Ahmed Dhicis

Web Developer

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portfolio:

Professional Summary

Motivated and detail-oriented Front End Web Developer. Developed highly responsive and user-friendly websites. Proficient in HTML, CSS, JavaScript, and various front-end frameworks. Strong problem-solving skills and a passion for creating visually appealing and intuitive interfaces. Excellent team player and effective communicator.

Skills

- Languages: HTML, CSS, JavaScript
- Version Control: Git, Git Hub
- Terminal
- Responsive Web Design
- SEO Best Practices
- Troubleshooting
- Performance Optimization
- CMS (Wordpress)

- Remote connection and virtual machines
- Networking
- VPNs and proxies
- Software management
- Customer service
- Systems administration
- Web Hosting
- Implementing/managing directory services

Professional Experience

Freelance Web Developer, Manar Foundation

December 2021 – Present

- Developed and maintained responsive websites using Wordpress HTML, CSS, and JavaScript.
- Collaborated with designers and back-end developers to implement UI/UX designs and ensure seamless integration with server-side functionality.
- Optimized website performance and loading speed through code optimization and image optimization techniques.
- Conducted thorough cross-browser and device compatibility testing to ensure a consistent user experience.
- Implemented SEO best practices, resulting in improved search engine rankings and increased organic traffic.
- Collaborated with team members to troubleshoot and resolve technical issues, ensuring timely project delivery.

IT Help Desk Associate, Araale Internet Services, Kampala, Uganda

December 2021 - 2022

- Created support service tickets and used web-based ticketing systems to track and deliver support services.
- Installed, serviced and upgraded over 100 Windows computers.
- Provided PC and mobile support to resolve client issues.
- Troubleshoot tier I technical issues for 15-20 customers per day, diagnose problems, and identify solutions.

Computer Tutor, Araale Internet Cafe, Kampala, Uganda

Feb 2021 - Apr 2022

Teaching Computer Applications Courses Offered by the business.
- Assisting customers when they have trouble or questions using computer softwares such as
Microsoft Office, Windows OS, Adobe software and all software's that is used in the cyber cafe.
- Providing services such as copying files using copier machine, printing, downloading
- Computer maintenance and software installation.
- Troubleshoots different kinds of computer programs, hardware and software.
- Maintain cleanliness and orderliness of the place.
- Keeping accurate records of logs and inventories of the shop.
- Time customers of the number of minutes or hours they will use the computer or internet.

Education and Certifications

High School – Hilaal Schools, Somalia

Google IT Support Professional Certificate, 2023

Web Development Course – Futuretek Canada

Projects

Manar Foundation (https://manarfoundation.org)
- Used WordPress HTML,CSS, JavaScript to come up with an intuitive and responsive website for the organization.
- Helped them generate 50% of their target donations via the website by using Paypal APIs
- Managed the Hosting Account and their CMS

UCL Today Website (https://ucltoday.netlify.app)
- a Sports Blog Website
- Technologies used HTML CSS JavaScript

- Responsive Design achieved users to view the website in their mobile phone

DailyPlanner App (https://dailyplanner8.netlify.app)
- A web app I've developed as a class assignment
- This app help users to schedule their plan for the day
- It can be used as a chrome extension, which means it's rightly accessible in their browser