



P.O. Box 15284  
Wilmington, DE 19850

STANDARD SUPPLY USA INC  
DBA STANDARD APPLIANCE  
1820 S ST  
SACRAMENTO, CA 95811-6724

#### Customer service information

- Customer service: 1.888.BUSINESS
- bankofamerica.com
- Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Business Advantage Checking

for September 1, 2013 to September 30, 2013

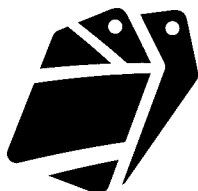
Account number: 0001 4876 6597

### Account summary

Beginning balance on September 1, 2013	\$7,154.38
Deposits and other credits	92,421.70
Withdrawals and other debits	-99,738.64
Checks	-0.00
Service fees	-117.00
<b>Ending balance on September 30, 2013</b>	<b>-\$279.56</b>

# of deposits/credits: 38  
# of withdrawals/debits: 37  
# of deposited items: 38  
# of days in cycle: 30  
Average ledger balance: \$984.73

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your deals now.

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**Change of address** – Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

**Deposit agreement** – When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our banking centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** – If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

Tell us your name and account number.

Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.

Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** – You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you for, and you agree to not make a claim against us for the problems or unauthorized transactions.

**Direct deposits** – If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us at the telephone number listed on the front of this statement to find out if the deposit was made as scheduled.

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**Bank of America, N.A. Member FDIC and**  **Equal Housing Lender**

## Deposits and other credits

Date	Description	Amount
09/03/13	Bank Of America Des:Deposit Id:372229938884	2,600.12
09/03/13	Bank Of America Des:Deposit Id:372229938884	1,709.99
09/03/13	Min Bal Rev For Claim 130821104409	29.95
09/04/13	Bank Of America Des:Deposit Id:372229938884	7,306.20
09/05/13	Bank Of America Des:Deposit Id:372229938884	2,359.44
09/06/13	Bank Of America Des:Deposit Id:372229938884	2,866.48
09/09/13	Bank Of America Des:Deposit Id:372229938884	871.16
09/09/13	Bank Of America Des:Deposit Id:372229938884	421.92
09/09/13	Online Banking Transfer From Chk 6573 Confirmation# 0369789430	10,000.00
09/10/13	Bank Of America Des:Deposit Id:372229938884	1,707.05
09/11/13	Bank Of America Des:Deposit Id:372229938884	1,117.47
09/12/13	Bank Of America Des:Deposit Id:372229938884	1,953.22
09/12/13	Deposit	448.79
09/13/13	Deposit	2,763.59
09/13/13	Bank Of America Des:Deposit Id:372229938884	1,469.61
09/16/13	Deposit	13,814.87
09/16/13	Bank Of America Des:Deposit Id:372229938884	1,440.92
09/16/13	Bank Of America Des:Deposit Id:372229938884	982.23
09/17/13	Bank Of America Des:Deposit Id:372229938884	2,000.04
09/18/13	Bank Of America Des:Deposit Id:372229938884	1,266.82
09/19/13	Bank Of America Des:Deposit Id:372229938884	753.91
09/20/13	Bank Of America Des:Deposit Id:372229938884	697.37
09/20/13	Online Banking Transfer From Chk 6573 Confirmation# 1568299683	300.00
09/23/13	Counter Credit	8,000.00

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**Deposits and other credits - continued**

Date	Description	Amount
09/23/13	Deposit	3,320.06
09/23/13	Bank Of America Des:Deposit Id:372229938884	879.11
09/23/13	Bank Of America Des:Deposit Id:372229938884	222.57
09/24/13	Bank Of America Des:Deposit Id:372229938884	2,425.31
09/25/13	Bank Of America Des:Deposit Id:372229938884	1,167.02
09/26/13	Bank Of America Des:Deposit Id:372229938884	2,169.79
09/27/13	Bank Of America Des:Deposit Id:372229938884	225.53
09/30/13	Return Of Posted Check / Item (Received On 09-27)	444.00
09/30/13	Return Of Posted Check / Item (Received On 09-27)	260.00
09/30/13	Return Of Posted Check / Item (Received On 09-27)	22.16
09/30/13	Counter Credit	6,500.00
09/30/13	Deposit	3,824.33
09/30/13	Bank Of America Des:Deposit Id:372229938884	2,706.80
09/30/13	Bank Of America Des:Deposit Id:372229938884	1,373.87
<b>Total deposits and other credits</b>		<b>\$92,421.70</b>

**Withdrawals and other debits**

Date	Description	Amount
09/03/13	OVERDRAFT PROTECTION TO 00000148766573	-2,052.74
09/03/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130830	-4,792.00
09/03/13	BANK OF AMERICA DES:INTERCHNG ID:372229938884	-905.10
09/03/13	Advantage Merch DES:SEPT DUES ID:	-250.00
09/03/13	BANK OF AMERICA DES:FEE ID:372229938884	-86.60
09/03/13	BANKCARD DES:MTOT DISC ID:510159717500011	-45.00
09/03/13	BANK OF AMERICA DES:DISCOUNT ID:372229938884	-39.26
09/04/13	Online Banking transfer to CHK 6573 Confirmation# 6130274326	-2,000.00
09/04/13	Online Banking transfer to CHK 6573 Confirmation# 0332308977	-500.00
09/04/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130902	-7,471.00
09/05/13	Online Banking transfer to CHK 6573 Confirmation# 2938950900	-1,000.00
09/05/13	Online Banking transfer to CHK 6573 Confirmation# 1640555163	-1,000.00
09/06/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130905	-838.00
09/06/13	WHIRLPOOL CORP DES:DRAFT ID:STANDARD SUPPLY	-611.00
09/09/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130906	-12,136.00
09/10/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130909	-2,986.00
09/12/13	Online Banking transfer to CHK 6539 Confirmation# 0398577297	-3,000.00

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## Withdrawals and other debits - continued

Date	Description	Amount
09/13/13	OVERDRAFT PROTECTION TO 00000148766573	-1,198.43
09/13/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130912	-2,480.00
09/13/13	WHIRLPOOL CORP DES:DRAFT ID:STANDARD SUPPLY	-1,050.00
09/16/13	Online Banking transfer to CHK 6573 Confirmation# 2517351194	-100.00
09/16/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130913	-11,580.00
09/17/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130916	-3,423.00
09/20/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130919	-6,381.00
09/23/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130920	-12,141.00
09/24/13	OVERDRAFT PROTECTION TO 00000148766573	-1,573.09
09/25/13	Online Banking transfer to CHK 6573 Confirmation# 3711723968	-1,100.00
09/25/13	OVERDRAFT PROTECTION TO 00000148766573	-1,282.26
09/26/13	RETURN ITEM CHARGEBACK	-8,000.00
09/27/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130926	-444.00
09/27/13	BANK OF AMERICA DES:FEE ID:372229938884	-260.00
09/27/13	BANK OF AMERICA DES:FINCL ADJ ID:372229938884	-22.16
09/30/13	GE APPLIANCE DES:DLR PYMT ID:813MD33130927	-8,991.00
Total withdrawals and other debits		<b>-\$99,738.64</b>

## Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$70.00
Total NSF: Returned Item fees	\$105.00	\$105.00

### Help to avoid Overdraft & NSF.

Set up Alerts through Online Banking and receive messages by email or text to inform you when your balance is low. Set up Overdraft Protection to automatically transfer available funds to your account from a linked savings, credit card, or second checking account to help cover items that would overdraw your account. You can set up both services via Online Banking at bankofamerica.com, by visiting a banking center, or by calling the toll-free number on your statement for details. Changes generally take effect after 2 business days, but can take up to 10 business days, depending on the type of account you've chosen to link for Overdraft Protection service.

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## Service fees - continued

Date	Transaction description	Amount
09/26/13	RETURNED ITEM CHARGEBACK FEE	-12.00
09/30/13	NSF: RETURNED ITEM FEE FOR ACTIVITY OF 09-27	-35.00
09/30/13	NSF: RETURNED ITEM FEE FOR ACTIVITY OF 09-27	-35.00
09/30/13	NSF: RETURNED ITEM FEE FOR ACTIVITY OF 09-27	-35.00

**Total service fees** **-\$117.00**

*Note your Ending Balance already reflects the subtraction of Service Fees.*

## Daily ledger balances

Date	Balance (\$)	Date	Balance(\$)	Date	Balance (\$)
09/01	7,154.38	09/11	1,431.46	09/20	110.40
09/03	3,323.74	09/12	833.47	09/23	391.14
09/04	658.94	09/13	338.24	09/24	1,243.36
09/05	1,018.38	09/16	4,896.26	09/25	28.12
09/06	2,435.86	09/17	3,473.30	09/26	-5,814.09
09/09	1,592.94	09/18	4,740.12	09/27	-6,314.72
09/10	313.99	09/19	5,494.03	09/30	-279.56

## Account Changes

Be sure to review the important changes to the following accounts; Business Economy Checking, Business Fundamentals® , Business Advantage, Business Interest Checking, Simple Analysis Checking, Business Interest Maximizer™Savings, Select Business Interest Maximizer® Savings, Platinum Business Interest Maximizer™Savings, Commercial Business Interest Maximizer Savings, Commercial Select Business Interest Maximizer Savings, Commercial Platinum Business Interest Maximizer Savings, and Business Investment Account, explained in the notice enclosed with this statement. We're available to discuss any questions you may have by calling us at the toll-free number on your statement or visiting a nearby banking center.

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