



MIDDLE EAST TECHNICAL UNIVERSITY  
DEPARTMENT OF COMPUTER ENGINEERING



**SOFTWARE REQUIREMENTS SPECIFICATION**  
**SPRING 2022-2023**

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[afetbilgi.com](http://afetbilgi.com)

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# Contents

<b>1</b>	<b>Introduction</b>	<b>5</b>
1.1	Purpose of the System . . . . .	5
1.2	Scope . . . . .	5
1.3	System Overview . . . . .	6
1.3.1	System Perspective . . . . .	6
1.3.1.1	User Interfaces . . . . .	7
1.3.1.2	Software Interfaces . . . . .	8
1.3.1.3	Communication Interfaces . . . . .	8
1.3.2	System Functions . . . . .	9
1.3.3	Stakeholder Characteristics . . . . .	10
1.3.4	Limitations . . . . .	11
1.4	Definitions . . . . .	14
<b>2</b>	<b>References</b>	<b>15</b>
<b>3</b>	<b>Specific Requirements</b>	<b>16</b>
3.1	External Interfaces . . . . .	16
3.2	Functions . . . . .	17
3.3	Usability Requirements . . . . .	34
3.4	Performance Requirements . . . . .	35
3.5	Logical Database Requirements . . . . .	36
3.6	Design Constraints . . . . .	37
3.7	System Attributes . . . . .	38
3.8	Supporting Information . . . . .	39
<b>4</b>	<b>Suggestions to Improve the Existing System</b>	<b>40</b>
4.1	System Perspective . . . . .	40
4.1.1	User Interfaces . . . . .	41

4.1.2	Software Interfaces . . . . .	41
4.1.3	Communication Interfaces . . . . .	41
4.2	External Interfaces . . . . .	42
4.3	Functions . . . . .	43
4.4	Usability Requirements . . . . .	52
4.5	Performance Requirements . . . . .	52
4.6	Logical Database Requirements . . . . .	53
4.7	Design Constraints . . . . .	54
4.8	System Attributes . . . . .	54
4.9	Supporting Information . . . . .	55

# List of Figures

1	Context Diagram for afetbilgi.com . . . . .	7
2	External Interfaces . . . . .	16
3	Use Case Diagram for afetbilgi.com . . . . .	17
4	Activity Diagram - Donate or Help . . . . .	27
5	State Diagram - Acces Open Maps . . . . .	29
6	Sequence Diagram - Generate PDFs to Distribute Website . . . . .	31
7	latest.json Object Structure . . . . .	37
8	Suggested New Context Diagram for afetbilgi.com . . . . .	40
9	Suggested New External Interfaces . . . . .	42
10	Suggested New Use Case Diagram for afetbilgi.com . . . . .	43
11	State Diagram - Feedback/Review for data entries . . . . .	45
12	Activity Diagram - Add new data entries directly onto website . . . . .	47
13	Sequence Diagram - User can Login/Register themselves . . . . .	49
14	Suggested New Relational Database . . . . .	53

## List of Tables

1	System Functions . . . . .	9
2	Definitions . . . . .	14
3	Use Case - Search for important resources . . . . .	18
4	Use Case - Search for general needs   Housing . . . . .	19
5	Use Case - Search for general needs   Necessities . . . . .	20
6	Use Case - Search for general needs   Mobile needs . . . . .	21
7	Use Case - Search for healthcare   Pharmacy . . . . .	22
8	Use Case - Search for healthcare   Hospitals and Vets . . . . .	23
9	Use Case - Donate or Help   Blood or Stem Cell Donation . . . . .	24
10	Use Case - Donate or Help   Digital Campaigns and Other Donation . . . . .	25
11	Use Case - Donate or Help   Monetary Help . . . . .	26
12	Use Case - Access open maps . . . . .	28
13	Use Case - Generate PDFs to distribute website . . . . .	30
14	Use Case - Contact site maintainer . . . . .	32
15	Use Case - Language control . . . . .	33
16	Use Case - Feedback/Review for data entries . . . . .	44
17	Use Case - Add new data entries directly onto website . . . . .	46
18	Use Case - User can Login/Register themselves . . . . .	48
19	Use Case - Users can subscribe to email/phone number for alerts . . . . .	50
20	Use Case - Users can share updates to their personal socials . . . . .	51

# 1 Introduction

This document is the Software Specification Requirement (SRS) of a website designed to help earthquake victims to acquire the necessary information and give volunteers a chance to donate to help earthquake victims. The website is called afetbilgi.com, developed by Middle East Technical University (METU) students and graduates.

## 1.1 Purpose of the System

afetbilgi.com, direct translation to English is ‘disaster documentation’, is an open-source efforted project led by students from METU in Ankara, Turkiye. It aims to provide a clean, verified, and correctly classified information interface for earthquake victims and helpers alike in the aftermath of the tragic earthquake on February 6th, 2023, in Pazarcik, Turkiye. It also offers quick information using confirmed website links, maps, and address tables, along with the relevant contact details of organizations and helpers involved.

## 1.2 Scope

afetbilgi.com was established to offer as much information as needed by users in three main categories:

- People who are affected by the earthquake (the victims).
- Individuals/Organisations who want to help and participate in other government/private efforted procedures in the affected areas.
- People from METU who verify and checked any presented links on the websites.

The website is primarily responsible for providing tables and datasheets with website links to third-party organizations/contacts details of web places/physical locations which offer/collect help. As indicated here, these links are external and lead out to other websites(outside from afetbilgi.com) whose efforts are verified by human resolves (METU students/helpers/site administrators) on the surface-level user experience.

Given how the world is connected with the internet and phones/televised communication, the project developers aim to create a website using these advantageous characteristics via a simple interface in multiple available languages to create fast and easy use of information with no additional and unnecessary obstacles. In areas lacking internet infrastructure that might have been disturbed by the earthquake activities, the website can be distributed via printed-out PDFs, which are shareable via ordinary computers and mobiles, and hand-forwarded physical versions in the forms of leaflets and so on.

Lastly, afetbilgi.com includes a map functionality if the victim/helper has an internet connection. Any user can locate helper geolocations via terrain/road routes while also being able to quickly view extra details such as written addresses, contact phone details, and previous reviews.

## 1.3 System Overview

This document section will provide detailed information about the system, including all components.

### 1.3.1 System Perspective

afetbilgi.com[1] is not part of a more extensive system. It is a standalone and open-source efforted website to verify critical information in the fight against the 6 February 2023 Pazarcik Earthquake and deliver it to disaster victims and those who want to help in an understandable, concise manner in multiple languages.

This information is presented in either the form of legible tables with third-party governmental and private links or an interactable method via a map view interface. If deemed necessary, admin and maintainers can make changes to display newly created or edited data and upload it to the system upon any complaints or suggestions they may get on their contact details.

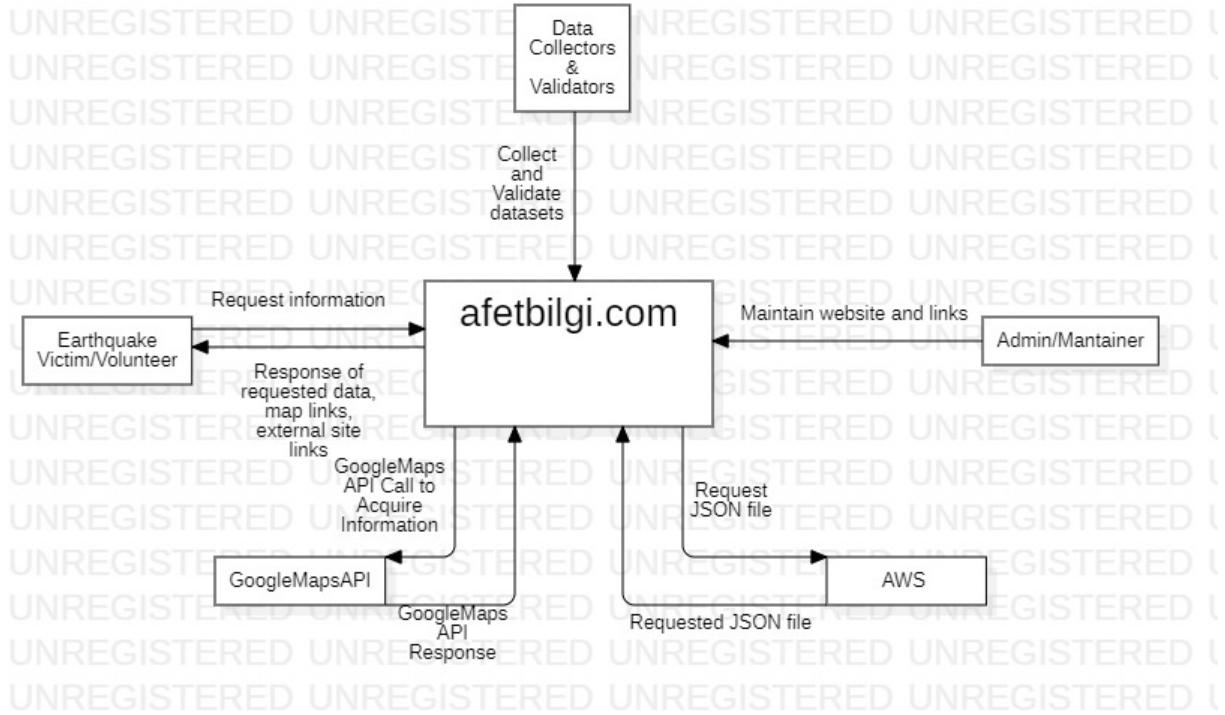


Figure 1: Context Diagram for afetbilgi.com

The afetbilgi.com consists of a combination of small physical and software parts. With the help of interfaces, these parts communicate among themselves and with the user. The following are the interfaces through which interaction occurs:

- User interfaces
- Software interfaces
- Communication interfaces

Users interact with the website through their devices connected to the internet, such as cell phones or computers, as the user interface. The software interface enables the website to serve additional features to the user.

### 1.3.1.1 User Interfaces

In order to start using the website, a user should go into the website via a device connected to the internet. The website may have some loading time. After loading, the website is ready for user interactions. Users can interact with afetbilgi.com directly to access required information.

The user interface contains MUI components which are clear buttons and lists. Users can interact with the buttons to access the list of information or access more options related to the chosen information type.

#### **1.3.1.2 Software Interfaces**

afetbilgi.com runs mainly JavaScript code with React library. It also uses additional react libraries such as MUI.

#### **1.3.1.3 Communication Interfaces**

Since afetbilgi.com is a website, it communicates via HTTPS (Hypertext Transfer Protocol Secure) and underlying protocols such as TCP/IP. It uses HTTPS to access APIs and servers.

### 1.3.2 System Functions

Function	Summary
PDF creation	Users generate PDF versions of the entire website or internal further classified pages per their needs.
Connect via socials	Victims and helpers can connect with the site administrators and contributors to inform/change anything on the website by clicking on the relevant social app on the main page (discord, etc.). An about section can also be used to contact site administration via formal email methods.
Search for mobility needs	Lets users click in the relevant section in general needs and bring up information on transportation and evacuation sites.
Search for necessities	Site user click in the relevant section in general needs and bring up locations as per cities on restaurants, food kitchens, and gas stations.
Search for housing	Users can click in the relevant section in general needs and bring up dormitories, tenting segmented areas providing shelter.
Inquire about miscellaneous information	In important resources, the website provides a list of resources such as useful articles on efforts and organization contact details.
Donate and help	People wishing to help the victims are given verified directories of blood banks, charitable private/government organizations for monetary funds, and ongoing digital campaigns to show trends involving support.
Track hospitals and vets	In the healthcare services section, users can track hospitals, whether for medical supplies, surgical/medicinal help, or even to donate and help in nursing facilities.
Locate pharmacies	Users can find a directory of pharmacies in the healthcare services if in need of medicinal supplies.
Language translation	Multiple versions in different languages are provided at the click of a button on any website page.
Map generation and use	Users can open categorized and labeled locations on interactive maps whether to ask/send help in the affected areas while noting the terrains and routes involved in such areas. The map displays calamity-stricken areas and other areas from other cities taking help as well.

Table 1: System Functions

### **1.3.3 Stakeholder Characteristics**

There are three main categories of people related to afetbilgi.com:

- 1. Earthquake victims/ affectees:** These individuals whom the earthquake has directly impacted seek help, support, and information to recover from the disaster. They may be looking for information on how to find shelter, food, medical assistance, and other resources that can help them get back on their feet. The website may provide them with a platform to connect with relief organizations and volunteers and access information on navigating the recovery process.
- 2. Volunteers:** These individuals want to offer their time, skills, and resources to support the relief and recovery efforts. They may include local volunteers, international volunteers, and disaster response teams. The website may attract volunteers by providing information on how to get involved, where to go, and what support is needed. Their primary use of the website could be to scout places to help from outside the main areas, such as centers transporting essential needs to stricken areas like farther cities such as Ankara and Istanbul. This is the target sector for the Donate or Help category, such as via blood donation, monetary donation, physical volunteer help, etc. Other entities such as relief organizations, government agencies, more prominent sponsors, and potential media outlets can exist within this category.
- 3. Web developers, Data Collectors, and Site administrators:** These are the website creators responsible for developing, designing, and maintaining the platform. They may include web developers, designers, and other professionals involved in creating and managing the website. These stakeholders may be vested in ensuring the website is accessible, user-friendly, effective, and, most importantly, providing simple, verified information to facilitate relief and recovery efforts without any hurdles.

#### 1.3.4 Limitations

- **Regulatory policies:** Users can access the website without authentication or obstacles. The links themselves to the third party are verified by actual personnel in the site maintainers' team and can be reported by users via given socials and contact us details.
- **Hardware limitations:** Any device such as phones/computers connected to internet infrastructure can access it. In the case of earthquake-stricken infrastructure, PDFs can be generated for website distribution via physical or other electronic means of conveyance.
- **Interface to other applications:** There is no interface to other applications in the in-use build version of the website being serviced to users via the internet, but in the development version(later published after workflow checks), the website is served in the backend with backups of data.
- **Parallel operation:** No parallel operations are involved in this web application, which instead involves different individual directories/maps listing answers to a user's need of information as per his/her selected category/city and language.
- **Audit functions:** There are regularly run Github CI/CD-based workflows that back up site data to the backend cloud at AWS while checking newly added pages/entries for syntax/storage/unreachable DNS link errors.
- **Control functions:** There is no primary control function, but website maintainers / registered contributors are the ones that get to decide what new entries are to be entered/working of existing pages along with viewing reviews or complaints about the website sent to them. The site maintainers also decided on the UI/UX frontend that users interact with in the released website versions and the backend, where the website is hosted/backed up regularly.

- **Higher-order language requirements:** Any user who wishes to contribute to the site maintainers should know TypeScript and the React Web framework to work on JSON objects in this static website. Python knowledge assimilates scripts for adding new pages/classes of help/data to the development/published website version.
- **Signal handshake protocols:** For such a static website, it is hosted on the backend and accessed using an IP address (translated from DNS aliases/names categories under afetbilgi.com created by site maintainers) over HTTPS protocol whenever the site domain is typed and entered in any internet browser of choice by the user.
- **Quality requirements:** There is no such limitation in this open-sourced effort that aims to provide fast, reliable information to urgently needed victims and helpers. Hence, the website was published as fast as possible in its initial condition without quality checks during the early earthquake occurrence days, which was also when the website was most used. The only quality procedure involved is a basic shared understanding of the quality of 3rd-party links/external information that the site contributors manually check to get an idea of the reliability of new data before adding it to the site to be accessible by the common public.
- **Criticality of the application:** This website was meant for emergency use and was essential to victims and helpers alike. Hence, it needed at least a basic level of authentication/verification of the links provided, which site contributors did to the best of their abilities, given the minimal time and resources they could receive.
- **Safety and security considerations:** There is no such consideration apart from the fact that site contributors manually check new directories/data to avoid false information, non-renowned/non-existing organizations, fake/fabulous-natured based monetary websites for donations, and so on.

- **Physical/Mental considerations:** Multiple languages are provided to be read by any of the widely varying victims/helped involved, along with maps to provide visual prowess in investigating physical routes/terrain/closeness of the locations involved. PDFs can be generated and shared via physical or electronic means, too, if needed, of the website and its' directories of information listings.
- **Limitations that are sourced from other systems:** There is no such limitation, but Cloudflare is used to provide secure proxy DNS procedures in addition to the website being backed up by a secure AWS bucket instance while employing Vercel in hosting as well. These services are renowned worldwide; hence, given the minimal time of deployment and deliverance, they are the best possible choices for publishing a website.

## 1.4 Definitions

Term	Definition
Python	Computer Programming language to create applications, features, etc.
React	A JavaScript framework widely used to create websites
JavaScript	Scripting programming language used to create applets for the internet
CI/CD	Continuous Integration/Continuous Development
HTTPS	An internet protocol known as Hyper Text Transfer Protocol Secured
AWS	Amazon Web Services the provide web hosting servicing
CloudFlare	A secure DNS hosting service
Vercel	A web hosting service
UI/UX	User Interface/User Experience, meant to refer to the frontend part of a web app that the target audience of the website interact with
PDF	Known as Portable Document Format for easy sharing
IP	Internet Protocol
DNS	Domain Name Server
AWS IAM	Amazon Web Services Identity and Access Management is a service that enables you to manage access to AWS resources securely by creating and managing users, groups, and roles with assigned permissions.

Table 2: Definitions

## 2 References

This document is prepared with respect to IEEE 29148-2011 [2] standard.

## References

- [1] A. B. İşlem Merkezi, *Afetbilgi — afetler hakkında doğru ve güncel bilgiler*, <http://www.afetbilgi.com/>, February, 2023.
- [2] IEEE, “29148-2011 - iso/iec/ieee international standard – systems and software engineering – life cycle processes – requirements engineering,” IEEE Standards Association, Standard, 2011. DOI: 10.1109/IEEESTD.2011.6146379. [Online]. Available: <http://ieeexplore.ieee.org/document/6146379/> (visited on 04/12/2023).

### 3 Specific Requirements

#### 3.1 External Interfaces

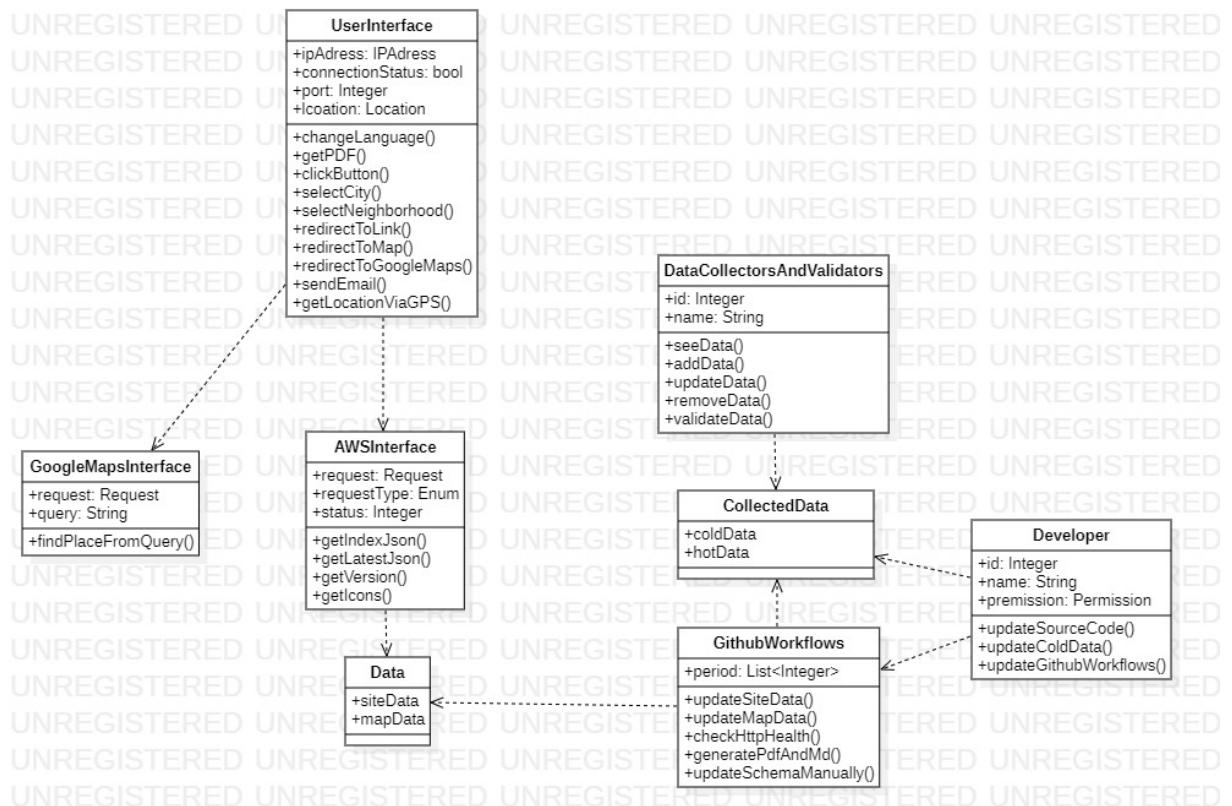


Figure 2: External Interfaces

## 3.2 Functions

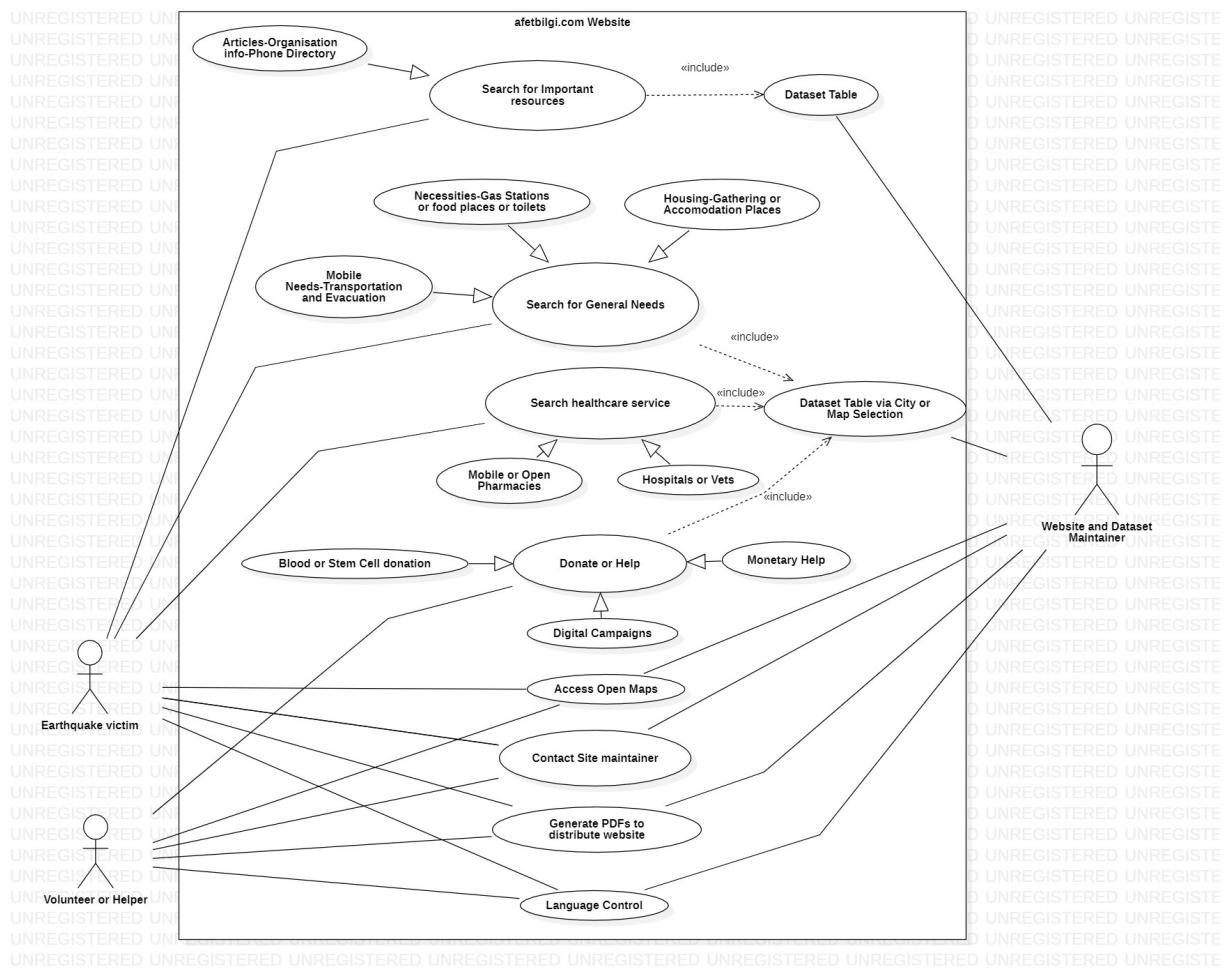


Figure 3: Use Case Diagram for afetbilgi.com

<b>Use Case ID</b>	1
<b>Use-Case Name</b>	Search for important resources
<b>Actors</b>	Victims or volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to display a important resource, he or she can view verified and updated resources such as crucial phone numbers and websites, which he or she can acquire necessary information.
<b>Data</b>	Verified and updated table of important resources such as crucial phones and website, and articles.
<b>Preconditions</b>	The directory must be updated and verified regularly for potential update on the related information.
<b>Stimulus</b>	User clicks on the relevant important resource listed as bold text buttons under the “Important Resources” category on the website.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Crucial Phone Number”</p> <p><b>Step 2:</b> User displays the crucial phone numbers and related information to that phone number</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on “Important Web Sites”</p> <p><b>Step 2:</b> User displays the websites with their name and external links</p> <p><b>Step 3:</b> User clicks any of the presented external third party links</p> <p><b>Step 4:</b> User redirected to verified third party website</p>
<b>Alternative Flow #2</b>	<p><b>Step 1:</b> User clicks on “Useful Articles”</p> <p><b>Step 2:</b> User displays the titles and authors of the articles with an external links</p> <p><b>Step 3:</b> User clicks any of the presented external third party links</p> <p><b>Step 4:</b> User redirected to verified third party website</p>
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website out of the afetbilgi.com domain

Table 3: Use Case - Search for important resources

<b>Use Case ID</b>	2
<b>Use-Case Name</b>	Search for general needs   Housing
<b>Actors</b>	Victims or volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to display elements related to housing in general needs, he or she can view verified and updated related lists, which he or she can acquire necessary information.
<b>Data</b>	Verified and updated table of general needs such as gathering and accommodation places.
<b>Preconditions</b>	The directory must be updated and verified regularly for potential update on the information.
<b>Stimulus</b>	User clicks on the relevant general need listed as bold text buttons under the “General Needs” category on the website.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Safe Gathering Places”</p> <p><b>Step 2:</b> User selects city where he or she want to get related information</p> <p><b>Step 3:</b> User displays the list of safe gathering areas in selected city with map link to the address and source of the information</p> <p><b>Step 4:</b> User clicks map or source link</p> <p><b>Step 5:</b> User is redirected to google maps or the source</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on “Temporary Accommodation Places”</p> <p><b>Step 2:</b> User displays list of places from national temporary accommodations or selects city where he or she want to get related information</p> <p><b>Step 3:</b> User displays the list of temporary accommodation places in selected city with location link and details</p> <p><b>Step 4:</b> User clicks location link</p> <p><b>Step 5:</b> User is redirected to google maps</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website out of the afet-bilgi.com domain

Table 4: Use Case - Search for general needs | Housing

<b>Use Case ID</b>	3
<b>Use-Case Name</b>	Search for general needs   Necessities
<b>Actors</b>	Victims or volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to display elements related to necessities in general needs, he or she can view verified and updated related lists, which he or she can acquire necessary information.
<b>Data</b>	Verified and updated table of general needs such as gas stations, food places or toilets.
<b>Preconditions</b>	The directory must be updated and verified regularly for potential update on the information.
<b>Stimulus</b>	User clicks on the relevant general need listed as bold text buttons under the “General Needs” category on the website.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Gas Stations”</p> <p><b>Step 2:</b> User selects city where he or she want to get related information</p> <p><b>Step 3:</b> User selects the county where he or she want to get related information</p> <p><b>Step 4:</b> User displays the list of gas stations in selected area with location link and contact information</p> <p><b>Step 5:</b> User clicks location or contact link</p> <p><b>Step 6:</b> User is redirected to google maps or phone app</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on “Food Distribution Center”</p> <p><b>Step 2:</b> User displays list of places from national temporary accommodations or selects city where he or she want to get related information</p> <p><b>Step 3:</b> User selects county</p> <p><b>Step 4:</b> User displays the list of food distribution locations in selected city with location link and details</p> <p><b>Step 5:</b> User clicks location link</p> <p><b>Step 6:</b> User is redirected to google maps</p>
<b>Alternative Flow #2</b>	<p><b>Step 1:</b> User clicks on “Mobile Toilets Articles”</p> <p><b>Step 2:</b> User redirected to verified source</p>
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website out of the afetbilgi.com domain

Table 5: Use Case - Search for general needs | Necessities

<b>Use Case ID</b>	4
<b>Use-Case Name</b>	Search for general needs   Mobile needs
<b>Actors</b>	Victims or volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to display elements related to mobile elements in general needs, he or she can view verified and updated related lists, which he or she can acquire necessary information.
<b>Data</b>	Verified and updated table of general needs such as transportation and evacuation.
<b>Preconditions</b>	The directory must be updated and verified regularly for potential update on the information.
<b>Stimulus</b>	User clicks on the relevant general need listed as bold text buttons under the “General Needs” category on the website.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Transportation Aid”</p> <p><b>Step 2:</b> User displays the list of transportation aids with name, details, validity and source of the information</p> <p><b>Step 3:</b> User clicks source link</p> <p><b>Step 4:</b> User is redirected to external third party website</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on “evacuation Points”</p> <p><b>Step 2:</b> User selects city where he or she want to get related information</p> <p><b>Step 3:</b> User displays the list of evacuation points with address, map link and contact information</p> <p><b>Step 4:</b> User clicks map or contact link</p> <p><b>Step 5:</b> User is redirected to google maps or phone app</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website out of the afetbilgi.com domain

Table 6: Use Case - Search for general needs | Mobile needs

<b>Use Case ID</b>	5
<b>Use-Case Name</b>	Search for healthcare   Pharmacy
<b>Actors</b>	Victims or volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to display a pharmacy element in health services, he or she can view verified and updated related lists, which he or she can acquire necessary information.
<b>Data</b>	Verified and updated table of health services such as container and open pharmacies.
<b>Preconditions</b>	The directory must be updated and verified regularly for potential update on the information.
<b>Stimulus</b>	User clicks on the relevant health service listed as bold text buttons under the “Health Services” category on the website.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Container Pharmacies”</p> <p><b>Step 2:</b> User displays the list of container pharmacies with city, district and location of the information</p> <p><b>Step 3:</b> User clicks location link</p> <p><b>Step 4:</b> User is redirected to google maps</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on “Open Pharmacies”</p> <p><b>Step 2:</b> User selects city where he or she want to get related information</p> <p><b>Step 3:</b> User selects county where he or she want to get related information</p> <p><b>Step 4:</b> User displays the list of open pharmacies with name, address, map link and contact information</p> <p><b>Step 5:</b> User clicks location link or contact information</p> <p><b>Step 6:</b> User is redirected to google maps or phone app</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website or app out of the afetbilgi.com domain

Table 7: Use Case - Search for healthcare | Pharmacy

<b>Use Case ID</b>	6
<b>Use-Case Name</b>	Search for healthcare   Hospitals and Vets
<b>Actors</b>	Victims or volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to display a hospital or vet element in health services, he or she can view verified and updated related lists, which he or she can acquire necessary information.
<b>Data</b>	Verified and updated table of health services such as active hospitals and veterinarians.
<b>Preconditions</b>	The directory must be updated and verified regularly for potential update on the information.
<b>Stimulus</b>	User clicks on the relevant health service listed as bold text buttons under the “Health Services” category on the website.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Active Hospitals”</p> <p><b>Step 2:</b> User selects city where he or she want to get related information</p> <p><b>Step 3:</b> User displays the list of active hospitals areas in selected city with map link to the address and source of the information</p> <p><b>Step 4:</b> User clicks location link</p> <p><b>Step 5:</b> User is redirected to google maps</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on “Veterinarians”</p> <p><b>Step 2:</b> User selects city where he or she want to get related information</p> <p><b>Step 3:</b> User displays the list of veterinarians in selected city with name, map link to the address and contact of the information</p> <p><b>Step 4:</b> User clicks map link or contact information</p> <p><b>Step 5:</b> User is redirected to google maps or phone app</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website or app out of the afetbilgi.com domain

Table 8: Use Case - Search for healthcare | Hospitals and Vets

<b>Use Case ID</b>	7
<b>Use-Case Name</b>	Donate or Help   Blood or Stem Cell Donation
<b>Actors</b>	Volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to donate blood or stem to earthquake victims, he or she can view verified and updated institutions and organisations, which he or she can donate to
<b>Data</b>	Verified and updated directory of external third party links of welfare and governmental organisations
<b>Preconditions</b>	The directory must be updated and verified regularly given the potential monetary usage of the links in the future by the users
<b>Stimulus</b>	User clicks on the relevant donation/help methods listed as bold text buttons in the “To Help” category on the website
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Kizilay Blood Donation Places”</p> <p><b>Step 2:</b> User automatically redirected to primary verified third party site of governmental organisation accepting blood donations</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on “Stem Cell Donation Points”</p> <p><b>Step 2:</b> User displays the list of stem cell donation points with region, map link to the address and contact of the item</p> <p><b>Step 3:</b> User clicks map link or contact</p> <p><b>Step 4:</b> User is redirected to google map or phone app</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website out of the afetbilgi.com domain

Table 9: Use Case - Donate or Help | Blood or Stem Cell Donation

<b>Use Case ID</b>	8
<b>Use-Case Name</b>	Donate or Help   Digital Campaigns and Other Donation
<b>Actors</b>	Volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to donate to digital campaigns to help earthquake victims, he or she can view verified and updated institutions and organisations, which he or she can donate to
<b>Data</b>	Verified and updated directory of external third party links of welfare and governmental organisations
<b>Preconditions</b>	The directory must be updated and verified regularly given the potential monetary usage of the links in the future by the users
<b>Stimulus</b>	User clicks on the relevant donation/help methods listed as bold text buttons in the “To Help” category on the website
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Digital solidarity campaigns”</p> <p><b>Step 2:</b> User selects any of the presented external-3rd party links(presented in a directory)</p> <p><b>Step 3:</b> User redirected to verified 3rd party website</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on “Other donation”</p> <p><b>Step 2:</b> User selects relevant city</p> <p><b>Step 3:</b> User selects verified helper links of individuals/smaller organisations along with their contact details</p> <p><b>Step 4:</b> User clicks on any link and escorted out to a 3rd party site</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website out of the afetbilgi.com domain

Table 10: Use Case - Donate or Help | Digital Campaigns and Other Donation

<b>Use Case ID</b>	9
<b>Use-Case Name</b>	Donate or Help   Monetary Help
<b>Actors</b>	Volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to donate or help earthquake victims, he or she can view verified and updated institutions and organisations, which he or she can donate to
<b>Data</b>	Verified and updated directory of external 3rd party links of welfare and governmental organisations
<b>Preconditions</b>	The directory must be updated and verified regularly given the potential monetary usage of the links in the future by the users
<b>Stimulus</b>	User clicks on the relevant donation/help methods listed as bold text buttons in the “To Help” category on the website
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “Monetary Dotation Link”</p> <p><b>Step 2:</b> User displays a list of institutions and organizations with map link to address location and contact link</p> <p><b>Step 3:</b> User clicks map link or contact</p> <p><b>Step 4:</b> User is redirected to google map or phone app</p>
<b>Alternative Flow #1</b>	-
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User is redirected to a verified external website out of the afet-bilgi.com domain

Table 11: Use Case - Donate or Help | Monetary Help

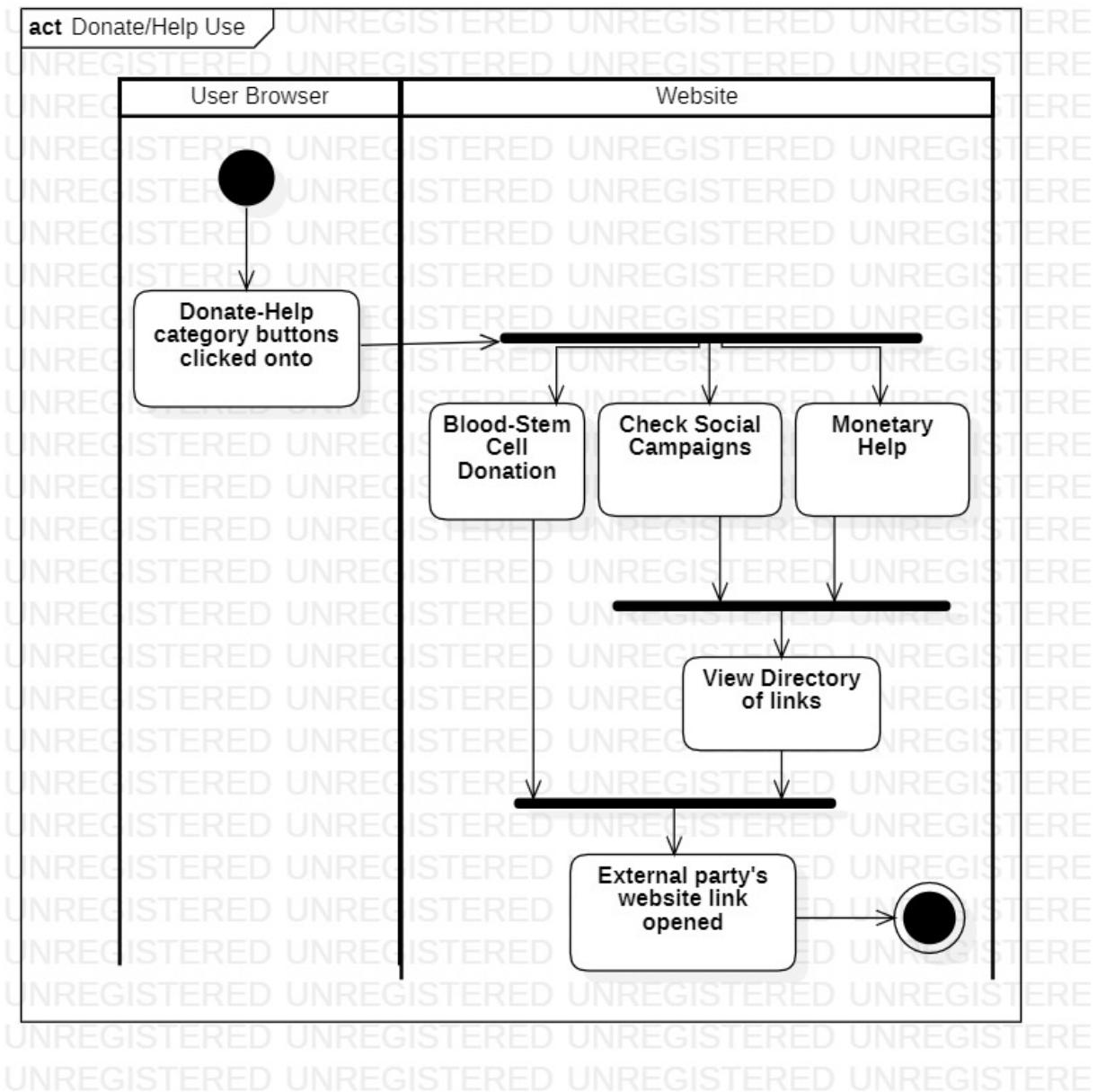


Figure 4: Activity Diagram - Donate or Help

<b>Use Case ID</b>	10
<b>Use-Case Name</b>	Access open maps
<b>Actors</b>	Volunteers or Victims, Website maintainers
<b>Description</b>	Users can view current location with respect to places in need of help and use interactive map view to track down relevant places offering help (verified by site maintainers) via GPS location
<b>Data</b>	Interactive Map View with relevant place descriptions to navigate on
<b>Preconditions</b>	Places ought to be verified, properly categorised and color coded for easy understanding by site user
<b>Stimulus</b>	User drags mouse around on map view involving GPS after clicking on the map button anywhere on screen or calling <a href="http://maps.afetbilgi.com">maps.afetbilgi.com</a> directly in the browser
<b>Basic Flow</b>	<p><b>Step 1:</b> User is shown his current location with respect to rest of Turkey</p> <p><b>Step 2:</b> Users can zoom in or out of Turkey's map and track themselves to needy areas as per color codes and categorisation</p> <p><b>Step 3:</b> User can click on a tracked down helping house, restaurant, etc. and be greeted by a pop up box with description and relevant links to third party sites or Google Maps routes</p> <p><b>Step 4:</b> User can click on the links and escorted out to 3rd party websites or Google Maps website</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User can select zoom in or out along with clicking on the camera icon</p> <p><b>Step 2:</b> User can save map screenshot for later use or distribution</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User ends up on verified external website outside of afetbilgi.com domain

Table 12: Use Case - Access open maps

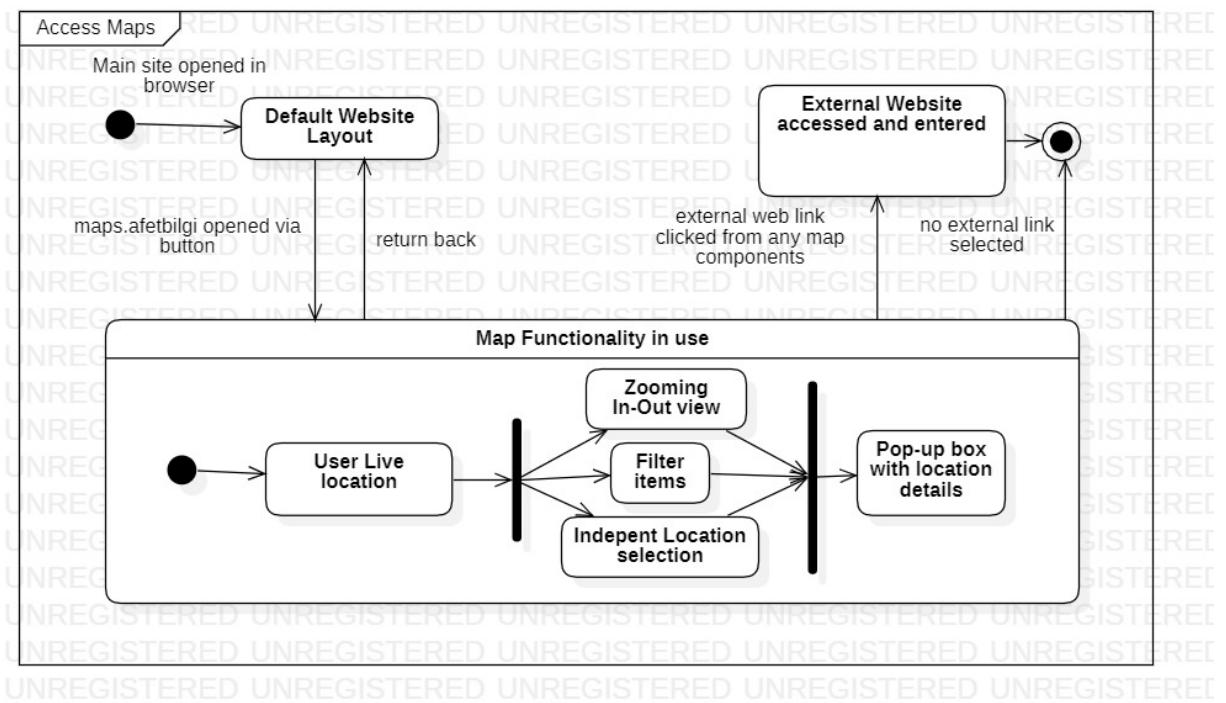


Figure 5: State Diagram - Acces Open Maps

<b>Use Case ID</b>	11
<b>Use-Case Name</b>	Generate PDFs to distribute website
<b>Actors</b>	Volunteers or victims
<b>Description</b>	Users can save filtered out website directories for later use given possible lack of electrical or network necessities in these earthquake stricken areas
<b>Data</b>	Separate downloadable PDF documents after selecting relevant cities
<b>Preconditions</b>	User is able to select entire cities with verified directory links and contact information
<b>Stimulus</b>	User clicks on PDF icon button anywhere on the website
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on PDF icon anywhere on website</p> <p><b>Step 2:</b> User selects city</p> <p><b>Step 3:</b> Document is loaded and enabled for download by the user with the relevant city and categories highlighted on it</p>
<b>Alternative Flow #1</b>	-
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	Site user has received well formatted and legible generated PDF document with relevant hyperlinks and contact details of verified directories

Table 13: Use Case - Generate PDFs to distribute website

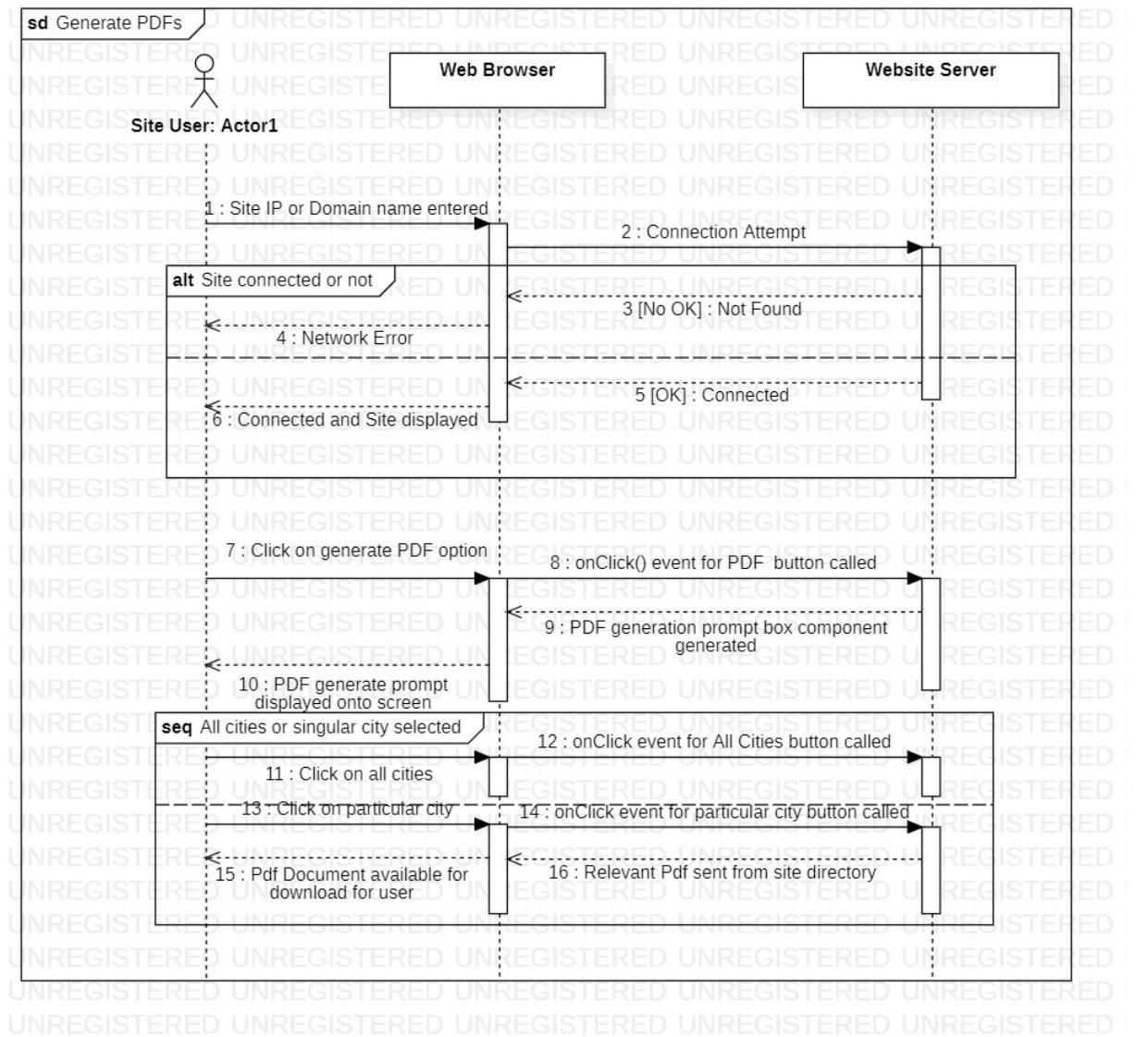


Figure 6: Sequence Diagram - Generate PDFs to Distribute Website

<b>Use Case ID</b>	12
<b>Use-Case Name</b>	Contact site maintainer
<b>Actors</b>	Victims or volunteers and Website maintainers
<b>Description</b>	Whenever a site user wants to contact with the maintainers, he or she can contact the maintainers to convey their opinions.
<b>Data</b>	Contact information
<b>Preconditions</b>	The contact information must be available.
<b>Stimulus</b>	User goes to about page and clicks the contact information.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on “About Us / Contact”</p> <p><b>Step 2:</b> User clicks on contact information link</p> <p><b>Step 3:</b> User is redirected to email app</p>
<b>Alternative Flow #1</b>	-
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User starts browsing with the selected language in the afet-bilgi.com

Table 14: Use Case - Contact site maintainer

<b>Use Case ID</b>	13
<b>Use-Case Name</b>	Language control
<b>Actors</b>	Victims or Volunteer
<b>Description</b>	Whenever a site user wants to change the language of the website, he or she can change the language to acquire necessary information in another language.
<b>Data</b>	The translated website data
<b>Preconditions</b>	The data must be translated into the selected language.
<b>Stimulus</b>	User opens and changes the language of website on the language selector dropdown menu located on the right top corner of the website.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks and opens the dropdown language menu</p> <p><b>Step 2:</b> User selects the language that he or she wants to use</p> <p><b>Step 3:</b> The website and its data is updated according the selected language</p> <p><b>Step 4:</b> User starts browsing with the selected language</p>
<b>Alternative Flow #1</b>	-
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User starts browsing with the selected language in the afet-bilgi.com

Table 15: Use Case - Language control

### **3.3 Usability Requirements**

- Being a website, users shall be able to easily navigate fast to sections concerning their relevant interest via clearly labeled explicitly placed buttons on the page.
- Users shall be able to understand the hierarchical/efficiently categorized portions of this website in the form of help categories and city selection.
- The website has been made easy to follow in multiple languages and has a simple plain design with center-placed buttons and efficient answering tables of information.
- Site maintainers have made the contents of this website accessible to the public, governmental organizations, media outlets, and sponsors/volunteers alike, in addition to its target of earthquake victims.
- The website has been optimized to work correctly on mobile devices and ensure access from anywhere.
- The website has contact details and socials of its managing community's details for fast feedback regarding complaints, and reviews from its users.
- Users must be able to gain fast access to pdf generation for distribution given stressful, emergency conditions in earthquake-stricken areas.
- Site maintainers must have verified as much information on details as possible for users to access while safeguarding their monetary and physical interests.
- Users shall be able to access the website at all times for secure third-party links. Hence the site maintainer's agenda is to host on widely-acclaimed services like Cloudflare.
- Maps should be able to serve not just geo-locations but also internal details, such as contact details involving physical addresses and phone numbers on description boxes for easy accessibility by victims and helper volunteers alike.

### 3.4 Performance Requirements

- **High Availability:** To guarantee that it is always accessible, particularly in times of emergency when people require information and support, the afetbilgi.com website should have high availability.
- **Fast Loading:** The website must load rapidly for users to access the required data immediately, especially in locations with sluggish internet connectivity. The site's various DNS(s)' health is regularly checked with CI/CD workflows.
- **Backup site data:** Via the backend of the GitHub workflow, the website is backed up and updated every 30 minutes with the latest version visible on any viewed webpage(from the site's hierarchy).
- **Adaptability:** The website has an adaptable design with straightforward, strategically positioned buttons suitable for desktops, laptops, tablets, and mobile devices.
- **Scalability:** The backend of the Cloudflare website should be able to handle high traffic, especially in times of emergency when it may increase dramatically.
- **User-Friendly Interface:** The website should have a simple, user-friendly interface that makes it simple for visitors to access available resources and obtain the information they need.
- **Multilingual Support:** To allow users who do not speak their native language to access the website's resources and information, the site maintainers have built it such that the website should support multiple languages.
- **Social media integration:** To encourage communication and information sharing among the impacted communities and other stakeholders, the website has been integrated with social media platforms like Discord and Twitter.
- **Accessibility:** afetbilgi.com was created with accessibility in mind to make sure that persons with impairments can access the data and tools offered on the website, like different map views.

- **Information that is accurate and current:** afetbilgi.com makes every attempt to offer accurate and current information regarding the earthquake, its effects, and the ongoing relief efforts.
- **Security and privacy:** To safeguard user personal information and guarantee that their donations and contributions are secure and free from frauds or thefts, third-party, external links with security and privacy in mind are chosen on the afetbilgi.com website.

### 3.5 Logical Database Requirements

afetbilgi.com does not currently have any relational database. To acquire the required data for both site and maps, it gets a JSON file from AWS and the code of website parses this JSON file according the path and the chosen option. For this purpose, it uses axios to send GET request to the `cdn.afetbilgi.com/latest.json`. This request returns the `latest.json` file, which includes all the data required in the website. Although it may have drawback such as long load time, it may have advantages such as not loading any data after initial load.

To parse and upload the JSON file into the AWS, Github Workflows are used. Github Workflows parse and upload the `latest.json` by using the data, which collectors and validators collect and validate, periodically.

The relations between objects in the JSON file is shown at Figure 7. The code use these relations to parse the JSON correctly and show the included information in the JSON. If the system is updated to a relational database, the database can use the relations at the Figure 7.

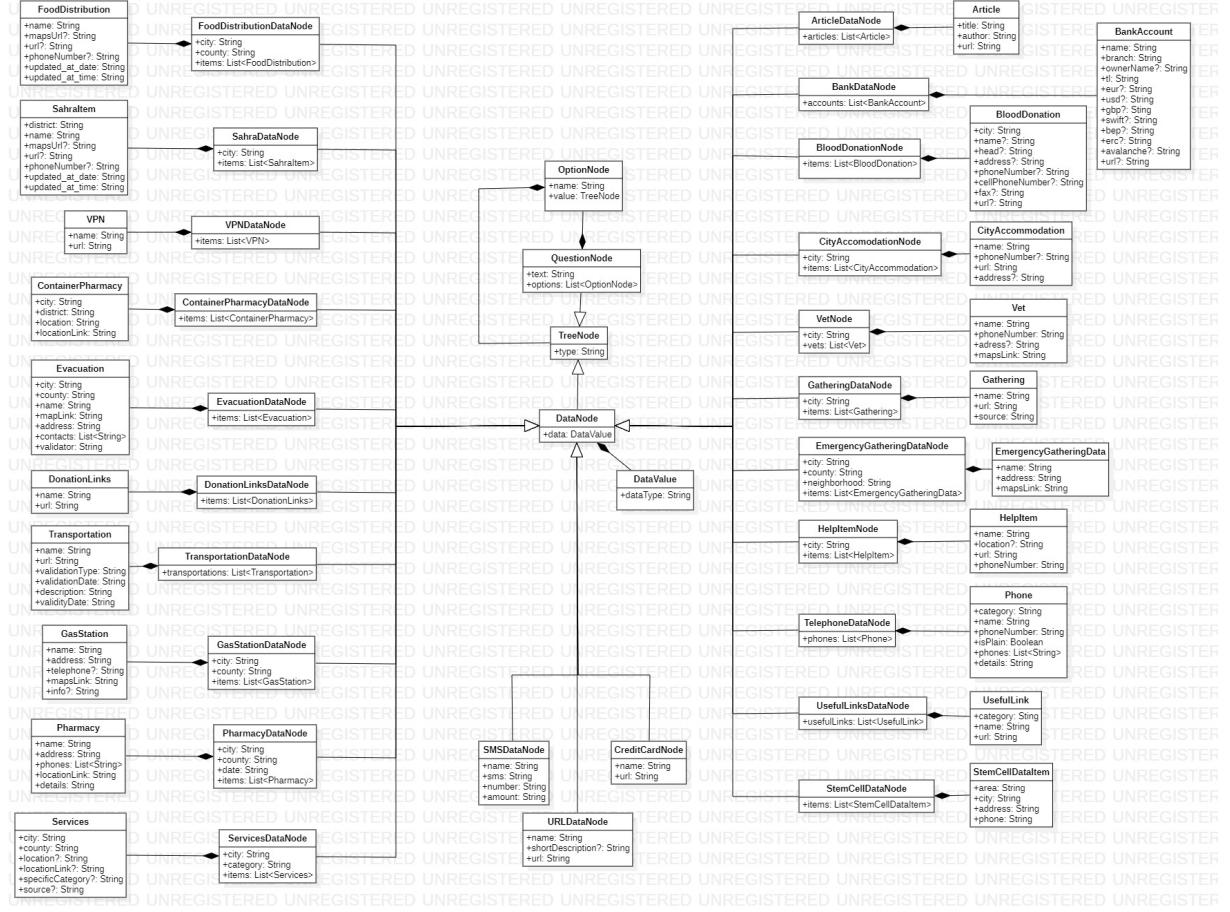


Figure 7: `latest.json` Object Structure

### 3.6 Design Constraints

The afetbilgi.com website uses minimalist design on its frontend site with centrally placed, bold text clear buttons to allow users under potentially distressing conditions to scout and navigate through. Not only that, but due to a lack of proper open license given how the website was created for urgent use by students, the website still employs a proper backend system, at least, with Cloudflare to handle proxy DNS issues, GitHub CI/CD workflows to continuous update the website and check the various DNS(s) health, along with AWS to hold backup versions in cloud bucket instances too.

## 3.7 System Attributes

- **Reliability:**

- All of the software involved in creating this website is open source to allow for inspection and improvement in future similar case scenarios.
- The website's DNS must always be in public health, along with the most recent updated information from the backend.
- GitHub CI/CD workflows must be regularly run to maintain website health with appropriate alerts in case of attacks/unusually high user traffic.
- Newly added pages must be checked with workflows to correspond to established data node interface conventions.

- **Availability:**

- Site data must be backed up regularly to AWS for retrieval and archiving of past data before any potential updates.
- All of the sites involved DNS/domain names' health in being readily checked via HTTP request status with workflows to make sure they are active.

- **Security:**

- Cloudflare is to be employed to safeguard against any potential high-traffic attacks.
- External sites mentioned and third-party links shall be evaluated by human personnel in the form of site contributors. Their validities/authenticities are judged accordingly to be placed and referred to on the website.

- **Maintainability:**

- The site is regularly updated every 30 minutes as per CI/CD workflows from the latest open-source code repository.

- **Portability:**

- afetbilgi.com is made accessible with similar characteristics, such as having the same ease of use and clarity on mobile phones as on personal laptops/computers.
- PDF generation should be provided if the website details must be physically distributed to people.

### 3.8 Supporting Information

It must be kept in mind that this website is an open-source effort whose short-term immediate target period of use started just after the 6th of February and continues these days in the Spring of 2023 with proper maintenance.

However, in the long term, this website might eventually be dissolved when monetary support for its backend services, domain registration, and so on ceases.

## 4 Suggestions to Improve the Existing System

### 4.1 System Perspective

afetbilgi.com is not part of a more extensive system. It is a standalone and open-source efforted website to verify critical information in the fight against the 6 February 2023 Pazarcik Earthquake and deliver it to disaster victims and those who want to help in an understandable, concise manner in multiple languages.

This information is presented in either the form of legible tables with third-party governmental and private links or an interactable method via a map view interface. If deemed necessary, admin and maintainers can make changes to display newly created or edited data and upload it to the system upon any complaints or suggestions they may get on their contact details.

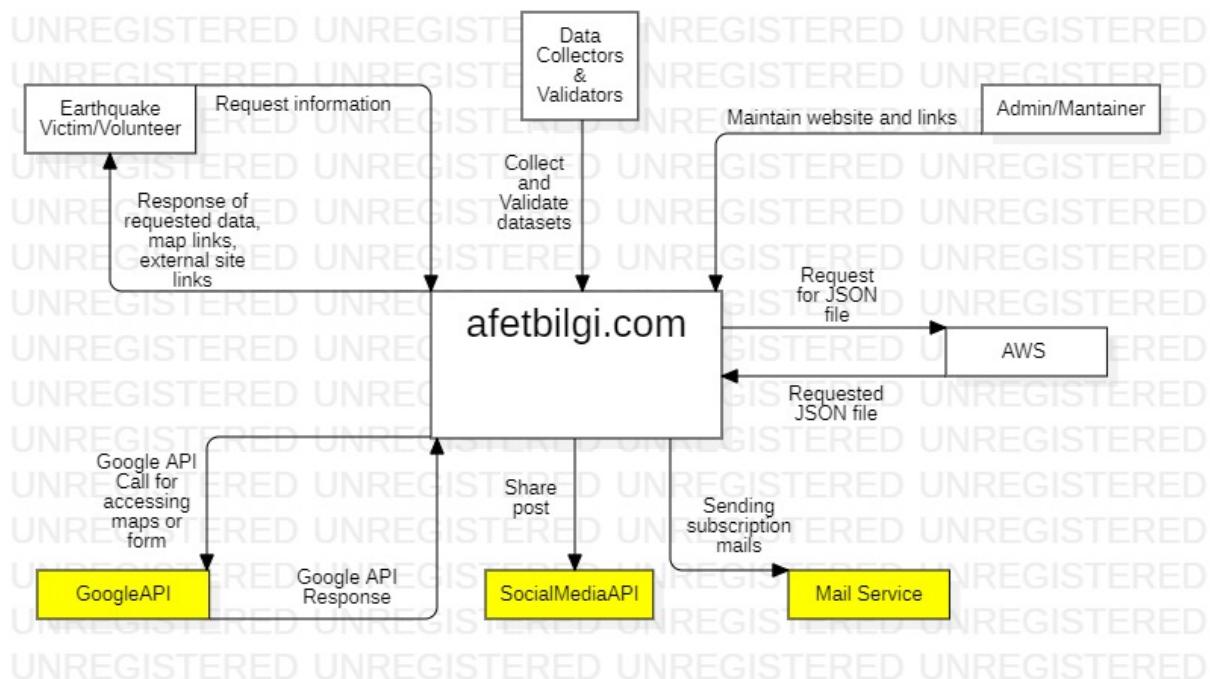


Figure 8: Suggested New Context Diagram for afetbilgi.com

The afetbilgi.com consists of a combination of small physical and software parts. With the help of interfaces, these parts communicate among themselves and with the user. The following are the interfaces through which interaction occurs:

- User interfaces
- Software interfaces
- Communication interfaces

Users interact with the website through their devices connected to the internet, such as cell phones or computers, as the user interface. The software interface enables the website to serve additional features to the user.

#### **4.1.1 User Interfaces**

In order to start using the website, a user should go into the website via a device connected to the internet. The website may have some loading time. After loading, the website is ready for user interactions. Users can interact with afetbilgi.com directly to access required information.

The user interface contains MUI components which are clear buttons and lists. Users can interact with the buttons to access the list of information or access more options related to the chosen information type.

#### **4.1.2 Software Interfaces**

afetbilgi.com runs mainly JavaScript code with React library. It also uses additional react libraries such as MUI.

The website makes necessary request to use some features such as accessing Google API, social media APIs and mail service.

#### **4.1.3 Communication Interfaces**

Since afetbilgi.com is a website, it communicates via HTTPS (Hypertext Transfer Protocol Secure) and underlying protocols such as TCP/IP. It uses HTTPS to access APIs and servers.

## 4.2 External Interfaces

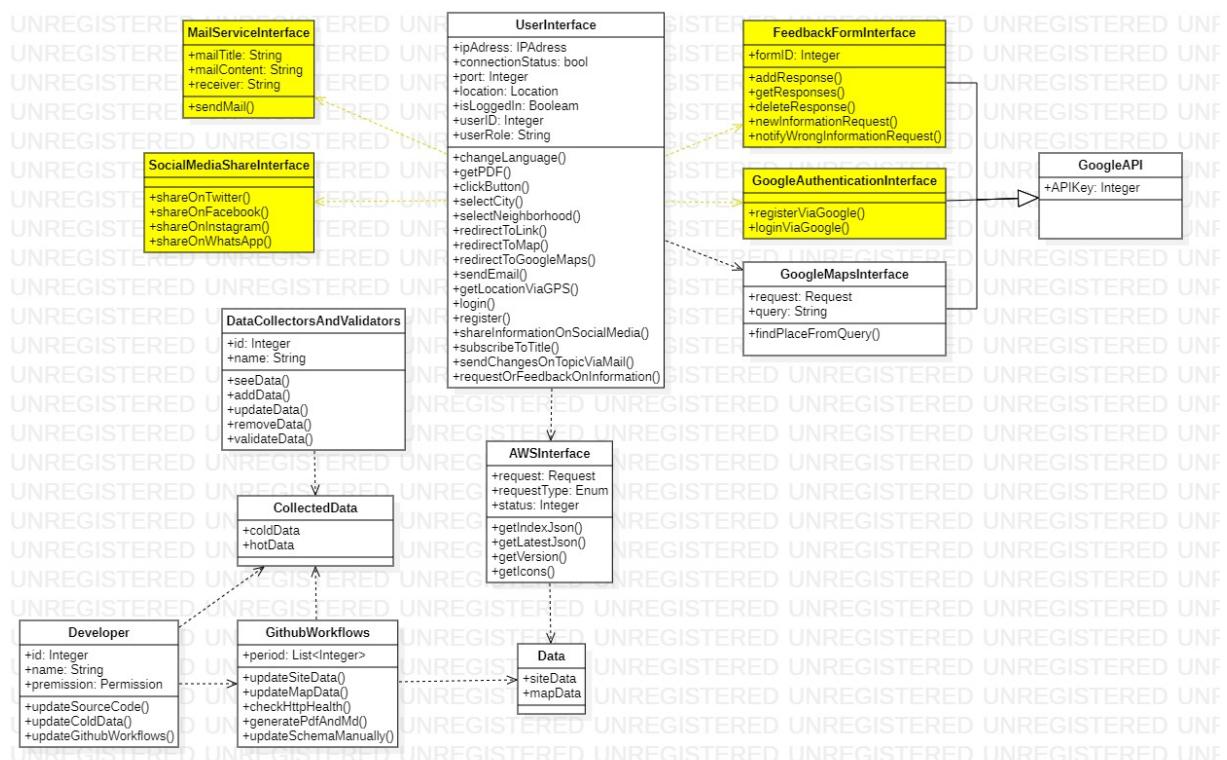


Figure 9: Suggested New External Interfaces

## 4.3 Functions

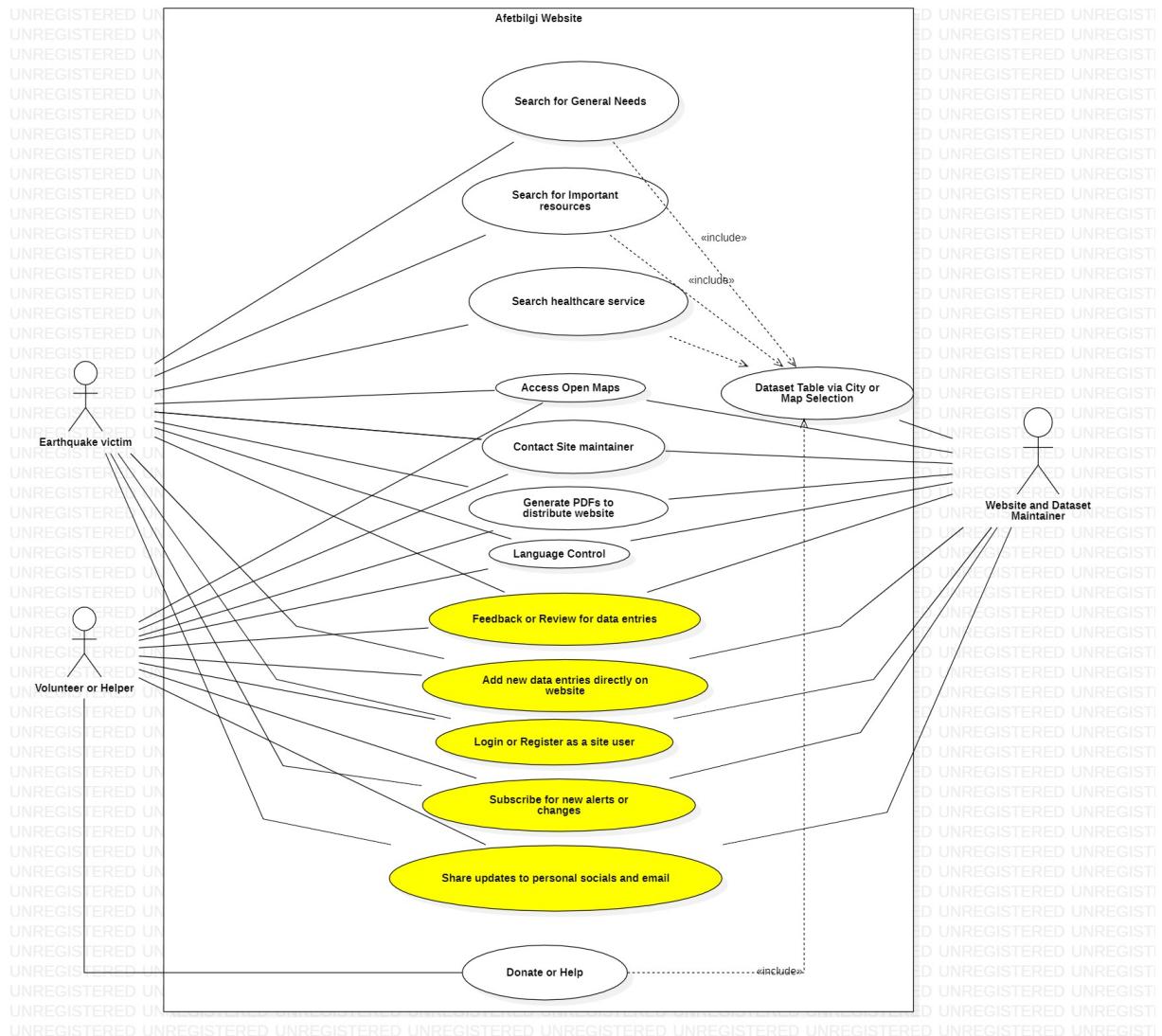


Figure 10: Suggested New Use Case Diagram for afetbilgi.com

<b>Use Case ID</b>	14
<b>Use-Case Name</b>	Feedback/Review for data entries
<b>Actors</b>	Victims, Helpers and Site contributors
<b>Description</b>	Users can review existing data entries as per their usefulness, trustworthiness, and overall reception. Contributors can review and publish these changes.
<b>Data</b>	Form data
<b>Preconditions</b>	Preconditions Users are to submit any proof/evidence of having used these facilities.
<b>Stimulus</b>	Logged in users can click on the review button next to a data entry in a table.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on review button next to a data entry.</p> <p><b>Step 2:</b> User adds information such as any evidence of experience, written comments as well as rating on a fixed scale for usefulness.</p> <p><b>Step 3:</b> User submits the review form.</p> <p><b>Step 4:</b> Site contributor receives this in the realtime database employed.</p> <p><b>Step 5:</b> Report is approved and published onto website.</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on review button next to a data entry.</p> <p><b>Step 2:</b> User adds information such as any evidence of experience, written comments as well as rating on a fixed scale for usefulness.</p> <p><b>Step 3:</b> User submits the review form.</p> <p><b>Step 4:</b> Site contributor receives this in the realtime database employed.</p> <p><b>Step 5:</b> Report is approved and published onto website.</p> <p><b>Step 6:</b> Report is unapproved and hence not published onto website.</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User report is either published if approved or not published if unapproved.

Table 16: Use Case - Feedback/Review for data entries

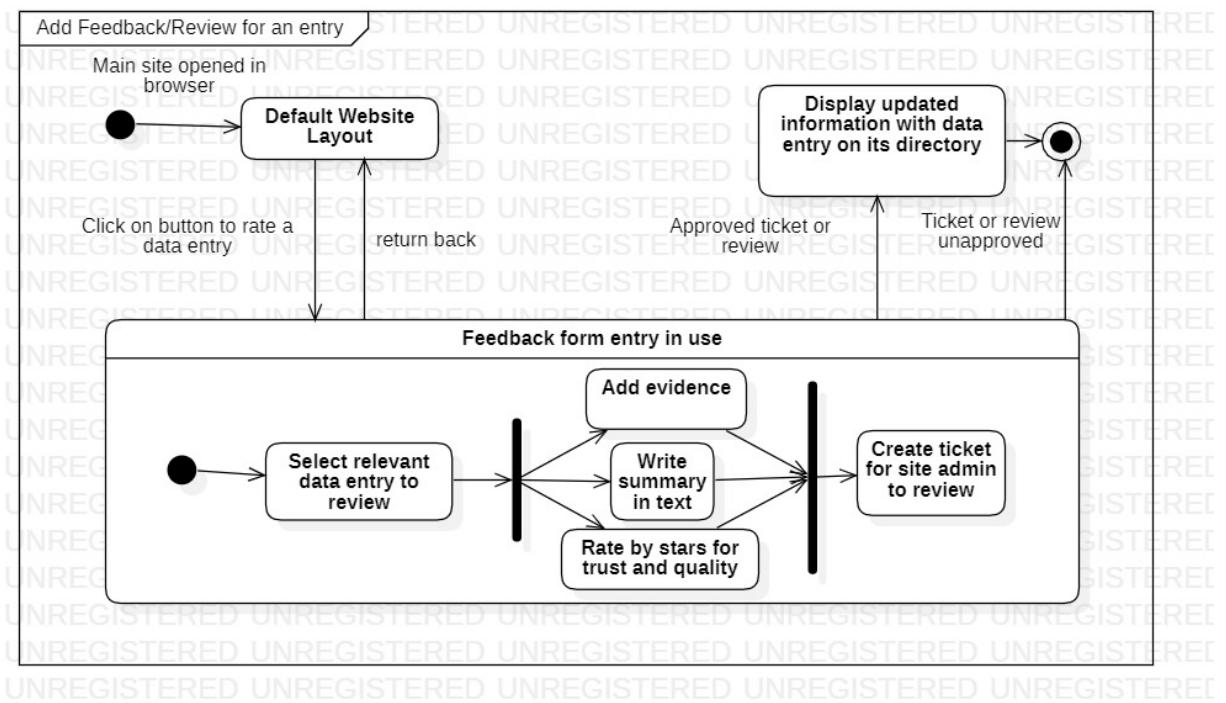


Figure 11: State Diagram - Feedback/Review for data entries

<b>Use Case ID</b>	15
<b>Use-Case Name</b>	Add new data entries directly onto website
<b>Actors</b>	Victims, Helpers and Site contributors
<b>Description</b>	Users can add new data entries as per their usefulness, trustworthiness, and overall reception in their relevant category.
<b>Data</b>	Form data
<b>Preconditions</b>	Users can submit any proof/evidence of having used these facilities.
<b>Stimulus</b>	Logged in users can click on the add button next to a category type.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on add button next to a category entry.</p> <p><b>Step 2:</b> User adds information such as any evidence of experience, written comments as well as rating on a fixed scale for usefulness.</p> <p><b>Step 3:</b> User submits the add new data entry form.</p> <p><b>Step 4:</b> Site contributor receives this in the realtime database.</p> <p><b>Step 5:</b> Report is approved and hence a new data entry is published onto website.</p>
<b>Alternative Flow #1</b>	<p><b>Step 1:</b> User clicks on add button next to a category entry.</p> <p><b>Step 2:</b> User adds information such as any evidence of experience, written comments as well as rating on a fixed scale for usefulness.</p> <p><b>Step 3:</b> User submits the add new data entry form.</p> <p><b>Step 4:</b> Site contributor receives this in the realtime database.</p> <p><b>Step 5:</b> Report is unapproved and hence not published onto website.</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User's new recommendation is either published if approved or not published if unapproved.

Table 17: Use Case - Add new data entries directly onto website

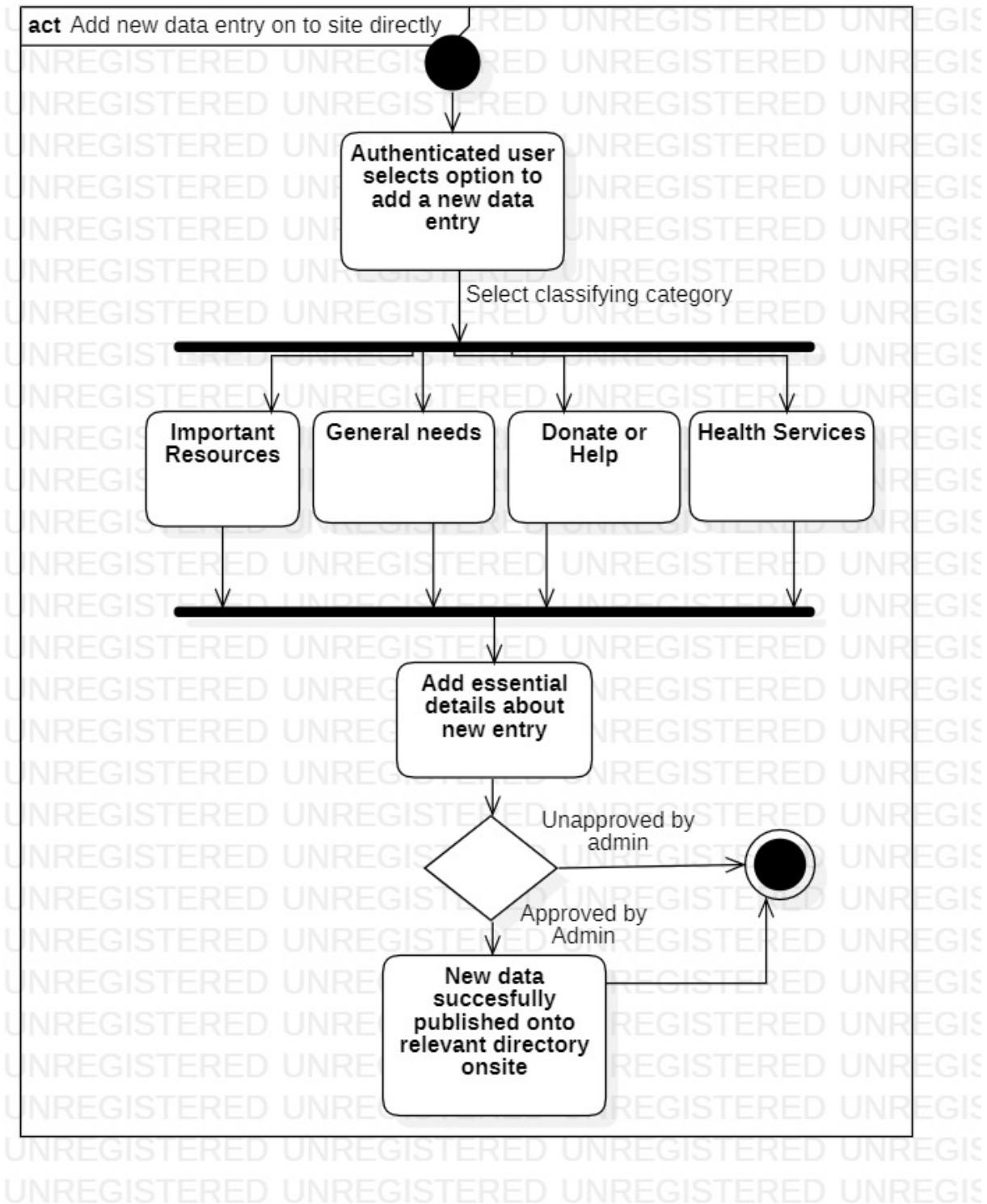


Figure 12: Activity Diagram - Add new data entries directly onto website

<b>Use Case ID</b>	16
<b>Use-Case Name</b>	User can Login/Register themselves
<b>Actors</b>	Users: Victims or Helpers
<b>Description</b>	Users can register themselves to allow an appreciable level of authenticated trust in the website's recommendations.
<b>Data</b>	Form data containing sensitive information and credentials
<b>Preconditions</b>	Users have to submit a means of communication such as a phone number or email.
<b>Stimulus</b>	Website main page layout has a navigation bar that has an optional sign up/login button.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on the register button in the top navigation bar.</p> <p><b>Step 2:</b> User add details such a account name, phone number and so on in the form. Phone number/email entered is verified by an AWS IAM service.</p> <p><b>Step 3:</b> User creates an authenticated account onto the site.</p>
<b>Alternative Flow #1</b>	<p><b>Step 2:</b> User use Google Register option. Authentication is checked and verified by Google Authentication API.</p> <p><b>Step 3:</b> User creates an authenticated account onto the site.</p>
<b>Alternative Flow #2</b>	<p><b>Step 1:</b> User clicks on the login button in the top navigation bar.</p> <p><b>Step 2:</b> User adds his/her credentials such as email and password.</p> <p><b>Step 3:</b> Backend IAM service verifies and accepts.</p> <p><b>Step 4:</b> User is logged in.</p>
<b>Exception Flow</b>	<p><b>Step 3:</b> Backend IAM service cannot verify and does not accept new user/log in credentials of user</p> <p><b>Step 4:</b> User adds his/her credentials such as email and password.</p> <p><b>Step 5:</b> User returned to previous mainpage.</p>
<b>Post Conditions</b>	User account is accessed and now allows to make active contributions to the site with reviews and recommendations. They receive account notifications on their email as well.

Table 18: Use Case - User can Login/Register themselves

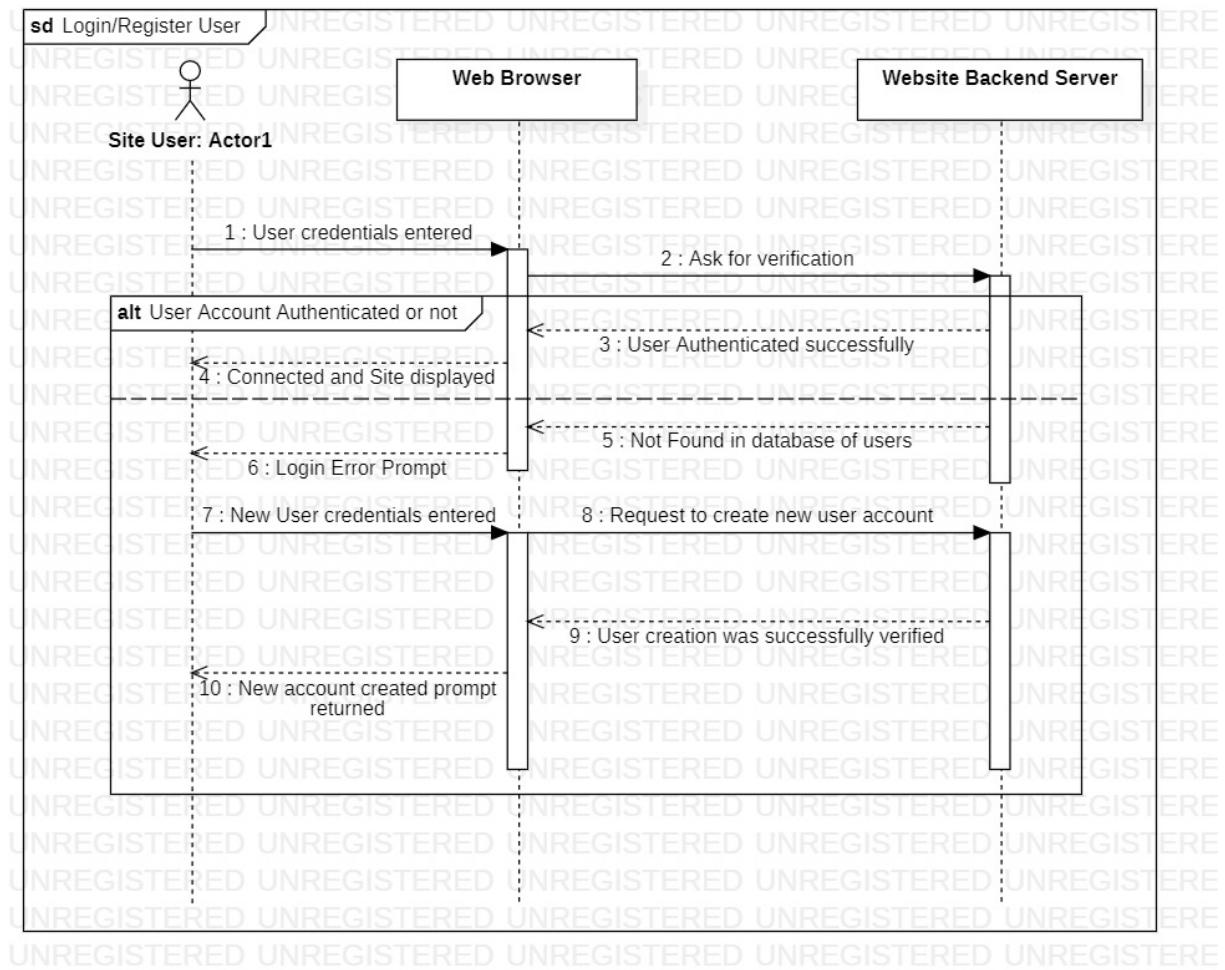


Figure 13: Sequence Diagram - User can Login/Register themselves

<b>Use Case ID</b>	17
<b>Use-Case Name</b>	Users can subscribe to email/phone number for alerts
<b>Actors</b>	Users: Victims or Helpers
<b>Description</b>	Users can receive new alerts/updates with regards to data.
<b>Data</b>	Email/Phone number of user (sensitive data).
<b>Preconditions</b>	Any of the above means of information communication must be chosen and entered.
<b>Stimulus</b>	User clicks on the Subscribe button on the navigation bar at the top.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on the Subscribe button.</p> <p><b>Step 2:</b> User enters email/phone number.</p> <p><b>Step 3:</b> User selects topic(s) to get notified.</p> <p><b>Step 4:</b> User clicks on submit.</p>
<b>Alternative Flow #1</b>	<p><b>Step 3:</b> User clicks on unsubscribe.</p> <p><b>Step 4:</b> User selects the topic(s) to unsubscribe.</p>
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	Users can now receive updates and similar notifications on their phone/email account.

Table 19: Use Case - Users can subscribe to email/phone number for alerts

<b>Use Case ID</b>	18
<b>Use-Case Name</b>	Users can share updates to their personal socials
<b>Actors</b>	Users: Victims/Helpers
<b>Description</b>	Users can share data/category onto their social media.
<b>Data</b>	User account permission data along with data entry from site data
<b>Preconditions</b>	Any of the above means of social media must be chosen and their account details entered.
<b>Stimulus</b>	Logged in users can click on the add button next to a data entry/category type.
<b>Basic Flow</b>	<p><b>Step 1:</b> User clicks on share button next to a category/data entry</p> <p><b>Step 2:</b> User is led to a pre created template onto the social media platform of their choice such as a Tweet for Twitter or Story for Instagram.</p> <p><b>Step 3:</b> User can edit/submit the template.</p> <p><b>Step 4:</b> User successfully shared this onto the selected platform.</p>
<b>Alternative Flow #1</b>	-
<b>Alternative Flow #2</b>	-
<b>Exception Flow</b>	-
<b>Post Conditions</b>	User has now shared the website and the concerned category type/data entry to the public/close relatives.

Table 20: Use Case - Users can share updates to their personal socials

## 4.4 Usability Requirements

- Users shall be able to register for the website with proper verification to avoid while also avoiding any potential discrimination.
- Users shall be able to add their identity details as they see fit while upholding their privacy and verifying their accounts for site maintainers to approve.
- Site maintainers shall allow users to prioritize alerts as per their subscription settings.
- Any new entries or reviews of existing entries shall have tickets reviewed before being approved for publication on the website.

## 4.5 Performance Requirements

- **Privacy:** User account information has to be verified and safeguarded with a capable authentication service inclusive of AWS's IAM (Identity and Access Management) service. Security: Accounts must be verified with proper mechanisms such as sms and email verification to avoid scams/frauds.
- **Scalability:** Tickets for new data entries or reviews for existing ones must be reviewed fast by the site's team employing our proposed relational database system to track ticket ids and classify them as approved or not.
- **Social Media Integration:** Sharing data entries to external social media apps shall have prepared to post templates to save time(such as a Story template for Facebook and Instagram).
- **Accurate and current information:** afetbilgi.com makes a new attempt to offer the best data entries, which have now been reviewed under a new scale of trust by users who can evaluate/offer feedback for entries.

## 4.6 Logical Database Requirements

afetbilgi.com does currently have a relational database. To make minor difference in the source code, the object structure in the Section 3.5 is preserved. Additionally, users, roles and mail subscription data are added into database. **Users** relation provides information related to the login system. **Roles** relation provides information related to the registered role. **Mail Subscription** relation provides the information related to topics that users subscribed. **SiteInformation** relation provides information related to the information located in the website.

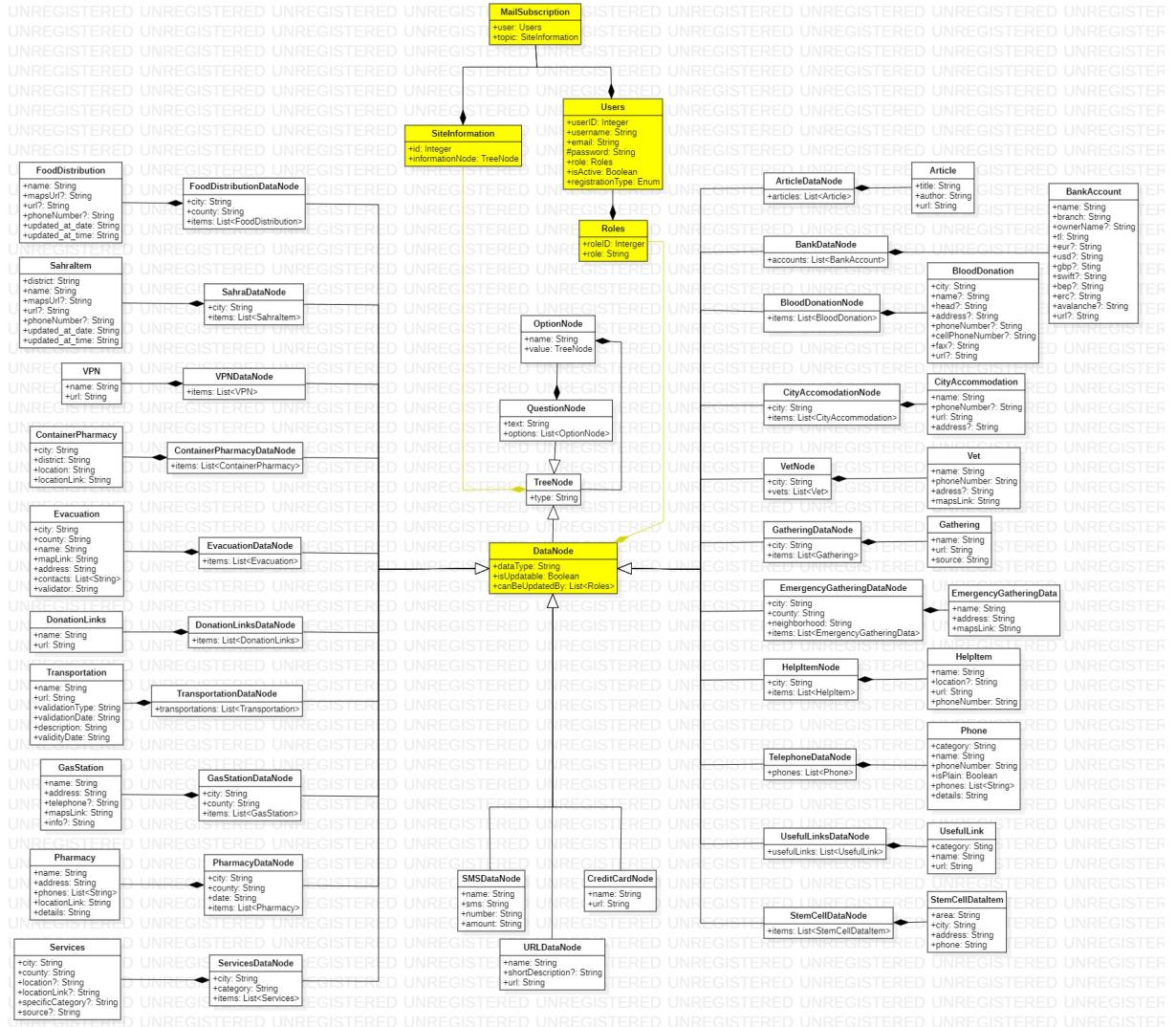


Figure 14: Suggested New Relational Database

## 4.7 Design Constraints

The new features of afetbilgi do need more processing times from users, especially those requiring immediate information in a tense, urgent situation such as regarding a nearby hospital.

With that in mind, additional improvements such Login/Register procedure could be made optional in case of simply reading data without any input from the user in the form of feedback for current data entries and adding input for new ones. On the other hand, though, improving communication in the form of sharing directly to personal socials and attaining email alerts for updates is also crucial to help users spread reliable intel fast and securely.

## 4.8 System Attributes

- **Reliability:**

- A new open-source license (quoted in the repositories' manual) would allow for more fair use by future contributors reliably.
- A more concretely established regulation policy and other plain Github workflows would help in continuous integration and development while keeping website health at best, such as via Jenkins/DevOps mechanisms integration.
- An audit mechanism has been introduced that allows the website entries to be viewed by human personnel in addition to automated Github workflows.
- Newly added feedback/data entries must be checked with human contributors to make them sensible and correspond to established data node interface conventions.

- **Security and Privacy:**

- The login and Registration service ensures that users are verified before they can contribute to the website.

- **Portability:**

- Users can share on their socials and even receive email and alerts via subscription to the website.

## **4.9 Supporting Information**

The website can be kept live for a couple of years or indefinitely with permanent government funding if needed by at least the Turkish government's own AFAD (disaster management) authority.

Precious information such as user details/data entries will always be protected under privacy laws under this supported website agreement with the government until site maintainers retire the site.