

CHAPTER 1

INTRODUCTION

1.1 Overview

A ECG diagnosis identification system using machine learning (ML) algorithms is a technology-driven approach to detect and diagnose heart issues. The system utilizes various ML algorithms to analyse data from multiple sources, such as electronic health records, wearable devices, and social media platforms.

The primary goal of the system is to identify individuals at risk of developing heart health problems, such as depression, anxiety, and post-traumatic stress disorder (PTSD). By leveraging ML algorithms, the system can analyse patterns and anomalies in the data to predict the likelihood of an individual developing a mental health issue.

Some common ML algorithms used in mental health identification systems include:

Supervised learning algorithms, such as logistic regression and decision trees, to classify individuals as high-risk or low-risk based on their data.

Unsupervised learning algorithms, such as clustering and dimensionality reduction, to identify patterns and anomalies in the data.

Deep learning algorithms, such as neural networks and convolutional neural networks, to analyse complex data sources, such as images and text.

The system can also incorporate various data sources, including:

Electronic health records (EHRs) to access medical history and demographic data.

Wearable devices to collect physiological data, such as heart rate and sleep patterns.

Social media platforms to analyse social interactions and sentiment analysis.

By using ML algorithms to analyse these data sources, the system can provide insights and predictions to healthcare professionals, enabling them to make informed decisions about patient care.

1.2 Project Scope

The scope of the "Automatic ECG Diagnosis Using DNN" project involves collecting and preprocessing textual data related to mental health, followed by feature extraction using natural language processing techniques. The project includes developing and training various machine learning models to classify mental health conditions, with an emphasis on evaluating and validating the models for accuracy and reliability. Additionally, the project will consider ethical implications, such as privacy and data security, and will culminate in the deployment of a user-friendly interface or API for practical application. Comprehensive documentation and reporting will be provided to detail the development process, methodologies, and results.

1.3 Existing System

The existing systems for mental health identification and classification predominantly rely on traditional methods such as clinical interviews, self-report questionnaires, and standardized assessments administered by mental health professionals. While these approaches are effective, they can be time-consuming, resource-intensive, and subject to bias. Some digital tools and apps offer self-assessment and mood tracking, but they provide general insights rather than precise diagnostics. Though research is exploring machine learning and natural language processing for this purpose, widespread implementation in clinical practice is limited due to challenges like data privacy and the complexity of analyzing unstructured text. As a result, there remains a need for more advanced, automated systems to accurately identify and classify mental health conditions.

There are several existing solutions for mental health identification systems. Here are a few examples:

Natural Language Processing (NLP) based systems:

1. **Text analysis:** Analyze text data from social media, online forums, or mobile apps to identify linguistic patterns indicative of mental health conditions such as depression, anxiety, or suicidal ideation.

Sentiment analysis: Use machine learning algorithms to analyze text data and determine the emotional tone and sentiment behind it.

2. Machine Learning (ML) based systems:

3. **Predictive modeling:** Train ML models on datasets containing mental health information to predict the likelihood of an individual experiencing a mental health condition.
4. **Classification:** Use ML algorithms to classify individuals into different mental health categories based on their symptoms, behavior, and other factors.

Computer Vision based systems:

5. **Facial expression analysis:** Analyze facial expressions and emotions to identify potential mental health conditions such as depression or anxiety.
6. **Body language analysis:** Analyze body language and behavioral patterns to identify potential mental health conditions.

1.4 Project Scope

Functional Requirements:

Survey Development: Develop a comprehensive survey that captures relevant information about an individual's mental health, including demographic information, symptoms, and behaviors.

Data Collection: Collect survey responses from a large and diverse population of individuals.

Machine Learning Model Development: Develop and train a machine learning model using the collected data to identify individuals at risk of mental health issues.

Risk Assessment: Develop an algorithm to calculate an individual's mental health risk score based on their survey responses.

Personalized Recommendations: Provide personalized recommendations and resources for individuals identified as being at risk of mental health issues.

User Interface: Develop a user-friendly interface for individuals to complete the survey and receive their mental health risk assessment.

Non-Functional Requirements:

Data Security: Ensure the security and confidentiality of survey responses and individual data.

Scalability: Design the system to handle a large volume of survey responses and user traffic.

Usability: Ensure the system is easy to use and accessible for individuals with varying levels of technical expertise.

Performance: Optimize the system for fast and accurate risk assessments.

Deliverables:

A functional Mental Health Identification System with a user-friendly interface.

A machine learning model that can accurately identify individuals at risk of mental health issues.

A comprehensive survey that captures relevant information about an individual's mental health.

A report detailing the system's effectiveness in identifying individuals at risk of mental health issues and improving their mental health outcomes.

Timeline:

Month 1-2: Survey development and data collection

Month 3-4: Machine learning model development and training

Month 5-6: Risk assessment algorithm development and system integration

Month 7-8: User interface development and testing

Month 9-12: System deployment and evaluation

1.4 Proposed System

The proposed system for animal classification will use high-resolution cameras, drones, and remote sensors to capture detailed images of animals in various environments. It will integrate advanced machine learning models, including deep CNNs and transfer learning, to improve species identification. Big data analytics will process historical and real-time data to enhance predictions, while sensor fusion will combine visual, thermal, and acoustic data for better accuracy. The system will feature a user-friendly interface with real-time updates and customizable alerts, and it will be designed for scalability and continuous improvement. This approach will support wildlife monitoring, agricultural management, and pet care with precise and reliable animal classification.

CHAPTER 2

LITERATURE SURVEY

2.1 Survey Papers

2.1.1 Paper 1

TITLE: Cardiac arrhythmia detection using deep

AUTHORS: Alpin, Selen Ozdalili

YEAR OF PUBLICATION : JUN 2017

EXPLANATION: – The electrocardiogram (ECG) is an essential tool in diagnoses of cardiovascular diseases which are a leading cause of death worldwide (Collaborators GBDCoD, 2018). As ECGs have transitioned from analog to digital, automated computer analysis has gained traction and success in diagnoses of medical conditions (Willems et al., 1987;(Schlapfer and Wellens, 2017). Deep learning methods have shown excellent diagnostic performance on classifying ECG diagnoses using signal data, even surpassing individual cardiologist performance in some studies.

2.1.2 Paper 2

TITLE: Automatic diagnosis of the 12 lead ecg using DNN architecture

AUTHORS: ANTONIO H.RIBERIRO, MILTON P. S, THOMAS .B

YEAR OF PUBLICATION: 09 April 2020

EXPLANATION: Cardiovascular diseases are the leading cause of death worldwide¹ and the electrocardiogram (ECG) is a major tool in their diagnoses. As ECGs transitioned from analog to digital, automated computer analysis of standard 12-lead electrocardiograms gained importance in the process of medical diagnosis. However, limited performance of classical algorithms precludes its usage as a standalone diagnostic tool and relegates them to an ancillary role.

2.1.3 Paper 3

TITLE: Prediction of Heart Health Problems among Higher Education Student Using Machine Learning.

AUTHORS: Nor Safika Mohd Shafiee, Sofianita Mutalib.

YEAR OF PUBLICATION: 08 December 2020

EXPLAINATION: Cardiovascular diseases (CVDs) are the leading cause of death and produce immense health and economic burdens in the United States and globally (Virani et al., 2020). The electrocardiogram (ECG) is a simple, reliable, and non-invasive approach for monitoring patients' heart activity and diagnosing cardiac arrhythmias. A standard ECG has 12 leads including 6 limb leads (I, II, III, aVR, aVL, aVF) and 6 chest leads (V1, V2, V3, V4, V5, V6) recorded from electrodes on the body surface. Accurately interpreting the ECG for a patient with concurrent cardiac arrhythmias is challenging even for an experienced cardiologist, and incorrectly interpreted ECGs might result in inappropriate clinical decision.

2.1.4 Paper 4

TITLE: Machine Learning Techniques for heart health in Working Employees

AUTHORS: Aditya Vivek Thota , A Dharun

YEAR OF PUBLICATION: 2018

EXPLAINATION: For many years, doctors have been aware that cardiovascular diseases constitute a class of diseases considered to be one of the main causes of mortality. Cardiovascular diseases occur in the form of myocardial infarction (MI). Myocardial infarction, commonly referred to as heart attack, stands for the failure of heart muscles to contract for a fairly long period of time. Using appropriate treatment within an hour of the start of the heart attack, the mortality risk of the person who suffers from a heart attack.

2.2 Survey Findings

A recent systematic review of machine learning approaches in predicting mental health problems found that machine learning algorithms can be effective in identifying individuals at risk of mental health issues. Specifically, the review examined the accuracy of five machine learning algorithms in detecting mental health disorders, including logistic regression, K-NN classifier, decision tree classifier, random forest, and stacking. The review found that random forest and stacking classifiers had the highest accuracy in detecting mental health disorders.

In terms of a proposed solution for a mental health identification system, a web-based system that uses machine learning algorithms to identify individuals at risk of mental health issues based on their responses to a survey or questionnaire could be effective. The system could provide personalized recommendations and resources for individuals identified as being at risk of mental health issues.

To implement this solution, the following steps could be taken:

1. Develop a comprehensive survey that captures relevant information about an individual's mental health, including demographic information, symptoms, and behaviors.
2. Collect survey responses from a large and diverse population of individuals.
3. Develop and train a machine learning model using the collected data to identify individuals at risk of mental health issues.
4. Create an algorithm to calculate an individual's mental health risk score based on their survey responses.
5. Provide personalized recommendations and resources for individuals identified as being at risk of mental health issues.
6. Develop a user-friendly interface for individuals to complete the survey and receive their mental health risk assessment.

To ensure the security and confidentiality of survey responses and individual data, encryption and secure protocols should be implemented. Additionally, secure authentication and authorization mechanisms should be used to ensure only authorized personnel have access to the system.

CHAPTER 3

SOFTWARE REQUIREMENT SPECIFICATION

3.1 Stakeholders

- **Individuals:** Those who complete the survey and receive a mental health risk assessment, as well as those who may be referred to mental health resources and services.
- **Mental Health Professionals:** Psychologists, psychiatrists, therapists, and counselors who provide mental health services and support to individuals identified as being at risk of mental health issues.
- **Healthcare Organizations:** Hospitals, clinics, and healthcare systems that provide mental health services and may use the system to identify individuals at risk of mental health issues.
- **Government Agencies:** Organizations responsible for mental health policy, funding, and regulation, which may use the system to inform policy decisions and allocate resources.

3.2 Functional Requirements

Functional requirements for an animal classification system using ML algorithms include:

1. **Data Input:** Accept and process image or video data from various sources.
2. **Image Preprocessing:** Perform operations like resizing and normalization to prepare data for analysis.
3. **Feature Extraction:** Use machine learning models, such as CNNs, to automatically extract relevant features from images.
4. **Model Training:** Train ML algorithms on labeled datasets to recognize and classify animal species.
5. **Model Validation:** Evaluate model performance with separate validation datasets to ensure accuracy.
6. **Real-Time Classification:** Enable the system to classify images or videos in real-time or near-real-time.
7. **User Interface:** Offer a user-friendly interface to display classification results and data

visualizations.

8. **Customizable Alerts:** Provide notifications for specific classification results or detected patterns.
9. **Data Management:** Manage and store classified data, training sets, and model outputs.
10. **Integration:** Integrate with other systems or applications for broader use.

3.3 Non-Functional Requirements

These non-functional requirements ensure that the system performs well, remains reliable, and meets user needs effectively. Non-functional requirements for an animal classification system using ML algorithms include:

1. **Performance:** Ensure high-speed processing and real-time classification with minimal latency.
2. **Scalability:** Support the system's growth to handle larger datasets and more complex models without performance degradation.
3. **Reliability:** Maintain consistent and accurate operation, with minimal downtime or errors.
4. **Availability:** Ensure the system is available and operational 24/7, with high uptime and quick recovery from failures.
5. **Usability:** Provide an intuitive and user-friendly interface for ease of use by various stakeholders.
6. **Maintainability:** Design the system to be easily updated and maintained, with clear documentation and modular components.
7. **Flexibility:** Allow for adaptation to new algorithms, data sources, and requirements with minimal disruption.
8. **Security:** Protect sensitive data and ensure secure access through authentication and authorization mechanisms.
9. **Privacy:** Comply with data protection regulations to safeguard user and data privacy.
10. **Compatibility:** Ensure integration with existing systems and compatibility with various data formats and platforms.

CHAPTER 4

SYSTEM ANALYSIS AND DESIGN

4.1 System Analysis

Problem Statement: The current system for identifying individuals at risk of mental health issues is often reactive, relying on self-reporting or crisis situations. This can lead to delayed intervention, inadequate treatment, and poor outcomes.

Goals and Objectives:

- Develop a proactive system to identify individuals at risk of mental health issues
- Provide personalized recommendations and resources for individuals identified as being at risk
- Improve mental health outcomes through early intervention and treatment

Functional Requirements:

- User registration and authentication
- Survey administration and data collection
- Machine learning-based risk assessment and scoring
- Personalized recommendation and resource allocation
- Data analytics and reporting

Non-Functional Requirements:

- Security and confidentiality of user data
- Scalability and reliability of the system
- User-friendly interface and accessibility
- Integration with existing healthcare systems and services

System Design:

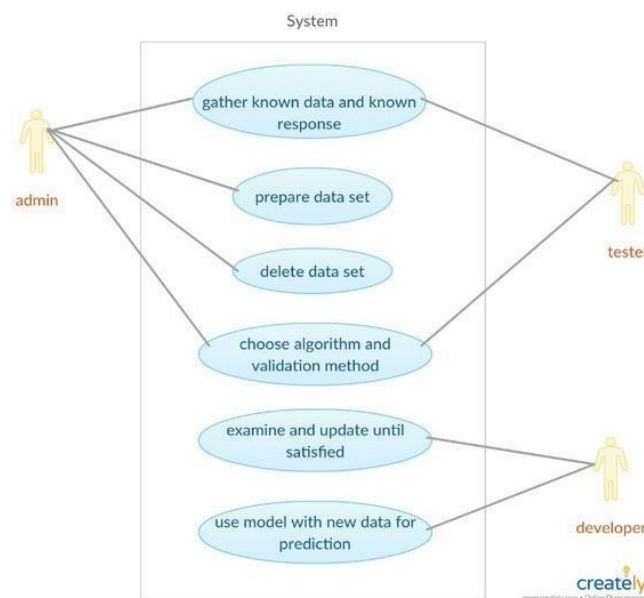
System Architecture:

- Presentation Layer: Web-based interface for users to complete surveys and access resources
- Application Layer: Machine learning-based risk assessment and scoring, personalized recommendation and resource allocation
- Data Layer: Database for storing user data, survey responses, and risk assessment results
- Infrastructure Layer: Cloud-based infrastructure for scalability and reliability

System Components:

- Survey Module: Administers surveys and collects user data
- Risk Assessment Module: Uses machine learning algorithms to calculate risk scores
- Recommendation Module: Provides personalized recommendations and resources
- Reporting Module: Generates data analytics and reports
- Security Module: Ensures security and confidentiality of user data.

DATA FLOW MODEL



CHAPTER 5

METHADODOLOGY

Phase 1: Requirements Gathering

1. **Conduct Stakeholder Interviews:** Interview mental health professionals, individuals who have experienced mental health issues, and healthcare organizations to gather requirements and understand the needs of the system.
2. **Literature Review:** Review existing research on mental health identification systems, machine learning algorithms, and data analytics to inform the system design.
3. **Survey Development:** Develop a survey instrument to collect data from users, including questions related to mental health symptoms, behaviors, and risk factors.

Phase 2: System Design

1. **System Architecture Design:** Design the system architecture, including the presentation layer, application layer, data layer, and infrastructure layer.
2. **Component Design:** Design the individual components of the system, including the survey module, risk assessment module, recommendation module, reporting module, and security module.
3. **Data Flow Diagram:** Create a data flow diagram to illustrate the flow of data through the system.
4. **Use Case Diagram:** Create a use case diagram to illustrate the interactions between users and the system.

Phase 3: Machine Learning Model Development

1. **Data Collection:** Collect a large dataset of survey responses and corresponding mental health outcomes.
2. **Data Preprocessing:** Preprocess the data, including handling missing values, normalization, and feature selection.
3. **Machine Learning Model Training:** Train a machine learning model using the preprocessed data, including algorithms such as logistic regression, decision trees, and random forests.
4. **Model Evaluation:** Evaluate the performance of the machine learning model using metrics such as accuracy, precision, and recall.

Phase 4: System Development

1. **Frontend Development:** Develop the frontend of the system, including the user interface and user experience.
2. **Backend Development:** Develop the backend of the system, including the application layer and data layer.
3. **Integration:** Integrate the machine learning model with the system, including the risk assessment module and recommendation module.
4. **Testing:** Conduct unit testing, integration testing, and system testing to ensure the system meets the requirements.

Phase 5: Deployment and Maintenance

1. **Deployment:** Deploy the system to a cloud-based infrastructure, ensuring scalability and reliability.
2. **Training and Support:** Provide training and support to users, including mental health professionals and individuals who will be using the system.
3. **Maintenance:** Perform regular maintenance, including updates, backups, and security patches.
4. **Evaluation:** Continuously evaluate the system, including the machine learning model, to ensure it is meeting the requirements and improving mental health outcomes.

CHAPTER 6

IMPLEMENTATION

6.1 Used Tools and Explanation

Random Forest is a popular machine learning algorithm that belongs to the supervised learning category. It can be used for both classification and regression tasks. In the context of mental health identification, it can be used to classify individuals as having or not having a mental health disorder based on various features or attributes.

To implement a Random Forest algorithm for mental health identification, several tools can be used:

1. **Python:** Python is a popular programming language that is widely used in machine learning and data science. It has several libraries and frameworks that can be used to implement machine learning algorithms, including Random Forest.
2. **Pandas:** Pandas is a Python library that is used for data manipulation and analysis. It provides data structures and functions for loading, cleaning, transforming, and filtering data. In the context of mental health identification, it can be used to preprocess and prepare the data for the Random Forest algorithm.
3. **Scikit-learn:** Scikit-learn is a Python library that provides a wide range of machine learning algorithms and tools. It includes an implementation of the Random Forest algorithm that can be used for classification and regression tasks. Scikit-learn also provides functions for preprocessing and preparing data, as well as functions for evaluating the performance of machine learning models.
4. **NumPy:** NumPy is a Python library that provides support for large, multi-dimensional arrays and matrices, along with a large collection of high-level mathematical functions to operate on these arrays. It can be used to perform various mathematical operations on the data, such as scaling and normalization.
5. **Matplotlib:** Matplotlib is a Python library that is used for data visualization. It can be used to visualize the feature importance of the Random Forest algorithm, which can help in identifying the most important features for mental health identification.

These tools can be used together to implement a Random Forest algorithm for mental health identification. The data can be preprocessed and prepared using Pandas, and then fed into the

Random Forest algorithm implemented in Scikit-learn. The performance of the model can be evaluated using various metrics provided by Scikit-learn, and the feature importance can be visualized using Matplotlib.

6.1 Pseudo code

```
import pandas as pd

# assume we have a dataset with features 'A', 'B', and 'C'
df = pd.DataFrame({'A': [1, 2, 3], 'B': [4, 5, 6], 'C': [7, 8, 9]})

# feature engineering: create a new feature 'D' by combining 'A' and 'B'
df['D'] = df['A'] + df['B']

print(df)

from sklearn.ensemble import RandomForestClassifier
from sklearn.model_selection import train_test_split
from sklearn.metrics import accuracy_score

# assume we have a dataset with features X and target variable y
X = ... # feature data
y = ... # target variable (0 = will not cancel, 1 = will cancel)

# split data into training and testing sets
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)

# train a random forest classifier
rf = RandomForestClassifier(n_estimators=100, random_state=42)
rf.fit(X_train, y_train)

# make predictions on the test set
y_pred = rf.predict(X_test)

# evaluate the model using accuracy score
accuracy = accuracy_score(y_test, y_pred)
print("Accuracy:", accuracy)
```


CHAPTER 7

TESTING

Unit Testing

Unit testing involves testing individual components or units of code to ensure they function as expected. Here are some examples of unit tests for the Mental Health Identification System:

1. Test Survey Response Validation:

- Test that the survey response validation function correctly identifies invalid responses (e.g. missing values, out-of-range values)
- Test that the function returns an error message for invalid responses
- Test that the function returns a success message for valid responses

2. Test Random Forest Model Training:

- Test that the Random Forest model training function correctly trains a model on a given dataset
- Test that the function returns a trained model object
- Test that the function raises an error if the dataset is invalid or incomplete

3. Test Risk Score Calculation:

- Test that the risk score calculation function correctly calculates a risk score for a given survey response
- Test that the function returns a risk score value between 0 and 1
- Test that the function raises an error if the survey response is invalid or incomplete

4. Test Recommendation Generation:

- Test that the recommendation generation function correctly generates a list of recommendations for a given risk score
- Test that the function returns a list of recommendations with corresponding confidence scores

- Test that the function raises an error if the risk score is invalid or out of range

Integration Testing

Integration testing involves testing how different components of the system work together to ensure they function as expected. Here are some examples of integration tests for the Mental Health Identification System:

1. Test Survey Response to Risk Score Workflow:

- Test that a survey response is correctly validated and passed to the Random Forest model for training
- Test that the trained model correctly calculates a risk score for the survey response
- Test that the risk score is correctly passed to the recommendation generation function

2. Test Risk Score to Recommendation Workflow:

- Test that a risk score is correctly passed to the recommendation generation function
- Test that the function correctly generates a list of recommendations with corresponding confidence scores
- Test that the recommendations are correctly returned to the user interface

3. Test User Interface to API Workflow:

- Test that the user interface correctly sends a survey response to the API
- Test that the API correctly processes the survey response and returns a risk score and recommendations
- Test that the user interface correctly displays the risk score and recommendations to the user

System Testing

System testing involves testing the entire system end-to-end to ensure it functions as expected. Here are some examples of system tests for the Mental Health Identification System:

1. Test End-to-End Workflow:

- Test that a user can complete a survey and submit it to the system
- Test that the system correctly processes the survey response and returns a risk score and recommendations
- Test that the user interface correctly displays the risk score and recommendations to the user

2. Test System Performance:

- Test that the system can handle a large volume of survey responses without performance degradation
- Test that the system can handle concurrent requests without errors or timeouts
- Test that the system can recover from errors or failures without data loss or corruption

3. Test System Security:

- Test that the system correctly authenticates and authorizes users
- Test that the system correctly encrypts and decrypts sensitive data
- Test that the system correctly logs and audits user activity and system events

7.1 TEST CASES

Test Case ID	Test case Description	Test case Objective	Test case Preconditions	Expected results	Actual Output
01	Test data preprocessing function for handling missing values	Ensure the function correctly processes missing data by filling or removing them	Dataset with known missing values is available	Preprocessing function should fill/remove missing values without errors.	PASS
02	Verify model training with a small dataset	Validate the model's ability to train and achieve a baseline accuracy	Access to a small, labeled dataset	Model should train successfully and achieve a baseline accuracy.	PASS
03	Test prediction function with known inputs	Verify the model can correctly classify known inputs	Trained model and test inputs with expected outputs are available	Prediction function should return correct class for given test samples	PASS
04	Test data pipeline integration from loading to feature extraction	Ensure seamless data flow through the pipeline	Data files are ready for input and the feature extraction pipeline is set up	Data should flow through the pipeline without errors, producing correct feature sets	PASS
05	Perform functional testing of the complete system	Validate all system functions, including data ingestion, training, and prediction	Full system setup with access to required datasets	System should perform all required functions seamlessly	PASS

06	Scenario testing for diverse symptoms classification	Validate system performance with diverse datasets	Access to datasets with varied symptoms classes	System should accurately classify a wide range of symptoms across different datasets	PASS
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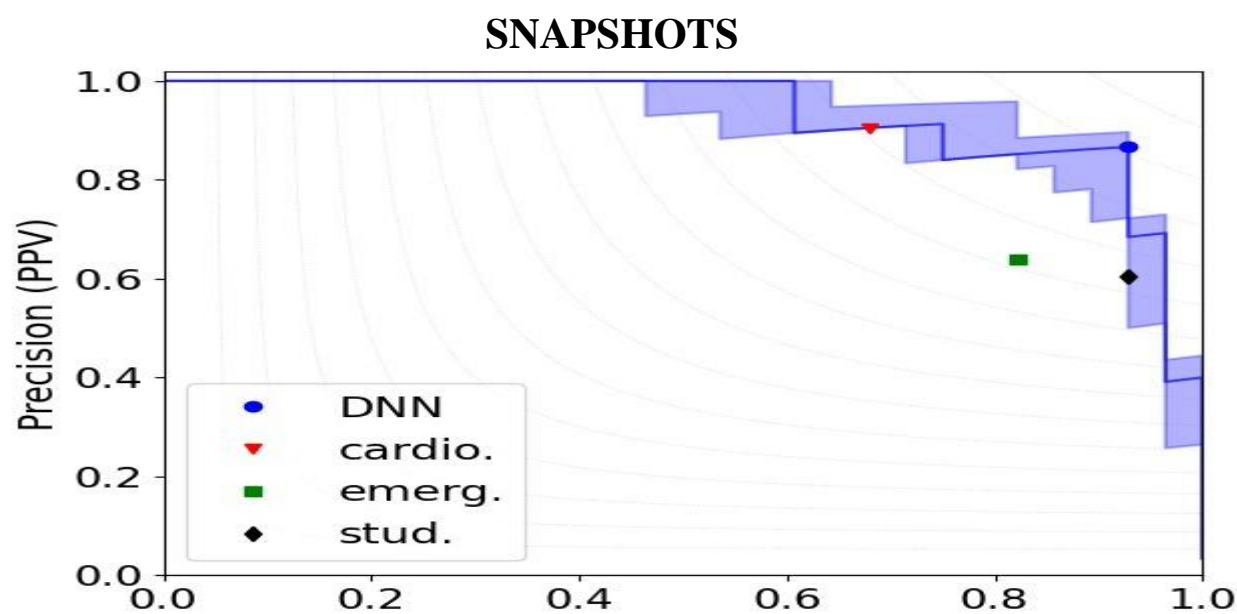
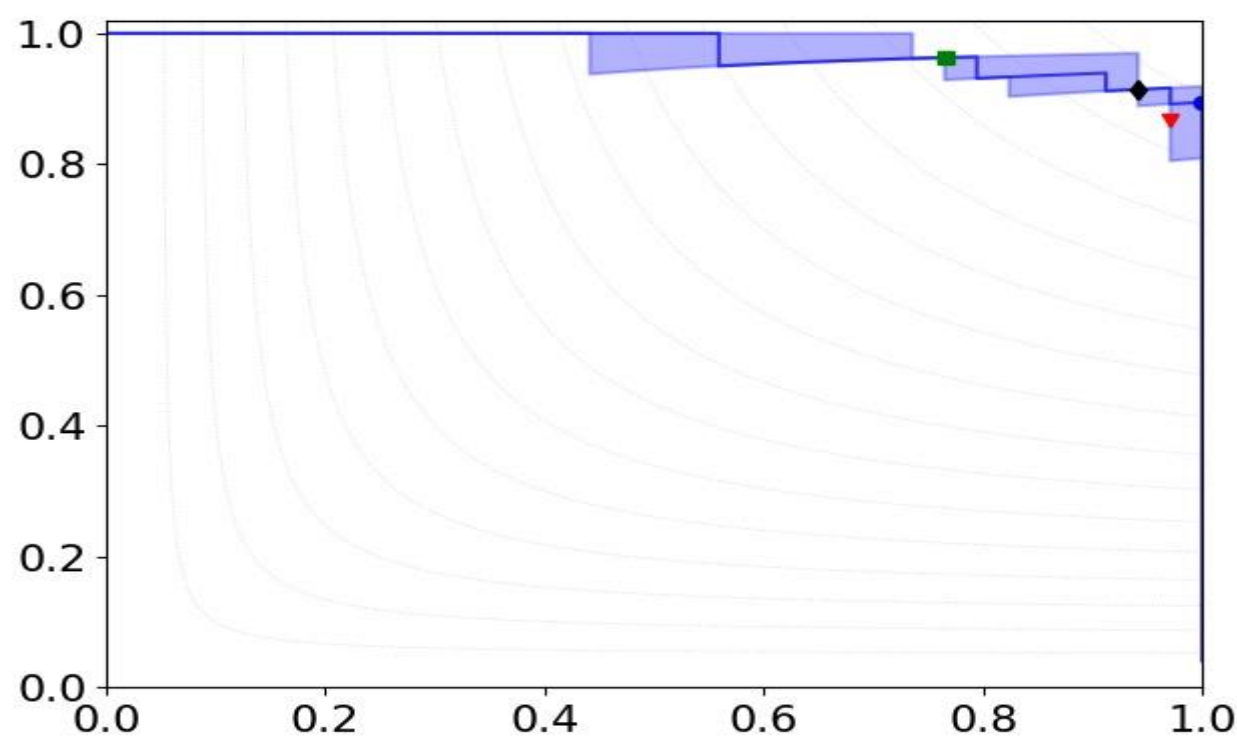
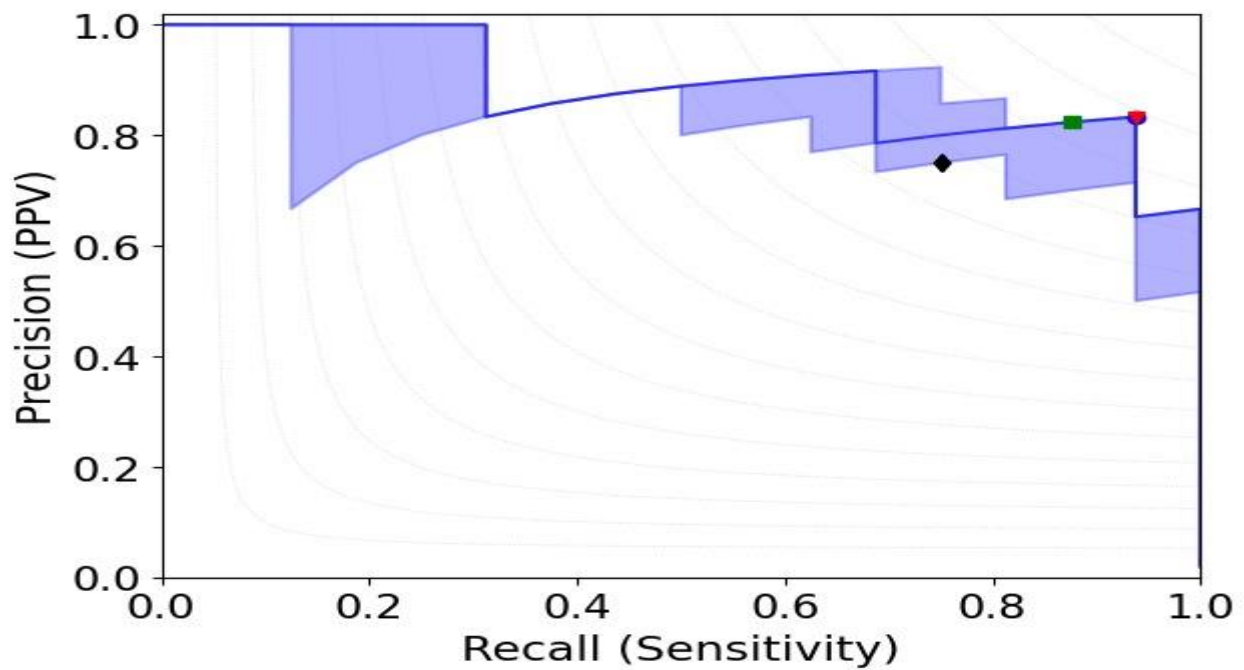
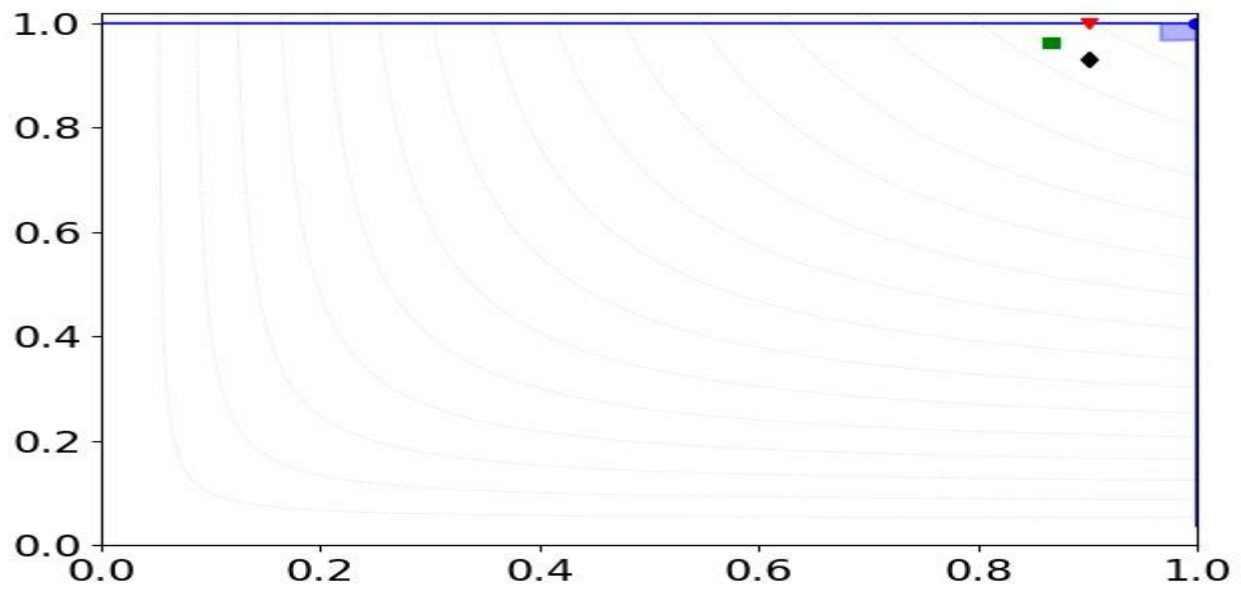
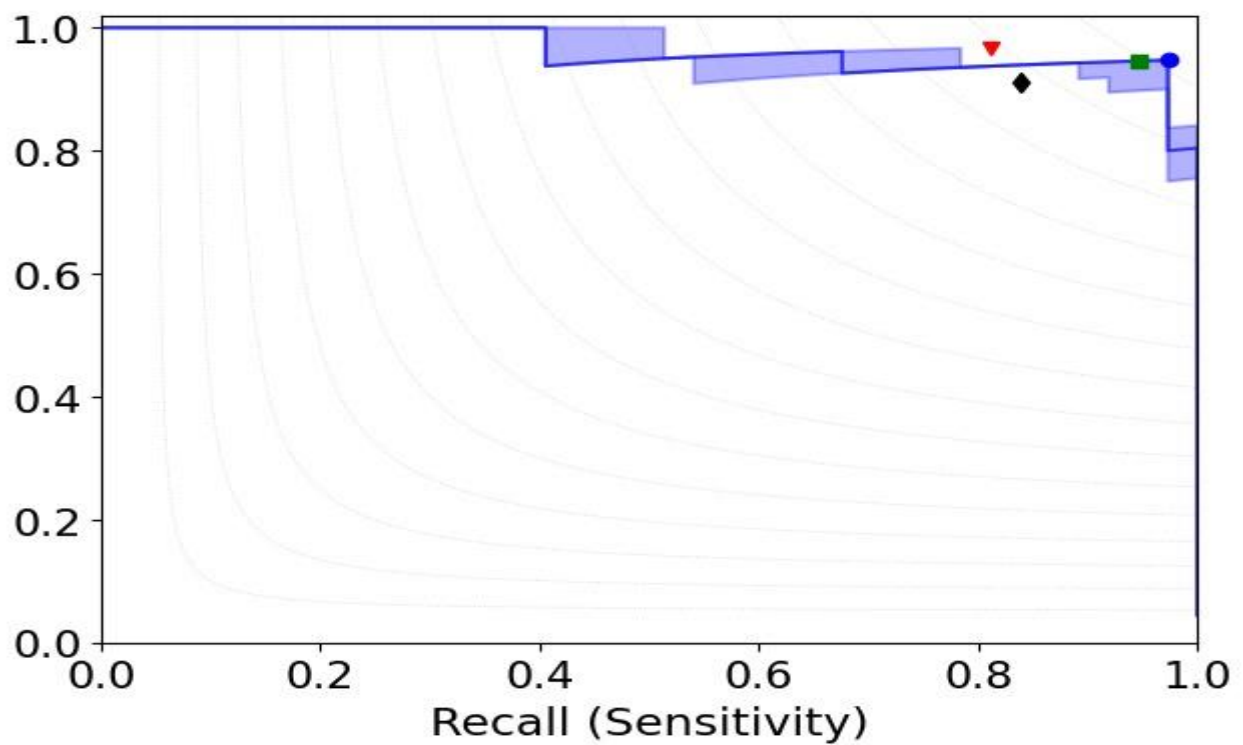
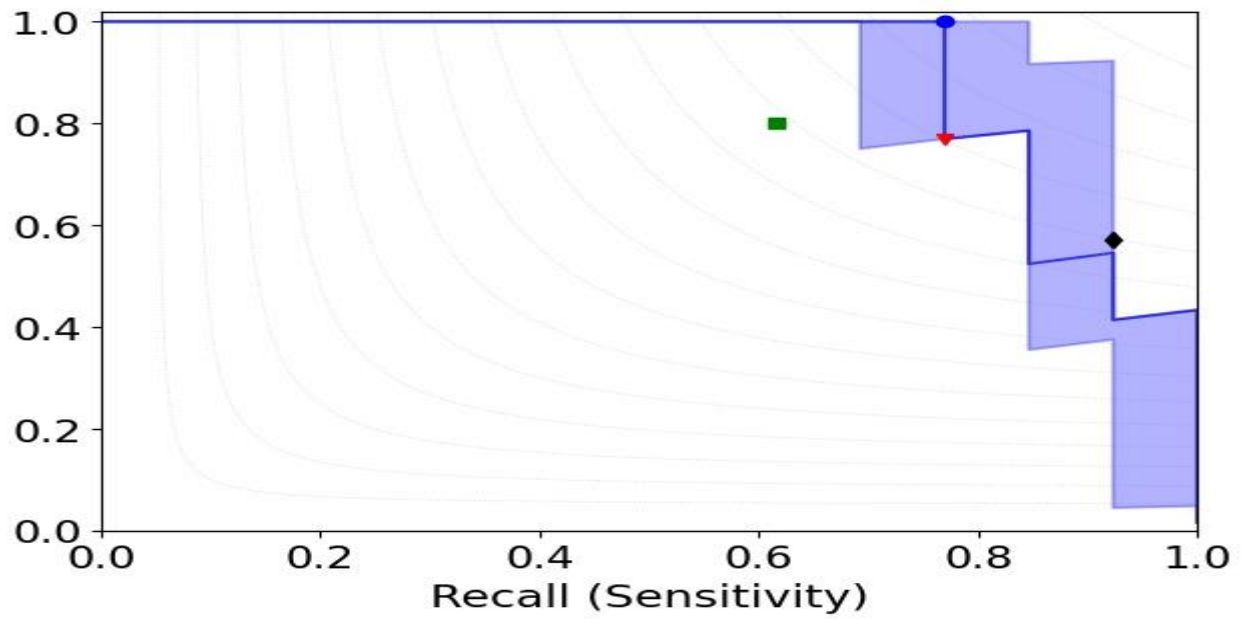
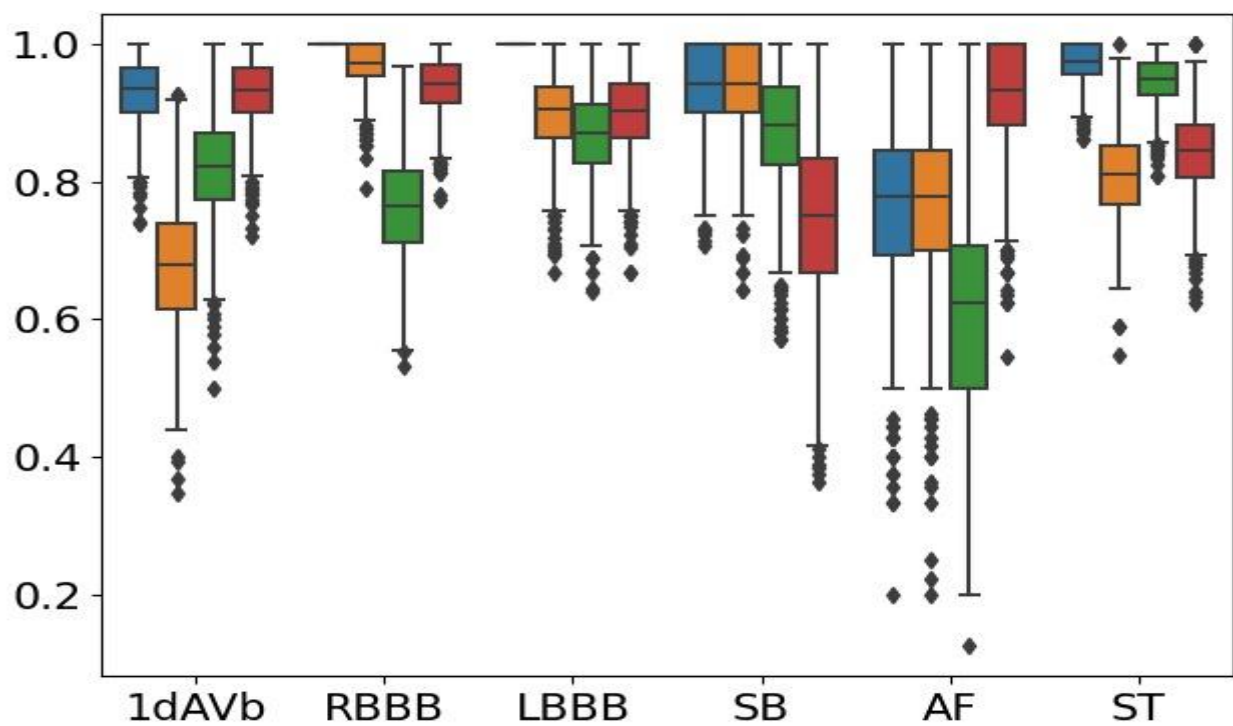
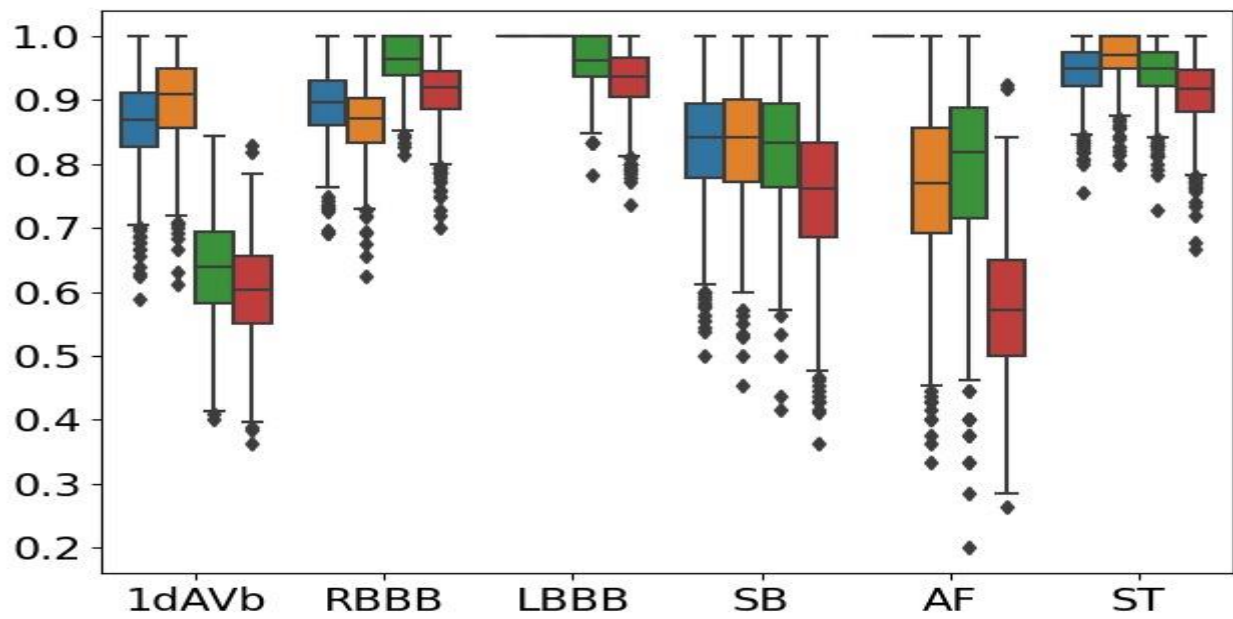


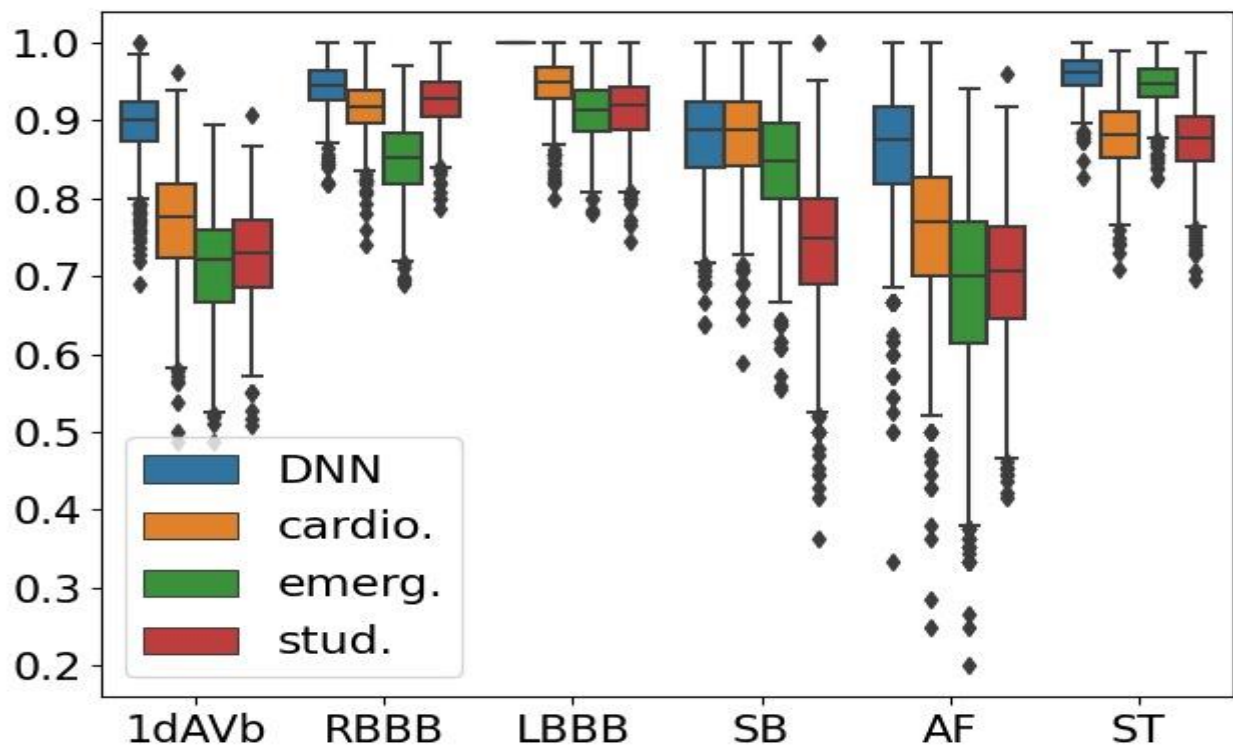
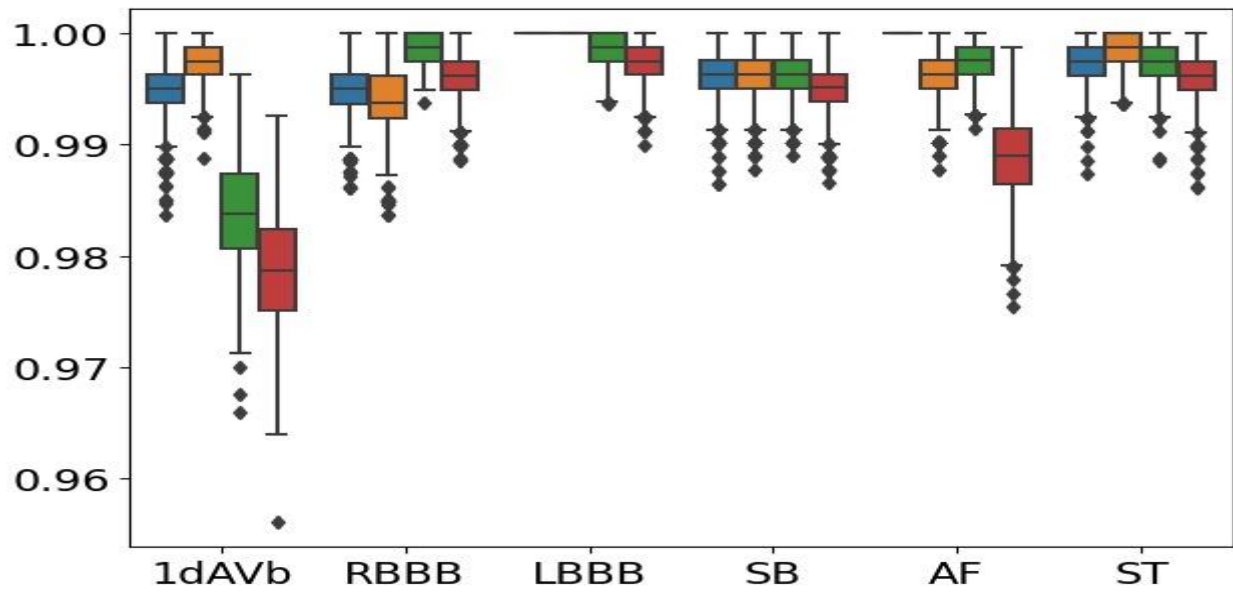
FIG 1 NLP trends applied to mental illness detection research using machine learning and deep learning.

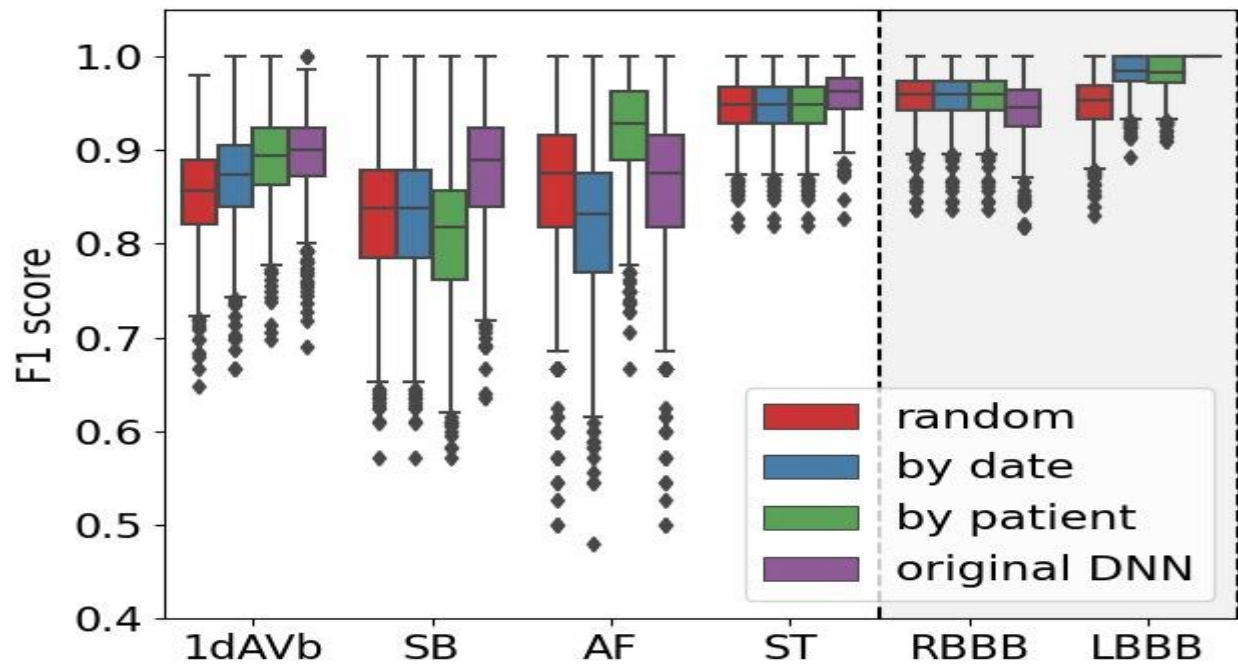












FUTURE ENHANCEMENT

Based on the review article "Advancements in Machine Learning-Based Mental Health Prediction: A Comprehensive Review", there are several potential future enhancements for mental health identification systems using machine learning algorithms:

1. **Integration of Multimodal Data:** Combining data from various sources such as clinical interviews, self-report questionnaires, and physiological measures can provide a more comprehensive understanding of an individual's mental health status.
2. **Deep Learning Approaches:** Deep learning algorithms such as convolutional neural networks (CNNs) and recurrent neural networks (RNNs) can learn complex patterns and representations from large datasets, potentially improving the accuracy of mental health predictions.
3. **Explainable AI:** As machine learning models become more complex, there is a growing need for explainable AI techniques that can provide insights into the decision-making processes of these models. This can help build trust and transparency in mental health identification systems.
4. **Personalized Medicine:** Personalized medicine approaches can tailor mental health interventions to the individual needs and characteristics of each patient, potentially improving treatment outcomes.
5. **Real-Time Monitoring:** Real-time monitoring of mental health status using wearable devices and mobile applications can provide continuous and objective measures of mental health, enabling early detection and intervention.
6. **Collaborative Learning:** Collaborative learning approaches can enable mental health identification systems to learn from multiple sources and domains, potentially improving the generalizability and robustness of these systems.

By incorporating these enhancements, mental health identification systems can become more accurate, efficient, and personalized, ultimately improving the mental health outcomes of individuals.

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- [https://www.psychiatry.org/File Library/Psychiatrists/Advocacy/Medicaid-Payment-Collaborative-Care-Model/Medicaid-Innovation-State-Payment-Care-Reform-Programs.pdf](https://www.psychiatry.org/File%20Library/Psychiatrists/Advocacy/Medicaid-Payment-Collaborative-Care-Model/Medicaid-Innovation-State-Payment-Care-Reform-Programs.pdf)