

# Performance Evaluation

QueenField

## **1. Monitoring, measurement, analysis and evaluation**

### **1.1. General**

### **1.2. Customer satisfaction**

### **1.3. Analysis and evaluation**

## **2. Internal audit**

## **3. Management review**

### **3.1. General**

### **3.2. Management review inputs**

### **3.3. Management review outputs**