eReport Portal

Installation and Usage

April 14th 2019

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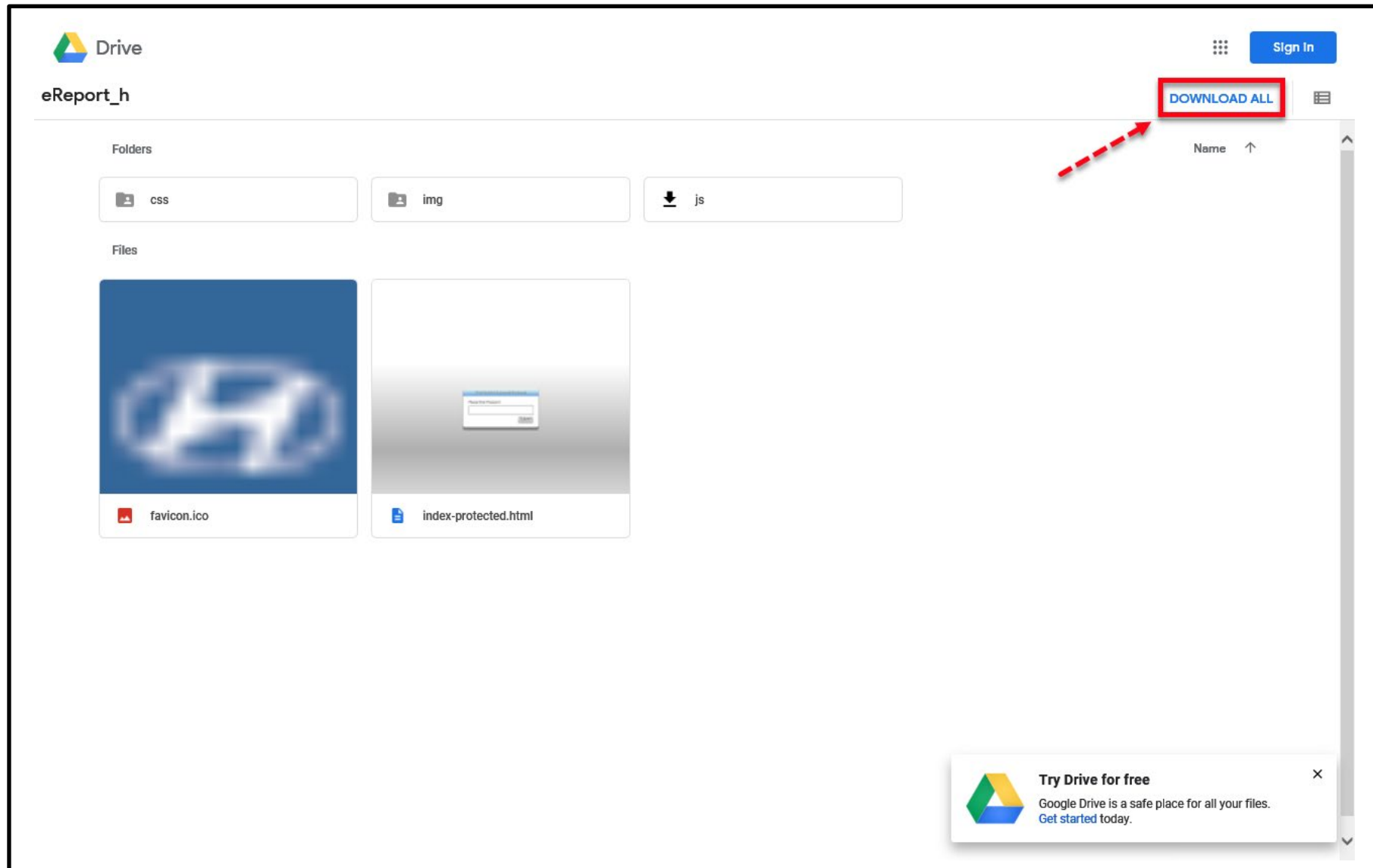
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eReport Installation.

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eReport Portal Installation

Navigate to Google Drive Download Link: https://drive.google.com/open?id=1hk_RhvilUTxiVDLDlEz1zJi7kSh9mMuY
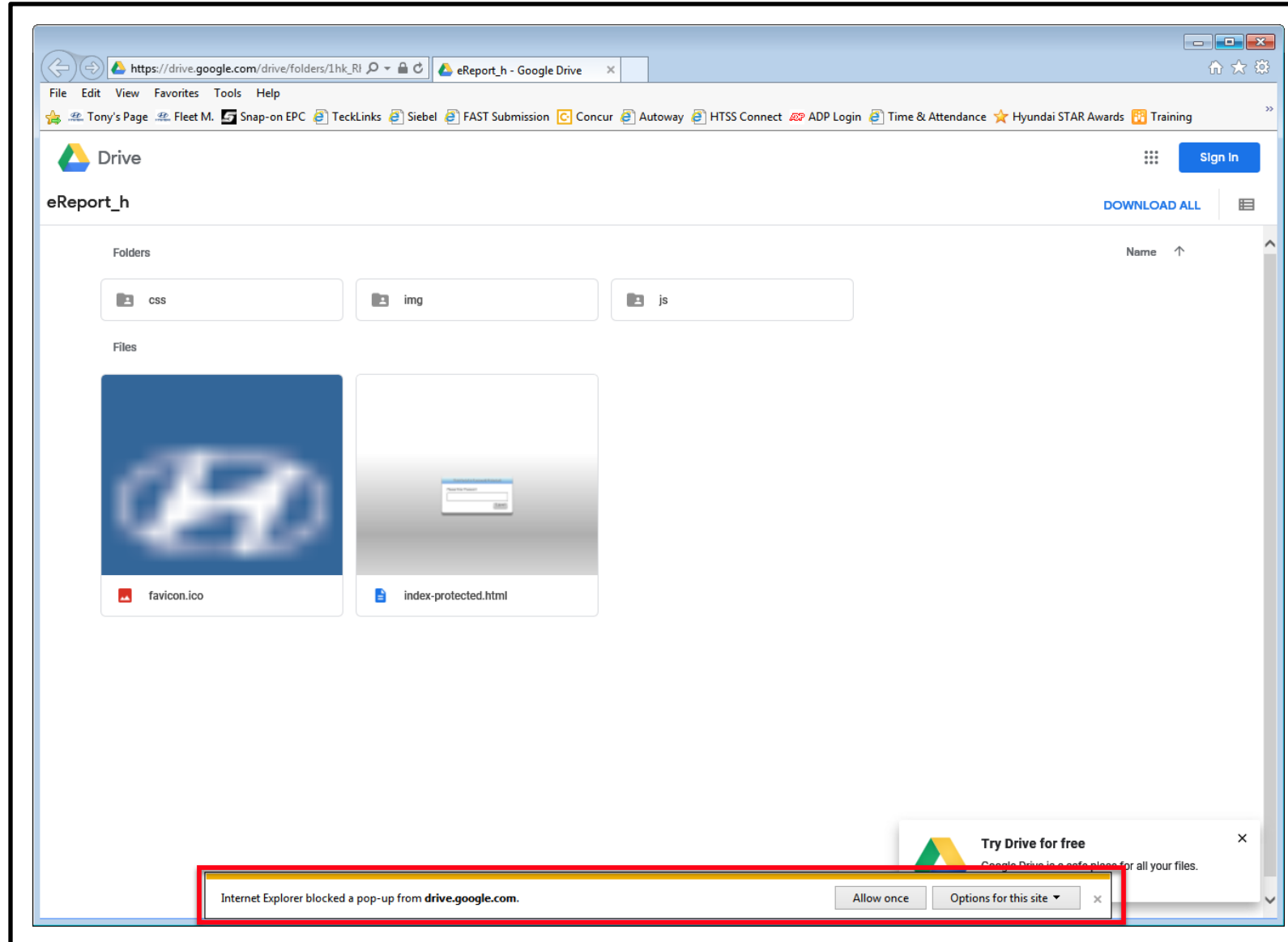
Select "Download All"

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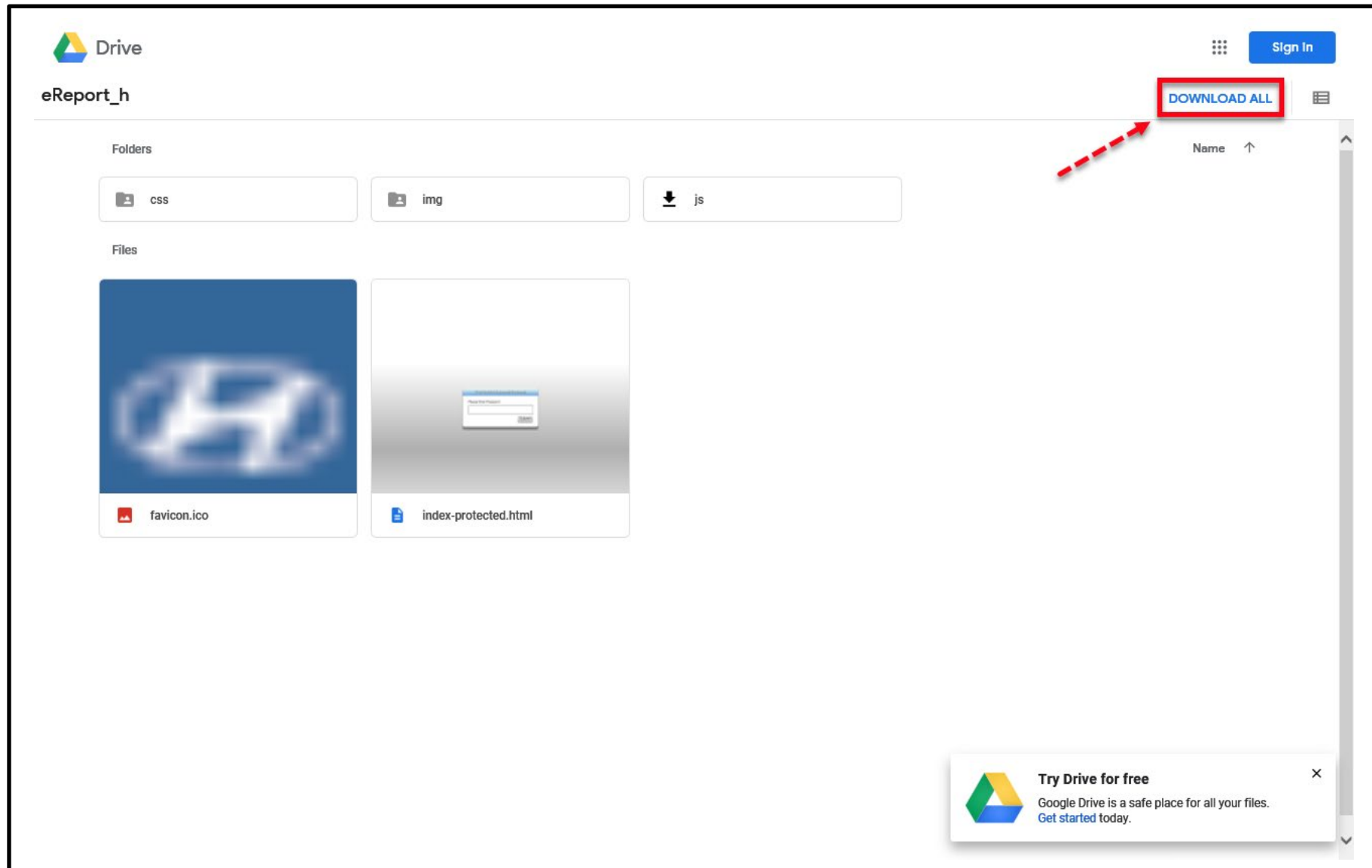Allow "pop-up" from drive.google.com, when prompted

Select "Allow Once"
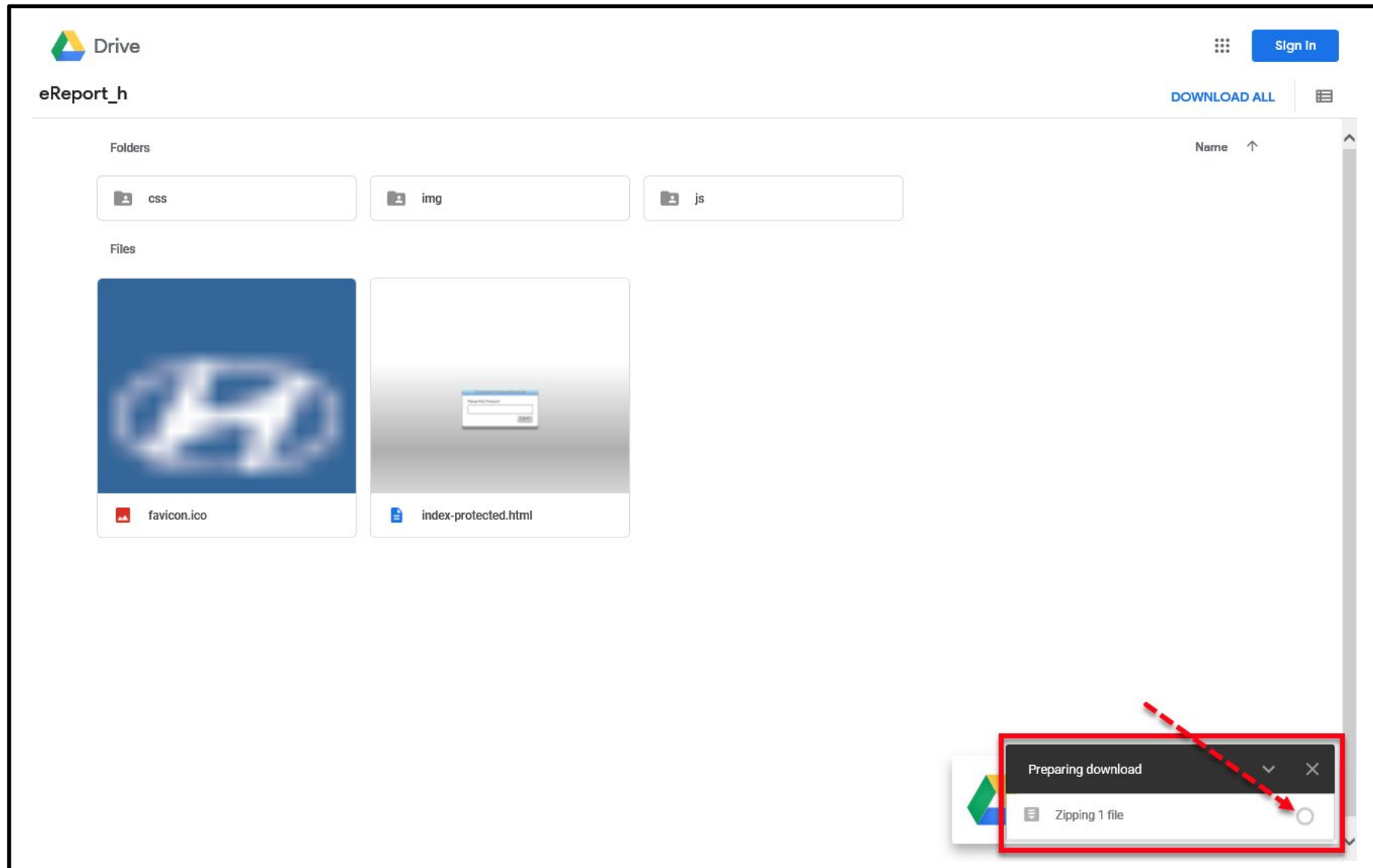
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Select "Download All" a second time
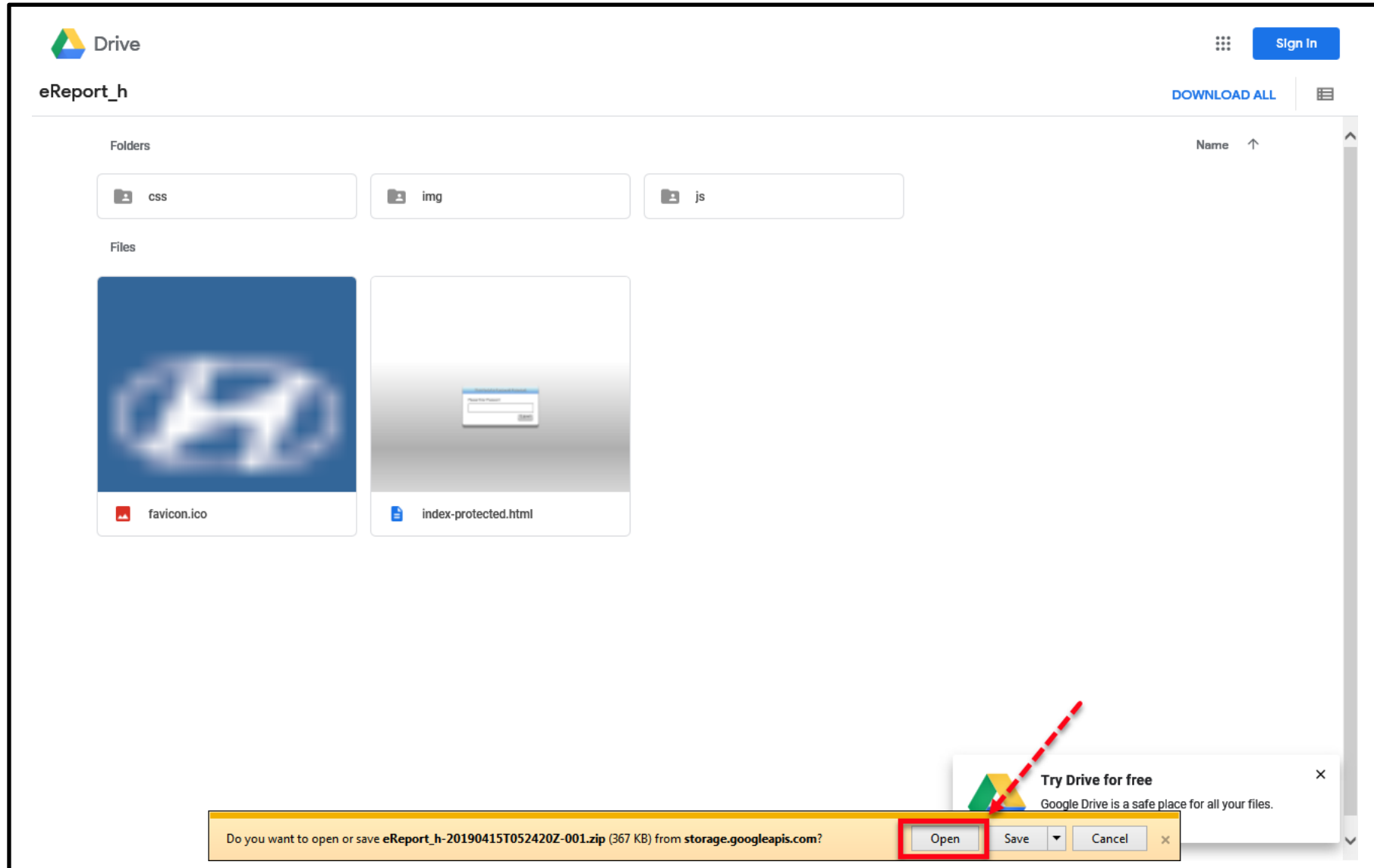
Select "Download All"

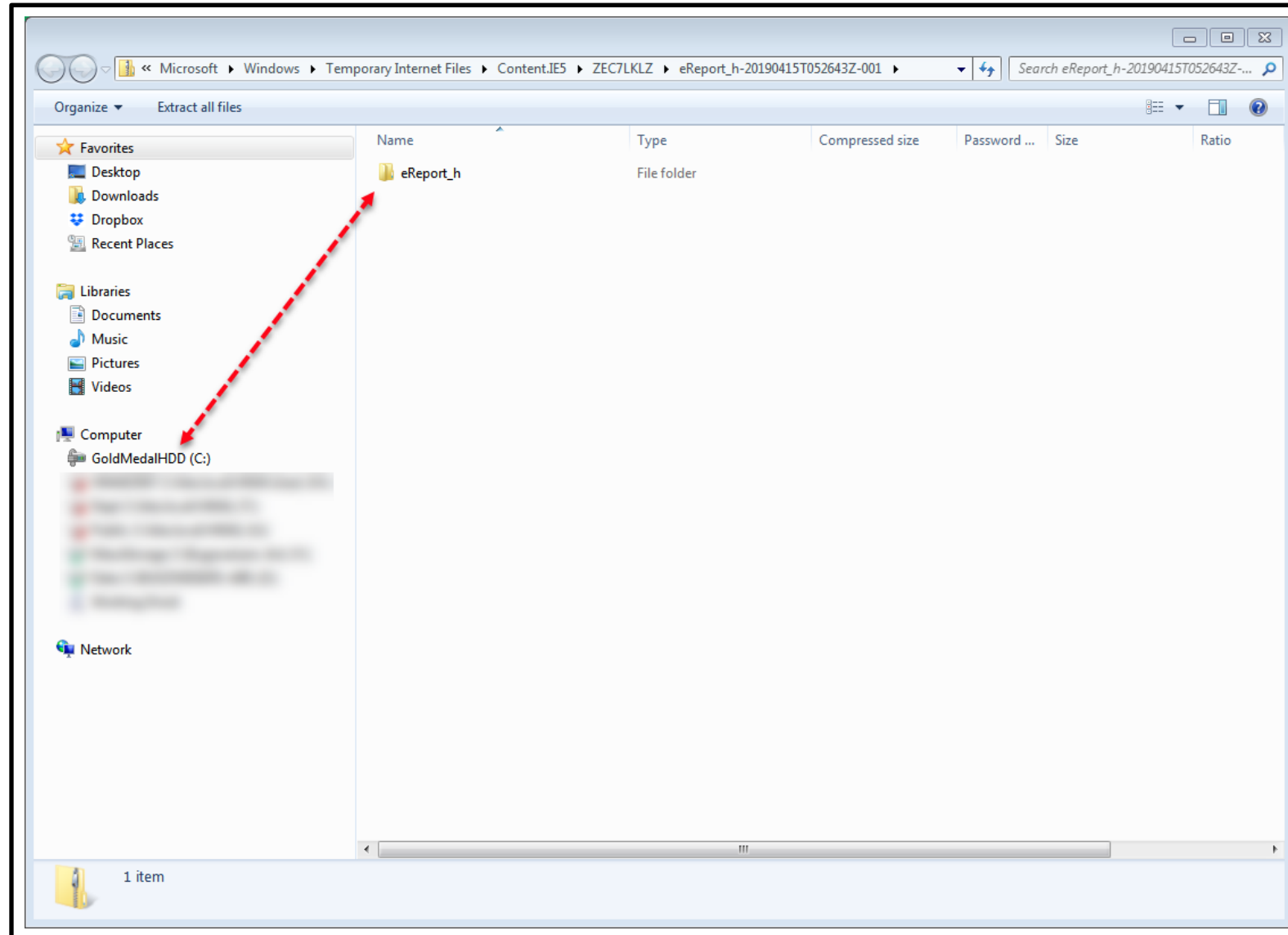# eReport Portal Installation

Allow files to download.

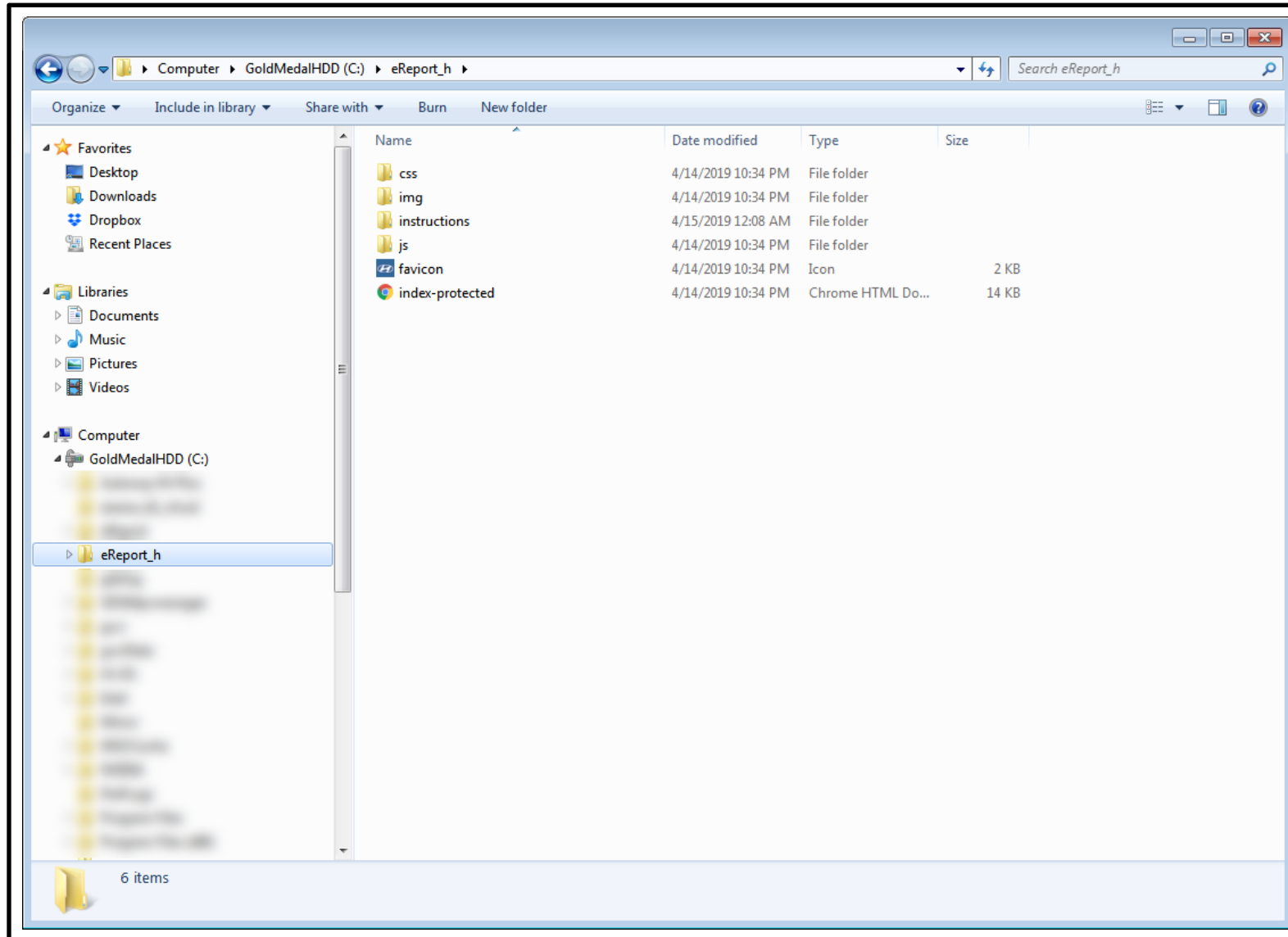# eReport Portal Installation

Select "Open" when prompted

eReport Portal Installation

Drag and Drop "eReport_h" into your C drive

eReport Portal Installation

Folder should now show within the "C" Drive and file structure should look as below
 (*if file structure is not shown as below, portal will not operate correctly*)

eReport Portal Installation

Right click "index-protected" and select "Open with", then select "Google Chrome"
 *(if not available, need to download, application will only work within Google Chrome)*
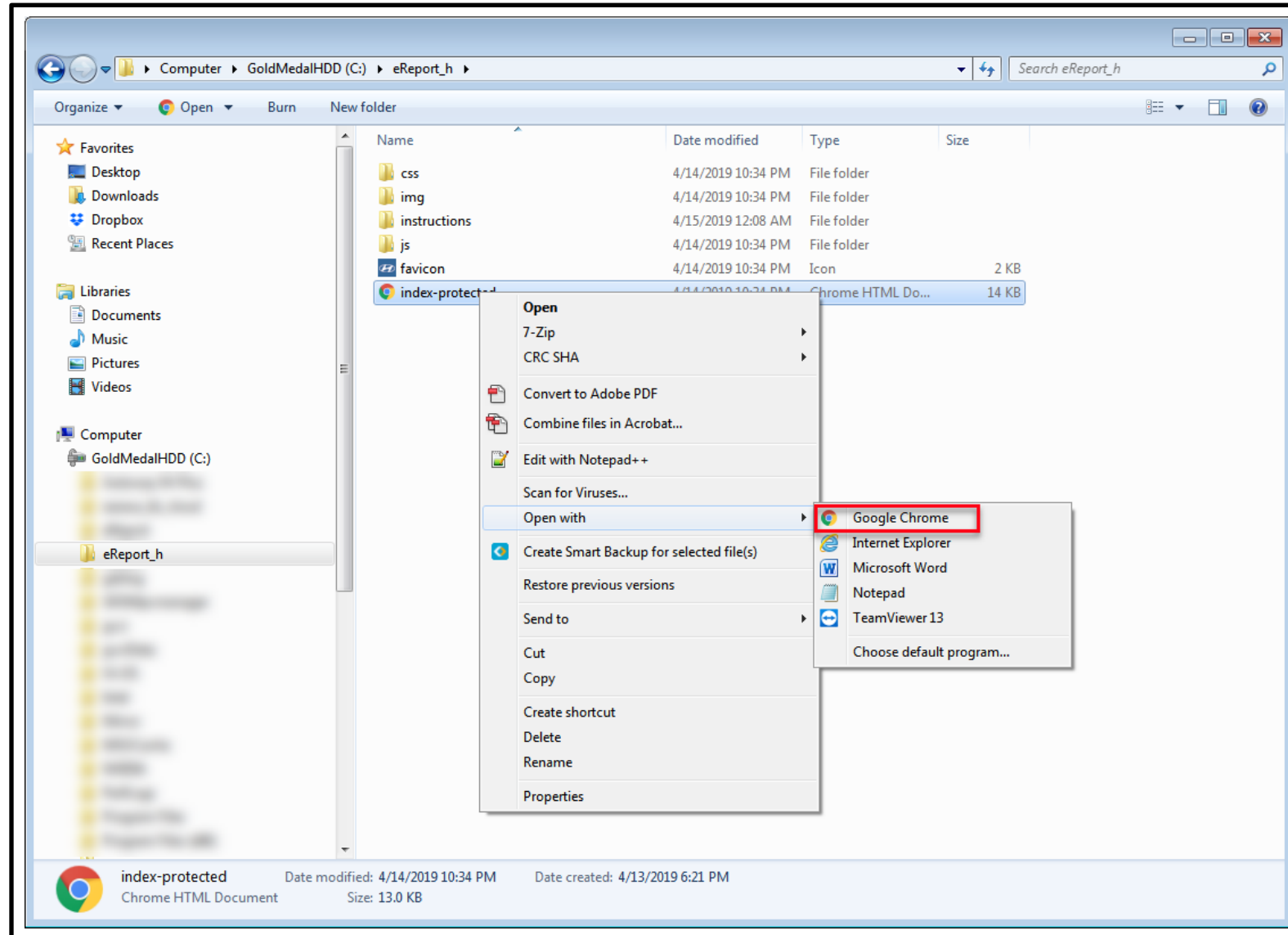
eReport Portal Installation

Once open, select "Bookmark" star to add to bookmarks, when prompted click "Done" and if correct, will show in bar as shown below.
   (*if this is not seen when file is opened as shown in previous slide file structure is not correct as shown in slide # 8*)
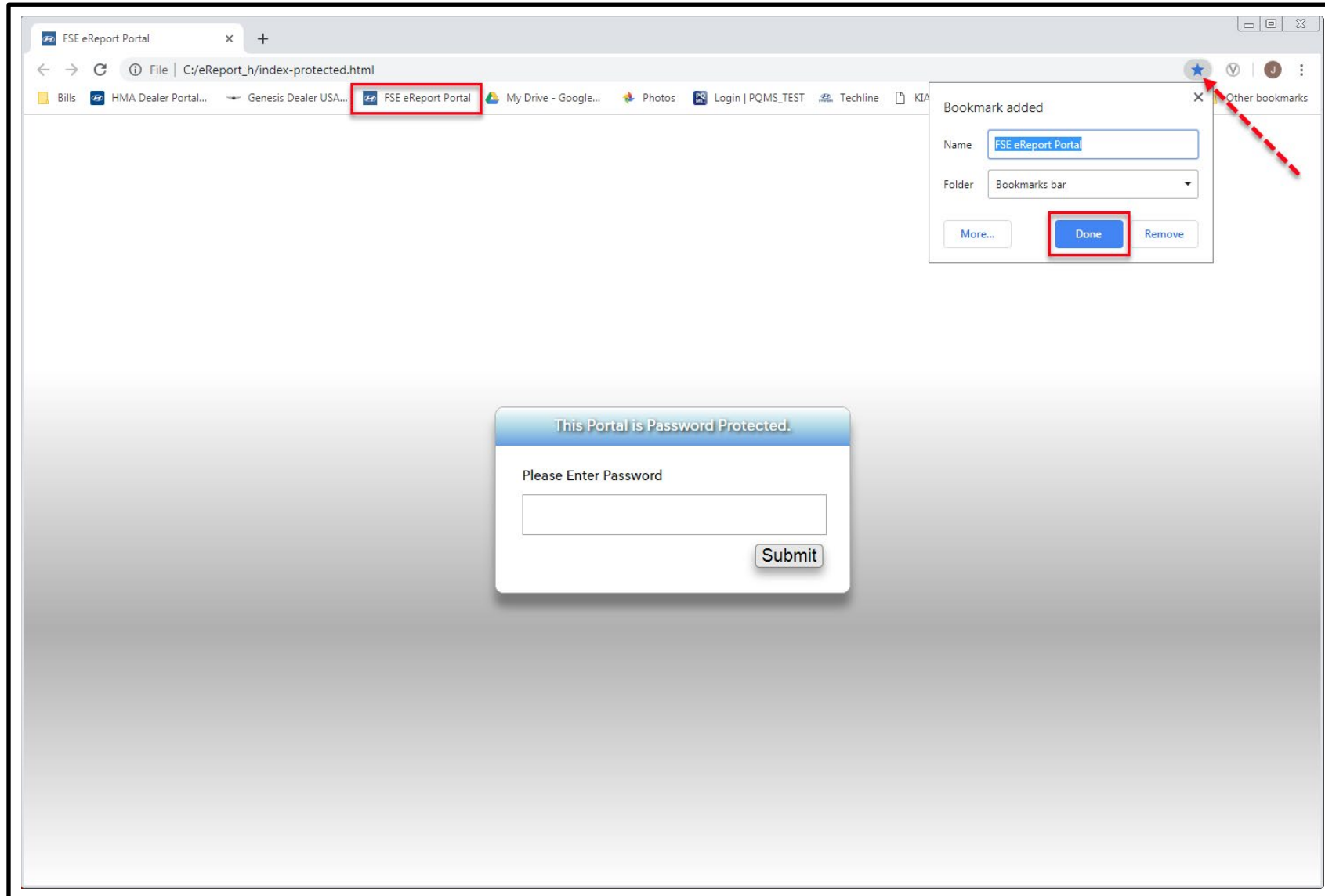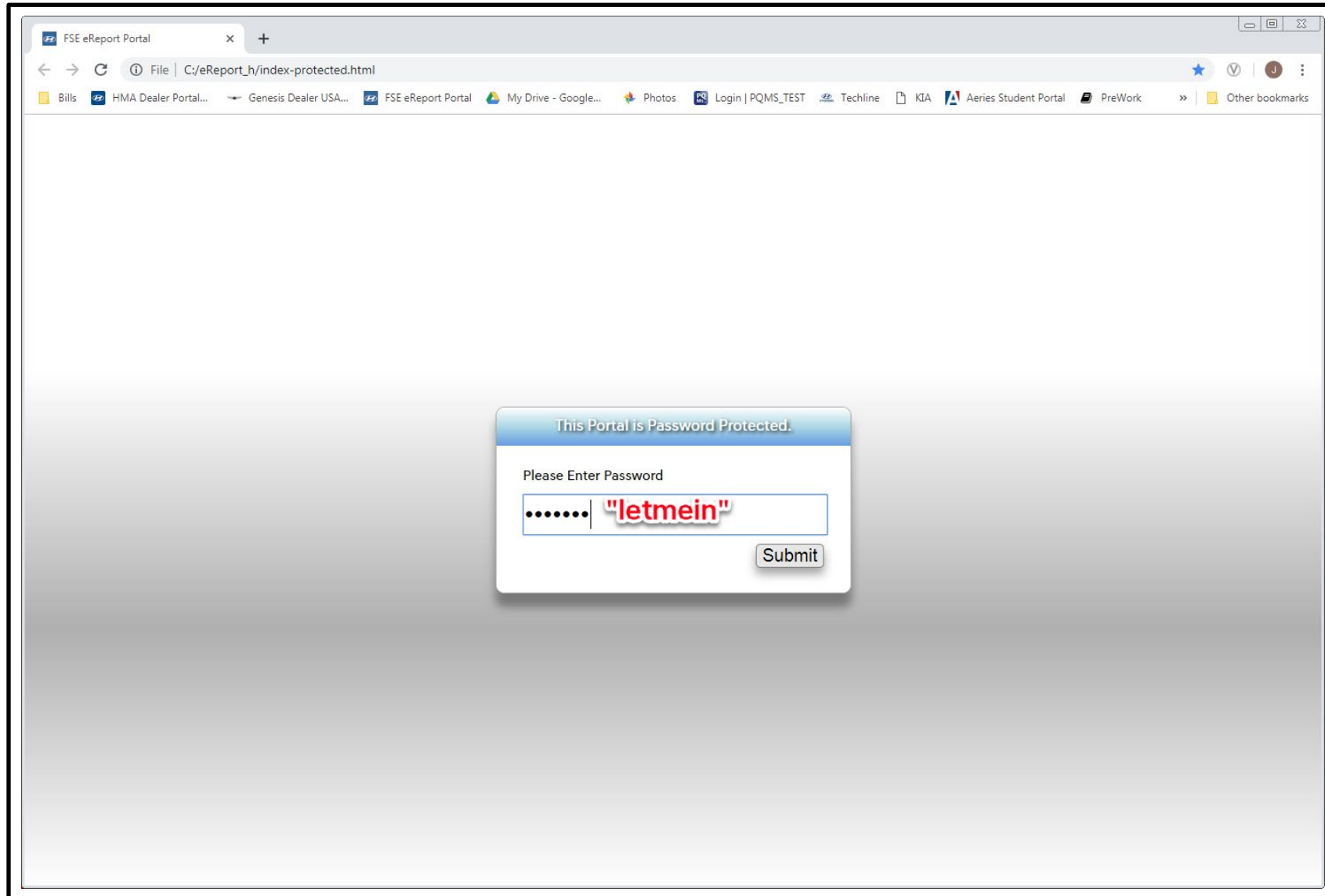
eReport Portal Installation

If multiple bookmarks already in place may have to select right arrow to see, Icon can be moved if desired by dragging and dropping to desired location within the Bookmark Bar.)
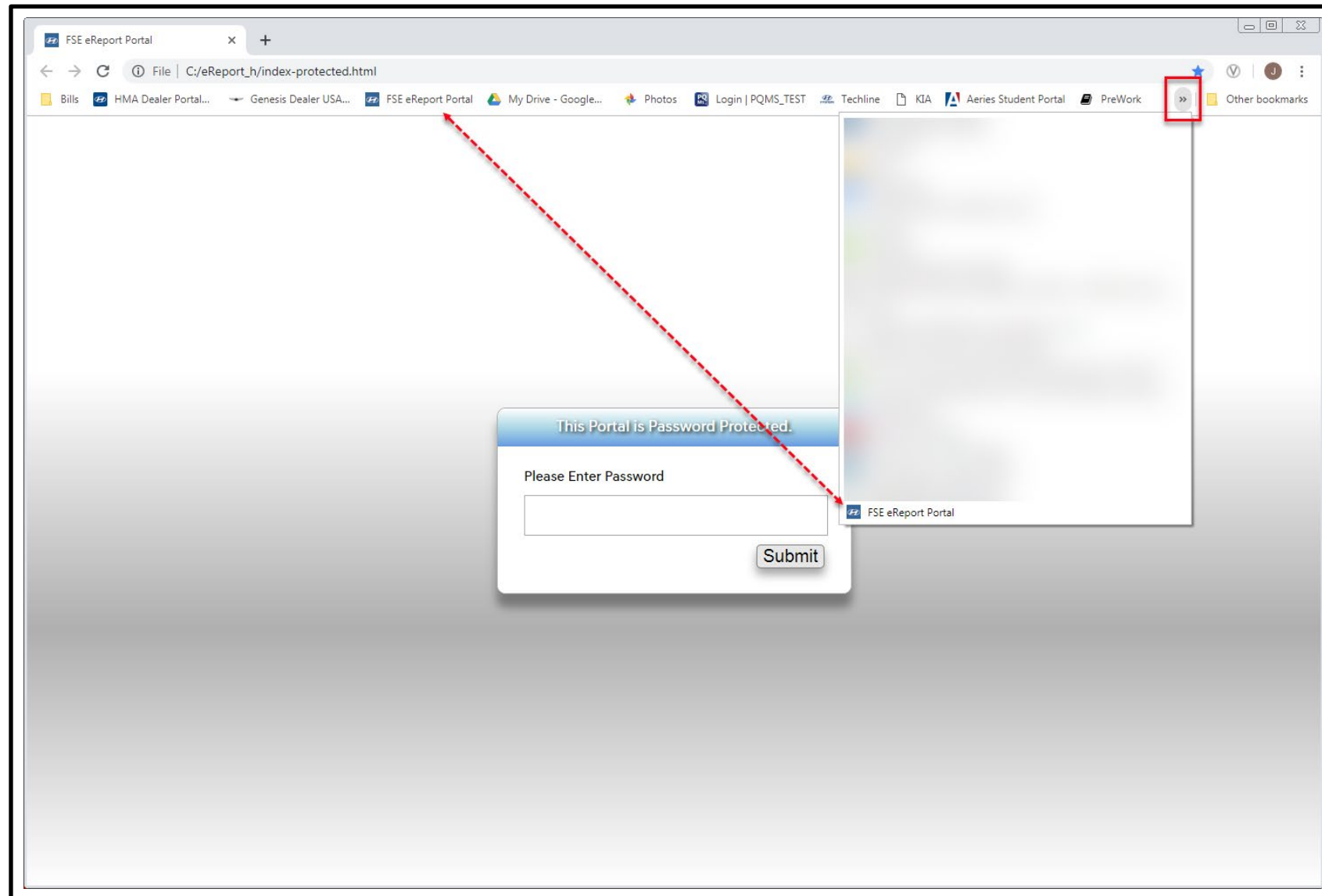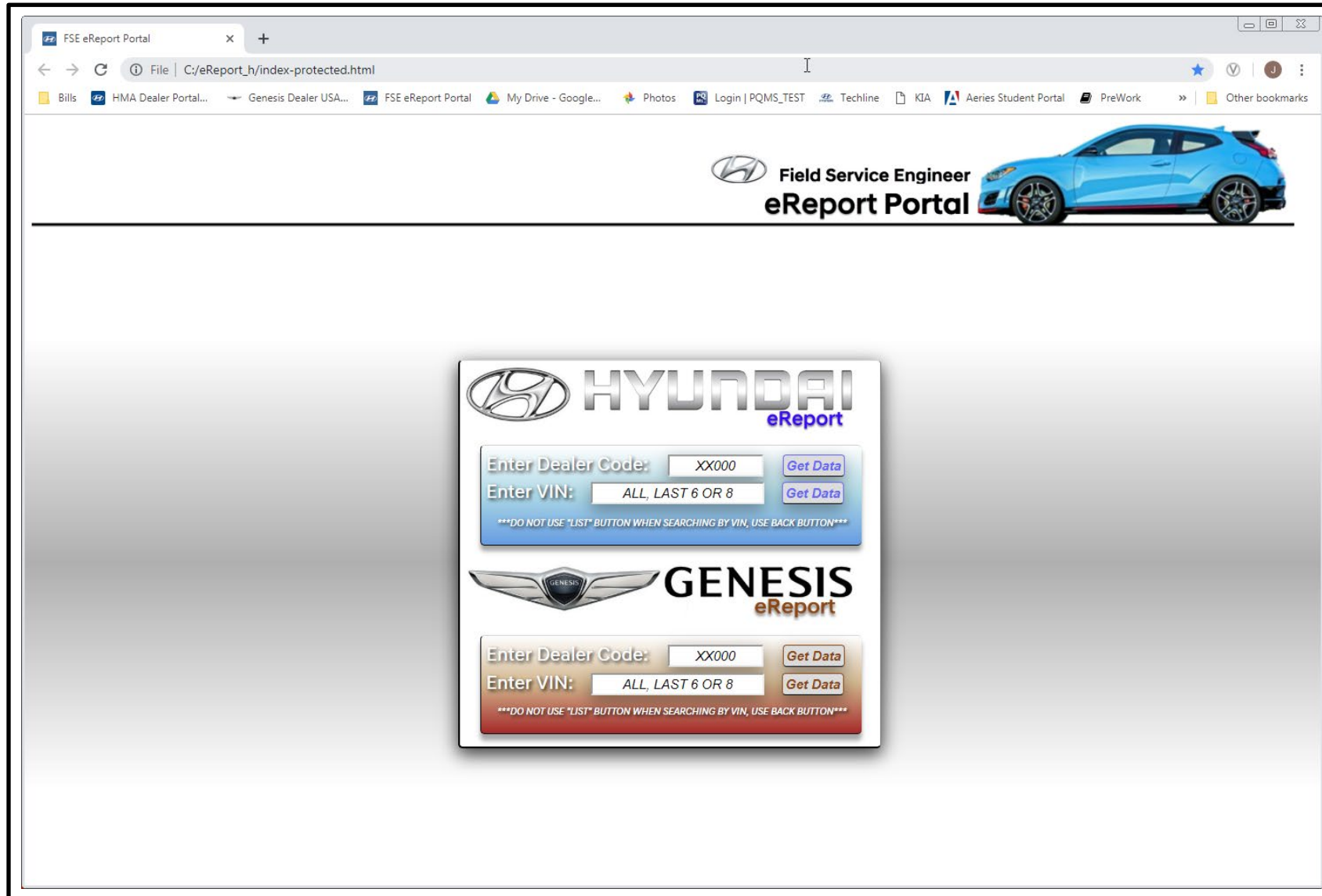
eReport Portal Installation

Once loaded into the Bookmark Bar, enter password "letmein" (without quotes) and press select or hit enter

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eReport Portal Installation

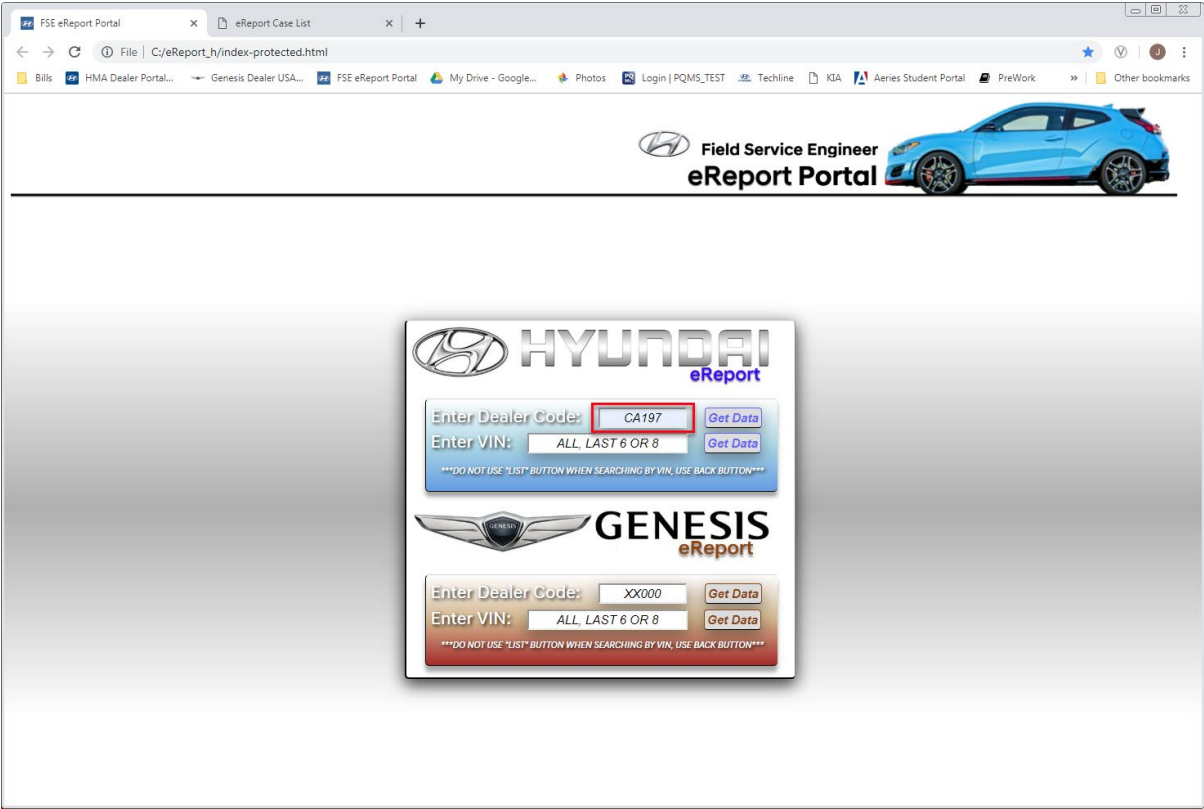If password was entered correctly, and file structure is as shown in slide #8, this is what will be shown on screen

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eReport Portal Operation.

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eReport Portal Operation

Right click "index-protected" and select "Open with", then select "Google Chrome"

If dealer information is desired, enter dealer code within desired car line (Hyundai / Genesis) and click "Get Data".

Once "Get Data" is pressed a separate tab will open showing dealer's eReport case data

eReport Portal Operation

All "web" operations are now possible within the eReport screen (back button, right click to copy, etc.)

eReport Portal Operation

Vehicle VIN Selection

If Vehicle VIN Information is desired, enter VIN within desired car line (Hyundai / Genesis) and click "Get Data".

Once "Get Data" is pressed a separate tab will open showing Vehicle's eReport case data

eReport Portal Operation

Vehicle VIN Selection

If Vehicle VIN Information is desired, enter VIN within desired car line (Hyundai / Genesis) and click "Get Data".

Once "Get Data" is pressed a separate tab will open showing Vehicle's eReport case data
- **Do not use LIST Button within case information, use Back Arrow to go back to list**

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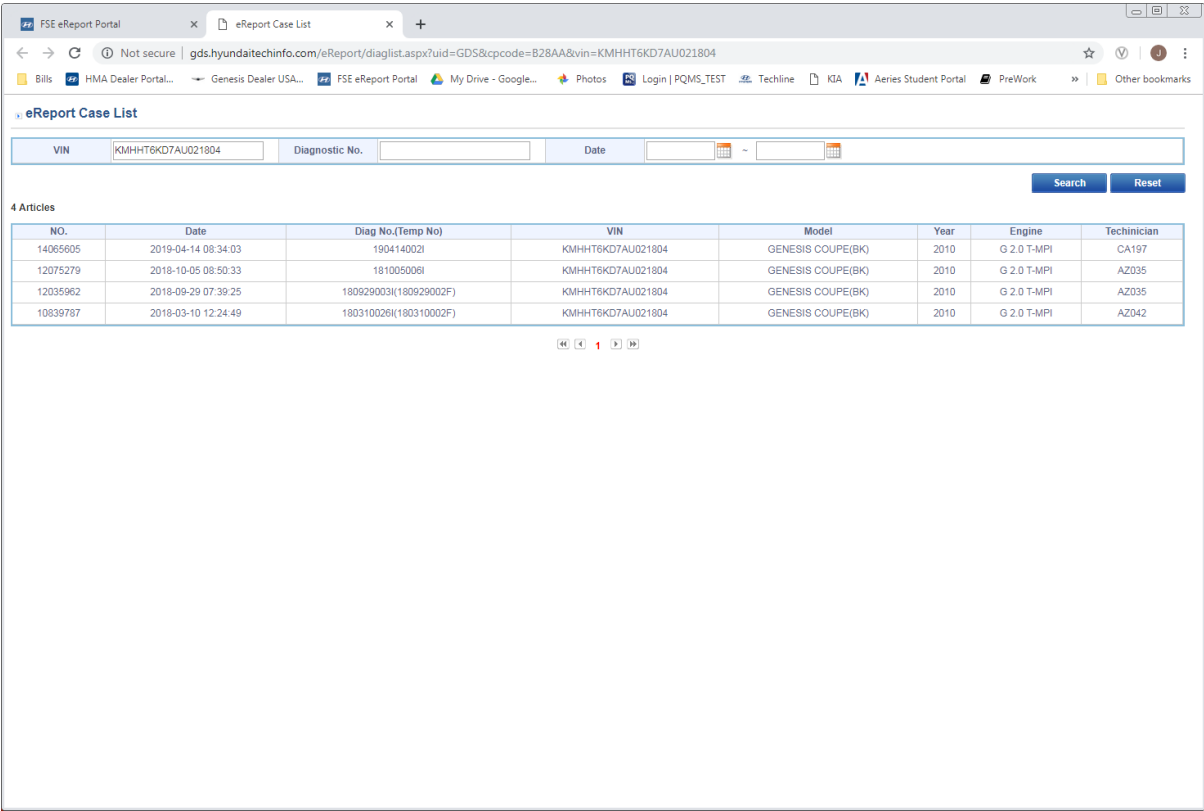
eReport Case Break Down.

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e-Report break-down.

Type	System	Code	Description	Freezeframe	Status	VCI
Fault Code Searching	Engine		NO DTC			VCI2_WFD
Fault Code Searching	Transmission		NO DTC			VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1312	Sensor 1 Radio Frequency Channel Failure		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1315	Sensor 4 Radio Frequency Channel Failure		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1613	CAN Wrong Message		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	C1616	CAN Bus OFF		History	VCI2_WFD
Fault Code Searching	Tire Pressure Monitoring	CLEAR	CLEAR DTC			
Fault Code Searching	Power Distribution Module		Communication Fail / Check whether system is installed or not. Check the IG key and DLC.			VCI2_WFD
Fault Code Searching	Smart Key		Communication Fail / Check whether system is installed or not. Check the IG key and DLC.			VCI2_WFD
Fault Code Searching	Body Control		NO DTC			VCI2_WFD
Fault Code Searching	Cluster Module		NO DTC			VCI2_WFD
Fault Code Searching	Smart Junction Block	B2518	Turn Signal LH Front Open Circuit		History	VCI2_WFD
Fault Code Searching	Smart Junction Block	B2519	Turn Signal LH Rear Open Circuit		History	VCI2_WFD

DTC Code list read by technician, and modules inspected.

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e-Report break-down.

Other items may include;

1. Updates completed and the ID ROM that was installed.
2. Any S/W Management functions completed.
3. Flight Recordings.
4. Saved current data screens (*by technician*).
5. Auto-Saves of inspected current data.
6. "Graphed" items selected. (Data Analysis)
7. Any ETM/SM Page (*right screen swipe*) inspected by technician thru GDSm.
8. Any TSB (*left screen swipe*) inspected by technician.
9. CARB OBS-2 information if accessed.
10. Preparation screen / HTSS access.
11. Other GDS menus if accessed.

*all items shown within e-Report are dependent on what the technician accessed while connected to vehicle.

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