

## Benjamin C. Ward

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### EDUCATION

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#### Kent State University at Stark

*Bachelor of Arts in Computer Science*

North Canton, OH

Expected: August 2025

- Cumulative GPA: 3.51/4.00
- Major GPA: 3.70/4.00
- Choose Ohio First - Computer Science Scholar
- Smart Communities and IoT Research Lab Student
- Dean's List: Fall 2023 and Spring 2024

*Associate of Arts*

December 2023

- GPA: 3.40/4.00
- Dean's List: Spring 2021 & Exceptional Community Engagement Group Award: May 2022

### CERTIFICATIONS

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Career Essentials in Generative AI- Microsoft, May 2024  
Career Essentials in GitHub- GitHub, May 2024  
Career Essentials in Software Development - Microsoft, May 2024  
Managing Stress for Positive Change- LinkedIn Learning, May 2024  
Project Management Foundations – LinkedIn Learning, July 2024

### EXPERIENCE

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#### Software Engineer Intern

*Nationwide Mutual Insurance Company (through Innosource)*

May 2024-August 2024

Columbus, OH (Remote)

- Assisted in development on the Mobile Development team using Flutter, JavaScript, Postman, and Jenkins.
- Created maestro tests to automate regression testing scenarios, which helped ensure screen features were operating correctly.
- Supported test automation strategy, created test plans, and executed test automation frameworks.
- Executed production engineering processes, incident management, root cause analysis, problem management, change management, release management, and knowledge management.
- Applied secure software and systems engineering practices throughout the delivery lifecycle to ensure data and technology solutions are protected from threats and vulnerabilities.

#### Front End Developer & Social Media Project Manager Internship

*Nuubi*

September 2023-December 2023

Miami, FL (Remote)

- Assisted in backend and frontend development using PostgreSQL, Node, Express, JavaScript, and React Native.
- Debugged and worked on issues related to backend and frontend development, working towards timely resolutions.
- Integrated APIs, services, and third-party libraries to enhance app functionality.
- Developed and executed social media campaigns aligned with brand vision.
- Ensured that all projects were delivered on time, within scope.
- Tracked project performance, specifically to analyze the successful completion of short-term and long-term goals.

#### Technology Support Specialist

*Lakeside Chautauqua*

June 2023-August 2023

Lakeside Marblehead, OH

- Performed system updates and upgrades, installing applications and new hardware components as needed.
- Maintained up-to-date knowledge of technology products and services, ensuring accurate customer support.
- Resolved compatibility issues between different operating systems.

### LEADERSHIP AND COMMUNITY ENGAGEMENT

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#### Volunteer

*ENGin*

July 2023-Present

Kyiv, Ukraine (Remote)

- Held English practice sessions with Ukrainian adults.
- Facilitated language skill development through conversational exchanges.
- Supported Ukraine's post-war reconstruction by connecting citizens to the global community.

#### Volunteer

*Special Olympics of Tuscarawas County*

January 2015-Present

New Philadelphia, OH

- Actively participated in community clean-up and enrichment projects, contributing to local, environmental, and social improvements.
- Engaged in multiple philanthropy events, helping to raise funds for various charitable organizations.