

Project Proposal: Virtual Assistant for San José State University Students

The use case for this project is to build a Virtual Assistant (VA) that helps San José State University (SJSU) students to find accurate and timely information about academic programs, admission requirements, deadlines, and campus resources. The VA will simulate a tool that centralizes answers to common questions about the university experience. The following shows potential queries users might have:

1. What undergraduate programs are available at SJSU?
2. What are the admission requirements for Computer Science?
3. What is the deadline to apply for Fall 2025?
4. How do I transfer credits from another college?
5. What GPA do I need to maintain my scholarship?
6. When does course registration open?
7. How can I make an appointment with an academic advisor?
8. What are the tuition fees for graduate students?
9. How do I apply for on-campus housing?
10. What is the last day to drop a class with a refund?
11. How can I find information about financial aid?
12. What prerequisites do I need to take CMPE 259?
13. What student clubs are available for engineering majors?
14. How can I request my transcripts?
15. What are the library hours during finals week?
16. Can you list all deadlines for Spring 2025 registration?
17. How do I change my major?
18. What is the minimum TOEFL score required for international students?
19. Where can I find campus health services?
20. Who should I contact for disability accommodations?

For this purpose, the assistant will rely on two main tools:

- Structured Database (SQLite): containing SJSU program details, admission requirements, and academic deadlines
- Web Search Tool: to retrieve dynamic or real-time information such as tuition updates, portal availability, or event schedules.

Finally, the proposed LLMs for this work are LLaMA-3-11B as the large model, and Mistral-7B, where their performance will be compared in accuracy, response quality, and robustness to prompt injection.