

ACTORS AND THEIR ROLES:

- Administrator:
 - User Account Management:
 - Create and manage user accounts for customers, restaurant owners and other system users.
 - Handle user authentication, password resets, and account deactivation
 - System Configuration:
 - Configure system settings and parameters, such as delivery zones, working hours, and payment options.
 - Ensure the system operates smoothly by monitoring server performance and resources.
 - Database Maintenance:
 - Perform regular database backups and maintenance to ensure data integrity and availability.
 - Monitor database performance and optimize queries for efficient data retrieval.
 - Security Management:
 - Implement and enforce security measures to protect user data and system resources.
 - Manage access control and permissions to restrict unauthorized access.
 - Backup and Disaster Recovery:
 - Develop and maintain backup and disaster recovery plans to minimize data loss and system downtime in case of unforeseen events.
- CUSTOMER:
 - User registration and Login
 - Placing order and Payment
 - Adding items to cart
 - Rating and Feedback
 - View order History and Logout
- RESTAURANT OWNER/MANAGER:
 - Restaurant Registration
 - Menu management
 - Receiving and Confirming Orders
 - Order Status Updates
 - Promotions and Discounts
 - View Customer Feedback and Ratings

- RESTAURANT CHEF/KITCHEN STAFF:
 - Receiving Orders and Order Verification
 - Food preparation and Order packaging
 - Order timing, Order Status and marking Order completion
 - Managing Multiple Orders