Local Icon Coustomer Report

Branch Name	Date	Service Name	Service Delivery Time	Icon MSISDN	Icon Name	IM MSISDN	IM Name	Remarks	Further follow-up needed	Follow-up date
Khulna	12/Sep/2018	Prepaid	09:59:15							23/Oct/2018
Khulna Khulna	12/Sep/2018 12/Sep/2018	PIN/PUK Inquery Transfer of	09:59:22 09:59:30							23/Oct/2018 23/Oct/2018
Khulna	12/Sep/2018	Subscription Reconntection	09:59:35							23/Oct/2018
Khulna	12/Sep/2018	Prepaid	10:48:11							23/Oct/2018
Khulna	13/Sep/2018	4G Migration	04:11:03							23/Oct/2018
Khulna	13/Sep/2018	4G Migration	04:21:12							23/Oct/2018
Khulna	28/Sep/2018	Sudden balance deduction for data	08:41:18							23/Oct/2018
Khulna	12/Sep/2018	Reconntection	04:07:24							23/Oct/2018
Khulna	18/Sep/2018	SD/ISD	10:37:44	01610384847	01610384847					23/Oct/2018
Khulna Khulna	18/Sep/2018 30/Aug/2018	4G Migration Reconntection	10:37:51 07:28:40	01610384847	01610384847					23/Oct/2018 23/Oct/2018
Khulna	30/Aug/2018	SIM Change	07:28:48							23/Oct/2018
Khulna	30/Aug/2018	Sudden balance deduction for VAS	07:29:41							23/Oct/2018
Khulna	30/Aug/2018	Transfer of Subscription	07:29:59							23/Oct/2018
Khulna	30/Aug/2018	SIM Change	07:32:37							23/Oct/2018
Khulna	30/Aug/2018	Re-registration	07:33:12							23/Oct/2018
Khulna	30/Aug/2018	Transfer of	07:33:31							23/Oct/2018
Khulna	30/Aug/2018	Subscription Sudden balance	07:34:23							23/Oct/2018
Khulna	30/Aug/2018	deduction for Tariff Sudden balance	07:34:29							23/Oct/2018
Khulaa		deduction for VAS	07:24:50		+		+		-	22/0-4/2012
Khulna Khulna	30/Aug/2018	Reconntection	07:34:56 07:45:03							23/Oct/2018 23/Oct/2018
. arumu	30/Aug/2018	Sudden balance deduction for Tariff								
Khulna	11/Sep/2018	Prepaid	05:22:04	01610384847	01610384847					23/Oct/2018
Khulna	11/Sep/2018	PIN/PUK Inquery	05:24:31	01610384847	01610384847					23/Oct/2018
Khulna	11/Sep/2018	Re-registration	05:24:38	01610384847	01610384847					23/Oct/2018
Khulna	11/Sep/2018	SIM Change	05:24:44	01610384847	01610384847					23/Oct/2018
Khulna	11/Sep/2018	Prepaid	05:25:13	01610384847	01610384847					23/Oct/2018
Khulna	11/Sep/2018	Ticket Print	05:25:25	01610384847	01610384847					23/Oct/2018
Khulna	11/Sep/2018	Reconntection	05:25:31	01610384847	01610384847					23/Oct/2018
Khulna	13/Sep/2018	Scratch Card	11:15:45	04040204047	04040204047					23/Oct/2018
Khulna Khulna	13/Sep/2018	Prepaid Priojon Prize Point	11:44:16	01610384847	01610384847					23/Oct/2018 23/Oct/2018
	13/Sep/2018	Query								
Khulna	13/Sep/2018	SIM Change	11:45:05	01912345678	01912345678					23/Oct/2018
Khulna	16/Sep/2018	Sudden balance deduction for VAS	10:36:06							23/Oct/2018
Khulna	16/Sep/2018	Prepaid	11:12:58	01610384847	01610384847					23/Oct/2018
Khulna	17/Sep/2018	Prepaid	12:53:14	01912345678	01912345678					23/Oct/2018
Khulna	17/Sep/2018	Prepaid	01:07:17	01912345678	01912345678					23/Oct/2018
Khulna	17/Sep/2018	PIN/PUK Inquery	01:07:43	01912345671	01912345671					23/Oct/2018
Khulna	17/Sep/2018	Re-registration	01:08:02	01912345672	01912345672					23/Oct/2018
Khulna	17/Sep/2018	Prepaid	01:12:55	01234567890	01234567890					23/Oct/2018
Khulna	17/Sep/2018	PIN/PUK Inquery	01:13:04	01234567890	01234567890					23/Oct/2018
Khulna	17/Sep/2018	Re-registration	01:13:11	01234567890	01234567890					23/Oct/2018
Khulna	17/Sep/2018	Re-registration	01:13:18	01234567892	01234567892					23/Oct/2018
Khulna	17/Sep/2018 04/Sep/2018	PIN/PUK Inquery	06:06:25 04:53:29	01610294947	01610384847					23/Oct/2018 23/Oct/2018
Khulna Khulna	04/Sep/2018	Prepaid Prepaid	04:53:29	01610384847 01610384847	01610384847					23/Oct/2018
Khulna	04/Sep/2018	<u> </u>	04:53:51	01610384847	01610384847					23/Oct/2018
	•	Sudden balance deduction for VAS		2.0.0004/	3.0.0004047					
Khulna Khulna	27/Sep/2018 30/Aug/2018	Re-registration Sudden balance deduction for VAS	03:34:21 08:00:55							23/Oct/2018 23/Oct/2018
							1		-	
Khulna	18/Sep/2018	Prepaid	10:55:57	01610384847	01610384847		 		1	23/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquery	10:56:06	01610384847	01610384847		 			23/Oct/2018
Tiger Dens	18/Sep/2018	Prepaid	11:06:43	01610384847	01610384847	1	+		1	23/Oct/2018
Tiger Dens Tiger Dens	18/Sep/2018 18/Sep/2018	Prepaid PIN/PUK Inquery	11:06:59	01610384847 01610384847	01610384847 01610384847	1	1		1	23/Oct/2018 23/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquery PIN/PUK Inquery	11:07:04	01610384847	01610384847		 		1	23/Oct/2018 23/Oct/2018
Khulna	18/Sep/2018	SD/ISD	02:31:21	01610384847	01610384847		<u> </u>		1	23/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquery	02:31:31	01610384847	01610384847					23/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquery	02:33:09	01610384847	01610384847					23/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquery	02:34:03							23/Oct/2018
Khulna	18/Sep/2018	Sudden balance deduction for Tariff	02:39:38							23/Oct/2018
Khulna	29/Sep/2018	Prepaid	01:38:03		1	1	1		1	23/Oct/2018
Khulna	29/Sep/2018	PIN/PUK Inquery	01:38:11							23/Oct/2018
Khulna	29/Sep/2018	Re-registration	01:38:15							23/Oct/2018
	29/Sep/2018	SIM Change	01:38:20							23/Oct/2018
Khulna	25/000/2010		г —		T					23/Oct/2018
Khulna Khulna	29/Sep/2018	Sudden balance	01:38:25							23/06/2010
Khulna	29/Sep/2018	Sudden balance deduction for Tariff								
		Sudden balance deduction for Tariff Ticket Print Re-registration	01:38:25 01:38:31 01:38:35							23/Oct/2018 23/Oct/2018

Khulna	30/Sep/2018	PIN/PUK Inquery	01:34:08				23/Oct/2018
Khulna	30/Sep/2018	Re-registration	01:34:12				23/Oct/2018
Khulna	30/Sep/2018	SIM Change	01:34:16				23/Oct/2018
Khulna	30/Sep/2018	Sudden balance deduction for Tariff	01:34:19				23/Oct/2018
Khulna	30/Sep/2018	Sudden balance deduction for Tariff	01:34:27				23/Oct/2018
Khulna	30/Sep/2018	Reconntection	01:34:32				23/Oct/2018
Khulna	07/Oct/2018	PIN/PUK Inquery	08:23:41				23/Oct/2018
Khulna	07/Oct/2018	Priojon Prize Point Query	08:23:59				23/Oct/2018
Khulna	07/Oct/2018	Priojon Prize Point Query	08:24:07				23/Oct/2018