

# Alexandra Reyes — MLOps Engineer

Years of Experience: 10

No Formal Degree in Statistics

Alexandra Reyes

MLOps Engineer

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## SUMMARY

Data-driven professional with 10 years of experience in analytics, machine learning engineering, and infrastructure automation. Proven track record of building end-to-end ML pipelines, orchestrating containerized workloads, and implementing CI/CD processes at scale. Adept at collaborating across data science, software engineering, and operations teams to accelerate model delivery while ensuring robust, scalable, and highly available systems.

## SKILLS

Python, SQL, Bash, Git, Docker, Kubernetes, Terraform, Jenkins, GitHub Actions, Apache Spark, Airflow, MLflow, TensorFlow, PyTorch, AWS, GCP, CI/CD, Prometheus, Grafana, Ansible, Tableau, Power BI

## EXPERIENCE

- Built end-to-end MLOps pipelines integrating data ingestion, model training, validation, and deployment across multiple cloud environments.
- Managed model registry and versioning with MLflow and Amazon S3, ensuring reproducibility and traceability of every model artifact.
- Orchestrated data workflows in Airflow, enabling scheduled training and automated drift monitoring for production models.
- Implemented automated rollback and canary deployments for ML containers on Kubernetes, reducing downtime risk to <1 %.
- Partnered with product, data science, and SRE teams to define SLAs, monitor model health, and refine monitoring dashboards in Grafana.
- Designed and maintained CI/CD pipelines in Jenkins and GitHub Actions for microservice deployments, cutting release cycle time by 35 %.
- Provisioned and managed Kubernetes clusters on GKE, deploying Helm charts, configuring RBAC, and automating cluster scaling.
- Automated infrastructure provisioning with Terraform, reducing rollout time from days to minutes.
- Implemented Prometheus/Grafana monitoring and alerting for reliability metrics, achieving a 99.9 % uptime SLA.
- Designed and trained predictive models (Random Forest, Gradient Boosting, Neural Networks) for customer churn and credit-risk use cases.
- Developed feature-engineering pipelines with Spark and Pandas, improving model F1-score by 12 %.
- Deployed models to AWS SageMaker and GCP AI Platform, managing versioning and A/B testing to support continuous experimentation.
- Collaborated with data scientists to translate research prototypes into production-ready code, reducing model iteration latency by 40 %.
- Collected, cleaned, and normalized large datasets using SQL and Python to support strategic business decisions.
- Built interactive dashboards in Tableau and Power BI, increasing stakeholder data accessibility and reducing decision lag.
- Conducted statistical analyses and hypothesis testing to uncover trends and inform product roadmaps.
- Automated weekly report generation with cron jobs and Bash scripts, cutting manual effort by 45 %.

## EDUCATION

Coursera (Online) - Certificate, Statistics | 2013

