

Support

QueenField

## **1. Resources**

### **1.1. General**

### **1.2. People**

### **1.3. Infrastructure**

### **1.4. Environment for the operation of process**

### **1.5. Monitoring and measuring resources**

#### **1.5.1. General**

#### **1.5.2. Measurement traceability**

### **1.6. Organizational knowledge**

## **2. Competence**

## **3. Awareness**

## **4. Communication**

## **5. Documented information**

### **5.1. General**

### **5.2. Creating and updating**

### **5.3. Control of documented information**