Benjamin Uloko

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- (336) 829-1225
- buloko8@gmail.ciom

Detail-oriented team player with strong organizational skills. Lots of experience working in high pressure fast paced environments. Ability to handle multiple projects simultaneously with a high degree of accuracy.



Skills

Customer assistance

Excellent

Good Listener/Follows Directions

••••• Excellent

Quick Learner

•••• Excellent

Team Player

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Excellent

Easy to talk to

Work History

2020-06 - 2023-10

Cashier

Five Guys, Winston-Salem, NC

- Addressed customer needs and made product recommendations to increase sales.
- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.
- Helped customers complete purchases, locate items, and join reward programs.
- Answered questions about store policies and addressed customer concerns.

2021-03 - 2023-08

Guest Service Representative

Target, San Diego, CA

- Greeted visitors and customers upon arrival, offered assistance, and answered questions to build rapport and retention.
- Collaborated with team members to handle guest requirements from check-in through check-out.

2022-08 - 2022-12

- Oversaw fast-paced front desk operations and guests' needs at busy facility.
- Took reservations over phone and through email, recording guest information in computer system and verifying details.

Kitchen Staff Member

Jeffery Adams, Winston-Salem, NC

- Sanitized dining ware and kitchen equipment according to health code standards.
- Cleaned and sanitized dishes and utensils, consistently keeping adequate supplies on hand for expected customer loads.
- Maintained clean, trash-free workspaces to maximize productivity and safety.
- Kept supplies in sufficient stock by assessing inventory levels and reporting lower stock items.
- Quickly learned recipes and was able to work in a high pressure, fast paced environment
- Following directions and helping the chefs gather supplies



Education

High School Diploma

West Forsyth High School - Clemmons, NC

Bachelor of Science

Houston Baptist University - Houston, TX

Computer Programming

UNCC - Charlotte, NC

Completing a web development program through UNCC

2018-01

2020-06

2022-08 - 2023-04