

2202 NORTH IRVING ST. ALLENTOWN. PA 18109 (866) 563-3045



Reduce clutter and go green with paperless statements!

To opt in for paperless statements, simply e-mail **gogreen@harbortouch.com** with the following information:

- 1. Your Merchant ID Number
- 2. Your E-mail Address

Make sure to add notify@harbortouch.com to your safe senders list to prevent our statements from going to your spam folder.

MERCHANT STATEMENT FOR 11/30/2013

ASSOCIATE: 342 CHAIN: 001

MERCHANT NBR: 0016858709 DBA NAME: A TASTE OF THE

ISLANDS 2

CASCADE TASTE OF ISLANDS INC RUDOLPH MATTHEWS 2329 B CASCADE RD SW ATLANTA GA 30311

IMPORTANT ACCOUNT INFORMATION

CUSTOMER SERVICE & BILLING QUESTIONS 1-800-201-0461 24-HR TECHNICAL & TERMINAL SUPPORT 1-800-632-1888 REFER A NEW MERCHANT AND RECEIVE \$50.00 1-800-201-0461

ACTIVITY SUMMARY	Υ					
Туре	Sales	Sales Trans	Credits	Credit Trans	Net Amount	Total Trans
VISA	\$3,227.03	255	\$0.00	0	\$3,227.03	255
MASTERCARD	\$848.47	66	\$0.00	0	\$848.47	66
DISCOVER	\$22.95	1	\$0.00	0	\$22.95	1
AMEREXPRSS	\$37.90	3	\$0.00	0	\$37.90	3

DEPOSIT DETAIL						
Process Date	NBR Trans	Batch Amount	3rd Party Amt	Adjustment	Chargeback	Net Amount
11/01/2013	11	\$119.55	\$0.00	\$0.00	\$0.00	\$119.55
11/01/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$4.67
11/02/2013	17	\$219.03	\$0.00	\$0.00	\$0.00	\$219.03
11/02/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$5.07
11/04/2013	5	\$82.17	\$0.00	\$0.00	\$0.00	\$82.17
11/04/2013	2	\$19.69	\$0.00	\$0.00	\$0.00	\$19.69
11/04/2013	11	\$177.09	\$0.00	\$0.00	\$0.00	\$177.09
11/04/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$5.47
11/05/2013	6	\$72.59	\$0.00	\$0.00	\$0.00	\$72.59
11/05/2013	5	\$32.26	\$0.00	\$0.00	\$0.00	\$32.26
11/05/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$3.51
11/06/2013	7	\$70.00	\$0.00	\$0.00	\$0.00	\$70.00
11/06/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$1.21
11/07/2013	8	\$85.78	\$0.00	\$0.00	\$0.00	\$85.78
11/07/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$2.61
11/08/2013	10	\$169.34	\$0.00	\$0.00	\$0.00	\$169.34
11/08/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$5.11
11/09/2013	24	\$277.42	\$0.00	\$0.00	\$0.00	\$277.42
11/09/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$7.14
11/11/2013	13	\$143.20	\$0.00	\$0.00	\$0.00	\$143.20
11/11/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$3.36
11/12/2013	11	\$118.15	\$0.00	\$0.00	\$0.00	\$118.15
11/12/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$4.22
11/13/2013	8	\$111.46	\$0.00	\$0.00	\$0.00	\$111.46
11/13/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$2.41
11/14/2013	13	\$222.51	\$0.00	\$0.00	\$0.00	\$222.51
11/14/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$7.72

11/15/2013	12	\$163.03	-\$12.18	\$0.00	\$0.00	\$150.85
11/15/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$3.63
11/16/2013	22	\$292.01	-\$7.22	\$0.00	\$0.00	\$284.79
11/16/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$8.50
11/18/2013	14	\$167.07	\$0.00	\$0.00	\$0.00	\$167.07
11/18/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$3.39
11/19/2013	15	\$147.52	\$0.00	\$0.00	\$0.00	\$147.52
11/19/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$3.18
11/20/2013	14	\$182.91	\$0.00	\$0.00	\$0.00	\$182.91
11/20/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$4.72
11/21/2013	11	\$142.14	\$0.00	\$0.00	\$0.00	\$142.14
11/21/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$3.35
11/22/2013	8	\$88.26	\$0.00	\$0.00	\$0.00	\$88.26
11/22/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$1.50
11/23/2013	17	\$257.62	\$0.00	\$0.00	\$0.00	\$257.62
11/23/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$4.88
11/25/2013	16	\$218.18	\$0.00	\$0.00	\$0.00	\$218.18
11/25/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$5.92
11/26/2013	10	\$106.23	\$0.00	\$0.00	\$0.00	\$106.23
11/26/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$2.29
11/27/2013	12	\$144.26	-\$18.50	\$0.00	\$0.00	\$125.76
11/27/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$4.28
11/29/2013	23	\$306.88	\$0.00	\$0.00	\$0.00	\$306.88
11/29/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$6.90
11/30/2013	0	\$0.00	\$0.00	\$0.00	\$0.00	-\$93.41
DEPOSIT TOTAL	325	\$4,136.35	-\$37.90	\$0.00	\$0.00	\$3,900.00
TOTAL BATCH DEPOSIT	S: 27					

3rd PARTY BAT	CH AMOUNT DETAI	L					
Date	Batch Amount	Paid By	Amount	Date	Batch Amount	Paid By	Amount
11/15/2013	\$163.03	AMEREXPRSS	\$12.18	11/16/2013	\$292.01	AMEREXPRSS	\$7.22
11/27/2013	\$144.26	AMEREXPRSS	\$18.50				

PROCESSING DI	ETAIL QUALIFIED					
Card Type	Туре	Amount	Discount Rate	Number Trans	Tran Fee	Processing Fee
VISA	Qualified Rate	\$3,227.03	1.71%	255	\$0.00	\$55.18
MASTERCARD	Qualified Rate	\$848.47	1.71%	66	\$0.00	\$14.51
DISCOVER	Qualified Rate	\$22.95	1.71%	1	\$0.00	\$0.39
PROCESSING DI	ETAIL TOTAL					\$70.08

AUTHORIZATION DE	TAIL				
Vendor	Card	Description	Number	Rate	Fee
PAYMENTECH	VISA	ELECTRONIC	257	\$0.20	\$51.40
PAYMENTECH	MASTERCARD	ELECTRONIC	67	\$0.20	\$13.40
PAYMENTECH	DISCOVER	ELECTRONIC	1	\$0.20	\$0.20
PAYMENTECH	AMEREXPRSS	ELECTRONIC	3	\$0.27	\$0.81
AUTHORIZATION TO	TAL		328		\$65.81

PROCESSING DE	ETAIL OTHER					
Card Type	Туре	Amount	Discount Rate	Number Trans	Tran Fee	Processing Fee
VISA	Mid-Qualified Rate	\$160.26	2.69%	19	\$0.25	\$9.06
VISA	Non-Qualified Rate	\$339.13	2.99%	22	\$0.25	\$15.64
MASTERCARD	Mid-Qualified Rate	\$111.36	2.69%	5	\$0.25	\$4.25

MASTERCARD	Non-Qualified Rate	\$96.64	2.99%	9	\$0.25	\$5.14
DISCOVER	Non-Qualified Rate	\$22.95	2.99%	1	\$0.25	\$0.94
PROCESSING D	ETAIL OTHER TOTAL					\$35.02

OTHER DETAIL				
Туре	Description	Number	Rate	Other Fee
MISC	VISA FANF FEE	0	\$0.0000	\$2.00
MISC	STATEMENT FEE	0	\$0.0000	\$0.00
MISC	SERVICE MAINTENANCE FEE	1	\$10.0000	\$10.00
MISC	VISA ACQUIRER PROCESSING FEE	11	\$0.0195	\$0.21
MISC	DISCOVER DATA USAGE FEE	1	\$0.0185	\$0.02
MISC	VISA TRANSACTION INTEGRITY FEE	8	\$0.1000	\$0.80
MISC	ACQUIRER PROCESSOR FEE - DEBIT/PREPAID	246	\$0.0155	\$3.81
MISC	DS NETWORK AUTH FEE	1	\$0.0025	\$0.00
MISC	MC NABU FEE	67	\$0.0195	\$1.31
MISC	CAPTURE FEE (AUTOMATED)	27	\$0.3500	\$9.45
OTHER TOTAL		362		\$27.60

SUMMARY		Amount
	PROCESSING	\$105.04
	AUTHORIZATION	\$65.81
	OTHER	\$27.60
	TOTAL PROCESSING SERVICE FEES OF	
	HAVE BEEN APPLIED FOR THE REPORTING PERIOD	\$198.45
IMPORTANT ACCOUNT INFORMATION		

IMPORTANT ACCOUNT INFORMATION

THE HOLIDAYS ARE RIGHT AROUND THE CORNER MAKE SURE YOURE READY BY ORDERING GIFT CARDS NOW! HARBORTOUCH OFFERS 50 FREE FULL COLOR GIFT CARDS FOR YOUR BUSINESS. OUR SIMPLE ONLINE WIZARD ALLOWS YOU TO SELECT FROM A WIDE RANGE OF PRE-DESIGNED CARD TEMPLATES OR PRODUCE CARDS WITH CUSTOM ARTWORK AND IMAGES. CUSTOMIZE YOUR CARD WITH YOUR BUSINESS INFORMATION, DIFFERENT FONTS, COLORS AND TEXT PLACEMENT TO SUIT YOUR UNIQUE BUSINESS NEEDS. SIMPLY CONTACT GIFTCARDS@HARBORTOUCH.COM TO GET STARTED.

Page	4	of	7	
------	---	----	---	--



ADDITIONAL SERVICES

Billing Statement

2202 NORTH IRVING ST. ALLENTOWN. PA 18109 (866) 563-3045 For Period: 11/1/2013 To 11/30/2013 **Merchant ID: 0016858709**

CASCADE TASTE OF ISLANDS INC RUDOLPH MATTHEWS 2329 B CASCADE RD SW ATLANTA GA 30311

*** PLEASE DO NOT SEND PAYMENT. ***
THESE FEES HAVE ALREADY BEEN DEDUCTED
FROM YOUR CHECKING ACCOUNT.

Date	Quantity	Fee Description		Deductions	Credits
	1	POS Quarterly Service Fee Billing - 1 units		\$59.00	\$0.00
	1	TABBEDOUT MONTHLY FEE		\$12.50	\$0.00
	1	Assc. Rate Fee - \$4478.85 X \$0.00115		\$5.15	\$0.00
	1	Monthly Service Fee		\$2.25	\$0.00
	1	Network Access Fee - 352 Transactions X \$0	.04	\$14.08	\$0.00
	1	GIFT CARD MONTHLY FEE		\$9.95	\$0.00
	0	GIFT CARD TRANSACTION FEE		\$0.00	\$0.00
		Sub-To	tals	\$102.93	\$0.00
		GRA	AND Total	\$102.93	



Upgrade to a full featured, touch-screen POS system

AT NO COST!

It has never been easier to take advantage of the benefits of a point of sale (POS) system. Harbortouch offers a full featured POS system without all the hassle or the high cost. We have simplified the process so you can easily transition from your current transaction terminal to a state of the art touch-screen POS system that will streamline your business operations and automate your daily management activities. With both retail and hospitality versions available, Harbortouch offers countless time and money saving features that will allow you to focus on what's important: keeping your customers satisfied and spending!

HOW CAN YOU BENEFIT FROM UPGRADING TO HARBORTOUCH?

- Streamline your operations: combine multiple operations into one easy-to-use application
- Accept cash, checks, credit and debit directly through your POS system
- Track inventory and monitor stock depletion
- Manage employee schedules and productivity
- Track employee hours with a built-in time clock
- A wide range of comprehensive reports provide a top-level picture of your business
- Remote online management through "The Lighthouse", a proprietary tool that gives you access to your system from any computer with an Internet connection
- Onsite installation and exceptional 24/7 support
- State of the art software combined with high quality hardware deliver a POS solution for years to come



*Monthly service fee and merchant account agreement are required. Not all accessories shown are included in base package.

For more information, please fill out the contact information below and fax to 800-823-3284 or e-mail to possales@harbortouch.com

YOUR NAME:		_ MERCHANT ID #*:
COMPANY NAME:		_ TELEPHONE #:
ADDRESS:		
CITY:	STATE: _	ZIP:
E-MAIL ADDRESS:		
*Merchant ID # must be provided		

November 2013

NOTICE OF CHANGE TO YOUR AGREEMENT

In 30 days from your receipt of this notice, we will modify the Merchant Transaction Processing Agreement. Section 34 (p. 27) of the Addendum to the Terms and Conditions to the Merchant Transaction Processing Agreement at www.harbortouch.com/terms ("Agreement") allows us to make this modification.

On January 3rd, 2014 each merchant will be charged an Industry Compliance Fee of Eighty-Nine (\$89) Dollars per Terminal Identification Number ("TID") up to a maximum of two (2) TID's per Merchant Identification Number.

This fee helps us recoup the costs of complying with the Payment Card Industry Data Security Standard ("PCI-DSS"), which the major credit card associations and debit networks created to help prevent security vulnerabilities and protect payment information. It is the same fee charged to our merchants in December 2012 or January 2013.

Harbortouch has taken a proactive approach to help our merchants comply, including a PCI-focused website (pci.harbortouch.com) with information about PCI compliance and best practices. The website allows you to complete a PCI self-assessment questionnaire and perform PCI system scans to help secure your online systems. We also introduced our new PCI compliant "Perkwave" terminal, currently available to our merchants.

Harbortouch also offers its merchants a "Non-Compliance Waiver". We will waive your obligation to pay up to \$50,000 worth of non-compliance related fines, levies, and assessments incurred as a result of the your non-compliance with the PCI-DSS requirements if you qualify. Please see pci.harbortouch.com for details.

You agree to this modification of the Agreement by continuing to use Harbortouch's services after 30 days. You can find this notice under "Statement Messages" by logging into your online account at www.harbortouch.com and clicking the "Display Statements" button.

If you have any questions please don't hesitate to contact our 24x7 Customer Service department.

The Customer Service contact number is <u>1-800-201-0461</u> and 24-hour Technical Support is <u>1-800-632-1888</u>

Thank you for your business and Happy Holidays.