

Local Icon Coustomer Report

| Branch Name | Date | Service Name | Service Delivery Time | Icon MSISDN | Icon Name | IM MSISDN | IM Name | Remarks | Further follow-up needed | Follow-up date |
|-------------|-------------|-------------------------------------|-----------------------|-------------|-------------|-----------|---------|---------|--------------------------|----------------|
| Khulna | 12/Sep/2018 | Prepaid | 09:59:15 | | | | | | | 22/Oct/2018 |
| Khulna | 12/Sep/2018 | PIN/PUK Inquiry | 09:59:22 | | | | | | | 22/Oct/2018 |
| Khulna | 12/Sep/2018 | Transfer of Subscription | 09:59:30 | | | | | | | 22/Oct/2018 |
| Khulna | 12/Sep/2018 | Reconnection | 09:59:35 | | | | | | | 22/Oct/2018 |
| Khulna | 12/Sep/2018 | Prepaid | 10:48:11 | | | | | | | 22/Oct/2018 |
| Khulna | 13/Sep/2018 | 4G Migration | 04:11:03 | | | | | | | 22/Oct/2018 |
| Khulna | 13/Sep/2018 | 4G Migration | 04:21:12 | | | | | | | 22/Oct/2018 |
| Khulna | 28/Sep/2018 | Sudden balance deduction for data | 08:41:18 | | | | | | | 22/Oct/2018 |
| Khulna | 20/Aug/2018 | Re-registration | 09:51:06 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 20/Aug/2018 | 4G Migration | 09:51:31 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 12/Sep/2018 | Reconnection | 04:07:24 | | | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | SD/ISD | 10:37:44 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | 4G Migration | 10:37:51 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Reconnection | 07:28:40 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | SIM Change | 07:28:48 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Sudden balance deduction for VAS | 07:29:41 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Transfer of Subscription | 07:29:59 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | SIM Change | 07:32:37 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Re-registration | 07:33:12 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Transfer of Subscription | 07:33:31 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Sudden balance deduction for Tariff | 07:34:23 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Sudden balance deduction for VAS | 07:34:29 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Reconnection | 07:34:56 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Sudden balance deduction for Tariff | 07:45:03 | | | | | | | 22/Oct/2018 |
| Khulna | 11/Sep/2018 | Prepaid | 05:22:04 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 11/Sep/2018 | PIN/PUK Inquiry | 05:24:31 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 11/Sep/2018 | Re-registration | 05:24:38 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 11/Sep/2018 | SIM Change | 05:24:44 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 11/Sep/2018 | Prepaid | 05:25:13 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 11/Sep/2018 | Ticket Print | 05:25:25 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 11/Sep/2018 | Reconnection | 05:25:31 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 13/Sep/2018 | Scratch Card | 11:15:45 | | | | | | | 22/Oct/2018 |
| Khulna | 13/Sep/2018 | Prepaid | 11:44:16 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 13/Sep/2018 | Prion Prize Point Query | 11:44:47 | 01799931314 | 01799931314 | | | | | 22/Oct/2018 |
| Khulna | 13/Sep/2018 | SIM Change | 11:45:05 | 01912345678 | 01912345678 | | | | | 22/Oct/2018 |
| Khulna | 16/Sep/2018 | Sudden balance deduction for VAS | 10:36:06 | | | | | | | 22/Oct/2018 |
| Khulna | 16/Sep/2018 | Prepaid | 11:12:58 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | Prepaid | 12:53:14 | 01912345678 | 01912345678 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | Prepaid | 01:07:17 | 01912345678 | 01912345678 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | PIN/PUK Inquiry | 01:07:43 | 01912345671 | 01912345671 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | Re-registration | 01:08:02 | 01912345672 | 01912345672 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | Prepaid | 01:12:55 | 01234567890 | 01234567890 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | PIN/PUK Inquiry | 01:13:04 | 01234567890 | 01234567890 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | Re-registration | 01:13:11 | 01234567890 | 01234567890 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | Re-registration | 01:13:18 | 01234567892 | 01234567892 | | | | | 22/Oct/2018 |
| Khulna | 17/Sep/2018 | PIN/PUK Inquiry | 06:06:25 | | | | | | | 22/Oct/2018 |
| Khulna | 04/Sep/2018 | Prepaid | 04:53:29 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 04/Sep/2018 | Prepaid | 04:53:46 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 04/Sep/2018 | Sudden balance deduction for VAS | 04:53:51 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 27/Sep/2018 | Re-registration | 03:34:21 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Aug/2018 | Sudden balance deduction for VAS | 08:00:55 | | | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | Prepaid | 10:55:57 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | PIN/PUK Inquiry | 10:56:06 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Tiger Dens | 18/Sep/2018 | Prepaid | 11:06:43 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Tiger Dens | 18/Sep/2018 | Prepaid | 11:06:59 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Tiger Dens | 18/Sep/2018 | PIN/PUK Inquiry | 11:07:04 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | PIN/PUK Inquiry | 11:31:39 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | SD/ISD | 02:31:21 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | PIN/PUK Inquiry | 02:31:31 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | PIN/PUK Inquiry | 02:33:09 | 01610384847 | 01610384847 | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | PIN/PUK Inquiry | 02:34:03 | | | | | | | 22/Oct/2018 |
| Khulna | 18/Sep/2018 | Sudden balance deduction for Tariff | 02:39:38 | | | | | | | 22/Oct/2018 |
| Khulna | 29/Sep/2018 | Prepaid | 01:38:03 | | | | | | | 22/Oct/2018 |
| Khulna | 29/Sep/2018 | PIN/PUK Inquiry | 01:38:11 | | | | | | | 22/Oct/2018 |
| Khulna | 29/Sep/2018 | Re-registration | 01:38:15 | | | | | | | 22/Oct/2018 |
| Khulna | 29/Sep/2018 | SIM Change | 01:38:20 | | | | | | | 22/Oct/2018 |
| Khulna | 29/Sep/2018 | Sudden balance deduction for Tariff | 01:38:25 | | | | | | | 22/Oct/2018 |
| Khulna | 29/Sep/2018 | Ticket Print | 01:38:31 | | | | | | | 22/Oct/2018 |

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| Khulna | 29/Sep/2018 | Re-registration | 01:38:35 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Sep/2018 | Prepaid | 01:34:02 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Sep/2018 | PIN/PUK Inquiry | 01:34:08 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Sep/2018 | Re-registration | 01:34:12 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Sep/2018 | SIM Change | 01:34:16 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Sep/2018 | Sudden balance deduction for Tariff | 01:34:19 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Sep/2018 | Sudden balance deduction for Tariff | 01:34:27 | | | | | | | 22/Oct/2018 |
| Khulna | 30/Sep/2018 | Reconnection | 01:34:32 | | | | | | | 22/Oct/2018 |
| Khulna | 07/Oct/2018 | PIN/PUK Inquiry | 08:23:41 | | | | | | | 22/Oct/2018 |
| Khulna | 07/Oct/2018 | Prijoon Prize Point Query | 08:23:59 | | | | | | | 22/Oct/2018 |
| Khulna | 07/Oct/2018 | Prijoon Prize Point Query | 08:24:07 | | | | | | | 22/Oct/2018 |