

How do I make a change in the face of a cancellation or rescheduling?

We're sorry to have changed your itinerary. We know you had plans, so we offer you the option to choose a new date at no cost, as long as your new flight is to the same destination and in the same cabin as the original one.

You have a deadline to change your ticket up to 12 months from the date of your first original flight purchased, only on those trips you haven't taken. For example, if your trip started on June 10, 2022, you have until June 10, 2023 to make the change.

To make the change, have your Order Number or booking code handy and follow these steps:

Enter your travel information and you will see the proposed itinerary

If you want to stay with this option, your flight is already confirmed and you don't need to do anything.

If you decide to change, check other flights and select the date

We will provide you with a list of available flights for the day you selected.

Choose the flight you like best

Review it in detail and, if you want, also modify the other flights in your itinerary.

Confirm the change

Don't forget to accept the terms and conditions, and your change will be ready.

Make your change now

If you purchased a travel package with LA INVENTADA Travel and you suffer a cancellation or rescheduling of your flight:

You must contact the LA INVENTADA Travel Contact Center to manage the change of your ticket and the land services included in your travel package:

In Chile: +56 500 500 500

In Peru: +51 1 5005002

In Brazil: +55 5000 500 5000

If you purchased the travel package with our partnership with Despegar, you must manage the rescheduling of your flight on their website or call the Despegar Contact Center.

If you booked a hotel, car or purchased travel insurance through LA INVENTADA.com and you experience a cancellation or rescheduling:

You must manage the change directly on the providers' platforms: in the case of hotels with Booking.com and in cars with Rentalcars. For insurance, you must contact CHUBB directly, at the contact number that appears in your purchase confirmation email.