

## Section A

1. Identify **two** features that need to be considered when planning a new computing system for an organization.

[2]

*Award up to [2 marks max].*

Roles/activities of the users (*eg* permissions, security, partitions, collaborative work);

Resources (HW and SW equipment) appropriate for the organization;

Costs/budget limits;

Delivery time;

Compatibility with the old system (data);

*(Other acceptable answers are possible, from the economic, operational and technical perspective.)*

2. Explain what is meant by *beta testing*.

[2]

*Award up to [2 marks max].*

Testing prior to product's full release / last stage of testing;

To see if it works properly / complete functionality / usability;

Performed by end users (not by designers);

3. Describe **one** advantage and **one** disadvantage of using observations to gather information when planning a new system.

[4]

*Award up to [4 marks max].*

*Award [1 mark] for the identification of an advantage and [1 mark] for explaining the advantage.*

*Award [1 mark] for the identification of a disadvantage and [1 mark] for explaining the disadvantage.*

*Example Advantages:*

Can highlight aspects that are not detected in questionnaires/interviews;  
So the observer can help produce more detailed reports;

Observations may be more reliable than interviews;  
Because they can reveal what people actually do instead of what they say they do;

*Example disadvantages:*

Time consuming / expense;  
The observer might need to observe a complete cycle *etc* which could last a significant amount of time;

If the observations are made by only one person, they may be biased;

Observations may be unreliable;  
Because people act differently when they know they are being watched.  
(Accept formulations that express similar or plausible ideas.)

4. Outline **one** usability issue associated with the design of mobile devices.

[2]

*Award [1 mark] for identifying an issue and [1 mark] for an explanation.*

Size of screen;  
Therefore difficult to see / use (in poor light);

Size of keys;  
Therefore difficult to access functions;

Battery life;  
May need to recharge regularly;

Touch screen keys on tablets *etc*;  
Lack of tactile feedback;

5. Distinguish between the use of **two** types of primary memory.

[2]

*Award up to [2 marks max].*

*Award [1 mark] for identifying **two** types of primary memory.*

*Award [1 mark] for the use of **each** type of the memory identified  $\times 2$ .*

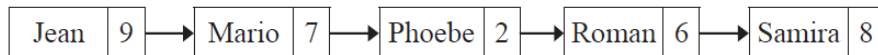
RAM stores data and instructions currently in use

ROM stores permanent instructions

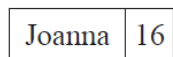
Cache stores frequently used instructions

*(Award [1 mark] if only general scheme of CPU is given.)*

6. Consider the following linked list which is maintained in alphabetical order.



With the aid of diagrams, explain how the node



would be inserted into the linked list.

[3]

Initially compare with node pointed to by the head;

(If not correct place) move through list using pointers until correct alphabetical position is found;

Adjust pointers accordingly;

*(Drawings are acceptable, but award marks only if they clearly show how pointers are correctly rearranged, following the three guidelines above.)*

7. Outline how a colour can be represented in a computer.

[2]

A colour will be split into three components (*Accept RGB as an example*);

Each component will be assigned a certain number of bytes;

8. Identify **two** key features of a peer-to-peer (P2P) network.

[2]

*Award up to [2 marks max].*

*Examples of features:*

No central server;

Resources are more widely available (storage, bandwidth, computing power);

Redundancy/recovery;

Supports file sharing for collaborative work;

9. Outline the role of paging in the management of primary memory.

[2]

*Award up to [2 marks max].*

It is used in the formation of virtual memory / use of secondary memory;

To increase the amount of primary memory;

Memory divided into (tagged) “pages”;

Which are then transferred in and out as required;

10. Outline **two** distinct features of autonomous agents.

[4]

*Award [1 mark] for a feature and [1 mark] for a description, for two features, up to [4 marks max].*

*Feature:* Autonomy;

*Description:*

Agents *activate* alone for a task and are not invoked for a task;

Agents can *select the task* themselves (based on priorities or goal-directed search) without human intervention;

*Feature:* Reactive behavior;

*Description:*

Agent senses the environment in which it is, and decides what to do reacting on its perceptions;

*Feature:* Concurrency/sociality;

*Description:*

Agents can interact with other agents through communication, in different modes: coordination, cooperation, competition;

*Feature:* Persistence;

*Description:*

The code describing an agent runs continuously like a process, and is not executed on demand;

## Section B

11. A builder is renovating a series of apartments and is considering integrating a few electrical devices in each apartment into an automatic programmable system. One example is the integration of lighting, heating, ventilation and air conditioning.

- (a) Identify **two** groups of users that might find this integrated technology particularly appealing.

[2]

*Award up to [2 marks max].*

Elderly;

Disabled;

Commuters;

*Accept other reasonable answers.*

- (b) Discuss **two** advantages, offered by this technology, that could be used in an advertisement for the apartments.

[4]

*Award [1 mark] for advantage and [1 mark] for explanation, for two items, up to [4 marks max].*

Improved convenience;

One can better control times of functioning, hence costs;

Improved comfort;

One can program the functions according to their specific needs;

Energy efficiency;

One can program/plan the functions based on the surrounding environment and reduce energy waste (interconnected systems);

Safety;

Programmed in a way to avoid electric overload and faults;

*Accept other reasonable answers*

(c) Evaluate **two** ways users can access the functionality of the integrated system at home.

[6]

*Award up to [6 marks max].*

*Award up to [3 marks max] for each of the two ways.*

*Award [1 mark] for the way of access and up to [2 marks] for two additional points, which could be advantages or disadvantages.*

*Examples include fixed/non-fixed installations, digital/analogue.*

Computer based/TV-based control;

The user always knows where the control is;

Because the device may not be portable;

Inconvenient if computer/TV already being used by someone else;

Touch screen/keypads in fixed installation;

Ergonomic gadget/small dimensions/cheap device;

Wide range of different designs to fit different locations in a house;

Difficult to lose;

Inconvenient to operate some devices by having to go to a fixed panel/not suitable for extended use to operate TVs etc;

Smartphone;

Portable/useful for some groups of users (limited mobility);

Can be easily extended to include other devices;

Could be lost or misplaced;

Requires internet/Wi-Fi/signal to operate;

*Accept other suitable answers.*

The same technology is adapted and used for intensive chicken farming; in this context a decentralized control is preferred.

(d) Describe how this could be achieved.

[3]

*Award up to [3 marks max].*

Transmission: integrated wiring or internet or wireless;

Requires: extended/dedicated network and hw/sw for protocols/transmissions and sensors/actuators;

Use: The farmer can vary the parameters/environmental conditions from home at any time and better concentrate on other activities (eg trade with KFC);

12. An international organization has offices located across several countries. For some of its activities, for example human resource management, it has been decided to adopt a "Software-as-a-Service" (SaaS) solution in order to keep the running costs low.

(a) Describe the features of SaaS.

[3]

SW necessary for the activities is in the cloud;

Access to SW is with thin client (terminal/computers) by web browsing (on the extranet);

(b) Discuss the limitations of SaaS in relation to security.

[6]

*Award up to [6 marks max].*

Security in storage;

Data is stored in the server of the service provider;

The organization has no direct control of its data;

Legislation in the country of the provider may be weaker than in the user's country;

Cases of provider's corruption/bankruptcy/data loss are a risk to the organization;

Security in transmission;

Applications running in-site may require data in SaaS;

Hence longer transmission times and higher risk of failure/attack/interception;

Each office makes some data available to external customers through the use of an extranet and allows employees to work from home through a VPN.

(c) Define the term extranet.

[2]

*Award up to [2 marks max].*

An external extension to a company's local network;

Limited access;

Uses internet protocols;

(d) Distinguish between a VPN and an extranet.

[4]

VPN authenticates the sender before (establishing the tunnel);

VPN access is always encrypted, whereas extranet has limited encryption;

VPN transmission is always encrypted;

VPN users have access to everything whereas extranet users only have access to (enabled) specific services;

13. The faceplate of a car stereo has six buttons for selecting one of six preferred radio stations.

As part of the internal representation of a microprocessor there is an array with six positions, carrying the information about the radio frequencies, as follows.

Radio

[0]	[1]	[2]	[3]	[4]	[5]
100.4	88.7	90.2	104.5	93.8	106.2

(a) State the information at *Radio[2]*.

[1]

90.2

(b) Outline how a numerical frequency could be stored in a fixed-length string.

[2]

Frequencies less than 100 take a 0 on the left (eg 88.7 becomes 088.7);

Convert each digit into a char to get a string;

Allow the "dot" to be omitted in the interpretation. There is always only one

(c) Construct an algorithm in pseudocode that calculates the range of frequencies (ie the difference between the highest and lowest frequencies) of any set of six selected radio stations.

[6]

*Award up to [6 marks max].*

*Example answer (searches for the min and max, and then the range is calculated)*

*Award [1 mark] for each of the following*

Initialization;

Loop;

Correct if statement (min);

Correct if statement (max);

Compute the range;

Output the range;

```
MIN = Radio[0]
```

```
MAX = Radio[0]
```

```
K=1
```

```
loop while K<=5
```

```
    if Radio[K]<MIN then
```

```
        MIN=Radio[K]
```

```
    else if Radio[K]>MAX then
```

```
        MAX=Radio[K]
```

```
    endif
```

```
    K=K+1
```

```
endloop
```

```
RANGE=MAX-MIN
```

```
output RANGE
```

*Example answer (sorts the array Radio, and then the range is calculated, any sorting algorithm is acceptable)*

*Award [1 mark] for each of the following*

Idea of nested loops;

Correct loops;

Correct comparison;

Correct exchange;

Compute the range;

Output the range;

```
loop for K=0 to 4
```

```
    loop for J=0 to 4
```

```
        if Radio[J]> Radio[J+1]
```

```
        then
```

```
            swap Radio[J]and Radio[J+1]
```

```
        endif
```

```
    endloop
```

```
endloop
```

```
RANGE= Radio[5]- Radio[0]
```

```
output RANGE
```



The two-dimensional array *Stats* provides an indication of how often a specific station is listened to by the user. For each button in the faceplate it records how often it has been clicked in the last 48 hours. *Stats* is ordered by the second column.

**Stats**

5	13
4	9
0	8
3	4
1	3
2	2

Both *Radio* and *Stats* are used by a procedure that allows the user to access the radio frequencies that are listened to most often, as recorded in *Stats*, by flicking a lever on the steering wheel. The frequencies are accessed cyclically, *ie* after the least used frequency the procedure returns to the most used. For this reason a queue **Q** is used.

(d) Construct an algorithm in pseudocode that, by using the structures *Radio* and *Stats*, performs the following steps:

- it inserts the radio frequencies in the queue **Q**, following the actual order of preference; and then
- it uses the queue **Q**, cyclically, to output an element each time the lever is flicked.

[6]

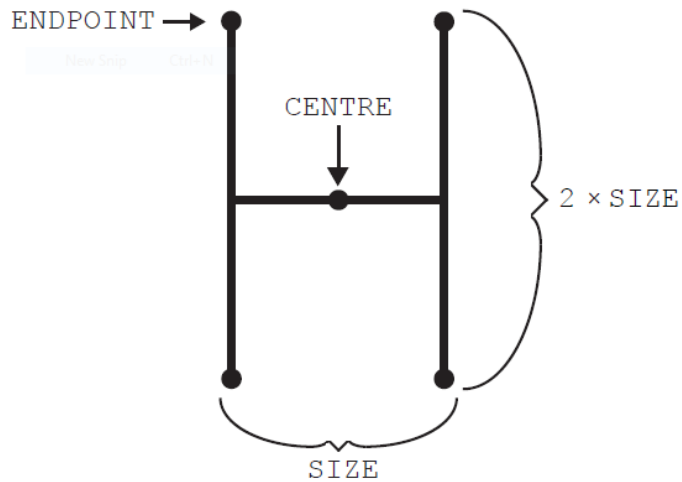
*Award up to [6 marks max].*

*Possible solution below, marks to be awarded following the comments in code (there are 7 marks at least).*

```
// Q is given and initially empty
I=0
loop while I<6                //across all rows
    ITEM=Stats[I,0]           //retrieve the button
    Q.enqueue(Radio(ITEM))    //enqueue the frequency
    I=I+1
endloop

if input(Flick) then          //if a flicking occurs
    TEMP=Q.dequeue()          //dequeue an element from Q
    output(TEMP)               //to output it and
    Q.enqueue(TEMP)            //circular use of the queue
endif
```

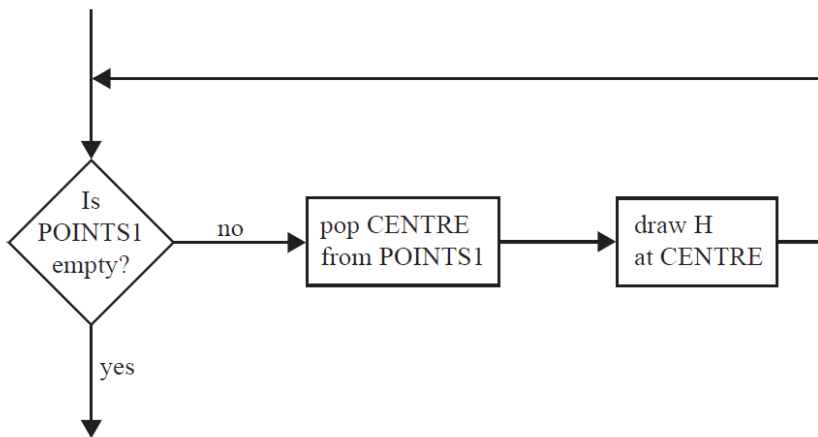
14. Consider the following diagram and pseudocode for drawing on a display screen.



```
ENDPOINTS = drawH(CENTRE, SIZE)
```

The method *drawH*(*CENTRE*, *SIZE*) will draw an “H” located at *CENTRE* with width of *SIZE* and height of  $2 \times \text{SIZE}$ , as shown. It returns an array containing the four **endpoints** of the vertical lines.

In the following flowchart, *POINTS1* is a stack.



(a) Construct pseudocode corresponding to the flowchart.

[3]

*Award up to [3 marks max].*

*Award [1 mark] for a loop (while).*

*Award [1 mark] for correct condition/logical expression.*

*Award [1 mark] for correct operations.*

```
loop while NOT POINTS1.isEmpty()
  CENTRE = POINTS1.pop()
  drawH(CENTRE, SIZE)
end loop
```

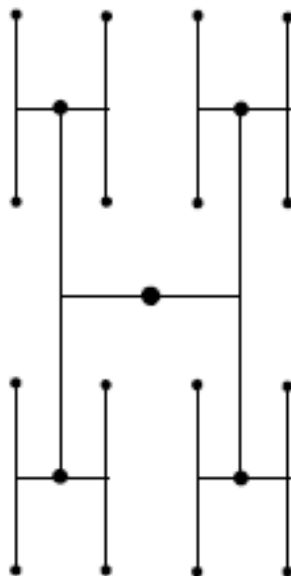
(b) Construct the drawing that would be produced by the flowchart on page 6 if it is preceded by the following steps.

```
SIZE = 20
CENTRE = the middle of the user's display
POINTS1 is a stack, initially empty
ENDPOINTS = drawH(CENTRE, SIZE)
loop COUNT from 0 to 3
  POINTS1.push(ENDPOINTS[COUNT])
end loop
SIZE = SIZE / 2
```

[2]

*Award [1 mark] for correct number and placement of H's;*

*Award [1 mark] for reasonable attempt to show reduced size of successive H's;*



The pattern of drawing a new set of H's, which have a *SIZE* value that is half the *SIZE* value of the previous H, can be repeated. Each set of H's of the same size is called a generation.

- (c) Construct an algorithm that will draw an initial H in the centre of the display and three generations after that.

[6]

*Award up to [6 marks max] as follows:*

*[1 mark] for the idea that there needs to be a loop that executes once for each generation, with an additional [1 mark] if it is implemented correctly, for [2 marks max].*

*[1 mark] for the idea that the endpoints returned while drawing one generation must be stored for use in drawing the subsequent generation, with an additional [1 mark] if correctly implemented, for [2 marks max]. Note: Any valid storage mechanism is permissible ie it does not have to be a stack.*

*[1 mark] for correctly drawing a generation of H's.*

*[1 mark] for correctly scaling the size for each generation.*

*Example answer:*

```
//////////
SIZE = 20                                //do not award marks
CENTRE = the middle of the user's display
POINTS1 is a stack, initially empty      //for this part of the
ENDPOINTS = drawH( CENTRE, SIZE )        // of the algorithm
loop COUNT from 0 to 3
    POINTS1.push( ENDPOINTS[COUNT] )    // it is given
end loop
SIZE = SIZE / 2                          // in the question paper
//////////

POINTS2 is a stack, initially empty
loop GENERATION from 1 to 3
    loop while NOT POINTS1.isEmpty()
        CENTRE = POINTS1.pop()
        ENDPOINTS = drawH(CENTRE, SIZE)
        loop COUNT from 0 to 3
            POINTS2.push( ENDPOINTS[COUNT] )
        end loop
    end loop
    POINTS1 = POINTS2
    empty the POINTS2 stack
    SIZE = SIZE / 2
```

- (d) State how many endpoints there will be after the initial H and three generations have been drawn, without any consideration of the size.

[1]

*Accept any expression appearing in the following equivalences*

$$4*4*4*4 = 4_4 = 256;$$

(e) Suggest how drawing this pattern of H's could be done recursively.

[3]

*Award up to [3 marks max] for:*

*identifying that the recursive algorithm proceeds downwards (showing on one parameter will suffice);*

*base case of recursion;*

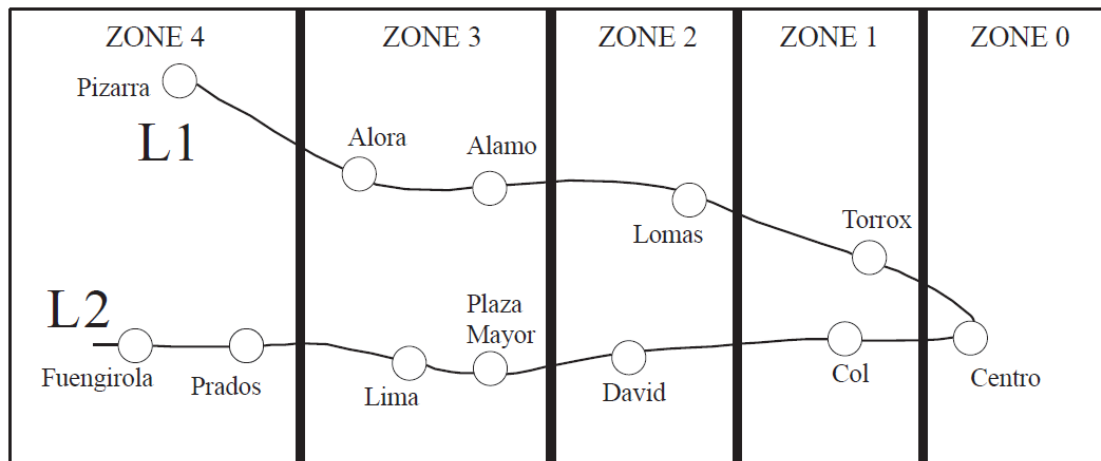
*recursive call;*

The recursive algorithm would use the parameters centre, size, generation counting down (not up);

When the generation reached is 0 no drawing is done;

Otherwise draws an H and calls recursively itself on the endpoints of a lower generation;

15. A suburban railway system for a large city in Southern Europe consists of two lines **L1** and **L2**, which meet at the station Centro, where passengers can change from one line to the other. The system is shown below.



Each station is located in a particular zone, and the total number of zones in which the journey takes place determines the train fare. Note, if a passenger starts in **Zone 1**, goes to **Zone 0** and then back to **Zone 1**, the journey has taken place in **three** zones. Examples of the number of zones are shown below for different journeys.

Travelling from	Travelling to	Number of zones
Lima	Plaza Mayor	1
Alora	Plaza Mayor	7
Lomas	Col	4

- (a) State the number of zones in which the journey takes place when travelling from Alora to Fuengirola.

[1]

8;

The data for each station (station name, line, zone) is stored on the system's server in the collection *TRAIN\_DATA*. There are 12 stations in total. The first part of the collection is shown below.

Centro, L1, 0, Alora, L1, 3, Torrox, L1, 1, Col, L2, 1, ...

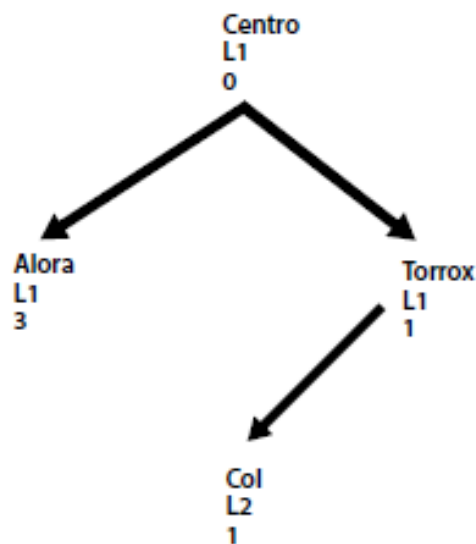
From this we can see that Alora is part of line L1 and is located in Zone 3.

At the start of each day, the data in *TRAIN\_DATA* is read in to the binary tree *TREE*, in which each node will hold the data for one station. The binary tree will be used to search for a specific station's name.

- (b) Sketch the binary tree after the station data from the first part of the collection, given above, has been added.

[3]

*Centro* as root;  
Station names in correct position;  
All 3 items of data for each node;



The *TRAIN\_DATA* collection is also used to construct the one-dimensional array *STATIONS* (which only contains the list of station names sorted into alphabetical order), where *STATIONS*[0] = *Alamo*.

- (c) State the value of *STATIONS*[4].

[1]

David;

The two data structures (*STATIONS* and *TREE*) are now used to construct the two-dimensional array *FARES* containing the fares between stations, partly shown below. Note that the fare for travelling in each zone is €1.00.

<b>FARES</b>	Alamo	Alora	Centro	Col	...
Alamo	0	1.00	4.00	5.00	...
Alora	1.00	0	4.00	5.00	...
Centro	4.00	4.00	0	2.00	...
Col	5.00	5.00	2.00	0	...
...	...	...	...	...	... <i>etc</i>

(d) Calculate the fare for travelling from Torrox to Lima.

[1]

5.00 (Euros);  
Accept 5.

- (e) Construct the algorithm that would calculate the fares for this two-dimensional array.  
You can make use of the following two sub-procedures:

- `TREE.getZone(STATION)` // which returns the zone in which the  
// station is located
- `TREE.getLine(STATION)` // which returns the line on which the  
// station is located

Your algorithm should make as few calculations as possible.

[9]

*Award [1 mark] for each of the following 11 points, up to [9 marks max].*

- *use of nested loops;*
- *use of nested loops with indices that avoid repeating calculations (as shown);*  
*(Note: outer loop can be to 11 if repeat calculations are avoided, with an IF statement)*
- *correct values retrieved from tree;*
- *check for same line;*
- *check if one of the stations is "Centro";*
- *check and change if negative/ use of absolute value;*
- *correct calculation for same line/one station is "Centro";*
- *correct calculation for different line;*
- *assign value to array;*
- *assign mirror value;*
- *assign value to diagonal;*

```
loop N from 0 to 10
  STATION1 = STATION[N]
  AZ = TREE.getZone[STATION1]
  AL = TREE.getLine[STATION1]
  loop M from N+1 to 11 //start index changed so as not to repeat
    //code
    STATION2 = STATION[M]
    BZ = TREE.getZone[STATION2]
    BL = TREE.getLine[STATION2]
    if AL = BL or STATION1 = "Centro" or STATION2 = "Centro"
      then //on same line or passing through "Centro"
        X = AZ - BZ //number of zones where the travel takes
        //place can be negative
        if X<0 then //allow use of absolute
          X = -X //or equivalent, e.g. X = abs(AZ-BZ)
        endif
        X = X+1
      else //on different lines
        X = AZ+BZ+1
      endif
      FARES[N][M]=X //assigns value to 2D array
      FARES[M][N]=X //assigns mirror value
    endloop
    FARES[N][N]=0 //leading diagonal
  endloop
FARES[11][11]=0 //final entry
```

*[9 marks]*