JEREMY BUI

jeremybui2002@gmail.com | (224)-806-8242 | linkedin.com/in/jeremy-bui

EDUCATION

Boston University   Boston, MA
Bachelor of Arts in Computer Science   Expected 2025
Dean's List, GPA 3.64/4.00

- ❖ Extracurricular Activities: Cybersecurity Project Team, Hack4Impact, Junior Development, BJJ
- ❖ Relevant Coursework: Databases/SQL, Python, Discrete Math, Linear Algebra, Probability, Java, Assembly language

PROFESSIONAL EXPERIENCE

Boston University Residence Life   *August 2022 - Current*
Resident Assistant

- ❖ Promote and develop a positive living environment for ~800 residents.
- ❖ Collaborate with senior staff to enforce Campus Living policies for year-round on-call shifts.

Microsoft   *May 2022 - August 2022*
Data Center Technician

- ❖ React and respond to potential network and server issues with the GDCO ticketing system.
- ❖ Constantly deploy, update, and decommission blade components.
- ❖ Deployed ~300+ server blades, ~100+ PDUs, and ~1,500+ AOC cables under a 48-hour work window for the new data center.
- ❖ Streamlined NO POST server malfunctions with PuTTy and minimum configuration

Boston University Engineering IT   *August 2021 - May 2022*
IT Consultant

- ❖ Manage email, phone, and walk-in tickets through ServiceNow.
- ❖ Diligently troubleshoot issues (computers, printers, networks, etc) encountered by professors.
- ❖ Proficient with remote software and service requests protocol such as Bomgar and Kerberos

Hack4Impact (Club)   *August 2021 - December 2021*
Frontend Developer

- ❖ Collaborate with student developers under the Kaleidoscope project to create a website for LGBTQ+ community members.
- ❖ Responsible for coding videos page and comment section with Firebase and React.js.

West Leyden Technical Support Internship   *September 2018 - May 2021*
Help Desk Technician

- ❖ Identify and troubleshoot Chromebook hardware and software issues.

TECHNICAL SKILLS

- ❖ Programming: Java, Python, OCaml, C++, HTML/CSS, JavaScript
- ❖ Home Lab:
  - ➢ Blue Team: PowerShell FIM (SHA-512),
  - ➢ Red Team: Scapy Packet Sniffer, Port Scanner
- ❖ Certifications:
  - ➢ CompTIA Security+ SY0-601 (Exp. 08/05/2025)
  - ➢ FreeCodeCamp Responsive Web Design Certification (~300 hours)
  - ➢ CompTIA Networking+ Jason Dion uDemy Certification