Nick Bukovec

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Education

CALIFORNIA POLYTECHNIC STATE UNIVERSITY, SAN LUIS OBISPO

B.S. in Computer Science to be conferred June 2024 Dean's Honor Roll List: Fall 2020 - Winter 2022 Current GPA: 3.90

Completed Coursework

- Data Structures (Grade: A)
- Discrete Structures (Grade: A)
- Computer Organization (Grade: A)
- Algorithm Analysis (Grade: A-)
- Systems Programming (Grade: A)
- Object-Oriented Programming (Grade: A-)
- Statistical Programming with R (Grade: A)
- Introduction to Data Science (Current)

Work Experience

CAL POLY INFORMATION TECHNOLOGY SERVICES, SAN LUIS OBISPO, CA.

CURRENT

Service Desk Student Lead – supervising team of forty students to provide quality technical support for thousands of Cal Poly students and staff; facilitating operation of call center taking over one hundred calls per day; resolving hundreds of specific issues for students and staff.

Service Desk Student Assistant – first point of contact for students and staff seeking assistance for technology issues on campus; providing services over the phone, email, teleconference, and in-person; helping customers with Office 365, email, Wi-Fi, passwords, PolyCard distribution, and technology rentals.

U.S. CENSUS BUREAU, SEATTLE, WA.

7/21/20 - 8/27/20

Enumerator – collecting and entering accurate population data; respecting data privacy; communicating with strangers; problem-solving unique cases; validating housing changes; de-escalating and handling conflicts.

SOUTH END BOXING CLUB, SEATTLE, WA.

1/31/18 - 6/1/20

Youth Representative and Technology Intern – designing and creating website; coaching youth; migrating email servers; managing Google Admin; troubleshooting and restoring laptops; editing promotional content; taking photos; providing information to the board.

Coding Project CLUB HUB | REACT NATIVE, JAVASCRIPT, FIREBASE

9/8/19 - 7/19/20

Working with three students to create student club management platform. Coding in TypeScript using React Native and Firebase backend. User authentication, state persistence, control flow, serverless functions, database management.

Skills

- Programming Languages: JavaScript, TypeScript, C, Java, Python, R
- Software Development: React, Node.js, Git, Nest.js
- Microsoft Office (Word, Excel, PowerPoint)
- G Suite (Google Drive, Docs, Slides, Admin, Firebase)