

As a Tour Guide, you're a **representative** of BYU-Idaho!



Our Goal: To help students become familiar with campus, connect them to university resources, and help them to feel the spirit on our campus.

Giving the Tour...

1. Walk their schedule

Find their classrooms
Help them to be confident in where they are going

2. Teach them about university resources

Make them aware of what is available for them
Show them where it is located

3. Help them feel the Spirit

Pray for the Spirit and for the student going on the tour



“This is a special college – there’s not another one like it. The people you meet and the Spirit you feel here will be one of your greatest treasures.”

- President Steven D. Bennion



THINGS YOU CAN DO!

1. Share your Knowledge
2. Highlight Buildings and Facilities
3. Discuss Academic Offerings
4. Emphasize Campus Life
5. Answer Questions
6. Promote Community and Values
7. Create a Positive Impression

“You never get a second chance to make a first impression.”



The first few moments with the student (and their family) will set the precedent for the rest of the tour.

- Acknowledge them
- Break the ice, be friendly, and SMILE
- Greet each person (the student, the mom, the dad, sibling, friend, etc.) and introduce yourself
- Ask questions about them
- Be EXCITED for them and for their BYU-Idaho experience

The “Disney” BYU-Idaho Experience

EVERYONE FEELS THE MAGIC

Respect for the student:

1. Family Feel

Think of the student as a little brother or sister/as your son or daughter and let them know you care.

2. Eye Contact & Volume

Look at the student when you’re speaking to them – make sure they can hear you (don’t whisper, but don’t yell either. Find the happy median).

3. Ask Questions

Continue to learn about and connect with the student.

4. Slow Down

Make sure you’re going at a pace that is comfortable for the student and/or everyone in the group.

Respect for the University:

1. Be Positive

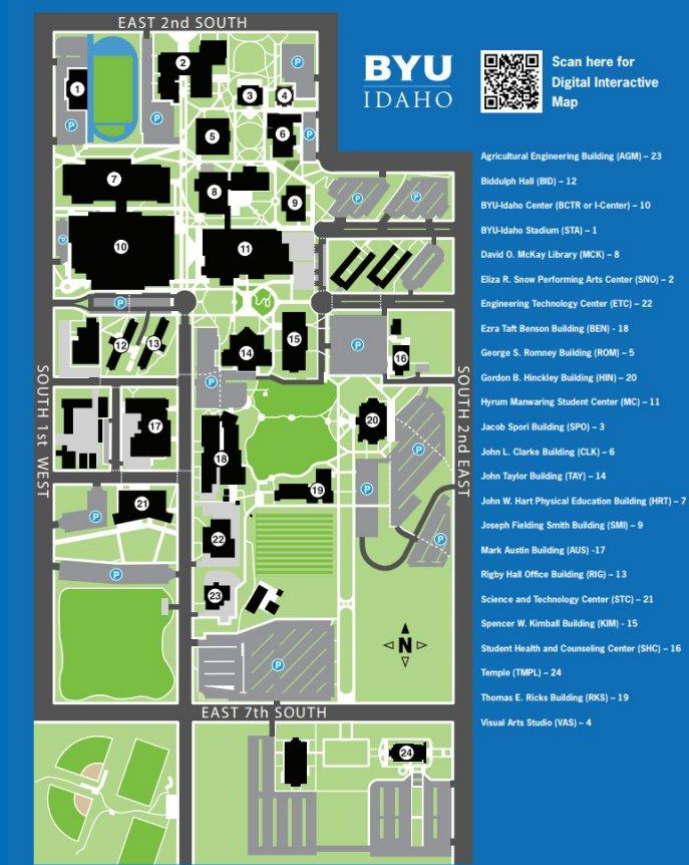
Please do not share negative opinions about the school, faculty/administration or resources. Make sure to support university resources.

Don’t talk about rumors.

2. Respect for Campus and it’s Buildings

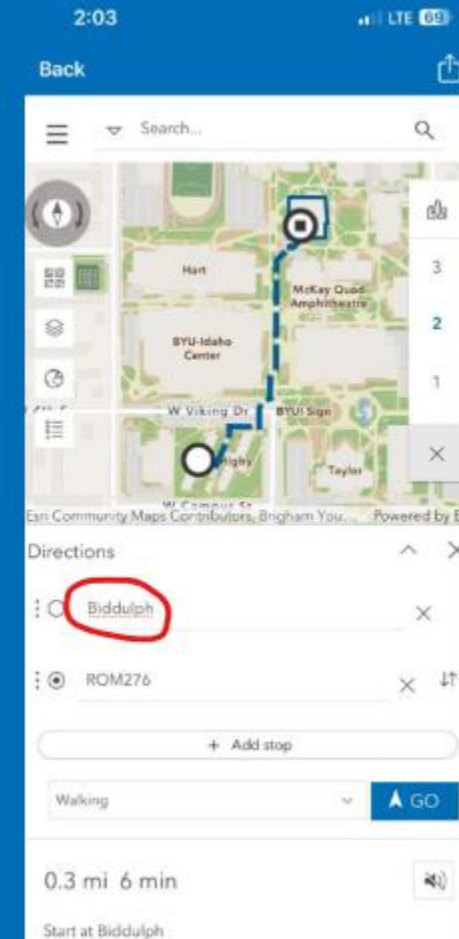
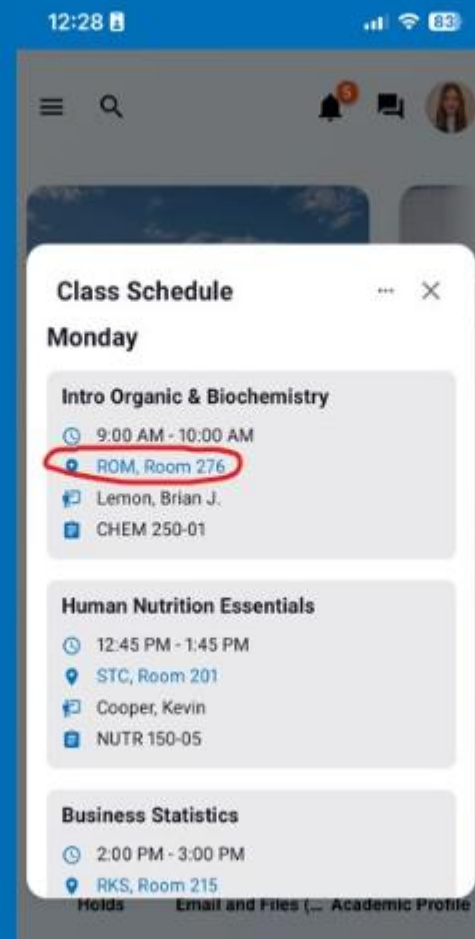
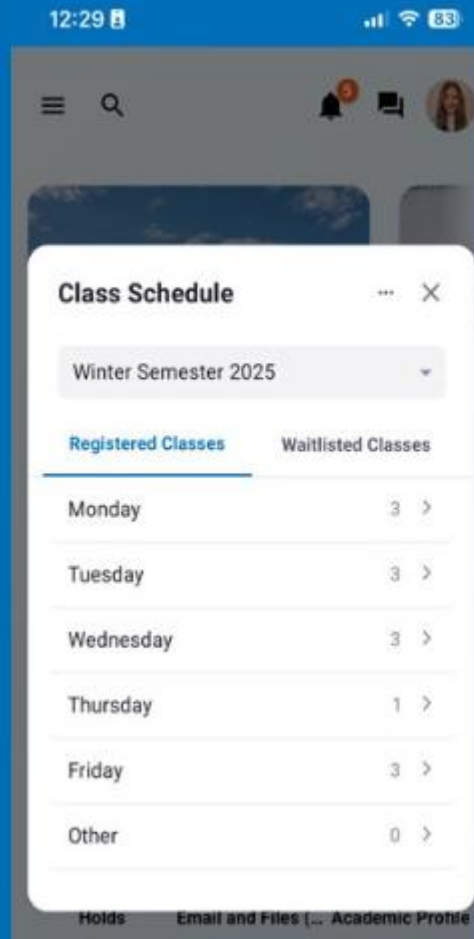
Campus grounds are dedicated and as such we need to be respectful. Don’t be too loud in the buildings, and as always treat others on campus with respect.

Know Where You Are Going!



<https://maps.byui.edu/interactive-map/>

Teach them how to use the myBYUI app, find their Class Schedule, Class Location & how to Navigate Campus



Finishing The Tour



ASK THEM IF THEY HAVE
ANY FURTHER
QUESTIONS?



ASK ABOUT THEIR
THOUGHTS AND
FEELINGS?



EXPRESS GRATITUDE FOR
THEM!



BARE TESTIMONY ABOUT
BYU-IDAHO AND HOW IT
HAS HELPED YOU!



LEAVE THEM FEELING
GREAT!