

Tenderloin Neighborhood Plan for COVID-19



Revised May 6, 2020

**Administered by the Health Streets Operations Center
via the Emergency Operations Center
Participating Agencies:**



Overview of the Plan:

Since the announcement of the shelter in place health order by Mayor London N. Breed, most neighborhoods throughout the City have complied. The City's emergency response works to ensure that essential services (e.g. food, water, shelter, safety, etc.) continue to be available to all residents of the city, recognizing that some communities face unique social adversities and structural barriers to reasonably shelter in place. While all neighborhoods have been impacted in various ways, the Tenderloin faces compounding, preexisting circumstances that COVID-19 has viciously exacerbated, including an increase in unsheltered homelessness, heightened congregating in permanent supportive housing, and a reduction of quality of life and safety for housed and unhoused residents, alike. The Tenderloin hosts the second largest African American population in the City, multi-generational households from Yemen, Latin America, the Philippines, and other regions, and dozens of vibrant, historic businesses. It is also the densest San Francisco neighborhood, where open-air drug sale and use, sex work, and homelessness are acute. The urgency of a comprehensive City response plan, driven through a lens of human dignity, equity and public health and safety is an expressed priority for Mayor Breed that agencies were instructed to collectively address.

Following the elevated need for City response and coordinated planning by the Human Rights Commission's Tenderloin Community Roundtable, on April 28th, a large, multi-agency and multi-stakeholder block-by-block Tenderloin Neighborhood Safety Assessment administered by the Healthy Streets Operation Center (HSOC) was conducted by over fifty City staff, nonprofit employees and volunteers across six geographic zones. This report compiles findings from these assessments, as well as community feedback, offering recommendations to address the needs of the Tenderloin during this global pandemic.

This report finds consistent challenges relating to:

1. inability to comply with social distancing, especially in lines for food and services
2. large tent encampments obstructing sidewalks and entrances for businesses and residences
3. increases in garbage and waste and resulting environmental health concerns
4. food and clean water insecurity for unsheltered individuals
5. inadequate access to hygiene stations for unsheltered individuals
6. significant concerns around criminal activity, including drug-dealing
7. lack of health services and education, especially for unsheltered individuals and residents of SROs
8. need to increase support for small businesses and nonprofit organizations
9. lack of safe recreational space, particularly for families, seniors and people with disabilities

To address these concerns, this report outlines an array of recommendations for the entire Tenderloin neighborhood, in general, and for 13 highly impacted priority blocks, specifically. These recommendations are community driven, utilizing City and other resources to:

1. address encampments by offering safe sleeping alternatives to unsheltered individuals
2. facilitate social distancing compliance by closing streets and limiting parking
3. ensure that all residents, housed and unhoused, have safe passage and access to their homes and businesses
4. improve access to hygiene stations, restrooms and garbage disposal for unhoused individuals
5. address food and water insecurity for housed and unhoused residents alike
6. increase police presence and activate community care ambassadors to mitigate public safety concerns
7. increase health services in the neighborhood
8. increased education and outreach to residents and businesses through a community care ambassador program

The work outlined in this plan has already begun. It will grow iteratively throughout the Tenderloin, with a focus on the 13 blocks that were identified through this assessment as having the most challenges, followed by the entire

neighborhood. This work will be done in continued collaboration and partnership with the community, using an equity lens to guide these efforts. This plan will serve as a living document that will evolve over time.

Work that has already been started or completed includes:

1. installing six drinking water fixtures (manifolds) to provide better access to safe drinking water
2. identifying high-risk unsheltered individuals and offering hotel rooms
3. opening a Safe Sleeping Village on Fulton street between Hyde and Larkin streets
4. increasing the number of Pit Stops and garbage cans
5. marking sidewalks where lines form in order to ensure social distancing
6. developing a community care ambassador program with local nonprofits

Immediate next steps include:

1. getting regular feedback from community stakeholders
2. developing a clear timeline and workplan (see Appendix D for a sample)
3. identifying resources required to implement this work
4. developing a list of lots, offices and other spaces that can be used to address street conditions
5. collaborating with local providers to leverage existing relationships
6. Developing a plan for small business outreach
7. developing a plan to ensure safe streets as COVID-19 restrictions are lifted

If there are specific concerns about issues in the neighborhood, please contact 311. For questions, comments and further information about this plan, contact HRC-Roundtable@sfgov.org.

Principles:

The development and implementation of this plan is guided by the following principles:

1. Human dignity, equity and public health will be at the forefront of our work in the Tenderloin
2. The needs of Tenderloin residents, both housed and unhoused, must be the focus of all activities
3. This initiative is a partnership between the City, residents, businesses, nonprofits and other stakeholders
4. Efforts to address unsheltered homelessness will take a services-first rather than an enforcement approach
5. Special attention will be paid to the needs of families, children, older adults and people with disabilities

This is a living document that will evolve as the situation changes and additional feedback is received.

Process for Developing the Plan:

During the last two weeks of April 2020, numerous assessments and meetings were conducted to better understand the challenges facing the Tenderloin. The information collected has been incorporated into this plan. Below is a description of these assessments.

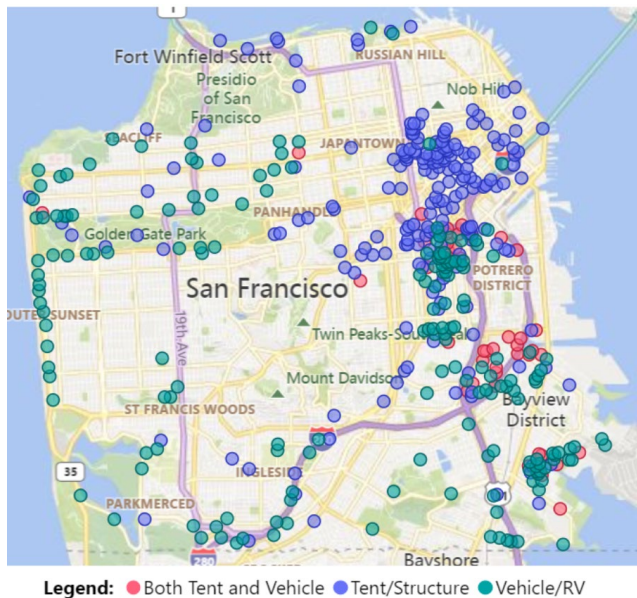
Stakeholder Meetings:

Mayor London N. Breed directed the Human Rights Commission (HRC) to establish a Tenderloin stakeholder roundtable at the end of March to identify and escalate urgent needs to the Emergency Operations Center (EOC). HRC hosted a forum where community members and organizations could collaborate with the City through a trusted agency partner. Through this forum, EOC and HRC received feedback from community members, nonprofit organizations, businesses and other stakeholders. This feedback guides the City's assessment and is incorporated into this plan. It is the City's intention to continue collaborating and partnering with neighborhood stakeholders on this plan.

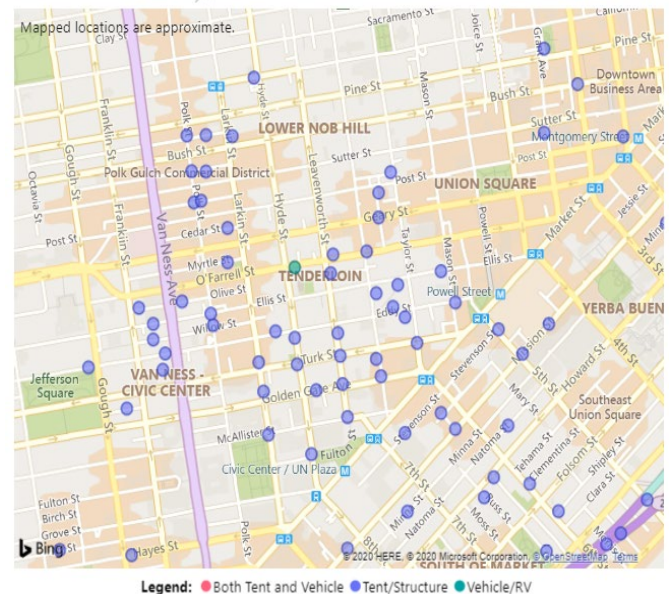
Quarterly Tent Count:

The City conducts quarterly citywide tent and vehicle counts to gauge the state of unsheltered homelessness throughout the City. The most recent tent count was conducted on April 22nd and showed citywide a 71% increase in the number of tents and structures and a 12% decline in the number of vehicles compared to January 2020. In the Tenderloin neighborhood specifically, the recent count found 268 tents and structures in the Tenderloin including 18 sites with 6 or more tents and structures. This is a 285% increase in tents and structures in the Tenderloin from January 2020.

City wide



Tenderloin

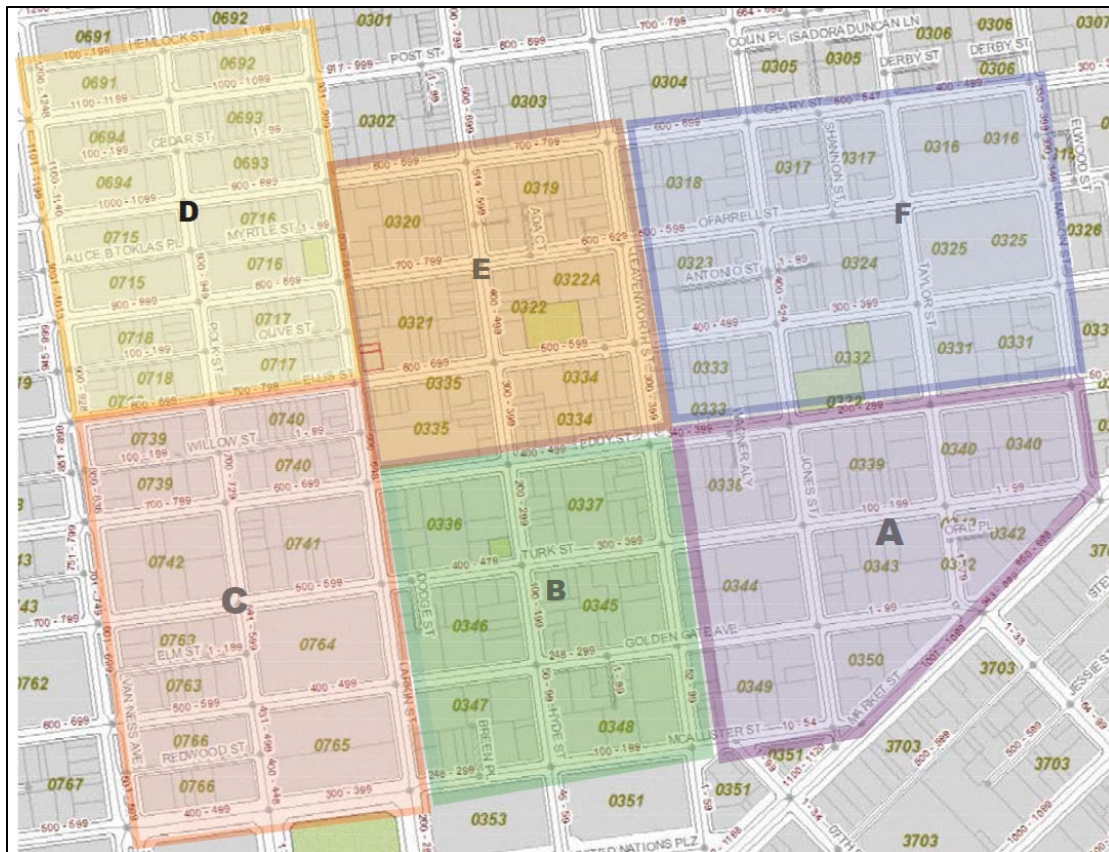


Environmental Health Assessment:

The Environmental Health (EH) Branch of the SF Department of Public Health assessed three highly impacted areas of the Tenderloin on April 22, 2020: Willow between Larkin and Polk; Fulton between Hyde and Larkin; and Larkin between Eddy and Ellis. Their findings revealed significant issues relating to accumulation of garbage and waste, human feces, and rodents. See Appendix B for a detailed report.

Tenderloin Neighborhood Needs Assessment:

A team of representative City departments from the Healthy Streets Operation Center (Department of Emergency Management, Department of Public Health, Department of Homelessness and Supportive Housing, Human Rights Commission, San Francisco Police Department, San Francisco Fire Department, and Department of Public Works), SF Homeless Outreach Team, Felton Institute, and community groups and stakeholders was assembled to design and implement a robust Tenderloin Neighborhood Needs Assessment. This assessment was conducted on the morning of April 28th and consisted of multi-disciplinary teams walking each block of an area of the Tenderloin broken into six geographic zones. Each team used a standardized survey tool to evaluate each block based on a set of safety and quality of life criteria relevant to their respective departments (see Appendix C). SF Homeless Outreach Team workers engaged directly with over 300 unsheltered individuals and collected information on their needs, level of vulnerability, and other information relevant to matching needs with available resources.



Tenderloin Neighborhood Safety Assessment geographic zones

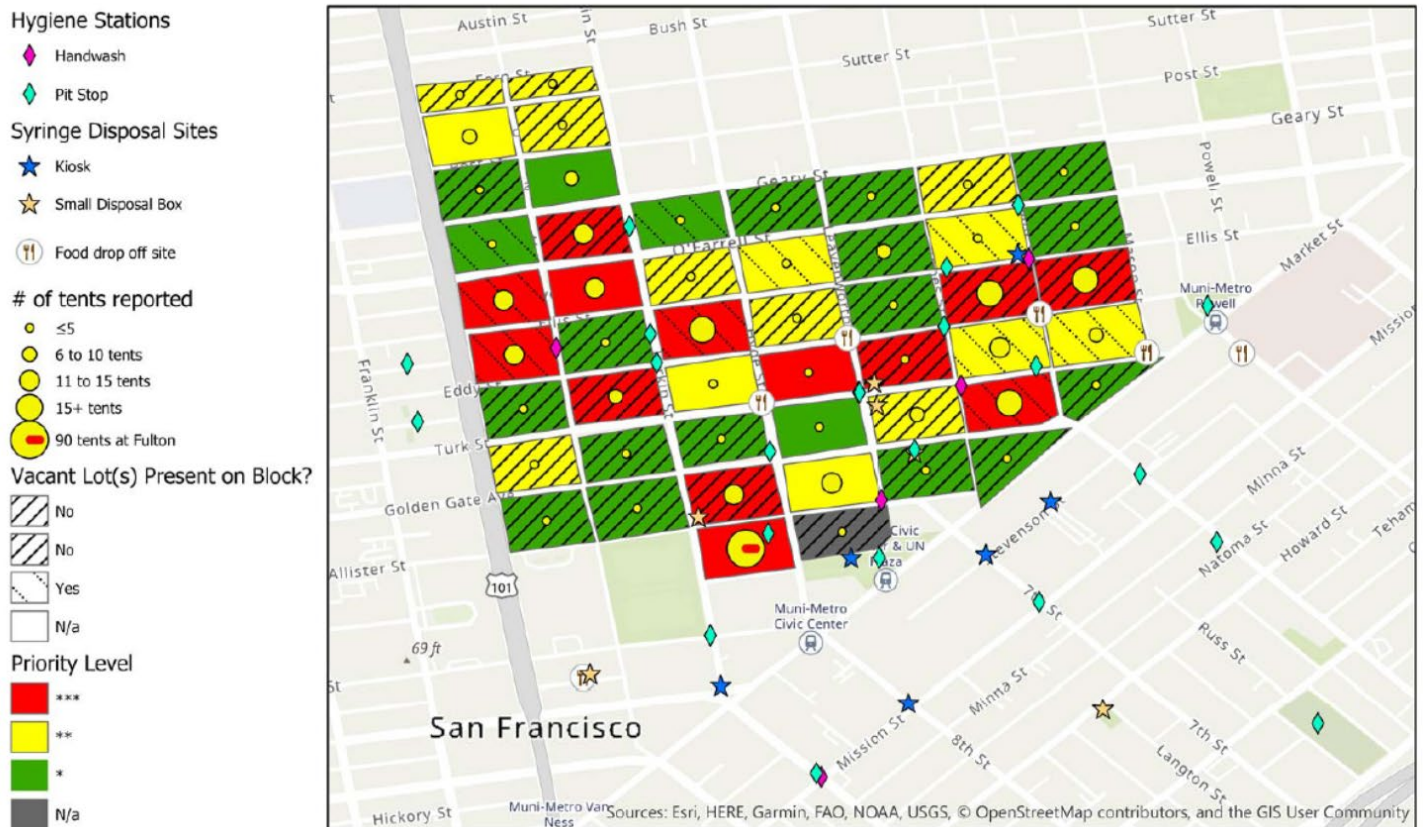
The tables below summarize the key findings from the Tenderloin Neighborhood Safety Assessment. The priority blocks are those with the highest concentration of health and safety concerns identified through the various assessments and discussions with community stakeholders. These blocks present unique challenges to the community and represent an opportunity for bold, multi-sectoral action to improve the health and safety of those in the area.

Overall	Priority Blocks
<ul style="list-style-type: none"> • 49 blocks • 251 tents reported • 54 encampments • 310 individuals engaged • 13% qualify for a Shelter in Place room • 13 blocks reported 100% SD Compliance • 10 blocks reported 0 active businesses • 9 blocks reported 0-30% business activity • 6 blocks reported with vacant lots • 13 blocks have space to close a parking lane • 9 blocks have active homeless services present 	<ul style="list-style-type: none"> • 13 blocks • 159 tents • 32 encampments • 153 individuals engaged • 15% qualify for a Shelter in Place room • 2 blocks reported 100% SD Compliance • 4 blocks reported 0 active businesses • 5 blocks reported 0-30% business activity • 4 blocks reported with vacant lots • 7 blocks have space to close a parking lane • 6 blocks have homeless services present

Zone	Priority Block #	# People	# tents	# of encampments	All social distancing compliant?	Vacant Lot(s) present?	% Active Businesses	Space to close parking lanes?	Homeless services already present?
A	0338	3	4	2	Y	N	25	N	Y
A	0343	9	17	2	N	Y	25	N	N
B	0337	2	0	0	N	na	Y	Na	Y
B	0347	11	13	1	N	N	na	Y	N
B	0353	22	0	1	N	na	na	Y	N
C	0739	23	14	8	N	Y	29	Y	N
C	0741	0	6	na	Na	N	0	N	N
D	0716	14	13	4	N	N	0	Na	na
D	0717	12	15	1	N	na	50	Na	Y
D	0718	10	14	1	Y	Y	0	Y	Y
E	0335	4	18	5	N	Y	0	Y	Y
F	0331	17	16	3	N	N	10	Y	N
F	0332	26	29	4	N	N	10	Y	Y

A draft action plan has been developed for each priority block and can be found in Appendix A. These 13 block plans detail the initial action the City and our community partners will be taking to improve conditions in the Tenderloin.

The maps below integrate findings from the assessment with other available data sources on locations of handwashing stations, pit stops, syringe disposal boxes and kiosks, recently implemented food drop off sites for unsheltered individuals, and available vacant lots. The colors and symbols are used to identify resources as well as the highest need areas of the neighborhood (red blocks).



Community Feedback:

The Human Rights Commission's Tenderloin Roundtable participants were consulted after the initial draft of this plan to ensure that it was informed by the experiences of local residents and organizations. Please refer to Appendix E to see detailed feedback and comments from community members on Tenderloin neighborhood conditions. Some of the greatest concerns expressed were:

- Strong opposition to any kind of citation/legal consequence for violating social-distancing guidelines unless individuals are offered an alternative, safe place to stay;
- Call for more active collaboration and information-sharing with community-based organizations in the Tenderloin; and
- Request that several sites in the area be activated to support resource distribution.

More detailed feedback was incorporated into the block plans found in Appendix A.

Recommendations:

Please note the following recommendations are in draft form. They will evolve and change with community feedback and as the situation on the ground changes.

Neighborhood-wide recommendations:

Category	Detail
Stakeholder engagement	<ol style="list-style-type: none"> 1. Establish a program for increased community outreach workers and ambassadors 2. Improve and formalize participation and feedback process with community groups 3. Increase outreach to residents and businesses
Address encampments with safe sleeping alternatives	<ol style="list-style-type: none"> 1. Follow DPH guidance on best practices for health and safety in encampments 2. Establish sanctioned Safe Sleeping Sites in and outside of the Tenderloin 3. Identify and refer vulnerable, unsheltered individuals to Shelter in Place Sites 4. Develop a clear policy on tents in the neighborhood 5. Implement a re-encampment prevention plan
Criminal activity and drug use	<ol style="list-style-type: none"> 1. Follow police guidance on methods to address drug dealing and other concerns 2. Work with DPH on increased access to treatment
Social distancing	<ol style="list-style-type: none"> 1. Follow DPH guidance on social distancing best practices in tents and by individuals 2. Work with service providers to create safe processes for standing in lines for services 3. Implement visual indicators of appropriate social distancing in key areas 4. Shift encampments beyond the borders of the Tenderloin
Pedestrian and business safe access	<ol style="list-style-type: none"> 1. Ensure neighbors have safe, socially distanced access to entrances and exits 2. Close streets and parking to facilitate safe travel in the neighborhood 3. Activate open spaces for family recreation
Sanitation	<ol style="list-style-type: none"> 1. Distribute and encourage use of garbage bags to unsheltered individuals 2. Increase access to garbage and safe syringe disposal 3. Address emerging rodent issue through controlling waste and direct mitigation
Food and water	<ol style="list-style-type: none"> 1. Increase food distribution to food insecure areas 2. Minimize food waste 3. Establish consistent access to potable water for unsheltered individuals
Hygiene safety	<ol style="list-style-type: none"> 1. Scale up access to hygiene stations and bathrooms based on population size demand 2. Improve access to showers 3. Distribute masks, hygiene kits and other supplies regularly 4. SFPD, SFFD and DPH to identify and address safety violations
Health	<ol style="list-style-type: none"> 1. Establish Tenderloin COVID-19 testing site 2. Explore opening day-use facilities, including the use of vacant store fronts 3. Expand access to medical services

Priority Block Recommendations:

Detailed plans for the thirteen priority blocks can be found in Appendix A. Note this is not meant to imply these are the only blocks where work will occur.

Block	Summary
331: Ellis, Eddy, Taylor, Mason	1. Add a hygiene station at the store front on 100 Eddy. 2. Close westbound lane on Eddy between Mason and Taylor for sidewalk and socially distance. 3. Relocate large encampment on Eddy.
335: Larkin, Hyde, Eddy, Ellis	1. Add a Pit Stop on Eddy. 2. Promote safe sleeping guidelines on Eddy. 3. Address issue with standpipes. 4. Resolve large two large encampments.
332: Jones, Taylor, Ellis, Eddy	1. Close Ellis Street between Jones and Taylor for use by GLIDE (or possibly Taylor). 2. Open various programs 24/7 for restroom access. 3. Establish a safe sleeping area on the sidewalks, possibly on block 0325 and relocate all 29 tents. 4. Ensure consistent access to Boedecker Park for all resident
717: O'Farrell, Ellis, Polk, Larkin - Olive Alley	1. Lease parking on Olive (Civic Center Inn) to thin encampment. 2. Lease parking from Civic Center Inn on Ellis for toilets. 3. Provide portable toilets/handwash. 4. Close parking lane on Ellis. 5. Partner with City Hope for meals and restrooms.
718: O'Farrell, Ellis, Van Ness, Polk - Olive Alley	1. Provide toilet and handwash at Olive/Polk. 2. Close parking lane on Ellis 3. Contact Alexis Park Motel for shelter. 4. Request tent occupants to move away from residential doorways
716: Geary, O'Farrell, Polk, Larkin - Myrtle	1. PIT Stop located at Larkin/Myrtle, closed at 9:00 AM; make sure it is open 24/7. 2. Promote tent separation at encampments. 3. Great American Music Hall on O'Farrell is closed could be used for restrooms. 4. Resolve or sanction the encampment in the alley.
739: Ellis, Polk, Larkin, Eddy, Van Ness - Willow	Take the following steps to address encampment on Willow: 1. Setup a PIT Stop at the northwest corner of Polk and Willow Streets. 2. There is a need for a used needle kiosk if the PIT Stop can't be setup. 3. Physical barriers (k-rails?) need to be implemented to reduce the number of unsheltered population on the block; remove mid-block metal barricades (ineffective). 4. Temporarily remove unsheltered population in order to conduct deep cleanings on a regular basis. 5. Investigate the possibility of utilizing the (2) open spaces found adjacent to City College (750 Eddy Street - Potential Safe Sleeping).
741: Eddy, Larkin, Turk, Polk	1. Remove the installed barricades. 2. Conduct regular deep cleaning (steamer) on a regular basis. 3. Routinely outreach to remind the unsheltered occupants of the need to maintain social distancing.
353: Fulton, Hyde, Larkin, McAllister	Will be establishing a safe sleeping area between the Asian Art Museum and Library to address the large encampment there and offer alternatives to others in the Tenderloin.
347: Larkin, Hyde, Golden Gate, McAllister	Relocate encampment to safe sleeping area on block 353.
337: Eddy, Turk, Hyde, Leavenworth	Set up safe sleeping site or hygiene center at vacant lot on Hyde and Turk.
343: Taylor, Turk, Jones, Golden Gate	Set up a hygiene center at the lot on Turk and Jones.
338: Jones, Turk, Leavenworth, Eddy	1. Reach out to Kroc Center to explore capacity for partnership. 2. Address persistent drug dealing on this block. 3. Continued outreach on social distancing.

Conclusion:

This report is a first step towards better understanding and addressing the complex, urgent issues facing the Tenderloin. Additional input and collaboration from members of the community and city agencies is needed to deliver on these recommendations and to continually assess the health and safety issues in the community moving forward. While this report provides key recommendations for neighborhood-wide improvements, it focused in greater detail on 13 priority blocks. It is hoped that exploring these recommendations in high priority areas will have cascading, positive impact on the broader neighborhood. That said, further work is necessary to ensure the other 36 blocks not specifically identified as initial priority blocks are supported with the services and tools needed to make positive impact.

APPENDIX A: Priority Block Recommendations:

The following block plans detail findings and action steps to address some of the persistent and complex issues on each priority block. While no block is the same and unique solutions should be tailored accordingly, across most of the 13 priority blocks, there were consistent challenges were identified across several blocks.

These consistent issues include: presence of large-scale encampments blocking pedestrian areas, non-compliance with social distancing between tents, individuals gathering on the street, and around service providers and businesses, presence of garbage, food waste, and human waste, food and potable water insecurity, and insufficient access to hygiene stations.

Key consistent recommendations to address these issues include: strategic partial/full street or parking closures to improve pedestrian access and safety, improving number of well-maintained hygiene stations, enforcement of public health orders when appropriate, leveraging closed storefronts for service or supply drop off sites, and activating community organization partnerships to improve access to showers and other vital community-based services and spaces.

Block Number:	331	Zone: F
Streets:	Ellis, Eddy, Taylor, Mason	
Observations:	This block has three encampments with 15 tents; 12 are at 100 Eddy and needs to be resolved as the sidewalk is totally blocked and the block cannot be safely navigated. Fire department noted numerous violations of fire and health safety. DPH noted inadequate access to restrooms and water as well as the presence of feces on the street.	
Opportunities & Partnerships:	There is an empty store front and Eddy and Taylor that could possibly be used for services (TNDC site). There is the possibility of street closure on Eddy.	
Recommendations	1. Add a hygiene station at the store front on 100 Eddy. 2. Close westbound lane on Eddy between Mason and Taylor for sidewalk and socially distance tents on Eddy or relocate. 3. Explore safe sleeping in nearby blocks with no residences or open businesses.	
Actions Steps		
DPW	Explore use of nearby open spaces for safe sleeping	
MTA	Possible closure of Eddy	
PUC	None	
REC	None	
SFPD	Promote adherence to social distancing and general health codes whenever possible. Issue citations as a last resort.	
SFFD	Issue fire code violation notices as needed	
DPH	None	
HSH	Talk with TNDC about 100 Eddy Street storefront for restrooms and access to water, etc.	
Community	“MTA's slow streets program is supposed to be a solution to transportation cuts and in the TL the 31 Balboa was cut which runs parallel to Eddy street. Members of the TL Traffic Safety Task Force suggest removing a lane/parking on Eddy (between Polk and Taylor) to allow people to walk in the street and properly social distance.”	
Other	None	

Block Number:	332	Zone:	F
Streets:	Jones, Taylor, Ellis, Eddy		
Observations:	This is a highly impacted block with four encampments and 29 tents. HOT engaged with 26 people. There are issues with social distancing (Glide line) and the block cannot be safely navigated by residents. Fire found numerous violations including blocked entrances and fire escapes. Public Health identified issues with rodents and garbage and in adequate access to drinking water.		
Opportunities & Partnerships:	Glide and other nonprofits are located on the block. There are opportunities for street closure to improve social distancing at Glide. There is water access (hydrants). There are opportunities for street closure.		
Recommendations	1. Close Ellis Street between Jones and Taylor for use by GLIDE (or possibly Taylor). 2. Open various programs 24/7 for restroom access. Establish a safe sleeping area on the sidewalks around block 0325 and relocate all 29 tents 3. Ensure consistent access to Boedecker Park for all residents.		
Actions Steps			
DPW	Establish safe sleeping area on block 0325. Set up line on Ellis Street with garbage cans and syringe disposal. Conduct cleaning/pest.		
MTA	Explore possibility of street closure on Ellis and sidewalk closure of entire block 0325		
PUC	None		
REC	Ensure consistent access to Boedecker Park		
SFPD	Promote adherence to social distancing and general health codes whenever possible. Issue citations as a last resort.		
SFFD	Issue fire code violation notices as needed		
DPH	Work with Glide, YWAM, Mercy, SFPD to open		
HSH	Develop check-in/staffing plan for safe sleeping area		
Community	<ul style="list-style-type: none">Glide to work with City on improving line and food distribution[300 Ellis Safety Block Group] Need to plan for organic encampment growth on this block if a safe sleeping site is set up here<ul style="list-style-type: none">“it sounds like St. Anthony’s plan to only close down during business hours has mitigated some of this on the 100 Golden Gate block. However, we also know that it has taken St. Anthony’s a substantial amount of staff to safely and effectively do this every day. We want to be transparent about what we are, and are not able to, manage at this time in addition to the essential services we are working hard to maintain.”[300 Ellis Safety Block Group]: “We are very concerned that the heavy presence of police officers on 325 will deter folks who generally do not share a positive relationship with law enforcement from essential services such as food, showers, and harm reduction (syringe access, etc.) from the 300 Ellis block”		
Other	None		

Block Number:	335	Zone:	E
Streets:	Larkin, Hyde, Eddy, Ellis		
Observations:	There are two encampments and 18 tents. Eddy St southside between Larkin and Hyde, nine tents not properly spaced and need to be distanced from essential businesses. Tent blocking sidewalk. Human waste observed on the sidewalk with no evidence of rodents.		
Opportunities & Partnerships:			
Recommendations	1. Add a Pit Stop on Eddy. 2. Promote safe sleeping guidelines on Eddy. 3. Address issue with standpipes. 4. Resolve large encampments.		
Actions Steps			
DPW	Pit Stop on Eddy.		
MTA			
PUC			
REC			
SFPD	Promote distance and obstruction of sidewalk.		
SFFD	Missing caps on standpipes.		
DPH			
HSH	HOT to inform encampment of need to comply with safe sleeping guidelines.		
Community			
Other	Possible food drop		

Block Number:	717	Zone:	D
Streets:	O'Farrell, Ellis, Polk, Larkin - Olive Alley		
Observations:	Ellis at Civic Center Inn - 1 encampment of 15 tents noted, tents not 6' apart, sidewalk on north side of Ellis is not passable, garbage noted, no consistent access to food or water, no toilet, handwash or shower access, garbage and belongings scattered on sidewalk, 2 individuals noted without tents. Too many tents for sidewalk space, some will need to be moved.		
Opportunities & Partnerships:	1) Close north parking lane on Ellis to either provide pedestrian passage or protected area for tents. 2) Obtain parking spaces from Civic Center Inn for portable toilets and handwash 3) City Hope at 45 Olive has commercial kitchen and capacity to feed more 4) Civic Center Inn parking on Olive could be used to thin the encampment on Ellis or for portable toilets		
Recommendations	1) Lease parking on Olive (Civic Center Inn) to thin encampment 2) lease parking from Civic Center Inn on Ellis for toilets 3) provide portable toilets/handwash 3) Close parking lane on Ellis 4) Partner with City Hope for meals		
Actions Steps			
DPW	1) Provide portable toilets/handwash		
MTA	1) Consider closure of north parking lane on Ellis		

Block Number:	717	Zone:	D
PUC	1) Hydrant available to provide water		
REC	None		
SFPD	1) When additional space is obtained move tents to allow for distancing		
SFFD	None		
DPH	1) Syringe disposal		
HSB	1) Work with Civic Center Inn to lease parking spaces, front and back 2) Work with City Hope to provide meals		
Community	"D6 community organizer from SF Bicycle Coalition here. As a member of the TL Traffic Safety Task Force we ask parking removal happen on Ellis street between Taylor and Polk street"		
Other			

Block Number:	718	Zone:	D
Streets:	O'Farrell, Ellis, Van Ness, Polk - Olive Alley Problem Area		
Observations:	Olive Alley - 1 large encampment of 14 tents noted by PD, some fecal matter noted, tents closer than 6' from residential entrances, garbage noted by PD, no syringe disposal units, no public restroom facilities, 2 people noted by HOT to not be in tents, no water source		
Opportunities & Partnerships:	Small parking lot at Olive and Polk could be water source and/or location for portable restrooms and handwash station 2) Possible parking lane closure on Ellis (residential adjacent) 3) Parking garage under Theater at Polk/O'Farrell is currently unused 4) Possible use of Alexis Park Motel at Ellis/Polk?		
Recommendations	1) Provide toilet and handwash at Olive/Polk 2) Look at closing parking lane on Ellis 3) Contact Alexis Park Motel for shelter 4) Request tent occupants to move away from residential doorways		
Actions Steps			
DPW	1) Provide toilet and handwash at Olive/Polk 2) Provide water 3) Provide showers		
MTA	Consider parking lane closure on Ellis		
PUC	None		
REC	None		
SFPD	Encourage occupants to stay 6' from doorways		
SFFD	None		
DPH	Provide syringe disposal		

Block Number:	718	Zone:	D
HSH	1) Consider Alexis Park Motel for shelter 2) Contact parking lot owner at Olive/Polk for installation of portable toilets and handwash		
Community			
Other			

Block Number:	716	Zone:
Streets:	Geary, O’Farrell, Polk & Larkin - Myrtle Alley (problem area)	
Observations:	PD noted 4 separate encampments with a total of 13 tents, tents were not spaced at 6', block could not be Navigated by pedestrians, garbage and fecal matter present. 2 individuals, noted by HOT - not in tents	
Opportunities & Partnerships:		
Recommendations	1) PIT Stop located at Larkin/Myrtle, closed at 9:00 AM. Make sure it is open24/7 or provide portable toilet and handwash station. 2)Promote tent separation. 3) Great American Music Hall on O'Farrell is closed could be used for shelter/restrooms.	
Actions Steps		
DPW	Open Pit Stop 24/7, Provide portable toilet/handwash. Provide showers	
MTA	None	
PUC	None	
REC	None	
SFPD	Promote tent spacing	
SFFD	None	
DPH	Provide face coverings	
HSH	Provide meals - Follow up with Great American Music Hall about shelter and/or restroom water facilities	
Community		
Other		

Block Number:	739	Zone:	C
Streets:	Ellis, Polk, Willow, Larkin, Eddy and Van Ness Ave.		
Observations:	There are approximately (30) tents and improvised structures found on the 100 block of Willow Street. The sidewalks were impassable on both the north and south as the tents extend from Van Ness Avenue to Polk Street. There were bicycle parts found on both sides of the street. Fire observed numerous violations. Public Health and PD observed social distancing concerns for the entire block, both for sheltered and unsheltered populations. We found there was little to no masks being worn by the unsheltered population. There was a washing station found at the southwest corner of Polk and Willow, however, it was inoperable at the time of assessment (0800 hours). There were used needles found on the sidewalk and street. We also observed fecal matter and urine trails. The closest restroom for the unsheltered is a mobile porta pottie found at the intersection of Willow and Larkin Streets. Other than the inoperable washing station, there is not a water source currently available.		
Opportunities & Partnerships:	There were (3) closed establishments found at the northwest corner of the intersection of Willow and Polk Streets. There is also metered parking found on the westside of Polk which would be a location for a PIT Stop.		
Recommendations	1. Setup a PIT Stop at the northwest corner of Polk and Willow Streets. 2. Increase outreach to remind the unsheltered population of the importance of Social Distancing. 3. Provide the unsheltered population with the following supplies; masks, sanitizer, gloves and prophylactics. 4. There is a need for a used needle kiosk if the PIT Stop can't be setup. 5. Physical barriers (k-rails?) need to be implemented to reduce the number of unsheltered population on the block. 6. Enforcement measures to reduce the risk of fires and COVID - 19 spread (Distancing). 7. Remove mid-block metal barricades (ineffective). 8. Temporarily remove unsheltered population in order to conduct deep cleanings on a regular basis. 9. Investigate the possibility of utilizing the (2) open spaces found adjacent to City College (750 Eddy Street - Potential Safe Sleeping)		
Actions Steps			
DPW	Explore the setup of PIT Stop		
MTA	None		
PUC	None		
SFPD	Promote adherence to social distancing and general health codes whenever possible. Issue citations as a last resort.		
SFFD	Conduct routine inspections of location to assess fire safety compliance.		
DPH	Provide essential health provisions (i.e. water, masks, clean syringes, prophylactics, etc..). Assess mental health, substance abuse and COVID-19 symptomatic population on regular basis in area.		
HSH	Assess unsheltered population for shelter consideration and locate at risk individuals for temporary shelter.		
Community	Observe and report on area activities to City Officials for immediate concerned matters.		
Other	Consider closing area and turning at least part of it into a safe sleeping site in the alley or on the City College parking lot.		

Block Number:	741	Zone:	C
Streets:	Eddy, Larkin, Turk and Polk Streets		
Observations:	There was (2-3) tents found at the southwest corner of Eddy and Larkin Streets. The small encampment was found observing social distancing, however, the occupants were utilizing the installed metal barricades as supports for their improvised structure. There was quite a bit of fecal matter and urine trails streaming from the encampment. There encampment was encroaching the sidewalk making it unpassable for our disabled population.		

Block Number:	741	Zone:	C
Opportunities & Partnerships:	None		
Recommendations	1. Remove the installed barricades. 2. Conduct regular deep cleaning (steamer) on a regular basis. 3. Routinely outreach to remind the unsheltered occupants of the need to maintain social distancing.		
Actions Steps			
DPW	Remove barricades and steam clean regularly.		
MTA	None		
PUC	None		
REC	None		
SFPD	None		
SFFD	None		
DPH	Assess for health concerns and provide essential health supplies.		
HSH	Assess for housing and locate at risk clientele.		
Community	Observe and report on concerning activity to City Officials. “Members of the TL Traffic Safety Task Force suggest a lane closure/parking removal on Turk street between Jones and Leavenworth to accommodate as open space for the hundreds of families that live on that block.”		
Other			

Block Number:	353	Zone:	B
Streets:	Fulton, Hyde, Larkin, McAllister		
Observations:	Large encampment between Library and Asian Art Museum with 90 tents and counting. The situation is extremely unsafe and unhealthy.		
Opportunities & Partnerships:	Can use open space to create sanctioned safe sleeping site.		
Recommendations	Create a safe sleeping site in Fulton Plaza		
Actions Steps			
DPW	Conduct a fit test for a safe sleeping site and develop as appropriate		
MTA	Explore street closure		
PUC			
REC			
SFPD	Assist with the assessment of safe sleeping site. Ensure no other camping in the area		
SFFD	Assist with the assessment of safe sleeping site		
DPH	Provide health services or a mini health fair at site		

Block Number:	353	Zone:	B
HSH	Identify provider for safe sleeping site		
Community			
Other			

Block Number:	347	Zone:	B
Streets:	Larkin/Hyde/Golden Gate/McAllister		
Observations:	200 Block of McAllister on N/S 13 tents not in compliance with social distancing.		
Opportunities & Partnerships:	None noted.		
Recommendations	Install showers and electrical poles at McAllister and Larkin. Add Sharps disposal containers. Add a Pit Stop unspecified location. Alternatively, move to safe sleeping site on block 353. Community member pointed out two trees on northeast corner of GG and Hyde that are very obstructive and encouraging loitering/illicit activities. Trees could be trimmed back to make space clearer and safer		
Actions Steps			
DPW	See block 0353		
MTA			
PUC	Trim back two trees on NE corner of Golden Gate and Hyde		
REC			
SFPD			
SFFD			
DPH			
HSH			
Community	“Jodie Medeiros/Walk SF - The TL Traffic Safety Task Force has identified Golden Gate as a desired street for additional street space. Possible partners could include: Golden Gate Block Safety Group, Madonna House & St Francis Living Room”		
Other			

Block Number:	337	Zone:	B
Streets:	Eddy/Turk/Hyde/Leavenworth		
Observations:	400 blk of Eddy: 9 tents, sidewalk filthy, many people hanging out. Eight tents at Turk and Hyde(non-specific).		
Opportunities & Partnerships:	N/E corner of Turk and Hyde possible safe sleeping site.		
Recommendations	Syringe disposal and handwashing stations needed, preferably at site on Turk and Hyde.		
Actions Steps			
DPW	Explore lease of site at Turk and Hyde.		

Block Number:	337	Zone:	B
MTA			
PUC			
REC			
SFPD			
SFFD			
DPH			
HSH			
Community	<ul style="list-style-type: none"> • “If I am reading the map correctly, Block 337 includes the 200 block of Hyde and 300 block of Turk. If so, this should be updated to show that there are 18 tents around that block (11 on Hyde, 1 on Eddy, 2 on Leavenworth, and 4 on Turk).” • “There is a vacant lot at Turk & Hyde. There is room to remove parking on the even (east) side of Hyde where there are the most tents.” • “Set up harm reduction/services at vacant lots to provide a place for people to access services including food and medical screening/testing.” • “Eliminate parking on the East side of the street to allow pedestrian passage. Slow traffic on Turk to increase pedestrian safety. There are eleven tents making passage difficult.” • “Jodie Medeiros/Walk SF/TL Traffic Safety Task Force - Curry Senior Center and Hospitality House fall on this block. We should be doing all we can to give sidewalk access to seniors. Recommend removing parking on Turk/Eddy (31 bus route) to allow for more people space.” 		
Other			

Block Number:	343	Zone:	A
Streets:	Taylor, Turk, Jones, Golden Gate		
Observations:	Taylor: Mostly clean and clear. No tents. Code Tenderloin located here. Golden Gate theater. Golden Gate: Heavily encamped area. Sidewalks unpassable to pedestrians. Jones: large scale encampment (>20 tents), parking lot at 180 Jones (new fence, empty lot). Turk: Large parking garage, several empty store fronts including a bar. Small number of tents.		
Opportunities & Partnerships:	Taylor and Turk recently renovated storefront could be opportunity. Code Tenderloin partnership opportunity. 180 Jones could be used as a safe sleeping site or health/hygiene station.		
Recommendations	Add hygiene station to Jones. Continue consistent garbage pickup and washing on Jones and Golden Gate.		
Actions Steps			
DPW	Add hygiene station to Jones. Continue consistent garbage pickup and washing on Jones and Golden Gate.		
MTA	Explore minimizing parking along Golden Gate and 180 Jones parking lot.		
PUC			
REC			
SFPD	Continue to monitor drug dealing in the area to minimize violence.		
SFFD			
DPH			

Block Number:	343	Zone:	A
HSH	Connect with Code Tenderloin to discuss partnership opportunities		
Community	"Jodie Medeiros/Walk SF - Removing parking could allocated for people space - and free up the sidewalk for safe passage." 180 Jones is perfect location for resources (handwashing stations, bathrooms, outreach access points, etc.		
Other			

Block Number:	338	Zone:	A
Streets:	Jones, Turk, Leavenworth, Eddy		
Observations:	<p>Eddy: TL PD station. Recently closed Dollar Store. Small grocery store with some fresh produce. Small housing program (SRO). Very low-key block, no tents, minimal or no drug activity.</p> <p>Leavenworth: Mostly residential buildings, laundromat, southern end tends to be open air drug dealing area. Few if any tents.</p> <p>Turk: Corner store without fresh produce, multiple vacant storefronts, auto shop, Kroc Center (PSH site run by Salvation Army). Minimal unsheltered individuals in tents. Handwashing station at Jones and Turk.</p> <p>Jones: Corner store, restaurant service socially distanced, Boys and Girls Club.</p>		
Opportunities & Partnerships:	<p>This block is less directly impacted by unsheltered individuals, however, there is some drug activity and several potential opportunities to service surrounding areas. There are opportunities to ensure this block stays somewhat well controlled and as a place for accessing services.</p> <p>Kroc Center could be used for bathrooms and showers. They also have a basketball court space in their community center that could potentially be leveraged. Multiple corner stores could help with food access issues. Laundromat could assist unsheltered individuals in the area. Partnerships with TL PD station.</p>		
Recommendations	<p>Continue vigilant outreach to ensure it remains somewhat stable.</p> <p>Reach out to Kroc Center to explore capacity for partnership.</p> <p>Connect with PD station about drug dealing issues.</p> <p>Identify food access locations (corner stores, restaurants) to be leveraged for surrounding areas to ensure social distancing maintained.</p>		
Actions Steps			
DPW	Continue consistent cleaning to keep area clear.		
MTA			
PUC			
REC			
SFPD	Continue collaboration to ensure drug dealing remains controlled in this area.		
SFFD			
DPH			
HSH	Connect with Kroc Center to assess possible partnership for bathrooms, showers, community areas, etc. Connect with Boys and Girls Club to assess potential for partnership.		
Community			
Other			



APPENDIX B: DPH Environment Health Assessment

Location	Observations	SF Health Code Violation
<i>Willow between Larkin and Polk</i>	At the time of inspection, 20+ tents were observed situated along Willow St. Uncontainerized garbage was observed. A pit stop (location indicated by the star on the map below) was present at the time of inspection; however, it was out of service.	<p>SFHC Section 283. Containerization and Binding of Refuse. No commercial establishment, dwelling, householder or other person or entity shall store or place out for collection any refuse that is subject to putrefaction and any other refuse destined for disposal unless it is contained or secured to prevent pets and other animals from gaining access to its contents and to prevent its dispersal by the wind or other elements.</p> <p>SFHC Section 581(b)(1). Any accumulation of filth, garbage, decayed or spoiled food, unsanitary debris or waste material or decaying animal or vegetable matter unless such materials are set out for collection in compliance with Section 283 of this Code.</p>
<i>Fulton between Hyde and Larkin</i>	At the time of inspection, 20+ tents were observed situated along Fulton St. Rodent activity in the form of burrows was also observed. Uncontainerized garbage and medical waste was also observed.	<p>SFHC Section 283. Containerization and Binding of Refuse. No commercial establishment, dwelling, householder or other person or entity shall store or place out for collection any refuse that is subject to putrefaction and any other refuse destined for disposal unless it is contained or secured to prevent pets and other animals from gaining access to its contents and to prevent its dispersal by the wind or other elements.</p> <p>SFHC Section 581(b)(1). Any accumulation of filth, garbage, decayed or spoiled food, unsanitary debris or waste material or decaying animal or vegetable matter unless such materials are set out for collection in compliance with Section 283 of this Code.</p> <p>SFHC Section 581(b)(13) Any violation of SFHC Section 92: Rodent Control. All premises shall immediately and continuously be kept in a clean and sanitary condition, and free of rodents by the owner. All storerooms, warehouses, residences and or other buildings shall be so constructed or repaired as to prevent rodents from gaining access thereto.</p>
<i>Larkin between Eddy and Ellis</i>	At the time of inspection, uncontainerized garbage, including needles, was observed along Larkin St on the sidewalk at the rear of the PG&E substation. Human feces and rodent activity (burrows) were observed behind the fence of the PG&E substation.	<p>SFHC Section 283. Containerization and Binding of Refuse. No commercial establishment, dwelling, householder or other person or entity shall store or place out for collection any refuse that is subject to putrefaction and any other refuse destined for disposal unless it is contained or secured to prevent pets and other animals from gaining access to its contents and to prevent its dispersal by the wind or other elements.</p> <p>SFHC Section 581(b)(1). Any accumulation of filth, garbage, decayed or spoiled food, unsanitary debris or waste material or decaying animal or vegetable matter unless such materials are set out for collection in compliance with Section 283 of this Code.</p> <p>SFHC Section 581(b)(5). Any matter or material which constitutes, or is contaminated by, animal or human excrement, urine or other biological fluids.</p> <p>SFHC Section 581(b)(13) Any violation of SFHC Section 92: Rodent Control. All premises shall immediately and continuously be kept in a clean and sanitary condition, and free of rodents by the owner. All storerooms, warehouses, residences and or other buildings shall be so constructed or repaired as to prevent rodents from gaining access thereto.</p>

APPENDIX C: Tenderloin Neighborhood Assessment Tool

Tenderloin Neighborhood Safety Assessment for COVID-19



Date: _____

Zone: _____

Block # _____

Team Leader: _____

Administered by HSOC based at the EOC

Participating agencies:



Name of assessor:	Dept: SFPD
Block #:	Date

<i>Item</i>	<i>Answer</i>	<i>Notes</i>
Total encampments (#)		
Total tents (#)		
All tents complying with 6 ft social distancing between each other?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
All tents at least 6 ft from residence entrance?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
All tents at least 6 ft from essential business?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
All tents at least 6 ft from transit stop/hub?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Can city block be safely navigated by residents?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Block free from excess belongings/garbage/other items?	<input type="checkbox"/> Yes <input type="checkbox"/> No	

Name of assessor:	Dept: SFFD
Block #:	Date

<i>Item</i>	<i>Answer</i>	<i>Notes</i>
Material used for tents meet flame spread and fire-retardant standards?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Tents and surrounding areas free from combustible waste/material?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Area free from open flame concerns associated with smoking, BBQs, LPG, flammable/combustible liquids?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Egress from buildings are unobstructed by tents and accumulation of combustible material?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Fire department has access to buildings and fire escapes?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Clear access to water supply and fire protection systems (hydrants, FOC, standpipes, etc.)	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Fire dept has access to confined spaces?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Area free from health hazards? (discarded needles, fecal matter, etc.)	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Area free from potential booby traps to prevent intruders?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Area free from heaters or other electrical devices?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Area free from portable generators?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Encampment/tents at least 30 feet from open flame?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Area free from fuel storage?	<input type="checkbox"/> Yes <input type="checkbox"/> No	

Name of assessor:	Dept: DPW
Block #:	Date

<i>Item</i>	<i>Answer</i>	<i>Notes</i>
Vacant lots, parks, parking lots?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Access to water?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Closed public or semi-public buildings where facilities may be obtained (e.g. YMCA)?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Sidewalk width?		
Percentage of buildings with active businesses?		
Number of parking lanes?		
Is there space to close one parking lane?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Is there ongoing construction that could be interfered with?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, building or street?
Potential conflicts with any childcare facilities?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Presence of services that would have people forming lines on sidewalk?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Presence of homeless services?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, describe:
Potential for street/sidewalk closure?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Other notes:		

Name of assessor:	Dept: DPH
Block #:	Date

<i>Item</i>	<i>Answer</i>	<i>Notes</i>
Individuals have consistent access to food?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Individuals have consistent access to water?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Individuals have consistent access to syringe disposal as needed?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Individuals have consistent access to handwashing stations?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Individuals have consistent access to showers?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Individuals have consistent access to bathrooms?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Individuals have consistent access to face covering?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Garbage on block is well maintained and orderly?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Block appears free from any rodent issues?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Other considerations?		

Name of assessor:	Dept: HSH/SFHOT
Block #:	Date

SFHOT OUTREACH							SFHOT SUPERVISOR		
Name	DOB	Last 4 SSN	Currently unhoused?	Would accept SIPS? If no, why?	Tent description	Screened for COVID?	Age 60+?	On DPH list?	On CE

Block Mitigation Plan

#	Recommendation

APPENDIX D: Tenderloin Action Plan

WORKPLAN			
No.	Tasks	Who	When
1			
2			
3			
4			
5			
6			
Facilities/Lots/Partnerships			
No.	Sites	Who	When
1			
2			
3			
4			
5			
6			
Resources Required			
No.	Item	Who	When
1			
2			
3			
4			
5			
6			

APPENDIX E: Tenderloin Community Feedback

Category	Subject	Comment
Policy/Strategy/Planning	Street closure	Add to overall recommendations list: "calm/slow traffic to increase pedestrian safety as people walk in streets to social distance and avoid tents."
Policy/Strategy/Planning	Tent policy	"We need a coherent neighborhood-wide set of tent policies, i.e., only 7 tents to a block, tents only on one side of a street, 3 foot clearance by business and residence doorways, parking removed where there is less than 4 feet clearance between tents and the curb, toilet, water & hand washing within a blocks of 5 or more tents. Tent residents participate in maintaining these policies in order to prevent conflicts between housed residents (families, seniors, SRO residents, etc.), business owners, and people living in tents."
Policy/Strategy/Planning	CBO partnership	Add to list of next steps: "build a team with current providers who have connections with tent/street residents (GLIDE, Harm Reduction Therapy Center, Coalition on Homelessness) to leverage existing relationships."
Policy/Strategy/Planning	Tent policy	"Resolution isn't an option during the Shelter in Place order, there are not shelters and hotels are not available (according to the guidelines) to most of the people in these encampments."
Policy/Strategy/Planning	K-rails/barricades	"Prioritizing of eliminating parking and K-Rails as the next phase of actions to continue help with density issues"
Policy/Strategy/Planning	CBO partnership	"We need a TL specific email and point person who residents or community partners can email to express concerns over garbage not being picked near tents, no soap or sanitation issues, water issues, potter potties not working."
Policy/Strategy/Planning	CBO partnership	<p>"Ensure better connection between neighborhood frontline medical providers and EOC and DPH-DOC:</p> <ul style="list-style-type: none"> We visited the Tom Waddell Clinic and discussed their needs with their medical director. They mentioned how they were worried about their newly unsheltered patients due to shelter thinning, and about most vulnerable, senior patients with chronic health issues. They would like to refer these patients directly to hotel rooms or shelters; they were not clear on this process and how it works. They are doing COVID-19 testing for walk-ins and patients with symptoms; they currently do not have the capacity for large-scale testing surge. HOT Team member Mark said he would follow-up and connect them to Street Medicine. Curry Senior Center at 333 Turk was open and practicing appropriate social distancing for their primary health clinic appointments"
Resources	CBO-partnership	<p>City needs to reach out again to existing Tenderloin community-based partners to get support and assistance for specific block by block interventions and potential space or resource needs:</p> <ul style="list-style-type: none"> City Impact Threads for Therapy - 199 Eddy (potential resource for emergency clothing) Gubbio Project @ St. Boniface Church - 133 Golden Gate Tenderloin Afterschool Program - TASP - 225 Eddy <ul style="list-style-type: none"> Currently providing meals from SFUSD 1 day/week 826 Valencia Tenderloin Center - 180 Golden Gate Vietnamese Youth Development Center - 166 Eddy Street Counterpulse Theater - 80 Turk Street Fraternite Notre Dame Mary of Nazareth - 54 Turk Street Faithful Fools - 234 Hyde Street Hospitality House

Category	Subject	Comment
		<ul style="list-style-type: none"> • Lyric Hotel • TNDC
Resources	Vacant sites	<p>“In our assessment, we identified multiple empty, renovated storefronts and temporarily-closed restaurants that can be used to meet neighborhood 1) food insecurity needs, 2) distribution of essential items and resources or 3) sites for safe social distancing and/or daytime resting places, 4) access to bathrooms and handwashing. Given potential limited access or the expense of pop-up porta-potties and hand washing stations, we should use existing infrastructure in the neighborhood. These storefronts can operate with limited hours if needed and be used in concert with local organizations for staffing. We also heard that CBOs were struggling with UNITED as a consistent and reliable provider for porta potties and handwashing stations. In our zone we identified key spots that would be prime for re-opening, such as:</p> <ul style="list-style-type: none"> • 25 Mason Street - vacant restaurant space, old Farmerbrown space • 57 Taylor - renovated empty storefront, empty for 6 years • 210 Jones - empty Manor House restaurant • 1 Taylor Street - Golden Gate Theater • 1 Jones Street - Hibernia Bank, empty event space • 345 Eddy - Empty commercial storefront • 233 Eddy - Empty commercial storefront • 48 Turk Street - Central City SRO Collaborative old offices • 118 Taylor Street - Hotel Warfield - budget tourist hotel • 220 Golden Gate Ave - Kelly Cullen Affordable Housing community room • 186 Eddy - empty ground floor space (site of future Daldas Grocery) • Palace of Spices - 173 Eddy Street potential food partner • Emo’s Place/ A1 Phillies Cafe and Grill - 201 Turk Street - potential food partner • City Impact sites <ul style="list-style-type: none"> ○ 232 Jones Street - City Academy”
Resources	Vacant sites	<p>“180 Jones Street and perhaps the stretch on Golden Gate Avenue from Jones to Market, are perfect locations for resources (handwashing/fresh water/bathrooms/outreach access points/testing)”</p>
Operations	Garbage pick up	<p>About Garbage pick-up on tent sites there must be clear signage and education and information to the unhoused residents in the tents when the garbage gets picked up</p>
Policy/Strategy/Planning	Street closure	<p>“we oppose the closure of the 300 Ellis block without having a thorough vetting process that includes all of the block’s stakeholders to consider the overall impact. In an earlier planning process (300 Ellis Block Safety Group) we had explored the idea of a block closure to create more egress for services but decided against it because of the possible implications. Instead, we asked for what we could realistically manage which was the closure of the two parking lanes.”</p>
Operations	Water stations	<p>“We were thrilled to see a water station operational this morning on the 100 block of Golden Gate. Thank you! Thank you! Our feedback, the driver who dropped off the water station stated the hours were somewhere between 8am-8pm. We were hoping to get the drop off and pick up hours clarified. And to request signage on how to properly and safely utilize the fresh water access. Also, the faucets do not seem to have attachments to properly and safely distribute the water. Currently, we have the ability to support water supervision from 6am-6pm although we have not had that conversation with DPW and cannot support beyond that time frame for now. We realize that every block is different but understanding when and where fresh water will be</p>

Category	Subject	Comment
		available and if City support can be provided to run the sites, would be very helpful for the community.”
Policy/Strategy/Planning	Drug use	“Programs are closed to new participants and support meetings are not happening and there is an increase in relapse due to stress and the collapse of support systems. We [St. Anthony’s] are seeing more overdoses, unstable drug supplies and people getting increasingly sick. This chronic illness needs to be addressed as the health crisis that it is and not seen as a law enforcement problem.”
Resources	Safe greenspace	<p>“We need safe passage for children and families who would like to leave their homes and access parks, or to get access to essential businesses and meals.</p> <ul style="list-style-type: none"> • Boeddeker Park - 295 Eddy Street – being used for daytime resting/sitting • Instruct buildings with courtyard to allow for social distancing outdoor time for residents”
Resources	Safe sleeping sites	<p>“There are a number of empty private and city-owned parking lots in the Tenderloin that can be used for safe sleeping sites. In our Zone, we saw several instances of tent encampments either nearby or lined up against fenced up empty lots. There was a paid security guard watching over the empty lot at Turk and Jones. The empty lots that are the best candidates for immediate opening are:</p> <ul style="list-style-type: none"> • Parking lot at 200 Turk Street (at Hyde) - potentially city-owned • Parking lot at corner of Turk and Jones - potentially city-owned • Parking lot at 51 Mason street - managed by SF City Parking LLC • Parking lot at 155 Eddy Street - Major Parking/managed by Hotel Management Corp”
Policy/Strategy/Planning	Neighborhood concerns	“The community of people in tents on Hyde St. is 40% people who have lived on this street for 1 year or more. The increase in the number of tents on this block is overwhelming. We could use help moving some to the vacant areas on the 400 block of Turk or someplace else where there is less density.”
Policy/Strategy/Planning	Neighborhood concerns	“The density of tents on Hyde requires a high priority for sanitation. There are no toilets within sight of this encampment, no hand washing station, or potable water.”
Block-level recommendation	Neighborhood concerns	“The 200 block Golden gate between Leavenworth and Hyde is where the tents are and not on 300 block of Golden gate which is red area per your document. Unite Here union hall is in this area of 200 Block where there is tent encampment and has a working office (doors are often blocked for staff to go in) and electricity is being used form the union office illegally which could be a fire hazard”
Resources	Vacant sites	<p>“Dolmen Property Group (member of TL CBD) open to discussions with City about potential spaces to support resource distribution.</p> <p>Properties include 135 Hyde (which is an empty garage with pull-up doors and a backyard space) and Hibernia Bank at 1 Jones”</p>
Policy/Strategy/Planning	Community Outreach	<p>“Laundromats are still operating and were being used by residents. These can be key areas for outreach to housed residents and access to water infrastructure.</p> <ul style="list-style-type: none"> • 255 Turk Street - Clean X-press • 365 Eddy - First Coin Laundry”
Policy/Strategy/Planning	Neighborhood Concerns	<ul style="list-style-type: none"> • “People will be receiving their SSI distribution this week/stimulus checks are rolling through - expected increased activity on Thursday, Friday and the weekend.” • “Loan sharks and drug dealers also prey on the unsheltered population and use a host of methods (threats, drugs, money owed) to keep people from going into hotel rooms or shelter. The longer

Category	Subject	Comment
		people stay outside, the more access that loan sharks and dealers have access to people's limited income and checks."
Policy/Strategy/Planning	Community Outreach	<p>"Unsheltered folks often have connections to friends, family, community connections nearby in the neighborhood, which informs tent placement and ensures survival and access to basic needs like food, bathrooms and protection.</p> <ul style="list-style-type: none"> • For instance, 4 tents in front of the Hotel Windsor (238 Eddy) may be guests or family of people that live in that building and are not allowed to stay or be inside. • Tents may also be where people have been recently evicted. • Connections, routine, and lack of permanency for hotel rooms may influence decisions to stay out on the street."
Policy/Strategy/Planning	Neighborhood Concerns	"We witnessed a lot of young people, teens and young adults on the street. Flag for having TAY outreach services"
Policy/Strategy/Planning	Neighborhood Concerns	"We stopped a business from price gouging on masks (selling received free masks for \$2)"
Policy/Strategy/Planning	Neighborhood Concerns	<p>"Blocks that are lively or have chronic issues, carry these same issues at nighttime, which creates big nuisance and safety issues for housed residents.</p> <ul style="list-style-type: none"> • Partying on 300 block of Turk • Dealing and major issues with congregating at Hyde and Golden Gate • Partying and congregating on Turk and Leavenworth • Reports of nighttime car racing at Hyde and Turk"