

**How can I request the return of my ticket?**

If you purchased your ticket with money, points or LA INVENTADA Pass miles on our website, LA INVENTADA App, LA INVENTADA offices or through our Contact Center, you can request a refund by logging in to our site and going to My Trips under “Returning Tickets”. If you are not logged in, you can search for your flights in My Trips with your order number or reservation code and your last name, or with the email you used when buying.

If you bought your ticket from a travel agent, you'll have to manage the return directly with them.

On our site, by going to My Trips, you will find all the information about the conditions of your ticket so that you can make the return.

If you bought a travel package through LA INVENTADA Travel and want to know how to request a return of your ticket

To request the return of your ticket and the ground services included in your travel package, you must contact the LA INVENTADA Travel Contact Center:

In Chile: +56 500 500 500

In Peru: +51 112345678

In Brazil: +55 12345 123 2000

If you purchased a travel package through our partnership with Despegar, to request the return of your ticket and included land services, you must do it directly on their website or by calling the Contact Center.