CHAU NGOC BUU DANG

District 7, HCMC, VN • work.dangchau2003@gmail.com • (+84) 917 192 680 • https://buudang.id.vn/

Career Objective

Result-driven, soon-to-graduate honors student with strong technical background and product management experience, seeking a Tech Product Owner position. Demonstrated success in e-commerce products with focus on user experience and business growth.

Experience

Cake by VP Bank   **6/2024 – 2/2025**

Tech Product Owner Intern

CTicket Platform (12/2024 – 2/2025)

- Served as Product Owner for CTicket, leading ticketing platform in Vietnam
- Developed product roadmap, redesigned booking flow UI and homepage for improved UX
- Implemented fee collection feature and led sprint planning sessions
- Coordinated with development teams to ensure timely feature delivery

KYC Product Division (6/2024 – 12/2024)

- Managed product backlog grooming sessions and authored user stories to enhance customer onboarding and KYC flows
- Developed and implemented NFC assistance module to resolve device compatibility issues and improve user experience during ID verification
- Collaborated with development team to implement new features and enhancements to KYC portal

Education

UNIVERSITY OF INFORMATION TECHNOLOGY, VNU-HCM   **2021 - 2025**

E-Commerce Major | GPA: 8.76/10 | IELTS: 6.5

NGUYEN THI MINH KHAI HIGHSCHOOL FOR THE GIFTED   **2018-2021**

English Major | GPA: 9.0/10

Honors and awards

Winner, Advanced Information Systems Contest (AISC2023), UIT	**01/2023**
"Thanh niên tiên tiến làm theo lời Bác 2023"	**2022-2023**
"Sinh viên 5 Tốt" - Faculty of Information Systems	**2021-2022**
Top Valedictorian of E-Commerce	**09/2021**

Skills

Development	UML, ReactJS, Git/GitHub, Python
Design	Figma
Business	Digital Marketing, CRM, BPMN, ERP, E-Strategic Business Management, Sales
Product Management	Agile/Scrum, Roadmap Development, Sprint Planning, User Story Mapping
Soft Skills	Time Management, Stakeholder Communication, Presentation

Activities

Member, Vietnamese Students' Association, Faculty of Information Systems, UIT	**8/2021 - 4/2023**
The Green Summer Campaign 2021	**7/2021**

Notable Projects

Elite Fitness   **10/2023 – 02/2025**

Developed AI-powered fitness application using Machine Learning for movement tracking and BMI prediction

Published on App Store as "Elite Fitness FTISU"

Research accepted for publication at Future Data & Security Engineering 2024

Winner of AISC2023 – UIT

Role: UI/UX Designer, Product Owner/BA

Team size: 2