

Apnidawaa cares about you and knows that you care how your information is used and or may be used or shared. By visiting <https://www.apnidawaa.com> ,

you are accepting and consenting to the practices described in this Privacy Policy. This policy is issued by Apnidawaa.com

This document is an electronic record in terms of Information Technology Act, 2000 and rules there under as applicable

and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000.

This electronic record is generated by a computer system and does not require any physical or digital signatures.

This document is published in accordance with the provisions of Rule 3 (1) of the Information Technology (Intermediaries guidelines) Rules,

2011 that require publishing the rules and regulations, privacy policy and Terms of Use for access or usage of www.apnidawaa.com website and

its mobile applications.

By using this Website, you agree to the terms and conditions of this Privacy Policy. If you do not agree with the Terms and Conditions of

this Privacy Policy, please do not proceed further to use this Website. This Privacy Policy is subject to change at any time without notice.

To make sure you are aware of any changes, please review this policy periodically. This Privacy Policy is incorporated into and subject to the Terms of Use.

For the purpose of this Privacy Policy, wherever the context so requires "You" or "User" shall mean any natural or legal person who has agreed to

become a buyer on the Website by providing Personal Information (defined below) while registering on the Website as a registered User

using the computer systems..

1. What Personal Information About You Does Apnidawaa collect?

The information we learn from customers helps us personalise and continuously improve your experience at Apnidawaa.

Your information so collected may be used to assist retailers in handling orders, delivery through your agent and ancillary services,

process payments, communicate with you about orders, products, services and promotional offers, update our records and generally maintain

your accounts with us. We also use this information to improve our platform, prevent or detect fraud or abuses of our website and

enable third parties to carry out technical, logistical or other functions on our behalf.

Given below are the types of information that we may collect:

Permission You give Us: We use third party SDKs in our app. Majority of them are different payment options by which You can make a payment for an order.

In order to enhance Your personal and overall experience some of the tools are used therein.

Third Party tools: We use third party SDKs in our app. Majority of them are different payment options by which You can make a payment for an order.

In order to enhance Your personal and overall experience some of the tools are used therein.

Information You Give Us: We receive and store any information you enter on our website or give us in any other way.

Click here (Search, order Medicine, order OTC products, Prescription for medicine order or diagnostic test, Patient details, Address, Phone Number,

Email id) to see examples of what we collect. You can choose not to provide certain information but then you might not be able to take advantage

of many of our features. We use the information that you provide for such purposes as responding to your requests,

customising your orders, improving our platform, communicating with you.

Information from Other Sources: We might receive information about you from other sources and add it to our account information.

Automatic Information: We receive and store certain types of information whenever you interact with us. For example, we obtain certain types of

information when your Web browser accesses Apnidawaa.in or advertisements and other content served by or on behalf of Apnidawaa.com on other Web sites.

By using or continuing to use the Apnidawaa site You agree to our use of Your information in accordance with this Privacy Policy,

as may be amended from time to time by Apnidawaa at its discretion (including sensitive personal information as per Rule 5(2)(b) of

the Information Technology {Reasonable Security Practices & Procedures and Sensitive Personal Data or Information } Rules, 2011 or SPDI Rules).

Sensitive Personal Data or Information “SPDI” so collected and retained (either internally or third-party servers) is necessary for the purposes

identified in this Privacy Policy and for providing the services. No unnecessary or additional information is asked for by Apnidawaa.

You also agree and consent to us collecting, storing, processing, transferring and sharing information (including sensitive personal information)

related to you with third parties or service providers for the purposes as set out in this Privacy Policy.

2. Does Apnidawaa.com share the Information it receives

Information about You and the other users of Apnidawaa forms an integral part of our business. Apnidawaa may only share the customer information

as described below after ensuring that such third party has implemented measures to assure data protection measures and that are either subject

to this Privacy Policy or follow practices at least as protective as those described in this Privacy Policy.

Apnidawaa has arrangements with third parties (as mentioned below) such as service providers, retailers, payment gateways, logistics partners

who may have access to the SPDI but shall not disclose such SPDI further to any other individual / entity.

Retail partners we have tied up with: : We work closely with affiliated retailers who supply and service your order. These retailers operate at Apnidawaa.com

or sell medicines and wellness products to you at Apnidawaa.com. You can tell when a third party is involved in your transactions and

we share customer information related to those transactions with that third party.

Third Party Service Providers: We have tied up with third party service providers, retailers and logistics providers for the fulfilment and delivery of your

order(s). Examples include fulfilling orders, delivering packages, sending postal mail and e-mail, removing repetitive information from customer lists,

analysing data, providing marketing assistance, providing search results and links (including paid listings and links), processing card payments and

providing customer service. They have access to personal information needed to perform their functions, but may not use it for other purposes.

Further, they must process the personal information in accordance with this Privacy Policy and as permitted by applicable law.

Protection of Apnidawaa.com and Others: We release account and other personal information when we believe release is appropriate to comply with applicable

law; enforce or apply our Conditions of Use and other agreements; or protect the rights, property or safety of Apnidawaa.com, our users or others.

This includes exchanging information with other companies, organisations, government or regulatory authorities for fraud protection and credit risk

reduction. Obviously, however, this does not include selling, renting, sharing or otherwise disclosing personally identifiable information from

customers for commercial purposes in a way that is contrary to the commitments made in this Privacy Policy. We may share generic aggregated demographic

information not linked to any personal information regarding visitors and users with our business partners, trusted affiliates and advertisers for

the purposes outlined above. We may use third party service providers to help us operate our business and the site or administer activities on our behalf,

such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes.

With your consent: Other than as set out above, you will receive notice when personally identifiable information about you might go to third parties

and you will have an opportunity to choose not to share such personally identifiable information.

3. How Secure Is Information About Me?

We maintain electronic, physical and procedural safeguards in connection with the collection, storage and disclosure of personal information (including

sensitive personal information). Our security procedures mean that we may occasionally request proof of identity before we disclose personal information

to you.

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information

you input

in addition to maintaining security of your information as per the International Standard IS/ISO/IEC 27001 on "Information Technology Security Techniques

Information Security Management System-Requirements".

Under certain circumstances, Apnidawaa shall not be able to take Your prior consent before disclosing Your information in case the information is

demanding by government agencies mandated under law to obtain SPDI, or during investigation of cyber incidents, prosecution of offenses etc.

Apnidawaa shall not publish SPDI and keep all information confidential (subject to exceptions where mandated by law or an order of a Court)

4. What Information Can I Access?

Apnidawaa.com gives you access to a broad range of information about Your account and Your interactions with Apnidawaa.com for the limited purpose of

viewing and, in certain cases, modifying, deleting information provided to Apnidawaa. You have the option to opt-out of optional services such as

receiving promotional materials etc. and should You desire to opt-in to such services at the time of signing up You can choose to do so.

This list will change as our website evolves.

5. Are Children Allowed to Use Apnidawaa.com?

Use of Apnidawaa.com is available only to persons who can form a legally binding contract under the Indian Contract Act, 1872. If you are a minor i.e.

under the age of 18 years, you may use Apnidawaa.com only with the involvement of a parent or guardian.

6. Notices and Revisions

If you have any concern about privacy or grievances at Apnidawaa.com , please contact us with a thorough description and we will try to resolve the issue

for you.

Our business changes constantly and our Privacy Policy and the Conditions of Use will change also. You should check our website frequently to see recent

changes.

Unless stated otherwise, our current Privacy Policy applies to all information that we have about you and your account. We stand behind the promises

we make, however, and will never materially change our policies and practices to make them less protective of customer information collected in the past

without the consent of affected customers.

If you have any concerns or questions in relation to this Privacy Policy, you may address them to our grievance officer at:

apnidawaa19@gmail.com

Apnidawaa.com shall endeavour to resolve Your grievances within one month from the date of receipt of such grievance.