Contact

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(LinkedIn)

Top Skills

Software Testing
Agile & Waterfall Methodologies
ArcGIS Products

Certifications

MOOC: Cartography

The ArcGIS Imagery MOOC:
Foundations and Frontiers

Elena Butova

QA Engineer | Building Automation Engineering Skills | Feature/
Service Testing | ArcGIS Ecosystem
Redlands, California, United States

Summary

I'm a QA engineer with hands-on experience in software testing, test
case design, and defect tracking for commercial software products.
I work closely with developers on bug reproduction, issue isolation,
and fix validation to support release readiness across UI workflows.

I'm expanding my GIS-focused QA path through Esri MOOCs and
practical ArcGIS learning. I'm also building deeper skills in structured
testing, clear defect documentation, and collaboration in Agile
environments.

My target direction is Product Test Engineering, especially feature/
service testing where reliability, data quality, and user impact are
critical.

Experience

Self-employed
Delivery and location-based services
November 2020 - Present (5 years 4 months)
Redlands, California, United States

- Managed high-volume delivery operations using routing, mapping, and GPS
tools to optimize time and accuracy.
- Independently analyzed app behavior in real workflows and identified
usability/logic issues.
- Reported app issues to support teams with clear, reproducible steps and
practical context from field usage.
- Built strong operational discipline: prioritization, reliability, and fast issue
handling in time-sensitive environments.
- Strengthened practical interest in GIS and location-based systems through
daily map-driven workflows.

Devexperts
Software Quality Assurance Test Engineer

June 2018 - July 2019 (1 year 2 months)

Russia

- Designed and executed test cases for functional and regression coverage.
- Reproduced and documented defects with clear steps and expected vs actual results.
- Collaborated with engineering to troubleshoot product issues and validate fixes.
- Contributed to release readiness by tracking test outcomes and risk areas.

Volkswagen Group Rus

4 years 4 months

Head of Customer Service at Volkswagen Dealership

July 2014 - August 2017 (3 years 2 months)

Russia

Strengthened structured issue handling, documentation discipline, and cross-team escalation practices transferable to QA environments.

Administrative Assistant

May 2013 - June 2014 (1 year 2 months)

Russia

Sporting goods

Sales Manager

October 2007 - July 2011 (3 years 10 months)

Russia

Started in sporting-goods sales (ski, cycling, diving), supported diving training and trip coordination, and developed a strong quality-first approach that later led to customer service leadership and QA.

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Education

Don State Technical University

Master's degree, Automation engineering · (September 2002 - June 2007)