

EXHIBIT 116

UNREDACTED VERSION OF DOCUMENT SOUGHT TO BE LODGED UNDER SEAL

From: Ilya Sukhar </O=THEFACEBOOK/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=ILYAS8A7>
Sent: Monday, November 18, 2013 10:11 PM
To: Kevin Lacker; Ilya Sukhar
Subject: Message summary [mid.1369073044867:1a7606a15dc8a83265]

Kevin Lacker:
>i've been talking with david more about third party ids

Kevin Lacker:
>it seems like there must be something you can do to leverage your
>pm-running-build position to make that project go in a more intelligent
>direction

Ilya Sukhar:
>Sorry I think that one is just an infinite sink of despair that must be accepted as status quo.

Kevin Lacker:
>lol

Ilya Sukhar:
>Eddie has a goal of "SDK 4.0 rebuild of the Login programming model "

Ilya Sukhar:
>do you know what that is

Ilya Sukhar:
>nevermind i talked to him about it

Kevin Lacker:
>about what

Ilya Sukhar:
>the sdk thing

Kevin Lacker:
>how is the eddie and login thing in general

Kevin Lacker:
>does he want to edge in on it or what

Ilya Sukhar:
>yeah he does

Ilya Sukhar:
>but he's not explicit about it

Kevin Lacker:

>does he have like explicit features he wants

Kevin Lacker:

>or is it more like, he's gonna keep scheduling meetings and talking

>about long lists of bullet points in an attempt to take over the

>narrative

Ilya Sukhar:

>i think it's in the middle

Ilya Sukhar:

>i think you are a bit too adversarial with him

Ilya Sukhar:

>i think he just wants to be involved

Ilya Sukhar:

>and has no particularly strong agenda beyond that

Kevin Lacker:

>ok

Ilya Sukhar:

>are you still here

Kevin Lacker:

>yeah i probably am too adversarial

Kevin Lacker:

>I am still here

Kevin Lacker:

>want to get dinner?

Ilya Sukhar:

>yeah

Ilya Sukhar:

>i am on the couch. i dont see you

Ilya Sukhar:

>nevermind

Kevin Lacker:

>ugh login v4 sucks

Ilya Sukhar:

>i havent read it yet

Kevin Lacker:

>like, peoples' friend list IS public

Kevin Lacker:

>it makes no sense to tell users, hey do you want to share your public profile? also now do you want to share your friend list?

Ilya Sukhar:

>meh

Ilya Sukhar:

>im not sure i buy that line of reasoning

Kevin Lacker:

>well, it hurts the ability to do what i think is the idea UI

Kevin Lacker:

>ideal UI

Kevin Lacker:

>which is just to refer to both of these as "your public profile"

Kevin Lacker:

>which is what the UI for log in with google uses

Ilya Sukhar:

>find friends button is dumb

Kevin Lacker:

>the "repeated permissions" stuff is tough too

Kevin Lacker:

>yeah, what can you do with the find friends button

Kevin Lacker:

>like a graph api call to figure out how many more times you can show a

>particular UI to the user... that doesn't really make sense, how you

>would use that

Kevin Lacker:

>stuff like

Kevin Lacker:

>"The dialog won't be FB-branded, to prevent user frustration with the Facebook brand."

Kevin Lacker:

>that sucks!

Ilya Sukhar:

>yeah

Ilya Sukhar:

>a lot of this would be solved by allowing mandatory permissions

Kevin Lacker:

>yeah

Kevin Lacker:

>the rollout plan is also scary

Kevin Lacker:

>because, this does seem like it'll break apps

Kevin Lacker:

>basically, if you do anything besides like login, sharing through

>dialogs

Kevin Lacker:

>this update will fuck you over somehow

Kevin Lacker:

>we've even pre-planned that developers will hate it by making some of

>the UI non-facebook-branded

Kevin Lacker:

>sheesh

Kevin Lacker:

>this way, user hatred will be directed at our developers, not at us

Kevin Lacker:

>the policy to forbid "double login" is tough

Kevin Lacker:

>because, a lot of apps just require that extra information but it's not

>obvious why

Kevin Lacker:

>like, Parse. we require an email + password if you want to use the CLI

>because you can't use FB login for a CLI

Kevin Lacker:

>so what's up with eddie stating goals for login

Ilya Sukhar:

>nothing really

Ilya Sukhar:

>if you read his goals, theres no meat there really

Ilya Sukhar:

>its mostly like "support login v4"

Kevin Lacker:

>what is up with the login goals that we discussed with david and bryan

Kevin Lacker:

>are those going into some goal list somewhere

Ilya Sukhar:

>i put them in my doc

Ilya Sukhar:

>yeah

Kevin Lacker:

>oh ok

Ilya Sukhar:

>they're there

Kevin Lacker:

>are they jsut like two separate lists in the overall build plan or what

Kevin Lacker:

>i am just imagining david seeing some output and being like uh why are

>these random goals added to my plate

Kevin Lacker:

>and then what am i saying

Ilya Sukhar:

>can you just like read it

Ilya Sukhar:

>there is literally one bullet point added that has no meaningful impact

Kevin Lacker:

>ok can you link me? i thought it wasnt on there the last time i looked

Ilya Sukhar:

><https://docs.fb.com/writer/ropen.do?rid=osbge97eedcc089e547deb3c2e650ea>

>d173bd

Kevin Lacker:

>oh i probably cant access it because the vpn is not working for me

Kevin Lacker:

>ok well i believe you

Kevin Lacker:

>unrelated: what do you think i should be worrying about more that i'm

>not worrying enough about

Ilya Sukhar:

>Login

>Login v4

>Anonymous Login

>Rebuild Login programming model in SDK 4.0 Put out 2 server side SDKs

>(PHP, Node) to close the loop on end-to-end experience Work with docs
>to ensure we have an end-to-end scenario fully documented and sampled
>
>

Ilya Sukhar:
>that's the login bullet points

Kevin Lacker:
>cool

Ilya Sukhar:
>i think you should be worried about parse quality more

Ilya Sukhar:
>i feel like we are playing it faster and looser than ever before

Kevin Lacker:
>api quality or performance quality

Ilya Sukhar:
>performance and bugs

Kevin Lacker:
>hmm

Ilya Sukhar:
>i think api design is still good from what i've seen

Kevin Lacker:
>yeah bryan has handled a lot more of that and it is scaling fairly well
>organization-wise

Kevin Lacker:
>this recent push stuff, i was definitely wrong about my diagnosis of
>the problems

Ilya Sukhar:
>i am worried that our de-emphasizing revenue has led to a
>de-emphasizing of customer happiness

Kevin Lacker:
>it was indeed much deeper than i thought

Kevin Lacker:
>hmmm

Ilya Sukhar:
>like honestly there are a bunch of times on the weekend

Ilya Sukhar:
>where i am bitching in the ops room

Ilya Sukhar:

>i feel like we've lost a sense of urgency around production issues

Kevin Lacker:

>we have also lost shyam

Ilya Sukhar:

>yeah, true

Kevin Lacker:

>who just directly fixed a lot of stuff

Ilya Sukhar:

>but i think the new guys dont have the sense of urgency

Kevin Lacker:

>hmm

Kevin Lacker:

>that is true

Ilya Sukhar:

>and dont have someone instilling it into them

Ilya Sukhar:

>so i like feel comfortable paging charity

Ilya Sukhar:

>but not abhishek

Ilya Sukhar:

>or anyone else

Ilya Sukhar:

>i dont even know who to page

Kevin Lacker:

>yeah we need this system to be more scalable

Kevin Lacker:

>the new folks are definitely like, uh a pm cant page us

Kevin Lacker:

>well like naitik, ittai, abhishek

Kevin Lacker:

>i could be like, hey guys, rules here are that ilya *can* page you

Kevin Lacker:

>but, that doesn't really solve it

Kevin Lacker:

>because you dont know who to page

Kevin Lacker:

>also in a lot of cases i'm just like, well is there a real problem or

>not

Kevin Lacker:

>do you think this is push centric or not really

Kevin Lacker:

>like can we translate this into some metric

Kevin Lacker:

>and there are kind of two separate teams involved in most ops incidents

>- either push or api

Kevin Lacker:

>the human processes for each one are likely to be different

Kevin Lacker:

>one thing i'm concerned about is that if we move support to be done by

>some other team, then our distance from the customer will be even

>larger and it will be even harder for something important to get

>escalated

Ilya Sukhar:

>yeah, but if we have a process to escalate, well that will be good

Kevin Lacker:

>yeah

Kevin Lacker:

>ok i'll think about this

Kevin Lacker:

>i agree we need something better here

Ilya Sukhar:

>(y)