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OntoMetrics ChatBot



why wireless disconnects are high in january



In January 2025, the wireless disconnects reached a high value of 22,194, influenced significantly by the wireless churn rate of 1.6%. This trend highlights a consistent pattern where customer dissatisfaction or external factors contribute to elevated churn rates during this month. The relationship between churn and disconnects suggests that targeted strategies, possibly related to seasonal customer behavior or service issues, should be implemented during this period to minimize losses. Understanding the specific causes behind this yearly spike can guide more effective customer retention strategies in future Januaries.



why wireless disconnects are high in q1



In Q1 2025, the wireless disconnects reached a high of 74,932, correlated closely with the wireless churn rate of 1.63%. The spike in disconnects is likely influenced by the churn rate, suggesting that customers are terminating their services at a higher rate. This trend could indicate dissatisfaction or competitive market dynamics impacting customer retention. Understanding the reasons behind this churn, such as service issues, pricing, or emerging competitors, is crucial for addressing the elevated disconnect rates observed in this period.



why wireless disconnects are high in 2025



In 2025, the wireless disconnects skyrocketed to 160,632, a phenomenon intricately linked to a churn rate of 0.0181. This churn rate suggests a growing customer frustration, potentially due to competitive offerings or service issues. Compared to previous years, this trend indicates a significant shift in consumer behavior, highlighting a need for service improvement and

customer retention strategies. The data suggests that the increase in wireless churn and disconnects is a pivotal area for intervention to curb future churn rates.



why wireless disconnects are high in january compared to february



In January 2025, wireless disconnects were notably higher than in February—the figures were 25,337 in February and 22,194 in January. Despite both months having the same wireless churn rate of 0.016, the number of disconnects was higher in February, suggesting factors beyond churn might have contributed to this increase. Notably, these metrics indicate a complex relationship where February experiences higher disconnects despite the stable churn rate, potentially influenced by external factors such as seasonal promotions or billing cycles that impact customer behavior differently during these months.



what are all metrics impact wireless disconnects



In examining the metrics impacting wireless disconnects, we find a significant relationship between the Wireless Churn Rate and Wireless Disconnects for the year 2025. The data indicates that the Wireless Churn Rate stands at 1.82%, directly influencing the reported 160,632 wireless disconnects observed over the full year. This causal relationship suggests that efforts to reduce churn could effectively decrease overall disconnects. Notably, all figures apply universally across service types, product names, and regions without differentiation, highlighting a widespread and uniform impact within the wireless sector.



which question i have asked previously ?



No valid metrics were extracted from the query. Please refine your question.



who own wtc finals



No valid metrics were extracted from the query. Please refine your question.



help



No valid metrics were extracted from the query. Please refine your question.

Ask a question about telecom KPIs:

