ILIA SEMENUK

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SUMMARY

Skilled IT professional with a background in computer technology, programming, and database management, experienced in IT asset testing, data sanitation, and cybersecurity. Proficient in diagnosing and troubleshooting hardware and software issues across servers, desktops, laptops, and mobile devices from major brands such as Dell, HP, Lenovo, Apple, Google, and Samsung. Skilled in network troubleshooting commands, IT support, and cybersecurity best practices, with certifications in Google Cybersecurity and Google IT Support. Strong technical documentation abilities and a team-oriented approach to problem-solving in dynamic environments. Eager to apply IT systems, with a strong ability to quickly adapt to emerging technologies.

WORK EXPERIENCE

AER Worldwide – Hardware Tech Lead – Duncan, SC   August 2022 – Present

- Testing servers, desktops, laptops, like Dell, HP, Lenovo, and Apple for functionality then wiping their hard drives to achieve compliance with the R2v3 recycling standard
- Testing a variety of mobile devices from the likes of companies such as Apple, Google, and Samsung for functionality then preforming factory resets
- Performing data destruction of networking devices such as switches in adherence to data sanitation standards
- Ability to use network commands such as netstat, nslookup, tracert, ipconfig, and ifconfig in aid in troubleshooting
- Managing an updated asset list of company devices currently deployed
- Serving as liaison to the IT department to assist with responding to tickets
- Ensuring information integrity within database systems
- Writing concise and accurate documentation on operational procedures pertaining to device imaging and data wipes
- Being a team player by aiding employees with workplace tasks

EDUCATION

Spartanburg Community College   Spartanburg, SC
Associate in Computer Technology, Programming, and Database   Graduation: August 2019

PROFESSIONAL CERTIFICATIONS

Google Cybersecurity – Coursera – Online   Obtained July 2024

- Gained hands-on experience with network security, risk management, and incident response techniques
- Developed skills in securing web applications, networks, and devices, and learned how to identify and mitigate common cyber threats
- Acquired foundational knowledge of cryptography, firewalls, and access control, and applied this knowledge to practical cybersecurity scenarios

Google IT Support – Coursera – Online   Obtained September 2024

- Developed proficiency in troubleshooting, diagnosing, and resolving common IT support issues related to hardware, software, and networks
- Gained a deep understanding of system administration, security, and networking fundamentals, with practical experience in managing user accounts and setting up networks
- Gained hands-on experience with operating systems (Windows, Linux, macOS) and key IT support tools, enabling efficient issue resolution in diverse environments

SKILLS

- Security frameworks, controls, design principles
- Wireshark
- SIEM tools
- Application hardening
- Password management tools
- Encryption software

- Firewalls
- Incident handler journal
- Virus total