

Major fleet faults

Major fleet faults compromise the safety of the vehicle and place you, your partner as well as patients and escorts at risk. Any fault that poses a significant safety risk to any person or which may result in an accident or further damages being done to the vehicle should be reported as a major fleet fault and the ambulance placed VOR until checked by the mechanic from ET/EMC.

Break issue/brake pad indicator

Oil leak

Radiator leak

Significant windshield crack

Gearbox issues

Tire problems (**bulges/puncture/excessive wear etc**)

Flat battery

Noisy/jerking engine

Acceleration issues/jerking

Fuel leaks/smell

Steering issues

Main emergency lights or siren issue

Suspension issues

Rear A/C (**Front A/C during summer months May-Oct or based on judgement from AL/OM**)

Red/blinking warning lights on dash

Rotten egg smell (battery issue)

Sidestep not deploying/retracting at all

Seatbelt issue in drivers' cabin

Faulty stretcher platform (WAS)

Broken power outlets with exposed wiring

Blown headlight (**between dusk and dawn**)

Non-functional/faulty doors

Exhaust defect

Significant RTC's.

Any other issues that are deemed a significant safety risk

Note for dashboard warning lights:

Any orange warning lights are considered a minor fault, except for the ABS/ESP/Airbag/Break lights (Major fault). If in any doubt, contact the mechanic who can advise further.

Any red warning lights are considered a major fault.

Minor fleet faults

Minor fleet faults are faults that do not pose any significant/immediate risk to the occupants of the vehicle or the safe operation of the ambulance, but need to be reported so they can be repaired.

Front A/C (**during winter months Nov-Apr, or based on judgement from AL/OM**)

Nail/screw in tyre (not causing a loss of pressure)

Windscreen wipers

Blown headlight (**between dawn and dusk**)

Fog lights faulty/not working

Indicator/brake/reverse light (**if 2 or more broken - major fault**)

Livery damage

Dents/scratches

Windshield water reservoir

Check engine light

Faulty door handles

Faulty reverse camera (Ensure use of banksman at all times)

Sidestep only deploying/retracting manually

Routine maintenance due

Auxiliary emergency lights faulty (**mounted on the grill/side of ambulance**)

Scene lights faulty

Tracking issue

Minor RTC's (dents/scratches)

Faulty FM/AM radio

Damaged interior (seats/panels/lockers etc.)

Any other issues that do not pose a significant/immediate safety risk