Michael Herrera

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EDUCATION

Richland College (2018 – 2021)   March 2021
Computer Science, Associates   **GPA 3.1**

Northwood University (2022-2025)   December 2025
Cyber Security management, Bachelors   **GPA 3.31**

PROFESSIONAL EXPERIENCE

Micro Center & Best Buy – Dallas, TX   October 2019 – December 2020
Sales Associate
- Responsible for the general sales department, store displaces, restocking
- Provide customer service and assist with customer needs
- Educating customers about products, up-sold products
- Maintain a clean and organized service environment
- Focused on selling protection plans

Pro Surface Corporation – Dallas, TX   January 2019 – October 2019
Administrative Assistant
- Handled office needs, filing, set up meetings and reordered supplies
- Generate reports and presentations
- Ensured all invoices were paid on a timely basis, correctly coded and documented for payment

ORGANIZATION EXPERIENCE

Northwood Esports Team, Northwood University, *Player/Captain*   January 2022 – October 2025
- Worked 1-on-1 with players to help them improve their skills and reach their goals.
- Acquired significant competition experience through coaching and playing.
- Learned a lot of team skills and how to manage people effectively.
- Developed leadership expertise through this experience.
- Competed in regional/state-level/international tournaments against other schools
- Maintain sportsmanship and teamwork under high pressure
- Represented the team in student leadership meetings and club events

EXPERIENCE:

Google Cybersecurity by Google on Coursera   Certificate earned - June 21, 2022
Focusing on CompTIA Security+ (present)

ADDITIONAL INFORMATION

Skills: [Java/JavaScript, Linux command line, Computer Science, C/C++, Python, Cyber Security Fundamentals, Hardware/Software, Troubleshooting, Communication/Collaboration, Incident response, Security hardening, Security frameworks and controls, SQL, SIEM tools.

Eligibility: US Citizen, Eligible to work in the US for internships and full time with no restrictions