

Customer Detailed Report

Summary

Churn Reasons

Customer Details ☐

Customer Churn Analysis - Telecom

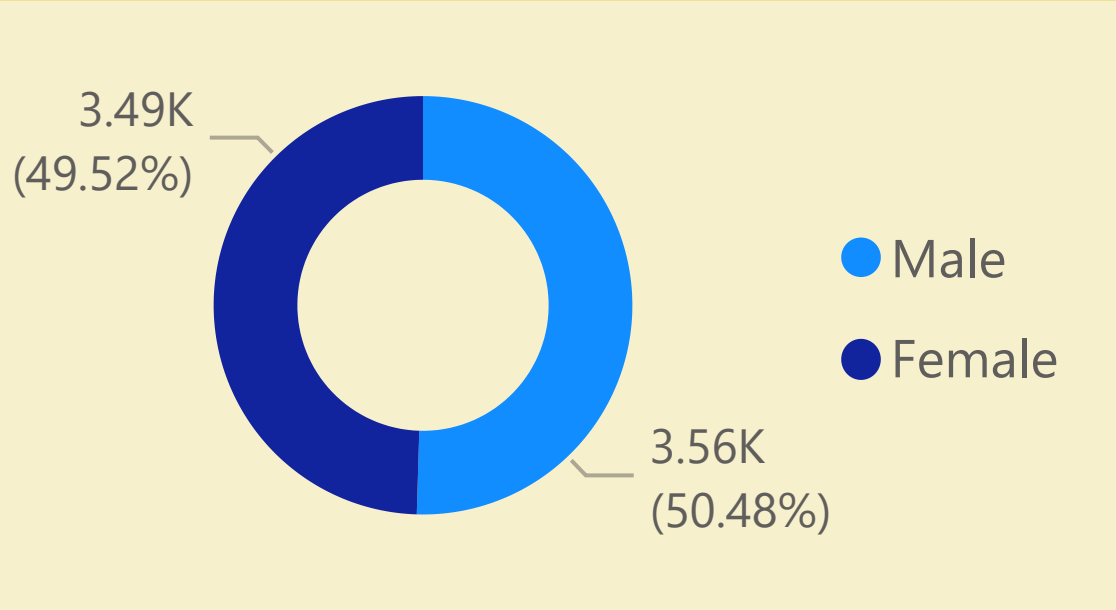
Customer Profile

7043

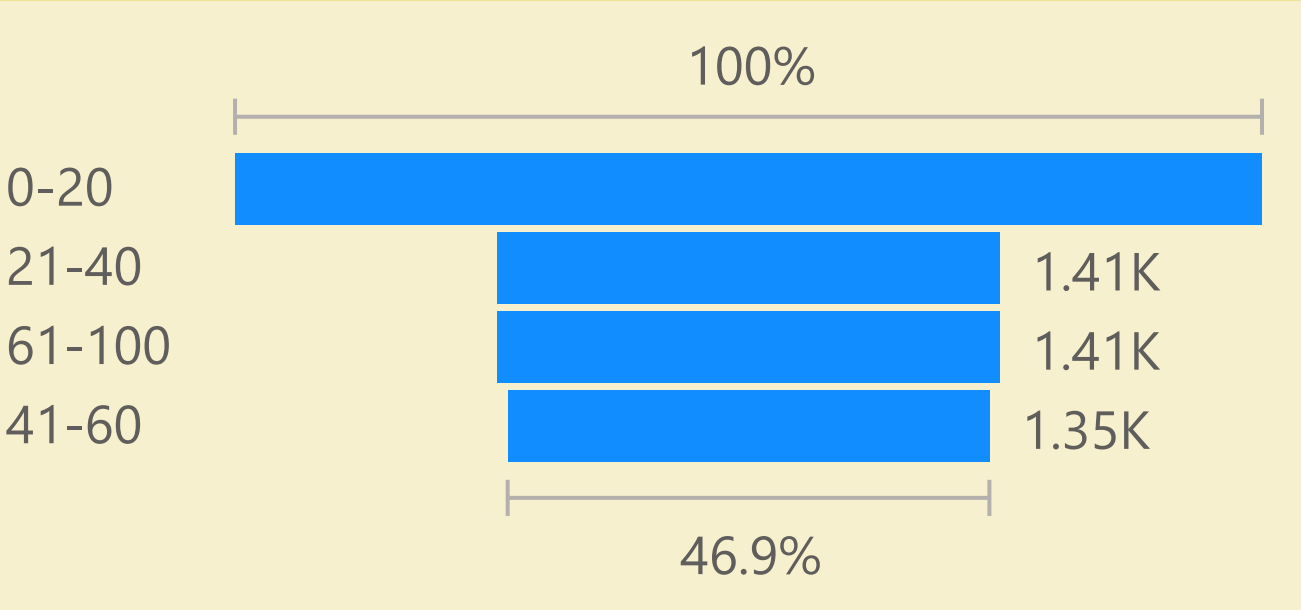
Senior Citizen

1142

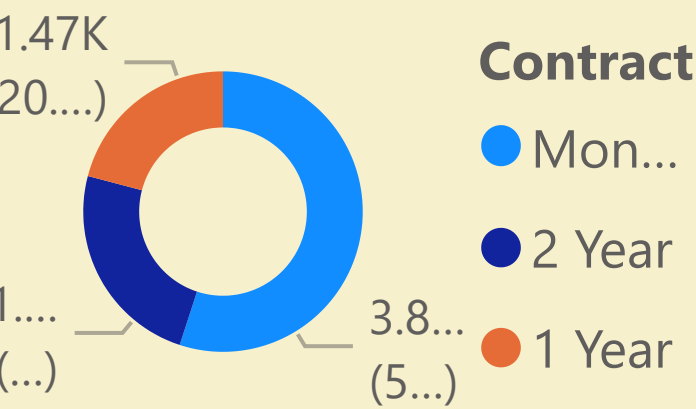
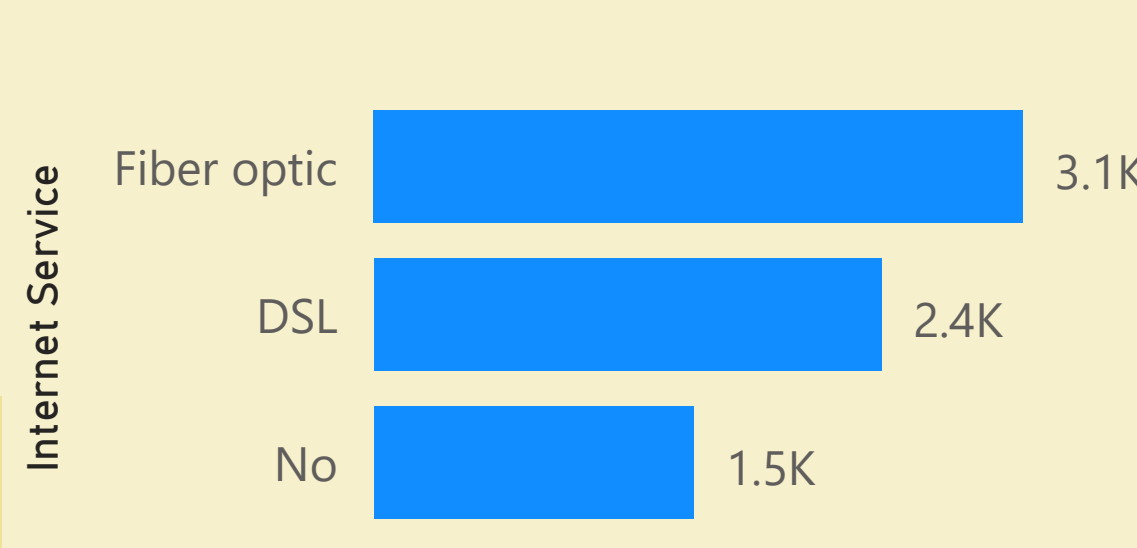
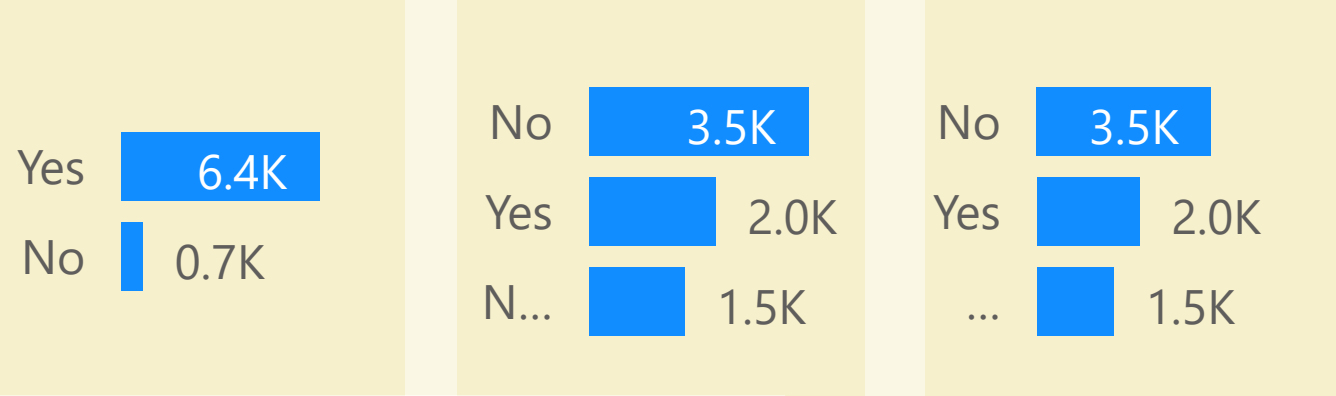
Demographic



Tenure



Phone Service Online Security Tech Support



Payment Method



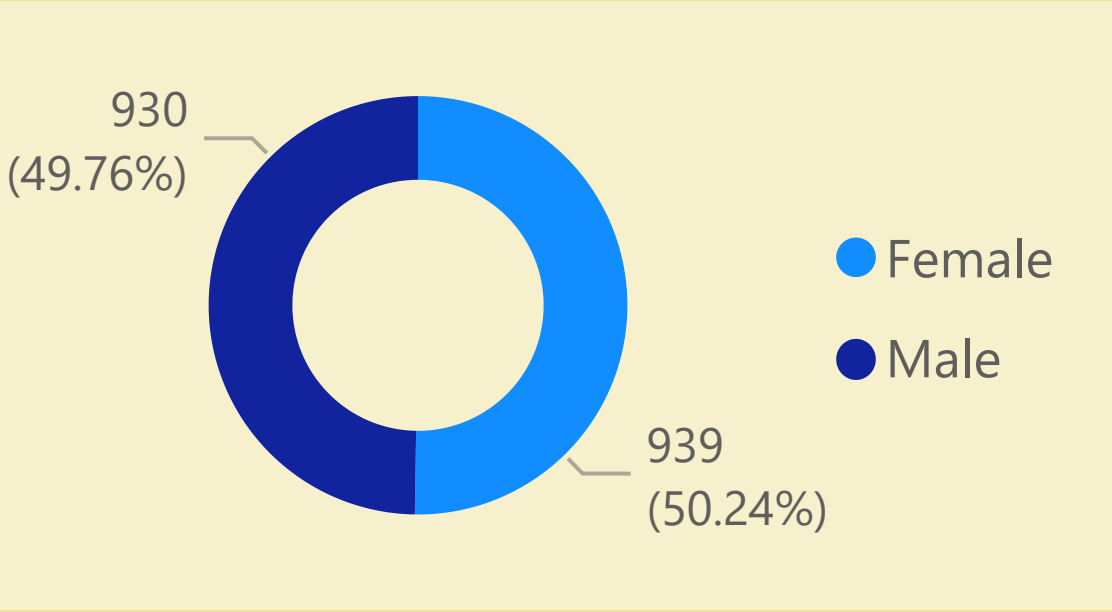
Churner Profile

1869

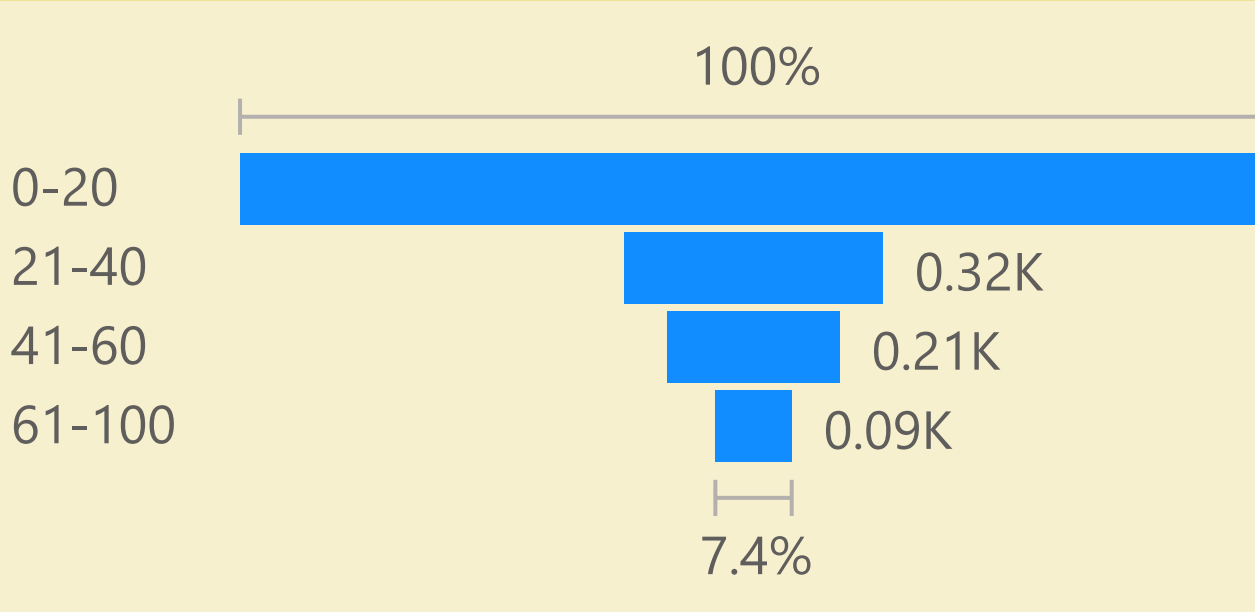
Senior Citizen

1142

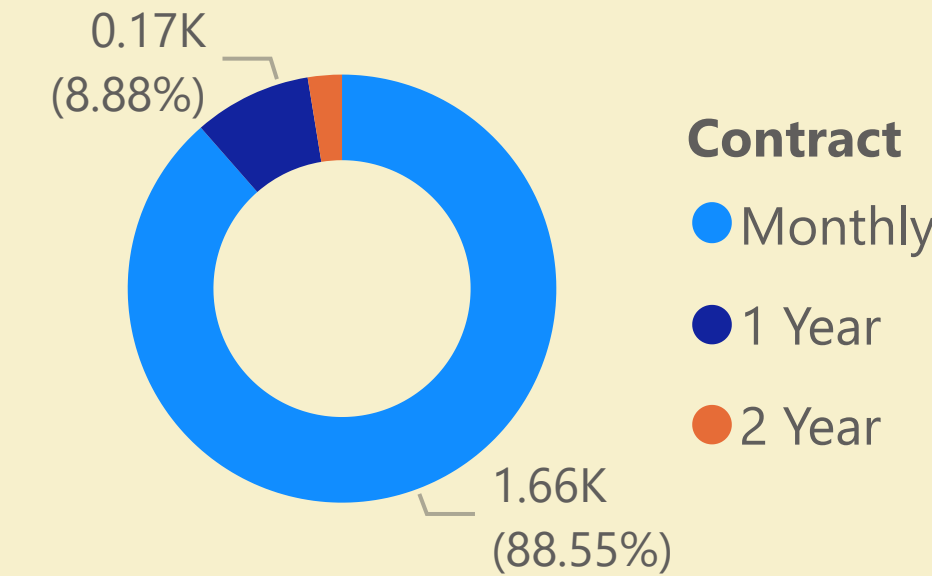
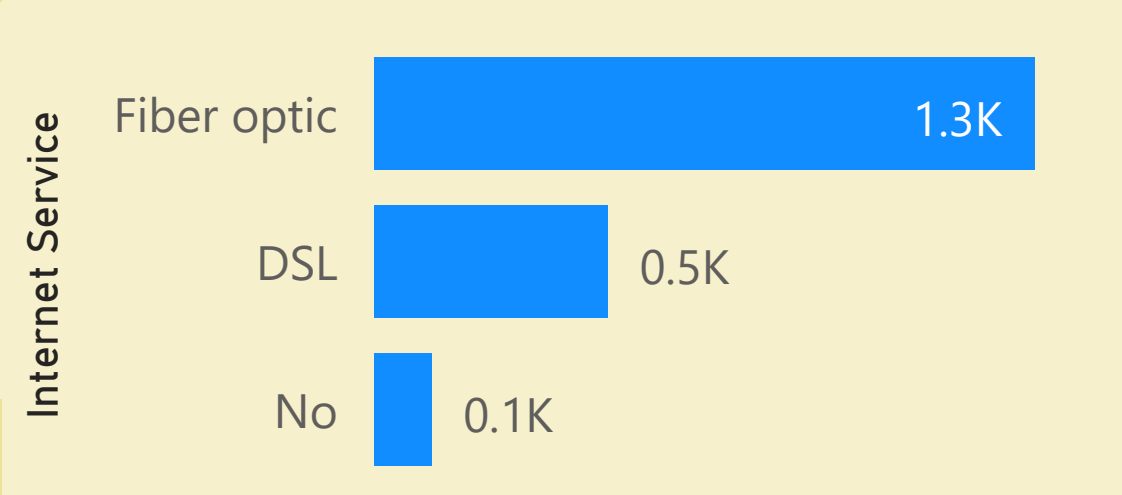
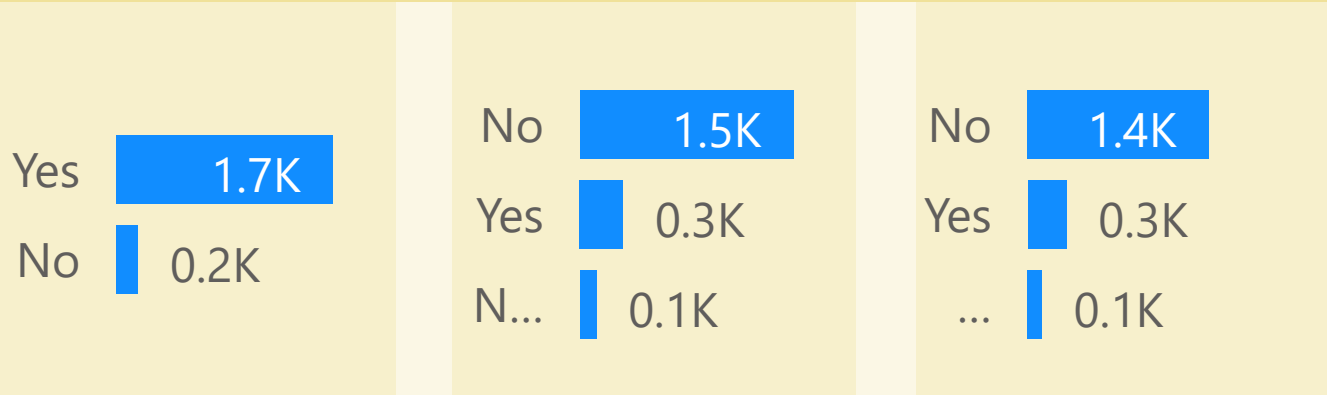
Demographic



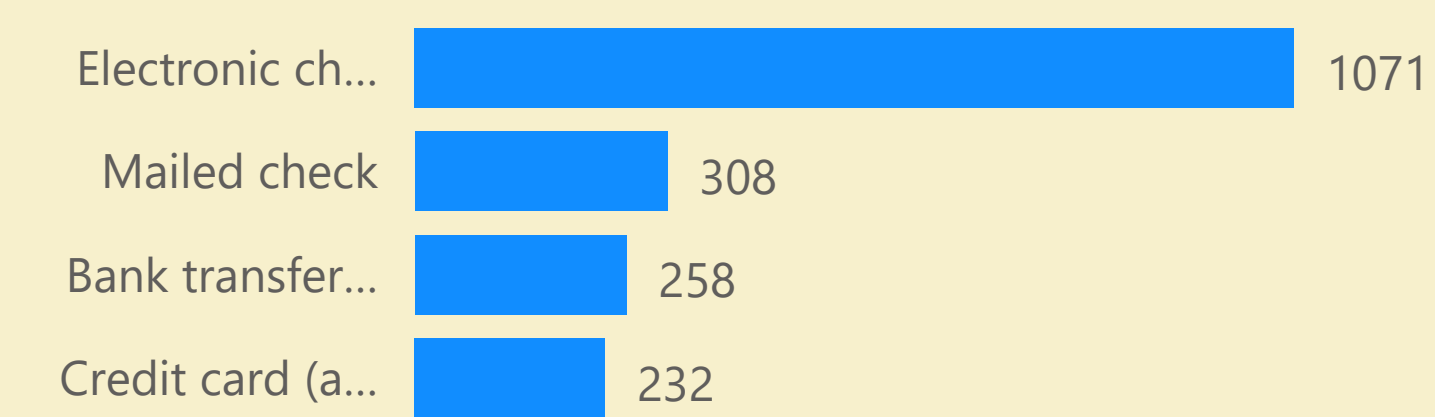
Tenure



Phone Service Online Security Tech Support



Payment Method



7043

Risky Customers

26.57

Average Risk Score

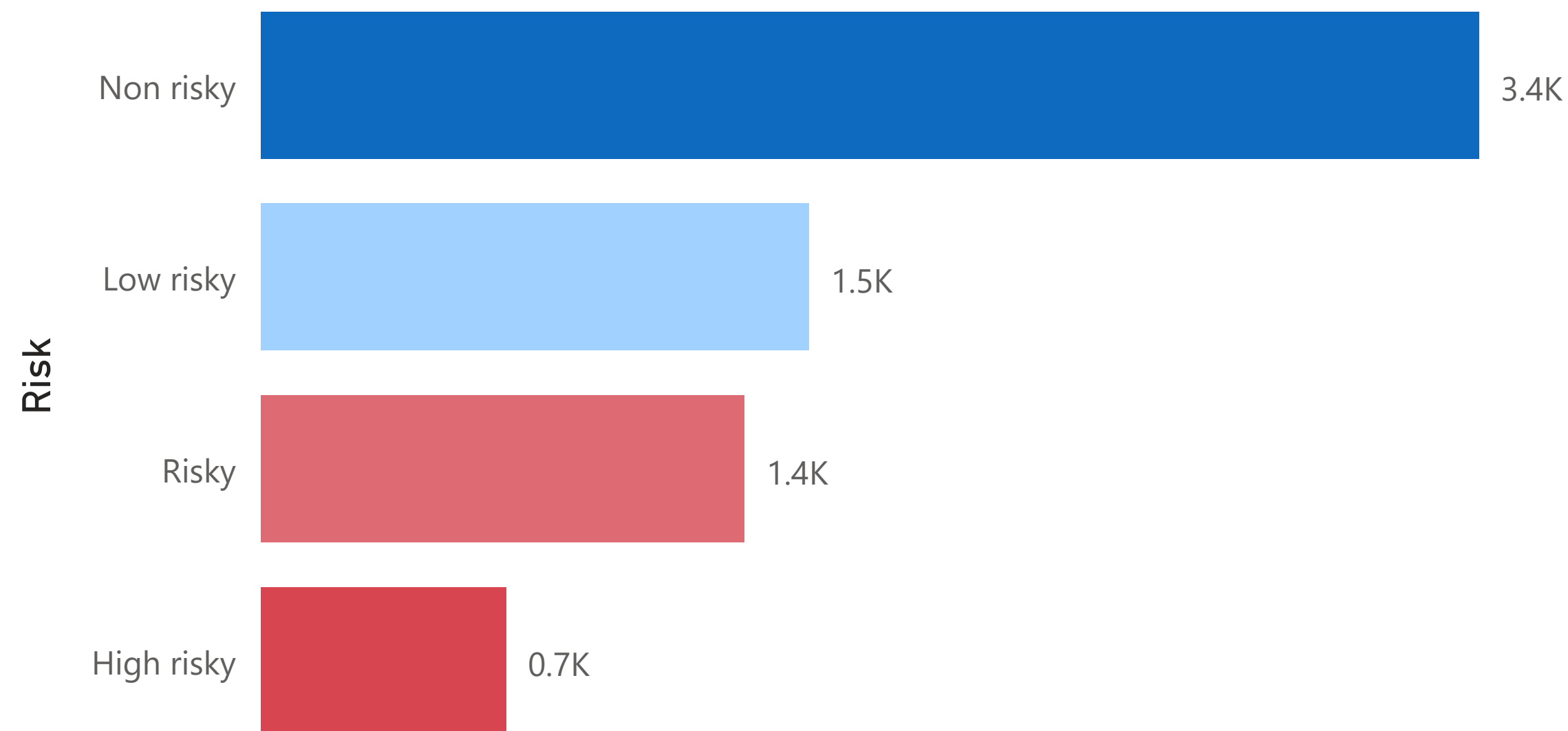
2.42M

Total Charges of Risky Customers

16.06M

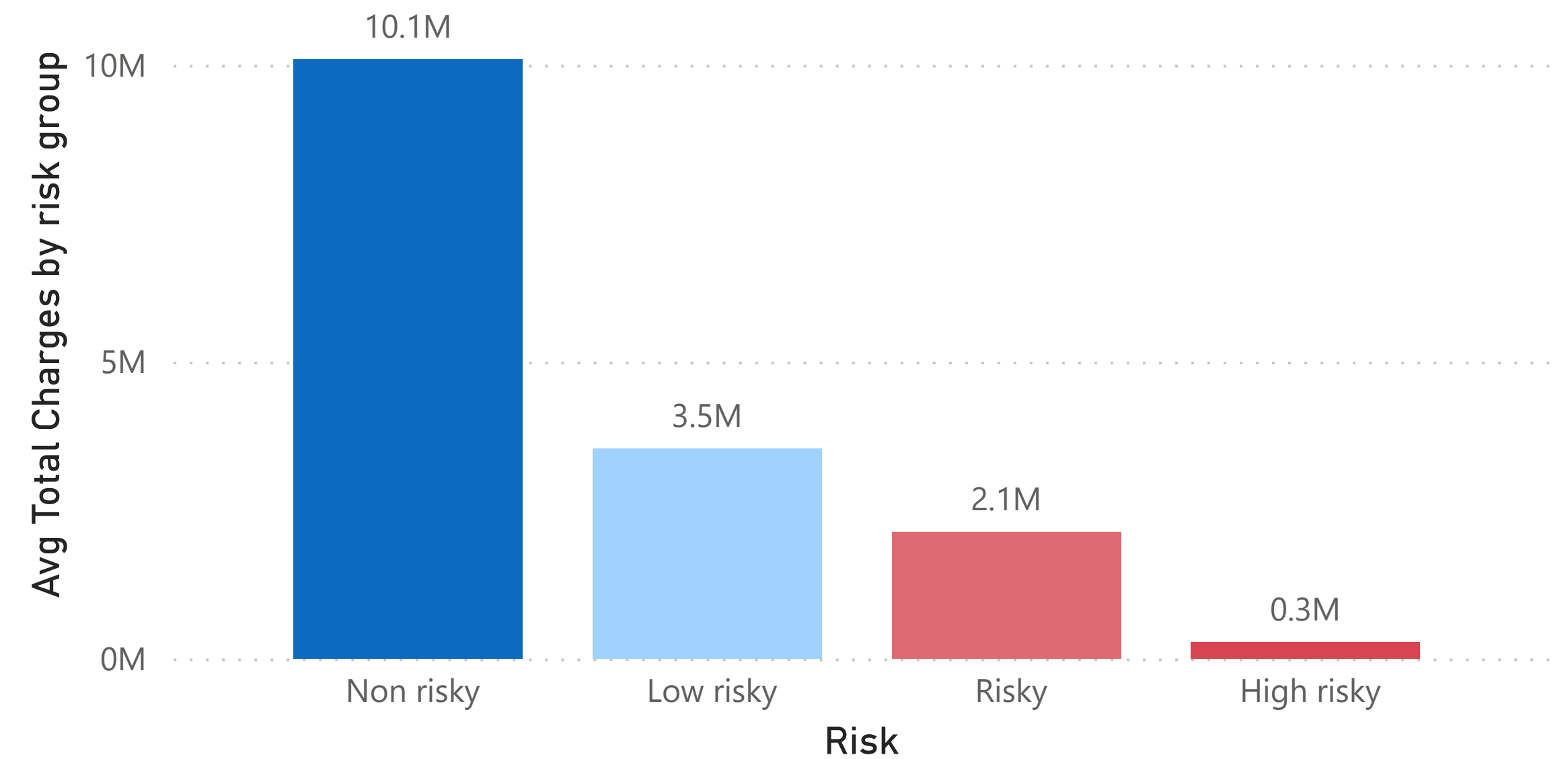
Total Charges

Predictions by risk group



Number of Customers

Avg Total Charges by risk group by Risk



Churn Reasons

Customer Dashboard

Customer ID:

0002-ORFBO



Churn Index

16.18

Total Charges

593.30

Risk Level

Non risky

Personal Details

ID: 0002

Gender: Female

Other Details

Senior Citizen	Tenure in the Company (months)
No	9

Phone Service

No	No
Device Protection	Online Security
Yes	DSL
Paperless Billing	Internet Service

Contract

Yearly

Contract Type

Mailed check

Payment Method