



5 Courses

Technical Support
Fundamentals

The Bits and Bytes of
Computer Networking

Operating Systems and You:
Becoming a Power User

System Administration and
IT Infrastructure Services

IT Security: Defense against
the digital dark arts

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Ilia Semenuk

has successfully completed the online, non-credit Professional
Certificate

Google IT Support

Those who earn the Google IT Support Professional Certificate have completed five-courses, developed by Google, that include hands-on, practice-based assessments and are designed to prepare them for entry-level roles in IT support. They are competent in foundational skills, including troubleshooting and customer service, networking, operating systems, system administration, and security.



Amanda Brophy
Global Director of
Google Career
Certificates

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit, or degree, and it does not verify the identity of the learner.

Verify this certificate at :

<https://coursera.org/verify/professional-cert/TK02VCE82WH1>