**Remaining Issues As of 2021-08-10**

P1 - Highest Priority / Functionality must be fixed before go live

P2 - Medium Priority, should be fixed before go live

P3 - Minor issue, can be fixed after go live

Green - Tested Working

Amber – Update required

Red – Issue still impacting go-live

Purple – Additional Comments for Review

**Employee Portal**

Employee Portal - Issues not Usable in current status - P1 – removed

User - Information FirstName, Last Name reversed - P1 - done

Links - Oracle Link take user to MS Site no Oracle Fusion - P1 – Please provide link for Oracle Fusion as It was not provided to us!

Done

<https://eimb.fa.em2.oraclecloud.com/fscmUI/faces/AtkHomePageWelcome?_afrLoop=2208878328825481&_afrWindowMode=0&_afrWindowId=null&_adf.ctrl-state=2i1gqjd2o_2990&_afrFS=16&_afrMT=screen&_afrMFW=1920&_afrMFH=1047&_afrMFDW=1920&_afrMFDH=1200&_afrMFC=8&_afrMFCI=0&_afrMFM=0&_afrMFR=96&_afrMFG=0&_afrMFS=0&_afrMFO=0>

User - Password Management - No way to reset password from site for User or Admin - P1 – done

User - Profile - Showing User but Ali's Photo no way to update photo -P2 – done

UI - Several options on user dropdown but non coded - P2 – removed

Provile page still in the dropdown but no page loads

UI - Job Title is a link but no destination - P2 – link removed

UI - Marketplace prices in Rupies - P2 – done

Now showing AED in Arabic **د.إ** on EN portal

Do you want AED to be shown?

UI - Email and alarms showing test data please clear - P2 – removed the email notification and kept alerts notification

Page - Team Member salute has boiler plate content - P1 – Didn’t understand what this means? - Boiler Plate Text:-

* Lorem Ipsum dolor sit amet.
* Consectetur adipiscing elit.
* Sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.
* Ut enim ad minim veniam.
* Excepteur sint occaecat cupidatat.

The content was never provided to us , please provide the content?

UI - Portal Home page cannot be navigated to - P1 –

Breadcrumbs are added on top , design would be updated.

Links not working. Get 404 page not found.

This is resolved

Clicking on the Logo returns to WebSite Home Page

Do you want us to remove the link from National Ambulance Logo?

If you then click on the Employee portal page you get to a broken Portal Admin Page

UI - Sign out should return to the Website home page - P1 – done

**Admin Portal**

Admin Portal - Issues not Usable in current status - P1 – removed all unwanted links content.

Admin account - No way to change password – Provided option

User Accounts - No way to change passwords for users - P1 – This is available for admin under backend Employee management.

UI - Many panels showing other organisation information - P1

Not able to check admin portal , credentials not working - [http://na.bw.ae/login](http://na.bw.ae/login" \t "_blank) admin@gmail.com / Dreams01

No version control P 3

View option before publishing P3 - This was not available on the scope. – ToBe Discussed

Please advice?

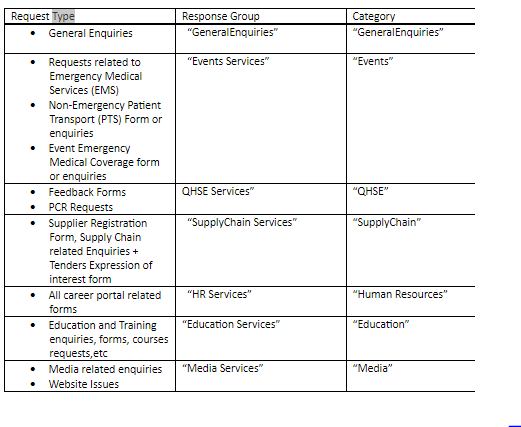
Content Approval by admin if required. P 3 – Based on the scope this is already done for market place and my story.

**Forms**

Forms - Issues, confusing for users to use, forms sent to wrong team in ME - P1 – This is going to the groups as provided to us.

Get in Touch Form – All enquiries are going to General Enquiries not the teams for the service stated

We were provided with the categories therefore we sent to that  categories, Please provide the drop down values & the categories to which it needs to be sent?



UI - Submission confirmation very difficult to see and is not clear if the form has been submitted - P2 – This has been resolved.

UI – Complaints form Not checking email format – P1

The email shows content as provided to us  


API - Feedback form still submitted from APIUser, not the name of the submitting user. - P2 – This has been resolved as informed in group

API - Feedback form Going to HelpDesk Group, not the specified team - P1 – Feedback is going to QHSE group as informed to us.

API - Feedback form Duplicate Call References on submission of Forms - P1 – This has already been resolved in the group.

References not sequential and looks like there is a different counter for complaints and compliments but both are sent with the same prefix so it is possible to have duplicate IDs for two different cases.

We shall make the reference numbers to be sequential & give different prefix for each such as Complaint - WNA-CMP-, Compliment - WNA-COM-,Suggestion  - WNA-SUG- etc. Would that be fine?

Feedback Form SMS Missing the ReferenceID – P1

1. SMS Does not Mention National Ambulance – P1 - As informed before on email the whole content of the SMS including the reference number should be of 160 characters. Otherwise the characters of the SMS would be trimmed to 160 characters. Now the sms content is already above 160 characters due to which reference number is not visible.

UI - Supplier Form – P1

Equivalent Certifications – File upload not working

Email Format not checked for

Uploaded files remain on form after submitted

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Page Link | Required change- English | P | Required change- Arabic | P |
| Home Page | Hyper Link Services- this is already done  Need to link title on home page with parent page (both AR and ENG  This is done  Site Map must be created (after done with all other changes) – will discuss later  Terms and Conditions and Privacy Policy to be provided ASAP  Activate Search button – have not got time for this as this needs to be done on core level  Update us on status of this  As per going live do you need Search & SiteMap  to be available as this is not a readymade functionality or plugin in available for it, we need to build it?  Homepage header: keep video + year of the 50th banner and remove the other photos  App: it should be a two line text.  Download it today for a safer tomorrow! Should be moved to the line before it. | 2  2  2  2  1  3 | Hyper Link Services - Already Done is there anywhere else then let me know  Need to link title on home page with parent page (both AR and ENG)  Site Map must be created (after done with all other changes) will do later  Terms and Conditions and Privacy Policy to be provided ASAP  Homepage header: keep video + year of the 50th banner and remove the other photos  Share open file for covid 19  Font is not the same Arabic font  Footer: under working hours 24/7 text is a different Arabic font | 2  2  2  1  3  3 |
| <http://na.bw.ae/national-ambulance/page/who-we-are> | Must change to About Us – the main menu is already About Us and this would result in confusion on user’s mind so we should not change I believe  Its not what we are asking. All you need to do is on the menu placed in the left and the bread crumbs, change it to About Us (instead of capital S: US- About US) | 2 |  |  |
| Mission & Vision | Change to Mission and Vision – done Please make it and not And. Change all And with and on the menu. | 2 |  |  |
| Modern Emergency Medical Service   <http://na.bw.ae/national-ambulance/page/modern-emergency-medical-service> | Please place photos under each section. They are provided in the right size and under their respective titles. [https://we.tl/t-GdmhLDyyq HYPERLINK "https://we.tl/t-GdmhLDyyq1"1](https://we.tl/t-GdmhLDyyq1) linked will expire in 6 hours   * as discussed this would be done after we go live.   What is the issue here? | 3 | Please place photos under each section. They are provided in the right size and under their respective titles. [https://we.tl/t-GdmhLDyyq HYPERLINK "https://we.tl/t-GdmhLDyyq1"1](https://we.tl/t-GdmhLDyyq1) linked will expire in 6 hours | 3 |
| Supply Chain <http://na.bw.ae/national-ambulance/page/supply-chain> | Clicking on Contact Us takes you down to the map, it should land on the contact us boxes area.  Tenders  Clicking on tenders takes you all the way down to the footer instead of the box that displays the “There are no current tenders available”.  Terms and Conditions and Privacy Policy should not be in bold. Keep navy blue and when user hovers over it, it becomes grey as remaining text.  Form- All drop down menus to be in navy blue not neon blue | 1  1  3  2 | Clicking on Contact Us takes you down to the map, it should land on the contact us boxes area.  Tenders  Clicking on tenders takes you all the way down to the footer instead of the box that displays the “There are no current tenders available”.  Terms and Conditions and Privacy Policy should not be in bold. Keep navy blue and when user hovers over it, it becomes grey as remaining text.  Form- All drop down menus to be in navy blue not neon blue  Some of the Arabic text is chopped off across all Arabic forms | 1  1  3  2  1 |
| Public and Private Emergency Medical Services  <http://na.bw.ae/national-ambulance/page/public-and-private-emergency-medical-services-ems>- | Enquiry Now Form-Why is it no longer set as default type of enquiry when user selects enquire now ? | 1 | Enquiry Now Form-Why is it no longer set as default type of enquiry when user selects enquire now? | 1 |
| Patient Transport  <http://na.bw.ae/national-ambulance/page/non-emergency-patient-transport-pts>- | Under the form, add Ms. (under title – Relation to Patient section. – Done  Ms. Should be the last field in the drop down menu  Enquiry Now Form- Why is it no longer set as default type of enquiry when user selects enquire  now ?  Patient Date of Birth (remove patient should be at least 18 yrs (we never asked for it).  Time fields should be labelled as per their field name and not set by default as system time  E.g.  Pick-up Time  Appointment Time  When you move from Transport Details tab to Primary Contact tab, it will take you down to footer area instead of form area.  Form- All drop down menus to be in navy blue not neon blue | 1  2  1  1  1  1  2 | Ms. Should be removed from the Arabic side.  The first word of the form name is wrong    نموذج النقل الطبي غير الطارئ  Please provide screenshot?  Enquiry Now Form- Why is it no longer set as default type of enquiry when user selects enquire now ?  Patient Date of Birth (remove patient should be at least 18 yrs (we never asked for it).  Time fields should be labelled as per their field name and not set by default as system time  E.g.  وقت الاستلام  وقت الموعد  When you move from Transport Details tab to Primary Contact tab, it will take you down to footer area instead of form area.  Form- All drop down menus to be in navy blue not neon blue  Some of the Arabic text is chopped off across all Arabic forms   * Please elaborate and provide screenshot? | 1  3  1  1  1  1  1  2  1 |
| Event Emergency Medical Coverage | Form:  Change date to Day/Month/Year  - Not possible because currently rendered default HTML5 function if you want to change it then will take some with 3rd party plugin. This is not advisable as would I noticed that it was done as day/month/year now so all good?  **So is it fine now?**  Why is the time set at 8:30 by default? – it shows default system time User should see the label name/ field title and not the default system time  e.g. Event Start Time  Event End Time  Enquiry Now Form-Why is it no longer set as default type of enquiry when user selects enquire now ?  When you move from Event Details to Primary Contact tab, it will take you down to footer area instead of form area. | 1  1  1  1 | Change date to Day/Month/Year – already responded  Why is the time set at 10:00 by default? – already responded  User should see the label name/ field title and not the default system time  Remove the word person from expected number of people on site –(Not done on Arabic)  Enquiry Now Form-Why is it no longer set as default type of enquiry when user selects enquire now ?  When you move from Event Details to Primary Contact tab, it will take you down to footer area instead of form area.  All drop down menus to be in navy blue not neon blue  Some of the Arabic text is chopped off across all Arabic forms | 1  1  2  1  1  2  1 |
| Education and Training | Enquiry Now Form-Enquiry Now Form-Why is it no longer set as default type of enquiry when user selects enquire now | 1 | Enquiry Now Form-Enquiry Now Form-Why is it no longer set as default type of enquiry when user selects enquire now | 1 |
| Contact Us | Contact Us Form  Ms. Should be last (after Miss) on the drop down menu  Form- All drop down menus to be in navy blue not neon blue | 2  2 | Contact Us Form  Ms. Should not be listed in the Arabic drop down menu  Form- All drop down menus to be in navy blue not neon blue  Some of the Arabic text is chopped off across all Arabic forms | 1  2  1 |
| Feedback Page | Feedback Form:   Why is the form set on complaint field? It should be on Select field. (Must change first field- Type of Enquiry in the drop down menu to Select).  - Done Not done, Replace Type of Enquiry with Select  Form- All drop down menus to be in navy blue not neon blue  Complaints and Feedback/ Form  Under Emirate—> replace the word city in the question with Emirate.  It should become:  In which Emirates did the incident take place? | 1  2  1 | Feedback Form  Must be  نوع الملاحظة  الرجاء الاختيار    Form- All drop down menus to be in navy blue not neon blue  Some of the Arabic text is chopped off across all Arabic forms  Under Emirate—> replace the word city in the question with Emirate.  It should become:  في أي مدينة وقعت الحادثة؟ | 1  2  1 |
| Careers |  |  | Under Review |  |
| Content Management System | To be discussed with Anoop  Imp elements we discussed prior to signing contract:   * Version control * Preview before publishing option * Access limitation (e.g. Document Library admin can only edit document library. Recruitment to only have access to vacancies, etc. * Approvals prior to publishing |  |  |  |
| Mobile Version | Needs full testing- Top level comments are:  Arabic option must be on the top next to search button and constant. Now it’s a challenge finding it. (Same goes for Careers).  Remove floating up effect from the social icons on the mobile version footer (it’s not working now)  Make scrolling experience more user friendly as currently it’s very hard to open menu buttons. (You have to keep pressing until a button opens, why not open by just clicking on it without having to press hard or keep pressing. e.g. mubadala and adnoc mobile versions  The map in about us is not displaying well on mobile version, shall we provide you with a photo with text place in it and cancel the dynamic part for the mobile version?  Thanks.  This content in the link below is very messed up on mobile version, what’s your solution?  <http://na.bw.ae/national-ambulance/page/frontline-emergency-ambulance-service>  Please check services pages on mobile, some of the key service delivery points are not presented nicely and messed up. |  |  |  |