



ISOS - ANZ's membership number: 12ACMA000022

# FCM Reference - BLR0RNX3C3I

### **Client Information**

Client Name	ANZ SUPPORT SERVICES INDIA PRIVATE LIMITED - Helpdesk	Billing Entity	ANZ SUPPORT SERVICES INDIA PRIVATE LIMITED
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### **Cart Information**

Generation Time	29-Nov-2016, 12:12:47	<b>Booking Status</b>	Confirmed		
Message	This cart has been booked successfully.				
Billing Entity	ANZ SUPPORT SERVICES INDIA PRIVATE LIMITED				

## 04/12/2016 - BangaloretoVadodara - by Air

7	Indigo	Departs	10:05, Sun 04-Dec	Bangalore, IN (Bangaluru Arpt - BLR)
	6E-759	Arrives	12:05, Sun 04-Dec	Vadodara, IN (BDQ)
		Check-in	Click here to web check-in	

Passenger	Status	Class	Airline PNR	CRS PNR	Ticket No	Basis	Ticket Price
Mr Srikanta B U	OK	Economy R Rules	<b>UF6SYA</b>	8LK4HN	N/A	N/A	7,600 INR
(Adult)		Meal Pref: CPML, Seat Pref: 13D, Tour Code: 6ECSMEFCM1, PF Acct Code: 1 (Corporate Fare), Mobile: 9663842861, Operating Airline: Indigo					

## 10/12/2016 - VadodaratoMumbai - by Air

7	Indigo 6E-446	Departs	17:00, Sat 10-Dec	Vadodara, IN (BDQ)
		Arrives	18:10, Sat 10-Dec	Mumbai, IN (Chhatrapati Shivaji - BOM)
		Check-in	Click here to web check-in	

Passenger	Status	Class	Airline PNR	CRS PNR	Ticket No	Basis	Ticket Price
Mr Srikanta B U	OK	Economy R Rules	JI3RMR	8LK4HN	N/A	N/A	6,466 INR
(Adult)		Meal Pref: CPML, Seat Pref: 1D, Tour Code: 6ECSMEFCM1, PF Acct Code: 1 (Corporate Fare), Mobile: 9663842861, Operating Airline: Indigo					

# 10/12/2016 - MumbaitoBangalore - by Air

-72	Indigo	Departs	21:25, Sat 10-Dec	Mumbai, IN (Chhatrapati Shivaji - BOM) , Terminal: 1
6E-825	6E-825	6E-825 Arrives	23:10, Sat 10-Dec	Bangalore, IN (Bangaluru Arpt - BLR)
		Check-in	Click here to web chec	k-in

Passenger	Status	Class	Airline PNR	CRS PNR	Ticket No	Basis	Ticket Price
Mr Srikanta B U	OK	Economy R Rules	JI3RMR	8LK4HN	N/A	N/A	0 INR
(Adult)		Meal Pref: CPML, Seat Pref: 13D, Tour Code: 6ECSMEFCM1, PF Acct Code: 1 (Corporate Fare), Mobile: 9663842861, Operating Airline: Indigo					

### **Price Calculation**

Form of Payment	Cash
Base Price	10,596 INR
Airline Taxes and Fees	( YQ1,550 YR425 WO389 IN352 JN704 SBC25 KKC25) 3,470 INR
Meal/ Seat/Baggage/ Misc Charges	0 INR
Total Price	14,066 INR ( Fourteen Thousand Sixty Six Only)

#### Contact details

Customer Care	Booked By: Mohammed Iqbal Email: mohammed.igbal@in.fcm.travel	Airline	<u>Indigo</u>			
	In-charge: Abdul Khadeer  Mobile: 9845728283  Email: abdul.khadeer@in.fcm.travel		<b>Helpline:</b> 9910383838	91-124-6613838,		
	Travel Desk Phone: 080 - 39523802/080 - 39523410 Email - anztraveldesk.india@in.fcm.travel					
	Emergency Travel Services After Office Hours Toll Free - 180030000816/LL 080400128888 Email - ets.south@in.fcm.travel					

#### **Terms and Conditions**

- Use the Reference Number for all correspondence with us.
- Please check your itinerary. Ensure that all names and titles are the same as in your passport.
- Please check the accuracy of all dates and timings. Any errors on your documents will be your responsibility if not advised to our travel consultant.
- Travel insurance is strongly recommended for all overseas travel. Our travel consultant will be happy to arrange it for you.
- The passport must have a minimum of 6 months validity from the arrival date back into India. If you have any
  concerns, please bring your passport to us to verify. (In case of travel to Malaysia 9 Months passport validity is
  required).
- Please ask our travel consultant if any visa(s) is required for your travel. You must advise your passport details to the
  consultant, including your nationality, to obtain correct information.
- Please ask our travel consultant to assist you with your passport and visa for your travel.
- Vaccinations are required for travel to some countries. Please check with our travel consultant or your local doctor or a specialist vaccination clinic.
- For travel to the gulf countries, some airlines require an 'ok to board' message in the pnr. Please check with our travel
  consultant.
- Please advise our travel consultant about any of your special requirements: vegetarian / child meals, seating requests, medical requirements, etc.
- Advise our travel consultant of your frequent flyer numbers or enquire about any memberships.
- Most airlines allow carry-on baggage upto 7kgs. But some airlines follow a different rule. Please check the baggage allowance with our travel consultant.
- Please carry a print out of this e-ticket and present it to the airline counter at time of check-in
- Please carry a government issued photo identification, as you will need it as proof of identity while checking in
- In case of a flight delay or cancellation at the airport, kindly get your ticket copy stamped for full refund by the airline at the airport. This is a must to enable us to claim full refund from the airline.
- There may be an additional local tax charged at some airports.

- There may be restrictions attached like date change penalty, cancellation penalty or the ticket may be non-refundable. To check the restrictions you are requested to get in touch with our travel consultant.
- Cancelled bookings will incur charges. These charges may be up to 100% of the ticket cost, regardless of whether travel has commenced or not. Fees will also apply where a booking is changed or tickets are re-issued.
- Wherever we incur any liability for a cancellation fee or charge for any booking which you cancel, you agree to indemnify us for the amount of that fee or charge.
- Service tax and statutory levies, as applicable will be billed by FCm and are payable at actual.
- There is a possibility you may asked by our travel consultant for a deposit for certain services prior to your reservation. All deposits are non-refundable.
- All personal booking payments made by cheque are subject to realization and as per FCm policy we cannot extend credit
- Fee will apply where a booking is changed, or tickets are re-issued or refunded.
- Refunds, if any, will be paid through cheque / bank transfer, after deduction of applicable cancellation charges and penalties. In the case of international bank transfers, the applicable transaction fees will also be deducted from the refundable amount.
- All Cheques/Demand Drafts against settlement of invoices should be drawn in favor of "FCm Travel Solutions India Pvt.Ltd." and should be "A/C Payee only"
- In case of up country cheque, INR 100 will be added in your invoice as Bank Charges.
- · Only our official receipt duly signed by our executive will be considered as a valid record of payment.
- As per Government of India regulations, the customer will have to furnish photocopy of their PAN Card to us in case of cash payments for value of INR 25,000 or more.
- Disputes, if any, are subject to local courts in Delhi.

