

# Functional Requirements and Non-Functional Requirements

## Functional Requirements

- Customers can register an account.
- Customers can manage their personal information.
- Customers can read articles.
- Customers can view all products.
- Customers can make a payment and verify credit by bank.
- Customers can contact farms via live chat.
- Customers can report the problem to Customer Services.
- Customers can rate veterinarians and their articles.
- Customers can rate farms and products.
- Customers can order products.
- Users can log in to the platform according to their role.
- Veterinarians can write and edit their article.
- Customer Services can provide after-services to customers.
- Farms can add their descriptions.
- Farms can add and update product descriptions.
- Farms can update stock.
- Farms can get the order.

## Non-Functional Requirements

- Applications need to be easy to use.
- Applications is available 24/7
- Applications have high security to protect customer information.
- The website can support multiple languages.
- The website has a neutral color ( plain white).
- 20,000 users can attend the platform at the same time.
- The website has a fast response.
- Application is a multiple platform(IOS,Android,website).
- The website is a responsive UI.
- The website shows 8 products per page.
- The website includes the Petiverse logo on every page.
- The website has a nice UX.