

Local Icon Coustomer Report

Branch Name	Date	Service Name	Service Delivery Time	Icon MSISDN	Icon Name	IM MSISDN	IM Name	Remarks	Further follow-up needed	Follow-up date
Khulna	28/Sep/2018	Sudden balance deduction for data	08:41:18							23/Oct/2018
Khulna	27/Sep/2018	Re-registration	03:34:21							23/Oct/2018
Khulna	29/Sep/2018	Prepaid	01:38:03							23/Oct/2018
Khulna	29/Sep/2018	PIN/PUK Inquiry	01:38:11							23/Oct/2018
Khulna	29/Sep/2018	Re-registration	01:38:15							23/Oct/2018
Khulna	29/Sep/2018	SIM Change	01:38:20							23/Oct/2018
Khulna	29/Sep/2018	Sudden balance deduction for Tariff	01:38:25							23/Oct/2018
Khulna	29/Sep/2018	Ticket Print	01:38:31							23/Oct/2018
Khulna	29/Sep/2018	Re-registration	01:38:35							23/Oct/2018
Khulna	30/Sep/2018	Prepaid	01:34:02							23/Oct/2018
Khulna	30/Sep/2018	PIN/PUK Inquiry	01:34:08							23/Oct/2018
Khulna	30/Sep/2018	Re-registration	01:34:12							23/Oct/2018
Khulna	30/Sep/2018	SIM Change	01:34:16							23/Oct/2018
Khulna	30/Sep/2018	Sudden balance deduction for Tariff	01:34:19							23/Oct/2018
Khulna	30/Sep/2018	Sudden balance deduction for Tariff	01:34:27							23/Oct/2018
Khulna	30/Sep/2018	Reconnection	01:34:32							23/Oct/2018
Khulna	07/Oct/2018	PIN/PUK Inquiry	08:23:41							23/Oct/2018
Khulna	07/Oct/2018	Prijoon Prize Point Query	08:23:59							23/Oct/2018
Khulna	07/Oct/2018	Prijoon Prize Point Query	08:24:07							23/Oct/2018