

Local Icon Coustomer Report

Branch Name	Date	Service Name	Service Delivery Time	Icon MSISDN	Icon Name	IM MSISDN	IM Name	Remarks	Further follow-up needed	Follow-up date
Khulna	12/Sep/2018	Prepaid	09:59:15							22/Oct/2018
Khulna	12/Sep/2018	PIN/PUK Inquiry	09:59:22							22/Oct/2018
Khulna	12/Sep/2018	Transfer of Subscription	09:59:30							22/Oct/2018
Khulna	12/Sep/2018	Reconnection	09:59:35							22/Oct/2018
Khulna	12/Sep/2018	Prepaid	10:48:11							22/Oct/2018
Khulna	13/Sep/2018	4G Migration	04:11:03							22/Oct/2018
Khulna	13/Sep/2018	4G Migration	04:21:12							22/Oct/2018
Khulna	28/Sep/2018	Sudden balance deduction for data	08:41:18							22/Oct/2018
Khulna	20/Aug/2018	Re-registration	09:51:06	01610384847	01610384847					22/Oct/2018
Khulna	20/Aug/2018	4G Migration	09:51:31	01610384847	01610384847					22/Oct/2018
Khulna	12/Sep/2018	Reconnection	04:07:24							22/Oct/2018
Khulna	18/Sep/2018	SD/ISD	10:37:44	01610384847	01610384847					22/Oct/2018
Khulna	18/Sep/2018	4G Migration	10:37:51	01610384847	01610384847					22/Oct/2018
Khulna	30/Aug/2018	Reconnection	07:28:40							22/Oct/2018
Khulna	30/Aug/2018	SIM Change	07:28:48							22/Oct/2018
Khulna	30/Aug/2018	Sudden balance deduction for VAS	07:29:41							22/Oct/2018
Khulna	30/Aug/2018	Transfer of Subscription	07:29:59							22/Oct/2018
Khulna	30/Aug/2018	SIM Change	07:32:37							22/Oct/2018
Khulna	30/Aug/2018	Re-registration	07:33:12							22/Oct/2018
Khulna	30/Aug/2018	Transfer of Subscription	07:33:31							22/Oct/2018
Khulna	30/Aug/2018	Sudden balance deduction for Tariff	07:34:23							22/Oct/2018
Khulna	30/Aug/2018	Sudden balance deduction for VAS	07:34:29							22/Oct/2018
Khulna	30/Aug/2018	Reconnection	07:34:56							22/Oct/2018
Khulna	30/Aug/2018	Sudden balance deduction for Tariff	07:45:03							22/Oct/2018
Khulna	11/Sep/2018	Prepaid	05:22:04	01610384847	01610384847					22/Oct/2018
Khulna	11/Sep/2018	PIN/PUK Inquiry	05:24:31	01610384847	01610384847					22/Oct/2018
Khulna	11/Sep/2018	Re-registration	05:24:38	01610384847	01610384847					22/Oct/2018
Khulna	11/Sep/2018	SIM Change	05:24:44	01610384847	01610384847					22/Oct/2018
Khulna	11/Sep/2018	Prepaid	05:25:13	01610384847	01610384847					22/Oct/2018
Khulna	11/Sep/2018	Ticket Print	05:25:25	01610384847	01610384847					22/Oct/2018
Khulna	11/Sep/2018	Reconnection	05:25:31	01610384847	01610384847					22/Oct/2018
Khulna	13/Sep/2018	Scratch Card	11:15:45							22/Oct/2018
Khulna	13/Sep/2018	Prepaid	11:44:16	01610384847	01610384847					22/Oct/2018
Khulna	13/Sep/2018	Prion Prize Point Query	11:44:47	01799931314	01799931314					22/Oct/2018
Khulna	13/Sep/2018	SIM Change	11:45:05	01912345678	01912345678					22/Oct/2018
Khulna	16/Sep/2018	Sudden balance deduction for VAS	10:36:06							22/Oct/2018
Khulna	16/Sep/2018	Prepaid	11:12:58	01610384847	01610384847					22/Oct/2018
Khulna	17/Sep/2018	Prepaid	12:53:14	01912345678	01912345678					22/Oct/2018
Khulna	17/Sep/2018	Prepaid	01:07:17	01912345678	01912345678					22/Oct/2018
Khulna	17/Sep/2018	PIN/PUK Inquiry	01:07:43	01912345671	01912345671					22/Oct/2018
Khulna	17/Sep/2018	Re-registration	01:08:02	01912345672	01912345672					22/Oct/2018
Khulna	17/Sep/2018	Prepaid	01:12:55	01234567890	01234567890					22/Oct/2018
Khulna	17/Sep/2018	PIN/PUK Inquiry	01:13:04	01234567890	01234567890					22/Oct/2018
Khulna	17/Sep/2018	Re-registration	01:13:11	01234567890	01234567890					22/Oct/2018
Khulna	17/Sep/2018	Re-registration	01:13:18	01234567892	01234567892					22/Oct/2018
Khulna	17/Sep/2018	PIN/PUK Inquiry	06:06:25							22/Oct/2018
Khulna	04/Sep/2018	Prepaid	04:53:29	01610384847	01610384847					22/Oct/2018
Khulna	04/Sep/2018	Prepaid	04:53:46	01610384847	01610384847					22/Oct/2018
Khulna	04/Sep/2018	Sudden balance deduction for VAS	04:53:51	01610384847	01610384847					22/Oct/2018
Khulna	27/Sep/2018	Re-registration	03:34:21							22/Oct/2018
Khulna	30/Aug/2018	Sudden balance deduction for VAS	08:00:55							22/Oct/2018
Khulna	18/Sep/2018	Prepaid	10:55:57	01610384847	01610384847					22/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquiry	10:56:06	01610384847	01610384847					22/Oct/2018
Tiger Dens	18/Sep/2018	Prepaid	11:06:43	01610384847	01610384847					22/Oct/2018
Tiger Dens	18/Sep/2018	Prepaid	11:06:59	01610384847	01610384847					22/Oct/2018
Tiger Dens	18/Sep/2018	PIN/PUK Inquiry	11:07:04	01610384847	01610384847					22/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquiry	11:31:39	01610384847	01610384847					22/Oct/2018
Khulna	18/Sep/2018	SD/ISD	02:31:21	01610384847	01610384847					22/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquiry	02:31:31	01610384847	01610384847					22/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquiry	02:33:09	01610384847	01610384847					22/Oct/2018
Khulna	18/Sep/2018	PIN/PUK Inquiry	02:34:03							22/Oct/2018
Khulna	18/Sep/2018	Sudden balance deduction for Tariff	02:39:38							22/Oct/2018
Khulna	29/Sep/2018	Prepaid	01:38:03							22/Oct/2018
Khulna	29/Sep/2018	PIN/PUK Inquiry	01:38:11							22/Oct/2018
Khulna	29/Sep/2018	Re-registration	01:38:15							22/Oct/2018
Khulna	29/Sep/2018	SIM Change	01:38:20							22/Oct/2018
Khulna	29/Sep/2018	Sudden balance deduction for Tariff	01:38:25							22/Oct/2018
Khulna	29/Sep/2018	Ticket Print	01:38:31							22/Oct/2018

Khulna	29/Sep/2018	Re-registration	01:38:35							22/Oct/2018
Khulna	30/Sep/2018	Prepaid	01:34:02							22/Oct/2018
Khulna	30/Sep/2018	PIN/PUK Inquiry	01:34:08							22/Oct/2018
Khulna	30/Sep/2018	Re-registration	01:34:12							22/Oct/2018
Khulna	30/Sep/2018	SIM Change	01:34:16							22/Oct/2018
Khulna	30/Sep/2018	Sudden balance deduction for Tariff	01:34:19							22/Oct/2018
Khulna	30/Sep/2018	Sudden balance deduction for Tariff	01:34:27							22/Oct/2018
Khulna	30/Sep/2018	Reconnection	01:34:32							22/Oct/2018
Khulna	07/Oct/2018	PIN/PUK Inquiry	08:23:41							22/Oct/2018
Khulna	07/Oct/2018	Prijoon Prize Point Query	08:23:59							22/Oct/2018
Khulna	07/Oct/2018	Prijoon Prize Point Query	08:24:07							22/Oct/2018