

**Ticket #11946**

Surveyor Code Prism surveyors

- Submitted by muhammad.junaid@salaamtakaful.com on 10-02-2024 at 12:47 PM

Description

Dear concerns,

Please active the surveyor in our system.

Dear Abdul Adil/Burhan,

Please share the portal ID Surveyor "PRISM SURVEYORS PVT LTD (KHI)." in your system.

Note: Pls give same as Nirmal In-House Surveyors

Regards

Muhammad Junaid

Sr. Executive Officer - Claims.

Salaam Takaful Ltd.

Business Centre, 6th floor, Block 6, P.E.C.H.S., Shahrah-e-Faisal, Karachi
75400, Pakistan.

UAN: 111-875-111 (Ext 280) | Cell: 0312-8402678 | Fax: +92 21 34373195

Email: muhammad.junaid@<http://salaamtakaful.com> salaamtakaful.com | Web:

<<http://www.salaamtakaful.com>> www.salaamtakaful.com

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From: Kishore Kumar <kishore.kumar@salaamtakaful.com>

Sent: Wednesday, 2 October 2024 12:06 pm

To: muhammad.junaid@salaamtakaful.com

Cc: 'faheem.darss' <faheem.darss@salaamtakaful.com>

Subject: Surveyor Code Prism surveyors

Dear Junaid Bhai,

Please open the survey code.

Email: info@prismsurveyors.co <mailto:info@prismsurveyors.co>

Qazafi Muhmood Arif 0300-0307424

Regards

Kishore Kumar

Assistant Manager - Loss Adjustor - Claims.

Salaam Takaful Ltd.

Business Centre, 6th floor, Block 6, P.E.C.H.S., Shahrah-e-Faisal, Karachi
75400, Pakistan.

UAN: 111-875-111 (Ext 173) | Cell: 0307-2965477 | Fax: +92 21 34373195
Email: kishore.kumar@ <http://salaamtakaful.com/> salaamtakaful.com | Web:
<http://www.salaamtakaful.com/> www.salaamtakaful.com

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| Outstanding transmission errors or receipt of intercepted emails. | | | | More |
|---|--------------|---------------|------------------------|------|
| Priority | Med ▾ | Due Date | None ▾ | |
| Assignee | Adil Hasan ▾ | Category | Software ▾ | |
| Time Spent | 0m ▾ | Last Activity | 10-04-2024 at 03:08 PM | |

Adil Hasan (Assignee) added a comment

10-04-2024 at 03:08 PM

Ticket closed.

Adil Hasan (Assignee) added a comment

10-04-2024 at 12:27 PM

Ticket re-opened.

Adil Hasan (Assignee) added a comment

10-04-2024 at 12:27 PM

Attachment:

Full-size - image006.png

Adil Hasan (Assignee) added a comment

10-04-2024 at 12:27 PM

Attachment:

Full-size - image004.png

Adil Hasan (Assignee) added a comment

10-04-2024 at 12:27 PM

Attachment:



Full-size - image003.png

Adil Hasan (Assignee) added a comment

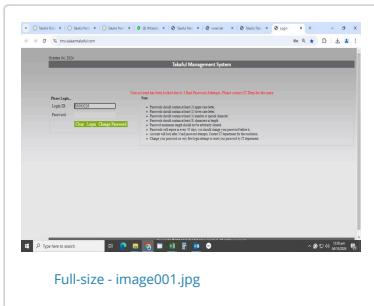
10-04-2024 at 12:27 PM

Attachment:

**Adil Hasan** (Assignee) added a comment

10-04-2024 at 12:27 PM

Attachment:

**Adil Hasan** (Assignee) added a comment

10-04-2024 at 12:27 PM

Reset. Please Check.

RCA: Password Reset.

From: Kishore Kumar <kishore.kumar@salaamtakaful.com>
 Sent: Friday, 4 October 2024 12:22 pm
 To: 'Adil Hasan' <adil.hasan@salaamtakaful.com>; helpdesk@salaamtakaful.com.
 Cc: 'faheem.darss' <faheem.darss@salaamtakaful.com>;
 shahzad@salaamtakaful.com; claims@salaamtakaful.com; 'Burhan Ali'
 <burhan.ali@salaamtakaful.com>; 'Alya Saeed' <alya.saeed@salaamtakaful.com>;
 'Muhammad Junaid' <muhammad.junaid@salaamtakaful.com>
 Subject: RE: Surveyor Code Prism surveyors

Dear Adil,

Please reset the password.

Regards

Kishore Kumar

Assistant Manager - Loss Adjustor - Claims.
 Salaam Takaful Ltd.
 Business Centre, 6th floor, Block 6, P.E.C.H.S., Shahrah-e-Faisal, Karachi
 75400, Pakistan.
 UAN: 111-875-111 (Ext 173) | Cell: 0307-2965477 | Fax: +92 21 34373195
 Email: kishore.kumar@<<http://salaamtakaful.com>> salaamtakaful.com | Web:
<<http://www.salaamtakaful.com>> www.salaamtakaful.com

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From: Adil Hasan <<mailto:adil.hasan@salaamtakaful.com>>
adil.hasan@salaamtakaful.com>
Sent: Friday, 4 October 2024 11:03 am
To: <<mailto:helpdesk@salaamtakaful.com>> helpdesk@salaamtakaful.com.;
'Kishore Kumar' <<mailto:kishore.kumar@salaamtakaful.com>>
kishore.kumar@salaamtakaful.com>
Cc: 'faheem.darss' <<mailto:faheem.darss@salaamtakaful.com>>
faheem.darss@salaamtakaful.com>; <<mailto:shahzad@salaamtakaful.com>>
shahzad@salaamtakaful.com; <<mailto:claims@salaamtakaful.com>>
claims@salaamtakaful.com; 'Burhan Ali' <
<<mailto:burhan.ali@salaamtakaful.com>> burhan.ali@salaamtakaful.com>; 'Alya
Saeed' <<mailto:alya.saeed@salaamtakaful.com>>
alya.saeed@salaamtakaful.com>; 'Muhammad Junaid' <
<<mailto:muhammad.junaid@salaamtakaful.com>>
muhammad.junaid@salaamtakaful.com>
Subject: RE: Surveyor Code Prism surveyors

Dear Sir,

The requested user ID has been created. The password is the same as the user ID. Kindly change the password upon first login.

The credentials are as follows:

ID: 03000226

Portal Link: <https://portal.salaamtakaful.com/>

The user can change their password at the following link:

<https://tms.salaamtakaful.com/>

Regards,

Adil Hasan
AM | Information Technology Department.
Salaam Takaful Ltd.
Business Centre, 6th floor, Block-6, P.E.C.H.S, Shahrah-e-Faisal,
Karachi-75400, Pakistan.
UAN: 111-875-111 (Ext 258) | Cell: 0313-2641645 | Fax: +92 21 34373195
Email: <<mailto:adil.hasan@salaamtakaful.com>> adil.hasan@salaamtakaful.com
Web: <<http://www.salaamtakaful.com>> www.salaamtakaful.com

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From: Muhammad Junaid <<mailto:muhammad.junaid@salaamtakaful.com>>
muhammad.junaid@salaamtakaful.com>
Sent: Wednesday, 2 October 2024 12:45 pm
To: 'Alya Saeed' <<mailto:alya.saeed@salaamtakaful.com>>
alya.saeed@salaamtakaful.com; <<mailto:helpdesk@salaamtakaful.com>>
helpdesk@salaamtakaful.com; 'Burhan Ali' <
<<mailto:burhan.ali@salaamtakaful.com>> burhan.ali@salaamtakaful.com>;
<<mailto:adil.hasan@salaamtakaful.com>> adil.hasan@salaamtakaful.com
Cc: 'faheem.darss' <<mailto:faheem.darss@salaamtakaful.com>>
faheem.darss@salaamtakaful.com>; 'Kishore Kumar' <
<<mailto:kishore.kumar@salaamtakaful.com>> kishore.kumar@salaamtakaful.com>;
<<mailto:claims@salaamtakaful.com>> claims@salaamtakaful.com
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Dear Abdul Adil/Burhan,

Please share the portal ID Surveyor "PRISM SURVEYORS PVT LTD (KHI)." in your system.

Note: Pls give same as Nirmal In-House Surveyors

Regards

Muhammad Junaid

Sr. Executive Officer - Claims.

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75400, Pakistan.

UAN: 111-875-111 (Ext 280) | Cell: 0312-8402678 | Fax: +92 21 34373195

Email: muhammad.junaid@ <http://salaamtakaful.com> | Web:
<http://www.salaamtakaful.com> www.salaamtakaful.com

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From: Kishore Kumar <<mailto:kishore.kumar@salaamtakaful.com>>

kishore.kumar@salaamtakaful.com>

Sent: Wednesday, 2 October 2024 12:06 pm

To: <<mailto:muhammad.junaid@salaamtakaful.com>>

muhammad.junaid@salaamtakaful.com

Cc: 'faheem.darss' <<mailto:faheem.darss@salaamtakaful.com>>

faheem.darss@salaamtakaful.com>

Subject: Surveyor Code Prism surveyors

Dear Junaid Bhai,

Please open the survey code.

Email: <<mailto:info@prismsurveyors.co>> info@prismsurveyors.co

Qazafi Muhammod Arif 0300-0307424

Regards

Kishore Kumar

Assistant Manager - Loss Adjustor - Claims.

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Business Centre, 6th floor, Block 6, P.E.C.H.S., Shahrah-e-Faisal, Karachi
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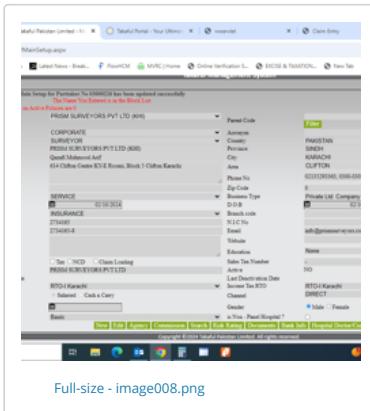
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kishore.kumar@salaamtakaful.com added a comment

10-04-2024 at 12:22 PM

Attachment:



[Full-size - image008.png](#)

kishore.kumar@salaamtakaful.com added a comment

10-04-2024 at 12:22 PM

Attachment:



[Full-size - image007.png](#)

kishore.kumar@salaamtakaful.com added a comment

10-04-2024 at 12:22 PM

Attachment:



[Full-size - image006.png](#)

kishore.kumar@salaamtakaful.com added a comment

10-04-2024 at 12:22 PM

Attachment:

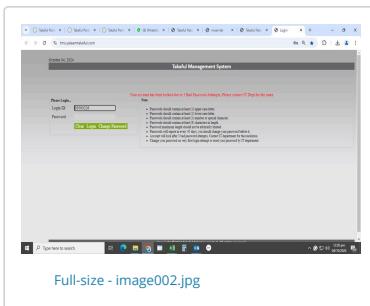


[Full-size - image003.png](#)

kishore.kumar@salaamtakaful.com added a comment

10-04-2024 at 12:22 PM

Attachment:



kishore.kumar@salaamtakaful.com added a comment

10-04-2024 at 12:22 PM

Dear Adil,

Please reset the password.

Regards

Kishore Kumar

Assistant Manager - Loss Adjustor - Claims.

Salaam Takaful Ltd.

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<<http://www.salaamtakaful.com/>> www.salaamtakaful.com

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From: Adil Hasan <adil.hasan@salaamtakaful.com>

Sent: Friday, 4 October 2024 11:03 am

To: [helpdesk@salaamtakaful.com](mailto:helpdesk@salaamtakaful.com;); 'Kishore Kumar'

<kishore.kumar@salaamtakaful.com>

Cc: 'faheem.darss' <faheem.darss@salaamtakaful.com>;

shahzad@salaamtakaful.com; claims@salaamtakaful.com; 'Burhan Ali'

<burhan.ali@salaamtakaful.com>; 'Alya Saeed' <alya.saeed@salaamtakaful.com>;

'Muhammad Junaid' <muhammad.junaid@salaamtakaful.com>

Subject: RE: Surveyor Code Prism surveyors

Dear Sir,

The requested user ID has been created. The password is the same as the user ID. Kindly change the password upon first login.

The credentials are as follows:

ID: 03000226

Portal Link: <https://portal.salaamtakaful.com/>

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Regards,

Adil Hasan

AM | Information Technology Department.
Salaam Takaful Ltd.
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Karachi-75400, Pakistan.
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From: Muhammad Junaid <muhammad.junaid@salaamtakaful.com>
<mailto:muhammad.junaid@salaamtakaful.com>
Sent: Wednesday, 2 October 2024 12:45 pm
To: 'Alya Saeed' <alya.saeed@salaamtakaful.com>
<mailto:alya.saeed@salaamtakaful.com>; helpdesk@salaamtakaful.com
<mailto:helpdesk@salaamtakaful.com>; 'Burhan Ali'
<burhan.ali@salaamtakaful.com> <mailto:burhan.ali@salaamtakaful.com>;
adil.hasan@salaamtakaful.com <mailto:adil.hasan@salaamtakaful.com>
Cc: 'faheem.darss' <faheem.darss@salaamtakaful.com>
<mailto:faheem.darss@salaamtakaful.com>; 'Kishore Kumar'
<kishore.kumar@salaamtakaful.com> <mailto:kishore.kumar@salaamtakaful.com>;
claims@salaamtakaful.com <mailto:claims@salaamtakaful.com>
Subject: RE: Surveyor Code Prism surveyors

Dear concerns,

Please active the surveyor in our system.

Dear Abdul Adil/Burhan,

Please share the portal ID Surveyor "PRISM SURVEYORS PVT LTD (KHI)." in your system.

Note: Pls give same as Nirmal In-House Surveyors

Regards

Muhammad Junaid

Sr. Executive Officer - Claims.
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75400, Pakistan.
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<mailto:kishore.kumar@salaamtakaful.com>
Sent: Wednesday, 2 October 2024 12:06 pm
To: muhammad.junaid@salaamtakaful.com
<mailto:muhammad.junaid@salaamtakaful.com>
Cc: 'faheem.darss' <faheem.darss@salaamtakaful.com>
<mailto:faheem.darss@salaamtakaful.com>
Subject: Surveyor Code Prism surveyors

Dear Junaid Bhai,

Please open the survey code.

Email: info@prismsurveyors.co <mailto:info@prismsurveyors.co>

Qazafi Muhamood Arif 0300-0307424

Regards

Kishore Kumar

Assistant Manager - Loss Adjustor - Claims.
Salaam Takaful Ltd.
Business Centre, 6th floor, Block 6, P.E.C.H.S., Shahrah-e-Faisal, Karachi
75400, Pakistan.
UAN: 111-875-111 (Ext 173) | Cell: 0307-2965477 | Fax: +92 21 34373195
Email: kishore.kumar@ <<http://salaamtakaful.com>> salaamtakaful.com | Web:
<<http://www.salaamtakaful.com>> www.salaamtakaful.com

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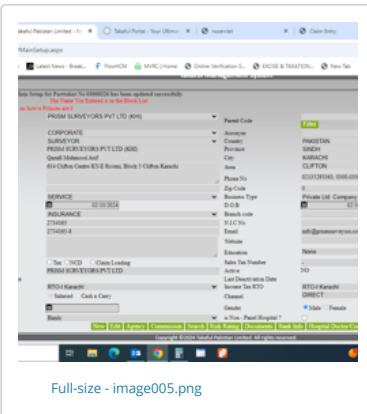
[More](#)

Adil Hasan (Assignee) added a comment
10-04-2024 at 12:14 PM
Ticket closed.

Adil Hasan (Assignee) added a comment
10-04-2024 at 11:07 AM
Attachment:



Adil Hasan (Assignee) added a comment
10-04-2024 at 11:07 AM
Attachment:



Full-size - image005.png

Adil Hasan (Assignee) added a comment

10-04-2024 at 11:07 AM

Attachment:



Full-size - image004.png

Adil Hasan (Assignee) added a comment

10-04-2024 at 11:07 AM

Attachment:



Full-size - image001.png

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ID: 03000226

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The user can change their password at the following link:

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Regards,

Adil Hasan

AM | Information Technology Department.

Salaam Takaful Ltd.

Business Centre, 6th floor, Block-6, P.E.C.H.S, Shahrah-e-Faisal,
Karachi-75400, Pakistan.

UAN: 111-875-111 (Ext 258) | Cell: 0313-2641645 | Fax: +92 21 34373195

Email: <<mailto:adil.hasan@salaamtakaful.com>> adil.hasan@salaamtakaful.com

Web: <<http://www.salaamtakaful.com/>> www.salaamtakaful.com

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From: Muhammad Junaid <muhammad.junaid@salaamtakaful.com>
Sent: Wednesday, 2 October 2024 12:45 pm
To: 'Alya Saeed' <alya.saeed@salaamtakaful.com>;
helpdesk@salaamtakaful.com; 'Burhan Ali' <burhan.ali@salaamtakaful.com>;
adil.hasan@salaamtakaful.com
Cc: 'faheem.darss' <faheem.darss@salaamtakaful.com>; 'Kishore Kumar'
<kishore.kumar@salaamtakaful.com>; claims@salaamtakaful.com
Subject: RE: Surveyor Code Prism surveyors

Dear concerns,

Please active the surveyor in our system.

Dear Abdul Adil/Burhan,

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Sr. Executive Officer - Claims.
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From: Kishore Kumar <kishore.kumar@salaamtakaful.com>
Sent: Wednesday, 2 October 2024 12:06 pm
To: muhammad.junaid@salaamtakaful.com
<mailto:muhammad.junaid@salaamtakaful.com>
Cc: 'faheem.darss' <faheem.darss@salaamtakaful.com>
<mailto:faheem.darss@salaamtakaful.com>
Subject: Surveyor Code Prism surveyors

Dear Junaid Bhai,

Please open the survey code.

Email: info@prismsurveyors.co <mailto:info@prismsurveyors.co>

Qazafi Muhammed Arif 0300-0307424

Regards

Kishore Kumar

Assistant Manager - Loss Adjustor - Claims.

Salaam Takaful Ltd.

Business Centre, 6th floor, Block 6, P.E.C.H.S., Shahrah-e-Faisal, Karachi
75400, Pakistan.

UAN: 111-875-111 (Ext 173) | Cell: 0307-2965477 | Fax: +92 21 34373195

Email: kishore.kumar@<<http://salaamtakaful.com>> salaamtakaful.com | Web:
<<http://www.salaamtakaful.com>> www.salaamtakaful.com

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[Less](#)

Burhan Ali added a comment

10-02-2024 at 12:58 PM

Assigned to Adil Hasan.

muhammad.junaid@salaamtakaful.com (Creator) added a comment

10-02-2024 at 12:47 PM

Attachment:



muhammad.junaid@salaamtakaful.com (Creator) added a comment

10-02-2024 at 12:47 PM

Attachment:



[Full-size - image003.png](#)

muhammad.junaid@salaamtakaful.com (Creator) added a comment

10-02-2024 at 12:47 PM

Attachment:



Users

Assignee

| | |
|--|---|
| | Adil Hasan adil.hasan@salaamtakaful.com |
|--|---|

Creator

| | |
|--|--|
| | muhammad.junaid@salaamtakaful.com |
|--|--|

CC'd Users

| | |
|--|--|
| | alya.saeed@salaamtakaful.com |
| | Burhan Ali burhan.ali@salaamtakaful.com |
| | faheem.darss@salaamtakaful.com |
| | kishore.kumar@salaamtakaful.com |
| | claims@salaamtakaful.com |
| | Shahzad Sher Ali shahzad@salaamtakaful.com |

Ticket History

Created

10-02-2024 at 12:47 PM

Closed

10-04-2024 at 03:08 PM

Last Activity (Admin)

10-04-2024 at 03:08 PM

Last Activity (Creator)

10-02-2024 at 12:47 PM

Labor

Total: 0h 0m (\$0.00)

Additional Details

Inventory Items for this Ticket

Purchase List for this Ticket

| |
|----------------|
| NEEDS APPROVAL |
| APPROVED |

9/2/25, 11:20 AM

Spiceworks - Single Ticket

SUB TOTAL: \$0.00

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