BusyWallet – MacOS – Troubleshooting

You might encourage issues while installing the BusyWallet Testnet CTv2 on the macOS. The reason is that the Busy Wallet Testnet CTv2 application is released without a signature, e.g., you will see „Unknown publisher" and signature.

That is why you would need to follow the below steps to resolve the issue before opening the GitHub issue ticket.

1. "You can't open the application XY because this application is not supported on this Mac"

- As the BusyWallet application is released as not signed for the Community Testing V2, you would need to follow the below steps to install it.
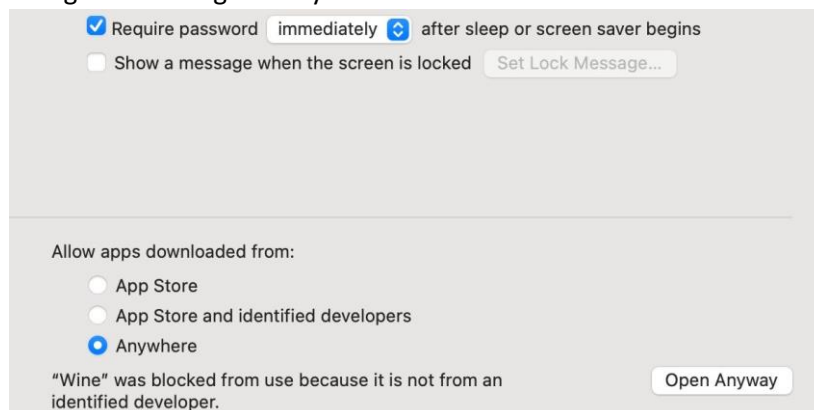
1.1. Disable Gatekeeper

- Gatekeeper restricts install any application without a signature.
- To disable Gatekeeper, you need to enter the following command in the Terminal (Applications > Utilities)

sudo spctl --master-disable

1.2. Allow installation of the apps from "Anywhere"

- Now, the "Anywhere" option should be available under the Allow apps downloaded from the section of System Preferences > Security & Privacy > General.
- From here, you can change the setting to "Anywhere"

1.3. Restart your system

- To fully apply the changes, a restart of your system might be required.