

Until when do I have to return my ticket?

You can request the return of your ticket as long as it is in force. If you are unable to travel, you can request a refund before the flight date by logging into our site and going to My Trips. If you do it after the flight date, you can do so by calling our Contact Center.

In the My Trips section of our site you will find all the information about the conditions for returning your ticket.

If your flight was canceled or rescheduled, review the options you have for your trip in our question What happens if my flight was canceled?