



Researching Your Users' Needs is done in which phase



Select one:

- ☐ Prototype
- ☐ Ideate
- ☐ Define
- ☒ Empathize ✓

The correct answer is: Empathize

Question 5

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_____ in design thinking is a written, actionable statement that expresses the problem that the design team is trying to address.

Select one:

- ☐ Empathy
- ☒ POV ✓
- ☐ Ideate
- ☐ Bodystorm

The correct answer is: POV