



## COVID-19 MESSAGE

In response to fast-developing COVID-19 pandemic, Cedar Plaza Vet and Martha Lake Vet are open regular hour for essential services only. Only patients and veterinary care professionals are allowed inside the building. Please call or email us to see if your pet needs to be seen.

## **APPOINTMENTS**

All appointments will be curbside drop-off and pick-ups only.

- O Pull up to one of the parking spots, stay in the vehicle and call us.
- A veterinary care professional will get history on the phone and arrange to come out to pick up the pet from the curbside.
- Once exam is done the DVM will call you with findings, further plan and an estimate if required.
- Once all services are done, we will call you with final report, due payment and setup discharge on the curbside.

## **MEDICATIONS AND REFILLS**

- All refills will be paid for on the phone and delivered by a veterinary team professional to your vehicle.
- O Please call at least 24hrs before the pickup.

If you were recently diagnosed or exposed to COVID-19 patient OR have any signs of cough, fever, tiredness or difficulty breathing please call us to find the best options for your pet's healthcare care needs.

In unpredictable times like these, we want to let you know we are available to help your pets in need of essential care while still realizing our social responsibility to protect each other and help fight COVID-19.

We hope you and your loved ones stay safe!

Birpal Buttar, DVM, MVSc, PhD President, Cedar Plaza Vet Clinic Inc.

www.cdvets.com www.mlvets.com