

**Ticket #11696**

Application Rights Form for New Hires (Areeba Jafri & Maryum Khan)

- Submitted by jalal.butts@salaamtakaful.com on 09-24-2024 at 11:57 AM

Description

IT Team,

Kindly create ID's as per filled in attached form for below Sale Officers.

Also create ID for Lead Management Portal and add their names in Lead Assignment & Re-Assignment. Also provide rights for Lead & Lead Assign Details so they upload and update remarks against leads.

Further please add their email addresses on digital.sale@salaamtakaful.com
<mailto:digital.sale@salaamtakaful.com> Email Distro along with Digital Sale Common Folder.

* Syeda Areeba Fatima Jafri areeba.jafri@salaamtakaful.com
<mailto:areeba.jafri@salaamtakaful.com>
* Maryum Khan
maryum.khan@salaamtakaful.com <mailto:maryum.khan@salaamtakaful.com>

Regards

Muhammad Jalal Butt

Manager | Customer Service - Service Quality & Excellence.
Salaam Takaful Ltd.
Business Centre, 6th floor, Block 6, P.E.C.H.S., Shahrah-e-Faisal, Karachi
75400, Pakistan.
UAN: 111-875-111 (Ext 117) | Cell: 0301-8476028 | Fax: +92 21 34373195
Email: jalal.butts@salaamtakaful.com | Web:
<http://www.salaamtakaful.com> www.salaamtakaful.com

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Priority	Med ▾	Due Date	None ▾
Assignee	Adil Hasan ▾	Category	Software ▾
Time Spent	0m ▾	Last Activity	09-26-2024 at 03:47 PM

Adil Hasan (Assignee) added a comment

09-26-2024 at 10:42 AM

Ticket closed.

Adil Hasan (Assignee) added a comment

09-26-2024 at 10:27 AM

Requested ID has been created.

User change password at first login on TMS. Password same as ID. Credentials and links are mentioned below.

ID : AREEBAFATIMA1

Link : tms.salaamtakaful.com

LM : tmsv3.salaamtakaful.com

Burhan Ali added a comment

09-25-2024 at 10:08 AM

Assigned to Adil Hasan.

farhan.sheikh@salaamtakaful.com added a comment

09-24-2024 at 01:12 PM

Attachment:

winmail.dat

farhan.sheikh@salaamtakaful.com added a comment

09-24-2024 at 01:12 PM

Approved. Please proceed.

Regards

Farhan Sheikh

Head of Marketing | Marketing Department

Salaam Takaful Ltd.

Business Centre, 6th floor, Block 6, P.E.C.H.S., Shahrah-e-Faisal, Karachi
75400, Pakistan.

UAN: 111-875-111 (Ext) | Cell: 03- | Fax: +92 21 34373195

Email: farhan.sheikh@<<http://salaamtakaful.com>> salaamtakaful.com | Web:
<<http://www.salaamtakaful.com>> www.salaamtakaful.com

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From: Jalal Butt <jalal.buttsalaamtakaful.com>

Sent: Tuesday, 24 September 2024 11:56 am

To: helpdesk@salaamtakaful.com

Cc: shahzad@salaamtakaful.com; 'Farhan Sheikh'

<farhan.sheikh@salaamtakaful.com>; 'Ali Zaidi' <ali.zaidi@salaamtakaful.com>

Subject: Application Rights Form for New Hires (Areeba Jafri & Maryum Khan)

IT Team,

Kindly create ID's as per filled in attached form for below tele Sale Officers.

Also create ID for Lead Management Portal and add their names in Lead Assignment & Re-Assignment. Also provide rights for Lead & Lead Assign Details so they upload and update remarks against leads.

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* Syeda Areeba Fatima Jafri areeba.jafri@salaamtakaful.com

<mailto:areeba.jafri@salaamtakaful.com>

* Maryum Khan

maryum.khan@salaamtakaful.com <mailto:maryum.khan@salaamtakaful.com>

Regards

Muhammad Jalal Butt

Manager | Customer Service - Service Quality & Excellence.
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Burhan Ali added a comment

09-24-2024 at 12:40 PM

Assigned to Burhan Ali.

Burhan Ali added a comment

09-24-2024 at 12:40 PM

Dear Sir. Jalal,

Required approval for your line Manager on mentioned request.

RCA : Approval is required to create TMS ID's on new users.

jalal.but@salaamtakaful.com (Creator) added a comment

09-24-2024 at 11:57 AM

Attachment:

winmail.dat

Users

Assignee

	Adil Hasan adil.hasan@salaamtakaful.com
--	---

Creator

	jalal.but@salaamtakaful.com
--	------------------------------------

CC'd Users

	helpdesk@salaamtakaful.com
	Shahzad Sher Ali shahzad@salaamtakaful.com
	farhan.sheikh@salaamtakaful.com
	ali.zaidi@salaamtakaful.com

Ticket History

Created

09-24-2024 at 11:57 AM

Closed

09-26-2024 at 10:42 AM

Last Activity (Admin)

09-26-2024 at 10:42 AM

Last Activity (Creator)

09-24-2024 at 11:57 AM

Labor

Total: 0h 0m (\$0.00)

Additional Details

Inventory Items for this Ticket

Purchase List for this Ticket

NEEDS APPROVAL

APPROVED

SUB TOTAL: \$0.00

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