

**How will I receive the return of my ticket?**

We will return your ticket to the payment method you used when buying within 7 business days of the request (in the case of Brazil, it will be within 7 calendar days). The deadline for you to see the money reflected in your account will depend on each bank, hoping it will be as soon as possible.

If we cannot return the money to the payment method you used when buying, we will immediately return it to your LA INVENTADA Wallet, which is automatically created when you register or log in to our site. You can use the money for LA INVENTADA products and services or transfer it to your bank account, in this case you will see the amount in your account between 3 and 7 business days, depending on your bank's deadlines. We will always inform you by email about the status of your return.

If we are unable to return the money by these means, we may contact you to request the details of another bank account and make the return.

If you purchased with LA INVENTADA Pass points or miles, we will refund the money to your LA INVENTADA Wallet. If this is not possible, we will return your miles or points to your LA INVENTADA Pass account.