data

Type	System	Description
DTC Analysis	Engine	Oil Temperature Sensor
DTC Analysis	Engine	Oil Temperature Sensor
DTC Analysis	Engine	Oil Temperature Sensor

Total Count : 3

Diagnosis - Data Analysis (Files)

Type	File
Current Data	CDRec CDAutoSave_AT_171004095629.GSR
Current Data	CDRec CDAutoSave_AT_171004095934.GSR
Current Data	CDRec CDAutoSave_AT_171004105201.GSR
Current Data	SONATA(YFA)_AT_171004-105208.GSR
Current Data	CDRec CDAutoSave_AT_171004121509.GSR
Current Data	CDRec CDAutoSave_AT_171004121527.GSR
Current Data	CDRec CDAutoSave_AT_171004142124.GSR
Current Data	CDRec CDAutoSave_AT_171004150810.GSR
Current Data	SONATA(YFA)_AT_171004-150815.GSR

Total Count : 9

Other items may include;

1. Updates completed and the ID ROM that was installed.
2. Any S/W Management functions completed.
3. Flight Recordings.
4. Saved current data screens (*by technician*).
5. Auto-Saves of inspected current data.
6. “Graphed” items selected. (Data Analysis)
7. Any ETM/SM Page (*right screen swipe*) inspected by technician thru GDSm.
8. Any TSB (*left screen swipe*) inspected by technician.
9. CARB OBS-2 information if accessed.
10. Preparation screen / HTSS access.
11. Other GDS menus if accessed.

***all items shown within e-Report are dependent on what the technician accessed while connected to vehicle.**