

JEREMY STOLTZ

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PROFESSIONAL SUMMARY

Highly dedicated and results-driven IT professional with 10+ years of experience in comprehensive IT support, system configuration, network management, and technical troubleshooting across dynamic environments, including healthcare and military sectors. Proven ability to deliver seamless IT solutions, manage user lifecycle/asset inventory, and optimize system performance. Adaptable and proficient in supporting the adoption of new tools and technologies.

EXPERIENCE

Den-tech, Eugene, OR | *IT Specialist*

August 2022 – June 2024

- Developed, implemented, and maintained customized application interfaces for dental and medical practices, ensuring seamless integration and functionality.
- Diagnosed and resolved interface-related challenges, providing comprehensive documentation and responsive Helpdesk support.
- Configured, tested, and deployed interfaces between server/system/network infrastructures and various vendors.
- Provided ongoing operational support for enterprise-wide applications and databases, guaranteeing the efficiency of critical healthcare IT systems.

Raytheon, Buckley AFB, CO | *IT Specialist Sr*

July 2018 – May 2019

- Specialized in front-end communications, routers, switches, and cryptographic equipment, ensuring optimal network performance.
- Monitored, identified, diagnosed, and resolved problems affecting network performance and availability for over 400 customers.
- Administrated and maintained storage systems and managed File, Print, Backup, Web, Application, and Exchange servers.
- Configured and managed Cisco and Juniper routers and cryptographic equipment, ensuring compliance with policies and standards.

USAF, Buckley AFB, CO | *Computer Network Defense Sensor Technician*

December 2016 – August 2018

- Provided technical support across multiple networks, maintaining 19,000 network circuits and supporting critical national systems.
- Managed 6-person shifts to provide 19 mission-essential IT services supporting 24/7 operations.
- Assisted in internal/external outage recovery efforts and delivered near real-time early warnings.

USAF, Beale AFB, CA | *Cyber Transport Systems*

October 2011 – December 2016

- Configured, upgraded, monitored, and installed devices for the Global Hawk Enterprise Service Network.
- Resolved in-flight communication outages, restoring critical links and mission control ground stations.
- Experienced with Cisco Adaptive Security Appliance (ASA) Firewall Service Module and Linux/Unix Server Administration.

SKILLS

- **IT Systems & Networking:** Application Interface Development, Systems Configuration, Remote Support, Network Management, Troubleshooting, Cisco & Juniper Routers, Cryptographic Equipment, Storage Systems, Server Management (File, Print, Backup, Web, Application, Exchange), Linux/Unix Administration, Cisco ASA Firewall, Microsoft OS.
- **Professional & Operational:** Customer Service, Asset Inventory Management, User Onboarding/Offboarding Support, Policy Compliance, Documentation, Leadership, Communication, Problem-Solving, Team Development.

EDUCATION & TRAINING

- **Lane Community College**, Eugene, OR — *Simulation and Game Development* (January 2020)
- **Air Force Technical Training School**, Keesler AFB — *Cyber Transport Systems Course* (August 2009 – October 2010)

CERTIFICATES & CLEARANCES

- Security Clearance: Top Secret/SCI with CI Poly (Held, not current)
- Information Technology Fundamentals Course
- Cyber Systems Operations Course