

Friday 11:00a  
Lasalle 3

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CF

healthcare, gov

Descriptive case (not a decision case)

~~How does~~

Non-techies are likely to find this too technical.  
(background development might help very much)  
Contextual

\* for instance, who is Catherine Sybilus?  
Excellent at helping to understand the implications  
This confusion led on  
Obama administration

\* must use past tense

\* Needs hook - why should students care

\* shorten (too long)

choose specific date (like Oct. 01 - crash date)  
or to Congressional testimony had to determine relevance  
instead of ongoing,  
descriptive shouldn't end with a question

C.I. vision should still be around decision point  
(going-live despite bugs)

TN (epilogue expansion is okay, but remember  
TN content must refer back to C.I., not just add  
new, previously unmentioned aspects.)

classes this might apply to: include public administration

~~more~~ scope creep (customer expansion of the project)

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TN

healthcare.gov.

~~the~~

How does halo effect impact various  
class room topic handlings?

L.O.'s ~~mapped~~ excelled & mapped back well

\* L.O. 1 change "understand" to Assess, examine..

\* Reference Format ~~needs~~ to follow guidelines

Q. 2 & 3 <sup>could use</sup> discussion to flesh out relevance  
and end like "we recommend. . ."

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CI

## Leadership Transition at Microsoft

In addition to Strategy,  
Succession Planning <sup>lends itself to</sup> → HR & Leadership classes

Avoid scope creep (this is growing quite large  
for a CI)

If something doesn't directly impact on the decision,  
it might be best left-out.

Include Bill Gates info.

as Embryo case <sup>this</sup> falls behind the CI schedule.  
or consider case path which extends timeline.

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TN. For class: what criteria  
would be relevant  
consider vision, for this decision?

Must stay stand-alone sufficient.

Re-organize the L.O.'s  
why ~~try~~ using triple barrel on Q2?  
map each L.O. to each Q.

Narrow Questions 1 & 2

~~Recommend to professors what <sup>decision</sup> would be  
preferred, rather than what was chosen.~~  
make suggestions on how professors handle this  
rather than simply stating what  
decisions were made.

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TN

Leadership transition at Microsoft

F.

## The Family Business

CI

needs ~~a~~ good, strong hook upfront

try to draw a sense of urgency

reorganize to get to the decision at-hand  
of succession must be earlier

Final Paragraph on page 3 shows urgency,  
so, maybe move that up to an earlier spot.

\* must use past tense

consider using teams to reduce Number of  
Names.

add small paragraph re: <sup>international flavor</sup> Phillipines & family business

give basic family tree instead of <sup>making it a</sup> student project

How do family members rank (evenly or heirachicly)  
~~and~~ within the family,

simplify by  
choosing one (ie. Alvin's) concern

There are no camps, but the <sup>generational</sup> badges are important

## The Family Business

TN

sketching a family tree is ~~task~~ for author

give more info about ~~lecture~~ succession planning  
to simplify for instructor, (Like a note)

criteria was hidden instead of explicit.

for retreat; might benefit from more elaboration  
on page 4 question 3 or expansion

It's purpose,  
what it would look like,

★ L.O. 1 - consider dropping or changing towards  
"create a succession plan, considering  
these many factors."

★ L.O.'s ← could be cut down, follow Bloom's  
shouldn't look like a question.

Use questions to support the L.O.

include a summation discussion in the  
Question/Answer portion.

Give the issues, then give a brief summary.