

# Communications Access Index

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## Definition

The Communications Access Index (CAI) is an index that attempts to quantify how well connected a country's population is to other people based on its populations' ability to communicate through electronic means.

## Purpose

The purpose of this index is to give insight as to which countries have populations that are best connected to each other and to the rest of the world.

## Methodology

The Communications Access Index is a score made up of a single number between 0 and 100 and is based on the three ways in which electronic communication takes place: through the internet, over a landline, or through a cellular device. Electrical access is also factored due to the need for power to communicate and as a proxy measurement for communication through other means. The Index has four subscores for each of the following four categories:

- Mobile Connectivity (30 points)
- Internet Connectivity (30 points)
- Landline Connectivity (15 points)
- Power Accessibility (25 points)

Each subscore is first scored out of 100 points, then brought down to its appropriate weight in the total score calculation.

### Mobile Connectivity

The Mobile Connectivity subscore is directly based on a country's mobile subscriptions per 100 people. This subscore has two components:

- Saturation Component (80 points)
  - Up to and including the first 100 subscriptions per 100 inhabitants, each subscriber per 100 inhabitants contributes 0.8 points (1:1 ratio).
- Efficiency Component (20 points)
  - From the 101st subscriber to the 200th subscriber per 100 inhabitants, each subscriber per 100 inhabitants contributes 0.2 points. Any additional subscriber beyond 200 contributes nothing.

A perfect score would mean that each person has 2 subscriptions - one for work, one for personal use. Connectivity wise, there's diminishing returns after each person has one subscription (on average). Therefore, this sub-score is weighted more heavily towards the first 100 subscribers per 100 people. In the context of quantifying connectivity, there is a negligible effect on people having more than two subscriptions.

### Internet Connectivity

The Internet Connectivity subscore is directly based on a country's internet users per 100 inhabitants. Each internet user per 100 inhabitants contributes 1 point towards the subscore.

## Landline Connectivity

The Landline Connectivity subscore is directly based on a country's number of fixed telephone lines per 100 inhabitants. Similar to the Internet Connectivity subscore, the Landline Connectivity subscore has two components:

- Saturation Component (90 points)
  - 0-20 lines per 100 inhabitants = 37.5 points available
    - Each line per 100 inhabitants contributes 1.875 points
  - 20-25 lines per 100 inhabitants = 27.5 points available
    - Each line per 100 inhabitants contributes 5.5 points
  - 25-33 lines per 100 inhabitants = 17.5 points available
    - Each line per 100 inhabitants contributes 2.1875 points
  - 33-50 lines per 100 inhabitants = 7.5 points available
    - Each line per 100 inhabitants contributes 0.441 points
- Efficiency Component (10 points)
  - 50-100 lines per 100 inhabitants = 10 points available
    - Each line per 100 inhabitants contributes 0.2 points. No points given for lines above 100 lines per 100 inhabitants

Scoring is based on household size. 20 lines per 100 inhabitants means that a household of five people have telephone access, for example. As a country's ability to provide telephone access for households of smaller and smaller sizes, the score will increase. However, this increase is not directly proportional because it is not entirely necessary for each person in a country to have access to a telephone. If one person in the household has access, that is sufficient from a saturation stand point.

## Power Accessibility

The Power Accessibility subscore is directly based on the percentage of a country's population that has access to electricity. Each percentage point of the country's population that has access to electricity contributes 1 point towards the subscore.

## Sources

All data has been obtained from [The Humanitarian Data Exchange \(HDX\)](#) from the following datasets:

- [Mobile Connectivity](#)
- [Internet Connectivity](#)
- [Landline Connectivity](#)
- [Power Accessibility](#)