GABRIEL BULHÕES

CV

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Front-end Developer

PROFESSIONAL SUMMARY

Front-end Developer passionate about creating modern, responsive, and user-friendly interfaces. Strong interpersonal skills, quick learner, and eager to take on new challenges in dynamic environments. Background in psychology and human resources enhances my understanding of user behavior and teamwork.

ACADEMIC BACKGROUND

• Systems Analysis and Development - Senac São Paulo │ 2023 - 2025 (Expected)
• Psychology - Universidade Potiguar │ 2016 - 2021

WORK EXPERIENCE

Multiskill Interaction Expert, Teleperformance │ 2021 - 2022 (Remote)

• Provided customer support via email for a major e-commerce platform, ensuring high satisfaction rates.
• Analyzed and processed refund requests with efficiency and accuracy.
• Supported the Workforce Management (WFM) department for two months, assisting with team scheduling and performance monitoring.

Human Resources Intern, FIERN │ 2019 - 2020

• Assisted in recruitment processes and people management initiatives.
• Conducted organizational climate surveys and sectorial evaluations.
• Supported performance evaluations and psychological assessments.
• Delivered psychological support sessions and facilitated therapeutic groups.

TECHNICAL SKILLS

• Languages: HTML, CSS, JavaScript
• Frameworks and Libraries: React.js, Bootstrap, Node.js
• Tools: Git & GitHub, Figma
• Others: Algorithms and problem-solving, UX/UI principles

LANGUAGES

• Portuguese - Native
• English - Advanced
• Spanish - Basic

CERTIFICATIONS

• Algorithm - CursoemVideo
• JavaScript - CursoemVideo
• UX/UI - Google