

Charges Assigned To Collection Agency

If your statement displays line items with the description "UNPAID DEBT ASSIGNED TO AGENCY" you have unpaid charges that we have assigned to our collection agency.

UCLA assesses a \$25 fine for checks returned unpaid by the maker's bank. Any person who has three or more checks returned unpaid to the University will be placed on a "Cash Only" basis (i.e. cash, credit card, cashier's check, or money order) for all future transactions. A notification is sent to the account holder's email address on file if this threshold is met, and no future checks will be accepted.

We are not responsible for the delivery of mail or the accuracy of the address on file. Check payments mailed to the Payment Solutions & Compliance office by customers who are on a "Cash Only" basis will be accepted, but credit will not be given for two weeks, as we wait for the check to clear.

Need Assistance? Visit <http://asksfs.custhelp.com/> and click on **Ask A Question** for answers or to ask a question.

UCLA Student Accounts