

## **TASK 1**

### **1. “Forgot password” email is not being sent for the user account.**

**Priority: Urgent**

**Reason:**

- Critical functionality affecting users who can’t access their accounts.
- Needs immediate resolution as it blocks core user operations.

### **2. Website language switcher is not working.**

**Priority: High**

**Reason:**

- Essential for international users who rely on the language switcher to navigate.
- While the site remains usable for some users (if they understand the default language), it's a major issue for non-native speakers.
- Could significantly affect user experience and conversion in international markets

### **3. “Complete registration” button not working.**

**Priority: Urgent**

**Reason:**

- Completely blocks new user registration, preventing onboarding of new customers.
- Directly impacts revenue and user acquisition.

### **4. During registration, the month dropdown for the date of birth only shows “November”.**

**Priority: Normal**

**Reason:**

- Blocks accurate registration for users but has a workaround (e.g., users can select an incorrect month or skip the field).
- Affects onboarding experience, but the issue isn’t universal (only appears during registration).
- Needs attention but isn’t as critical as issues blocking core functionality

### **5. “About-us” footer links are redirecting to the homepage.**

**Priority: Low**

**Reason:**

- Non-critical as it doesn’t block essential functionality.
- While it’s a usability issue, most users do not rely on the “About Us” link to use the service.
- Can be addressed later in a routine maintenance cycle.

## **Task 2**

### **Functions to Test**

- Ensure Vouchers are generated with unique identifiers
- Validate the format of the voucher codes
- Verify that valid vouchers are redeemable
- Test Handle invalid or expired vouchers gracefully
- Test Confirm the system tracks voucher creation, usage, and redemption
- Validate reporting for administrative purposes e.g used and unused voucher
- Test customer interfaces for redeeming vouchers (e.g., web or mobile apps)
- Ensure voucher codes cannot be easily guessed or duplicated
- Protect customer and transaction data during voucher redemption
- Ensure compliance with data protection laws
- Test the ability to redeem a voucher multiple time
- Restrict access to voucher generation
- Test the system's ability to handle high volumes of voucher generation and redemption