P1 - Highest Priority / Functionality must be fixed before go live

P2 - Medium Priority, should be fixed before go live

P3 - Minor issue, can be fixed after go live

Employee Portal

Employee Portal - Issues not Usable in current status - P1

User - Information FirstName, Last Name reversed - P1

Links - Oracle Link take user to MS Site no Oracle Fusion - P1

User - Password Management - No way to reset password from site for User or Admin - P1

User - Profile - Showing User but Ali's Photo no way to update photo -P2

UI - Several options on user dropdown but non coded - P2

UI - Job Title is a link but no destination - P2

UI - Marketplace prices in Rupies - P2

UI - Email and alarms showing test data please clear - P2

Page - Team Member salute has boiler plate content - P1

UI - Portal Home page cannot be navigated to - P1

UI - Sign out should return to the Website home page - P1

Admin Portal

Admin Portal - Issues not Usable in current status - P1

Admin account - No way to change password - P1

User Accounts - No way to change passwords for users - P1

User Information - Users Names are wrong way round First and Last Name - P1

UI - Many panels showing other organisation information - P1No version control P 3

View option before publishing P3

Content Approval by admin if required. P 3

Forms

Forms - Issues, confusing for users to use, forms sent to wrong team in ME - P1

UI - Submission confirmation very difficult to see and is not clear if the form has been submitted - P2

API - Feedback form still submitted from APIUser, not the name of the submitting user. - P2

API - Feedback form Going to HelpDesk Group, not the specified team - P1

API - Feedback form Duplicate Call References on submission of Forms - P1

English pages

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Page Link | Required change- English | P | Required change- Arabic | P |
| Home Page | Remove Home Button  Delay refresh of counter until user scrolls down towards it - Romi  Hyper Link Services- Romi  We were asking to change patient transport photo on home page- working on it  Site Map must be created (after done with all other changes) - Romi  Hide FAQ it won’t be ready anytime soon - Romi  Remove hyper link from Terms and Conditions and Privacy Policy, our translator is working on them and will be provided in the next 48 hours.  Remove Hyperlink from Public Awareness  Activate Search button | 3  1  3  1  1  1 | Remove Home Button  \*\* Isaaf+ ISO + JCI logos to be placed as English - Romi  \*\* Footer menu items should be spread on one line like the English. If it’s not possible then working hours needs to be shifted down (create space) - Romi  Hyper Link Services  Delay refresh of counter until user scrolls down towards it - Romi  We were asking to change patient transport photo on home page- working on it  Site Map must be created (after done with all other changes) - Romi  Hide FAQ it won’t be ready anytime soon - Romi  Remove hyper link from Terms and Conditions and Privacy Policy, our translator is working on them and will be provided in the next 48 hours. - Romi  Remove Hyperlink from Public Awareness- Romi  Activate Search button - Romi | 1 |
| <http://na.bw.ae/national-ambulance/page/who-we-are> | Must change to About Us |  |  |  |
| Mission & Vision | Change to Mission and Vision |  |  |  |
| Quality, Health, Safety & Environment  <http://na.bw.ae/national-ambulance/inner_page/quality-health-safety-environment> | Must change to Quality, Health, Safety and Environment  Please enlarge the first sentence and make navy blue (same font size of Who We Are page).  At National Ambulance….of our activities. |  | Please enlarge the first sentence and make navy blue  نحن في الإسعاف الوطني، نلتزم بتقديم جميع خدماتنا وأنشطتنا وفق أعلى نظم معايير الجودة والصحة والسلامة والبيئة. ونضع الصحة والسلامة في المقام الأول، في كل جانبٍ من جوانب أعمالنا، التي نحرص على تنفيذها بأقل قدرٍ ممكن من التأثير على البيئة. |  |
| Modern Emergency Medical Service   <http://na.bw.ae/national-ambulance/page/modern-emergency-medical-service> | Please place photos under each section. They are provided in the right size and under their respective titles. <https://we.tl/t-GdmhLDyyq1> linked will expire in 6 hours |  | Please place photos under each section. They are provided in the right size and under their respective titles. <https://we.tl/t-GdmhLDyyq1> linked will expire in 6 hours |  |
| Supply Chain <http://na.bw.ae/national-ambulance/page/supply-chain> | In Supplier Registration Form, replace the tab QHSE with Certification  Under Tender, add the following text: There are no current tenders available. | 2  2 | Contact us form: - Romi  Contact us box:  إذا كان لديك أية أسئلة أو استفسارات حول الخدمة استخدم هذا النموذج وسيرد فريقنا عليك في أقرب وقت ممكن.  استفسر الآن  Remove (see above) after PO Box - Romi  Fix times as: من الأحد إلى الخميس  7:30 صباحا – 4:00 مساءً  Fix address as: - Romi  كيزاد A8 الوحدات الصناعية # IU03 ،IU02 ،IU01  السمحة، أبوظبي  Add this under Tender section  لا يوجد مناقصات في الوقت الحالي | 1  1  1  1 |
| Services | Link it with the Service Block on the home page- Romi | 1 |  |  |
| Public and Private Emergency Medical Services  <http://na.bw.ae/national-ambulance/page/public-and-private-emergency-medical-services-ems-> | The headline should be bigger than the sub services. So make the headline the same size as this one <http://na.bw.ae/national-ambulance/page/who-we-are>  Enquiry button doesn’t land you on the form. - Romi | 2  1 | The headline should be bigger than the sub services. So make the headline the same size as this one <http://na.bw.ae/national-ambulance/page/who-we-are>  Enquiry button doesn’t land you on the form. - Romi  Change other services to Arabic and fix the text under each thumbnail. - Romi | 2  1  1 |
| Patient Transport  <http://na.bw.ae/national-ambulance/page/non-emergency-patient-transport-pts-> | Hide Testimonial  Under the form, add Ms. (under title – Relation to Patient section.  + fix time issue (if you click on time and click out of it, you can no longer same the label/ field name. - Romi | 1  2 | Hide Testimonial  Form: Change date to Date/Month/Year - Romi  Choose File is : - Romi  اختر الملف  Fix time issue  Transport Details (Yes No should be in Arabic)  نعم لا | 1  3  1  1  1 |
| Event Emergency Medical Coverage <http://na.bw.ae/national-ambulance/page/event-emergency-medical-coverage> | Make both blocks the same size. The call option needs to be placed in a nicer way, and the colour change to the usual feature- switching between white and navy blue and vice versa). - Romi  Hide testimonials - Romi  Form:  Change date to Day/Month/Year- Romi  Why is the time set at 8:30 by default? - Romi  Mobile number- arrow up/down must be removed- Romi  Remove the word person from expected number of people on site | 1  1  2  1  1  2 | Make both blocks the same size. The call option needs to be placed in a nicer way, and the colour change to the usual feature- switching between white and navy blue and vice versa). - Romi  Hide testimonials - Romi  **Form:**  **Intro Text is wrong**  شكرا لاختيارك الإسعاف الوطني لتزويدك بخدمة الدعم الإسعافي للفعاليات. يرجى إرسال هذا النموذج قبل 14 يوماً على الأقل من تاريخ بدء الفعالية. وإذا كان طلبك عاجلاً، اتصل على 8600 596 9712+. الخدمة متوفرة فقط في إمارات أبوظبي والشارقة وعجمان وأم القيوين ورأس الخيمة والفجيرة . ويجب تعبئة النموذج بدقة حتى نتمكن من تقييم متطلبات توفير الخدمة وتحديد المستوى الملائم للتغطية الإسعافية المطلوبة. وسيراجع فريقنا المعني بالفعاليات طلبك وسيتصل بك من لإجراء مزيدٍ من التقييم لمتطلبات فعاليتك متبوعاً بعرض أسعارنا. ويرجى العلم أن إكمال هذا النموذج لا يضمن تقديم الخدمة التي تستوجب التقييم وفق معايير معينة.  Change date to Day/Month/Year  Why is the time set at 10:00 by default?  Mobile number- arrow up/down must be removed  Check box statement is wrong.  عند تقديمي لهذا النموذج، أدرك بأنني أطلب عرض أسعار لخدمة التغطية الإسعافية للفعاليات من الإسعاف الوطني، كما أقر بأن إكمال هذا النموذج لا يضمن الموافقة التلقائية على الطلب. وأقر بأنني أكملت هذا النموذج بالمعلومات الصحيحة والدقيقة على حد علمي وسأبقي الإسعاف الوطني على علمٍ بأي تغييرات قد تطرأ على المعلومات. | 1  1  1  2  1  1  1 |
| Contact Us | Form- Add Ms. under title  Make (Contact no) mandatory + add a star next to Country\*  When you submit the form, it lands up and the message is hardly seen. Needs to close and a pop up message confirmation. - Romi | 2  1 |  |  |
| Feedback Page | Text under the icons must be in navy blue. (it was changed and don’t know why It returned to blue). - Romi  Clicking on the text part of filling electronic form is not taking you to the form. must be reactive similar to its icon. (must move you down faster) - Romi  Clicking on the text part of Conducting an online survey is not taking you down to the survey section. Make reactive like its icon and (faster speed) - Romi  Feedback Form:   Why is the form set on complaint field? It should be on Select field. (Must change first field- Type of Enquiry in the drop down menu to Select). - Romi  Incident date to change to Date/Month/ Year- Romi    Again, hyperlinks must be in navy blue colour - Romi | 2  1  1  1  2  2 |  |  |
| Publications  <http://na.bw.ae/national-ambulance/page/publications> | Hide Publications | 1 | Hide Publications |  |
|  |  |  |  |  |