

**If I request the return of my ticket, how much money will they refund me?**

The total to be returned will depend on the rate you purchased. You can check the details of the amounts of your return by logging in to our site and going to My Trips under "Returning Tickets". If you are not logged in, you can search for your flights in My Trips with your order number or reservation code and your last name, or with the email you used when buying.

You can always request a refund of boarding fees for flights you don't use, even if your ticket doesn't allow a refund.

If your flight was canceled or rescheduled, we will refund all of the flights and services you purchased with us and didn't use.