

Burhan Faquiri

647-563-5093 | Mississauga, ON | faquiriburhan@gmail.com | [linkedin.com/in/burhanfaquiri](https://www.linkedin.com/in/burhanfaquiri) |

OBJECTIVE

A highly motivated individual with a proven ability to quickly master product knowledge, seeking a sales position to enhance customer satisfaction and contribute to [REPLACE] success.

SUMMARY OF QUALIFICATIONS

- Retail Expertise: 3+ years in retail, excelling in customer service, product knowledge, and team collaboration
- Award-Winning Communication: Received Marshalls JOY Award for outstanding interpersonal skills
- Leadership & Training: Trained new hires at McDonalds, improving efficiency and teamwork
- Academic Excellence: Graduated with High Honours in Computer Science from Sheridan College
- Technical Skills: Proficient in POS systems, Microsoft Office, Windows, MacOS, and SQL

WORK EXPERIENCE

Sheridan College

May 2021 – December 2023

Computer Science Tutor

- Hosted weekly tutoring sessions, providing academic support to students and enhancing their understanding of complex topics
- Assisted professors during lectures, contributing to a collaborative learning environment
- Worked closely with professors in the Mobile Computing program and communicated frequently for updates on student's performance and next steps
- Conducted research on emerging technologies, including Microsoft MAUI, to evaluate their integration into the curriculum

Marshalls Canada

Septemeber 2018 – Septemeber 2021

Sales Floor Associate

- Excellent interpersonal and communication skills applied which resulted in receiving the Marshalls JOY Award in August 2019
- The ability to learn quickly was evident as extensive product knowledge of 100s of new daily arrivals were required
- Accurately and efficiently recorded store inventory in a database to meet organizational requirements

McDonalds

July 2016 – Septemeber 2018

Crew Trainer

- Led training for new hires, adhering to company standards and WHMIS regulations
- Took proactive steps to improve customer service and streamline restaurant operations during peak hours
- Exceptional collaboration and cooperation skills were applied through communication between the customer, the cashier and the cook

EDUCATION

Sheridan College

September 2019 – December 2023

Honours Bachelor of Computer Science, Minor in Mobile Computing

- Certifications: Sheridan Board Undergraduate Certificate in Creativity and Creative Problem Solving
- Extracurricular: President of the Computer Science Club, Teaching Assistant, Recipient of Alumni Award of Excellence & Sheridan Student Union Academic Award of Excellence
- Graduated with High Honours Award, GPA: 3.93

SKILLS

Behavioural: Leadership, Organization, Communication, Teamwork

Technical: POS systems, Microsoft Word, Microsoft Excel, Windows, MacOS, SQL