

# BRIAN W. BROWN

## EXPERIENCE

### GIG WORKER

*Gig Worker/Online Coding Courses, Longmont, CO / Jun 2021 - Present*

- After moving to Colorado, found a new passion in coding and web development. Took on Gig Work using local apps while completing several online courses and practicing every day with coding by joining Code Challenges and working with a Discord Group over 300,000 strong in the Zero To Mastery community.

### INSTALLATION/MEASURE TECHNICIAN

*Nebraska Furniture Mart, The Colony, TX / Feb 2015 - May 2021*

- Quickly became highly proficient in all practical skills of luxury kitchen appliance installation and led a company install truck for 3 years, before taking on the role of primary measure agent.
- In this new role, analyzed appliance specifications and installation instructions, while in the customer's home, to verify there will be no issues during the installation through detailed observations of the installation area.
- Took all information found on site (e.g. cabinet sizes, current amperage) and delivered in professional and concise language via email, coordinating with installers, sales reps, managers, and sub-contractors so that they could deliver the best possible customer service.
- Acted as preferred point of contact between sales and the customer to re-select appliances when first choices were not a viable option, which helped to ensure customer loyalty and maintain high KPI's.

### PRICE AND PRESENTATION TEAM LEAD

*Target Stores, Carrollton, TX / Mar 2011 - Feb 2015*

- Interviewed, developed, supervised and scheduled a team of 5-12 employees in a high energy and fast moving environment.
- Planned out every department reset in the store, using Excel to create daily assignments for each team member, and adapted accordingly, refocusing the entire team when business needs required it, while still maintaining or exceeding weekly goals.
- Supervised a price change team that maintained highest price accuracy scores in group of 81 stores, as well as the Signing Specialist, and assisted in setting large scale Point Of Sale signing projects and overhead signing.
- As a trusted key carrier, opened the store for early morning teams and closed the store when Price and/or Presentation teams worked overnight. Also held exceptional knowledge and skills in all areas of the store with the ability to assist in almost

✉ Bwbrown75@gmail.com

📍 Longmont, CO, 80503

## EDUCATION

### ZERO TO MASTERY

*Full stack web development. (Sep 2021)*

*Relevant Coursework*

- Udemy course for Full Stack Web development in 2021, including HTML5, CCS3, React.js, Node.js and SQL

## ADDITIONAL SKILLS

Technology Hardware - Highly proficient in building and troubleshooting PC Towers, Home Theater Systems, and Mesh Networks.

Javascript, HTML5, CSS3, SQL, NodeJS, ReactJS with Redux and Hooks

Detail oriented while still prioritizing the larger scope of projects and who or what the project effects.

Strong sense of both logical and creative problem solving.

Managing and organizing multiple tasks concurrently.

## CERTIFICATIONS

FreeCodeCamp - Javascript Data Structures and Algorithms

FreeCodeCamp - Responsive Web Design

any situation.

## **SALES FLOOR TEAM LEAD**

*Target Stores, Carrollton, TX / Mar 2001 - Mar 2011*

- Developed and supervised a motivated and high performing team, while ensuring employees adhere to company policies and procedures.
- Directed multiple teams in completing the sale through incentives (i.e. credit card applications, extended service plans) while ensuring the highest level of customer satisfaction, driving sales through honesty, integrity and making meaningful connections with our customers.

## **ADDITIONAL INFORMATION**

Portfolio: <https://portfolio-brianbrown.herokuapp.com/>