

FINAL REPORT

At beginning, we decided to requirements of operator to highlight the path of the project. In this case, after the all interviews and observations helped us to create our project is below:

- *Box-officer shall indicate available seats, date, for passengers with operator.*
- *System shows the available travel routes and informations of travels such as travel time, date, route and price etc.*
- *System shows the available travel routes and informations of travels such as travel time, date, route and price etc.*
- *Operator complete to processes of travel such as create reservation, cancel reservation, delete reservation etc.*
- *After these situations, box-officer shall get information from passenger or customers shall fulfill their information on Online Booking System (OBS).*
- *In the reservation system, passenger sees the seat map.*
- *Passengers pay cost of the seats to buy the tickets.*
- *If the passengers want to get information about procedure, they can access easily thanks to sending message or e-mail.*
- *The system shall automatically generate report after reservation is completed.*
- *A report is created for each passengers and report includes passengers' personal informations, unique ticket number, travel informations and seat which has been selected and payment occasion of travel.*

PROCURE OF SYSTEM

- *Allows for typing in passenger information.*
- *Has a unique ticket number.*
- *There are options for reservation such as create, cancel and delete reservation.*
- *Records payment.*

● *System allows to show seats number and iconic seat map.*

● *System allows to show bus routes with start, end locations etc.*

● *Email & SMS notifications.*

In conclusion, system will be able to provide passenges to do these kind of operatios.