

From: Mike Vernal </O=THEFACEBOOK/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=MVERNAL>

**Sent:** Wednesday, May 23, 2012 10:40 AM

**To:** Aryeh Selekman; Rose Yao

Cc: Austin Haugen; Douglas Purdy; Justin Osofsky; Zach Rait; Alex Himel

**Subject:** Re: Partner Update

On the Action Importer stuff, I think we should adjust the language to reflect the following strategy:

1/ We're working on the framework + UI for finding + adding action importers from Timeline. This is adequately staffed.

2/ We're going to pursue both (a) having the partners build the best OG implementation possible and (b) building our own "hacky" scraper ourselves, in parallel. We already have a bunch of hacky scrapers, and we'll add in the missing ones. We'll prioritize this by the size of the partner (so Twitter first, then Instagram, etc.).

3/ If a partner is unwilling to build the same quality integration that we'd build ourselves, then we'll show them our action importer and tell them we're planning on shipping ours, instead:

- Ideally, this convinces them to make their own good
- If not, then we scale/polish/ship our hacky one

4/ In parallel, we're spinning up the effort to have a reliable backend for crawling all these sites ourselves. This will take some time, so we may have to ship some hacky importers until we have the right infrastructure in place.

In particular, we should just make sure we emphasize we're going to pursue the hacky importers in parallel with partnership efforts. I think part of what Mark is reacting to is us serializing them (you say "first, we'll talk to the partners; if that doesn't work, then we'll build the importer.").

-mike

From: Aryeh Selekman < <a href="mailto:selekman@fb.com">selekman@fb.com</a> Date: Wednesday, May 23, 2012 1:21 PM

To: Rose Yao <rose.yao@fb.com>

**Cc:** Austin Haugen <a href="mailto:com">, Douglas Purdy <a href="mailto:dmp@fb.com">, Microsoft Office User <<u>vernal@fb.com</u>>, Justin

Osofsky <josofsky@fb.com>, Zach Rait <zach@fb.com>

Subject: Re: Partner Update

Rose, Looks great. I made some formatting tweaks, and included a PDF version for people who don't have Keynote: On May 23, 2012, at 10:14 AM, Rose Yao wrote:

Thx guys, here's what I have. I would like to actually to just go through his questions in the meeting today without going over the overall stats again if that's ok. Also I ordered what I think are the most straightforward discussions in the beginning in the hopes that we get through them fast and saved action importer for last b/c they might be more discussion there.

Let me know if that makes sense to everyone.

From: Aryeh Selekman <<u>selekman@fb.com</u>>
Date: Wed, 23 May 2012 09:47:23 -0700
To: Internal Use <<u>rose.yao@fb.com</u>>

**Cc:** Austin Haugen <a href="mailto:com">, Douglas Purdy <a href="mailto:dmp@fb.com">, Mike Vernal <<u>vernal@fb.com</u>>, Justin Osofsky <a href="mailto:com">, Zach Rait <zach@fb.com</a>>

Subject: Re: Partner Update

Hi Rose, Here are slides mirroring this week's e-mail update to have on hand in the deck you are putting together:

aryeh.

On May 23, 2012, at 8:47 AM, Rose Yao wrote:

Hey guys,

I'll make quick slides for this since I have them for action importer stuff anyway.

Mark's list is a little longer than ours for action importer but I think the strategy is the same.

Rose

On May 23, 2012, at 8:35 AM, "Aryeh Selekman" < selekman@fb.com > wrote:

Thanks Austin. I have pulled that data into this response. s

# (1) Action importers

Tumblr is another good candidate, but like Twitter, they are currently not pulling data from us

- \* Foursquare we will likely need your help to get them over the fence.
- \* Insagram straightforward to integrate.
- \* Twitter we did not want to derail their OG integration, and were going to wait to get that out the door.
- \* Draw Something is still working on data storage for drawings, so will likely not be able to provide a lot of historic data.
- \* WordPress Dev Advocacy is working on an official FB Plugin, and we can see if this feature can be added.
- \* Kindle, Pandora, iTunes, Last.fm, Quora, and YouTube are other companies that have rich data sets for Timeline.

(Rose/Zach - this is a more aggressive approach than we are taking. Have any other thoughts to add?)

#### (2) Video decline

We've gotten much more aggressive on spam. Many of the videos which were getting the most clicks have now been removed from the system. We are also intentionally negatively ranking video stories in feed – we have been since these sites began to grow very quickly about a month ago. The plan was to reduce distribution until we were happy with the feed stories. The redesign of the 'trending' units went out last night, along w/ a trending unit for video. We are going to start ramping that up today, and we will begin removing the negative boost now that we have the redesigned stories.

The play button change went out on Push on 5/9. This week's statistics is the first full week that represents the product change. We have seen the video segment stabilize, and start growing again, mid-last week.

Chad pulled some additional data. Below is the chart of OG Video. Watch Publishers on a non-averaged line. As you can see, the decline started on 5/9 the date we removed the Play button). It bottomed out on 5/13 and then has been rising since.

<3A42F4FB-657F-4018-AE51-640931C6296B.jpg>

# (3) OG Features - Tagging, Likes, Notifications

Built-in Likes launching next Wednesday. If the opengraph object being liked was created by a friend they will get a notification. We have the following launch partners lined up: Viddy, Socialcam, Polyvore, Soundcloud. Instagram is also implementing it, but it won't be live for launch. Pinterest, has not committed to

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implementing it, but we are pushing them to put it (and action links) on their roadmap. Once we have a migration tool to migrate previous custom likes, we plan to make this a required change within the 90 day breaking change policy.

Friend tagging and geotagging are live. To date, Foursquare and Instagram have integrated geotagging. Path and Airbnb will implement geo as well. For friend tagging, if you are tagged in an open graph action it works the same as being tagged in a post on FB (you get a notif, goes into approval queue if you have that enabled, etc). This is available to all apps today, and Nike+ will be the first partner to launch with it. Path, Viddy, and Socialcam, also plan to integrate friend tagging in the near future.

- (4) Additional context on Quora and Path
- \* Quora No major changes planned in the near-term other than adding Action links. They want to track stats and traffic with current integration. As of last week, they had 13K users who have enabled Timeline.
- \* Path We only have context on their FB integration plans. They plan to allow users to Auth with FB, and users can share public Moments via OG (music listens, people tagging, location, thoughts/comments, and photos).

On May 23, 2012, at 12:03 AM, Mark Zuckerberg wrote:

I have a bunch of questions and feedback based on this. If we can do this over email then we may not have to meet in person tomorrow.

(1) For the action importers, we should prioritize the apps that have the most usage first. So Twitter is the most important partner here by far, followed by Instagram, then Pinterest and then probably Foursquare. What other apps do people use to post a lot of content? YouTube? Blogger and WordPress? Any particular games like Draw Something or a popular Zynga game?

If any developer doesn't want to work with us on this but still wants to be able to pull friends and other data from us, we should be clear that this reciprocity is important to us. Pinterest, Foursquare and others should understand this. Let me know if I can help out as well since I know the founders.

- (2) For these video apps and removing the play button, do we expect our actions to result in continued week over week declines or was this a one-time correction? How do we expect this to play out?
- (3) How far off are we from completing the OG features we discussed a while ago around connecting likes across services, enabling tagging, sending notifs, etc? I seem to remember this stuff was supposed to be finished. Is it?
- (4) Do we expect Quora to launch more OG functionality soon? Do we know exactly what Path is launching? Is their upcoming release anything except just OG integration?

On May 22, 2012, at 9:41 PM, "Aryeh Selekman" < selekman@fb.com > wrote:

Below is this week's Open Graph partner update. Please let us know if you have questions.

Ecosystem update

\* Ecosystem. Overall, Open Graph PUAP decreased 15.4% w/w to 21.2M. Decline driven by drop in video publishing (-21.2 % w/w) and Other/Intentional (-23.3% w/w). Other/Intentional saw major declines due to Zoosk (-58 % w/w), Zapkolik (-48% w/w) and Chill (-42% w/w). Zoosk implemented our requested changes to

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only publish for users who opt-in, and Zapkolik and Chill were impacted by the removal of the play button on video attachments in their custom watch actions. Zapkolik and Chill have 90 days to switch to the global watch action (breaking change policy).

\* Social video. Drop in video publishing due to: removal of play button on video attachment, continued spam reduction for major video publishers (Socialcam -12% w/w mark as spam), and Socialcam's sticky social publishing 'off' setting, modified as a result of negative PR.

#### Partner launches and notable updates

- \* Action Importer/Backdating Kicked off conversations with Airbnb (interested), Instagram, Foursquare (tentative), Netflix (interested), and Pinterest (interested, but non-comittal) to gauge interest and get feedback. Discussing with additional partners this week who we think will be forward-leaning.
- \* Socialcam (2.2M PUAP, -43.5% w/w): Largest decliner. Made social publishing setting sticky due to PR pressure, and along with video ecosystem changes they saw a major publishing drop.
- \* Netflix (115K, +1% w/w): Working to allow users to view content for free for first-time new FB connected users to drive viral loop (July timeframe).
- \* Washington Post (292K PUAP, +22.4% w/w): Switched to a single page canvas app to improve perf and page load. Hoping to see this increase the number of articles users read in a given session, but losing unique URLs per article (canvas URL does not change when clicking between articles).
- \* WeChat (n/a): They have a Path-like privacy model, and are willing to provide a setting to publish individual moment via OG. We are pushing them to also include a global setting to share via OG. They are seeing how quickly they can implement OG, and will get back to us at the end of the week with estimates.
- \* Twitter (n/a): They want to be a part of App Center, and have their assets uploaded. On track for an end of May release for "tweet", "retweet", "follow", and "favor" OG actions. Conversations have been engineering focused to date, and we have not inquired how they plan to market the change to OG from stream.publish (if at all).

### Other partner updates

- \* Pinterest (786K PUAP, -2.4% w/w): Fixed stream publish issue for non-OG users. 60% roll-out of auto-FB login for already connected users (previously, even if TOS'd and logged into FB, users still had to push Login button). They are again allowing FB users to create a new account without requesting an invite.
- \* Quora (1762 PUAP, +471%): Quora perceives integration as going well so far. They improved the conversion rate of users publishing to Timeline. Small upcoming tweaks, including action links, but they want to observe steady-state stats. We are still investigating low FB DAU (18K).
- \* Foursquare (557K PUAP -0.3% w/w): Closing out requested OG features/bugs for v2 Launch. Discussed Action Importing to get feedback. Their initial reaction was cautious, and they seem more willing to do this for prior checkins that were shared to FB.
- \* Instagram (1.5M PUAP, +5.9% w/w): Integrating built-in likes, and new version in App Store review includes additional Timeline language/up-sell
- \* Spotify (1.5M PUAP, +1.2% w/w): Spotify discovered issue that caused them to invalidate tokens by mistake that was leading to decreased publishing. Issue fixed.
- \* Tumblr (83K PUAP, +3.56% w/w): Still focused on a few other priorities until they revisit OG in a week.
- \* Viddy (850K PUAP, -21.4% w/w): Seeing impact of removal of play button.
- \* Path (n/a): On track for early June launch.
- \* Airbnb (n/a): Wishlist feature taking longer than expected. 3 weeks until public launch. Started work on allowing users to add historic Airbnb actions to Timeline (places stayed, favorites, reviews).
- \* Draw Something (n/a): SSO enabled for Android now that SSO bug fixed in Android 1.9.2.

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On May 23, 2012, at 8:16 AM, Austin Haugen wrote:

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#### Some notes on 2 & 3

2/ There are likely network affects which are still playing out. In particular, we've gotten much more aggressive on spam. Many of the videos which were getting the most clicks have now been removed from the system. We are also intentionally negatively ranking video stories in feed – we have been since these sites began to grow very quickly about a month ago. The plan was to reduce distribution until we were happy with the feed stories. The redesign of the 'trending' units went out last night, along w/ a trending unit for video. We are going to start ramping that up today, and we will begin removing the negative boost now that we have the redesigned stories.

3/ The Global Like action is planned to launch next week. If the opengraph object being liked was created by a friend they will get a notification. Tagging people in open graph actions is live – if you are tagged in an open graph action it works the same as being tagged in a post on FB (you get a notif, goes into approval queue if you have that enabled, etc). Any app can use this feature today, and Nike will be the first large partner app to launch with it.

From: Mark Zuckerberg

**Sent:** Wednesday, May 23, 2012 12:04 AM

**To:** Aryeh Selekman

**Cc:** Douglas Purdy; Bret Taylor; Dan Rose; Austin Haugen; Alex Himel; Ethan Beard; Zach Rait; Adam Mosseri; Laura Javier; Will Cathcart; Sam Lessin; Casey Muller; Chad Heaton; Mike Vernal; Shyam

Rajaram; Eugene Zarakhovsky; Rose Yao; Justin Osofsky

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On May 22, 2012, at 9:41 PM, "Aryeh Selekman" <selekman@fb.com> wrote:

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