

Quality, Health, Safety and Environment Policy

National Ambulance staff and management are committed to our Quality, Health, Safety and Environment (QHSE) Management System and maintaining a healthy and safe workplace, with minimal impact of our operations on the environment.

To fulfil our commitment National Ambulance will:

- Meet and exceed customer and stakeholder expectations by designing and delivering the Middle East's best pre hospital care delivery;
- Develop, monitor and report against critical Quality, Health, Safety and Environmental objectives and targets;
- Continually improve the QHSE Management System and the effectiveness and efficiency of our service delivery as a key component of our Excellence journey;
- Ensure that all relevant industry standards, applicable legislation and other key requirements are captured and implemented within our service delivery;
- Ensure that all components of the QHSE Management System are documented, communicated, implemented, reviewed and maintained;
- Prevent pollution, conserve natural resources and minimize the effects of our operations on the environment;
- Provide safe and healthy working conditions to prevent injury and ill health to our employees, customers and society as a whole;
- Eliminate hazards and reduce OH&S risks;
- Ensure the consultation and participation of employees in Occupational Health and Safety matters; and
- Ensure our QHSE Management System is appropriately scaled and resourced to match the needs of our operations.

The National Ambulance Board of Directors and its management assume full responsibility for implementing this QHSE Quality System, delegating the appropriate responsibilities and reviewing the system and its performance annually.



Ahmed Al Hajeri

Chief Executive Officer



QHSE Policy
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