Operation

QueenField

1. Operational planning and control

2. Requirements for products and services

2.1. Customer communication

2.2. Determining the requirements for products and services

2.3. Review of the requirements for products and services

2.4. Changes to requirements for products and services

3. Design and development of products and services

3.1. General

3.2. Design and development planning

3.3. Design and development inputs

3.4. Design and development controls

3.5. Design and development outputs

4. Control of externally provided processes, products and services

4.1. General

4.2. Type and extent of control

4.3. Information for external providers

5. Production and service provision

5.1. Control of production and service provision

5.2. Identification and traceability

5.3. Property belonging to customers or external providers

5.4. Preservation

5.5. Post-delivery activities

5.6. Control of changes

6. Release of products and services

7. Control of nonconforming outputs