

Can I change my ticket in LA INVENTADA if I bought it through a travel agent?

If you bought your ticket at a travel agent, you will have to make the change directly with the agency. If you need to change additional services (seats or suitcases), we recommend that you do everything through the agency to facilitate the management of your change.

If you contracted other services such as hotel or car rental, you will have to manage that change directly with that provider (Booking, Rentalcars, etc.)

Exceptionally, we can help you with the change of your ticket in the following cases:

If you want to make a voluntary change and the flight is within the next 48 hours.

If the rate you purchased is not a special rate (agency exclusive rate or promotion).

If your trip itinerary only includes flights operated by LA INVENTADA, or your reservation includes flights from other companies that are available in our systems.

If the purchase does not include a program with ground services.

For any of these exceptions, contact the agency directly or make the change by going to My Trips.