

<p>Dr Pollard: went to AUC I saw you trained in pediatrics here at Our Lady of the Lake What made you decide to stay at our lady of the lake? What do you enjoy most about the program?</p>	<p>Dr Ashley Rawson: - Fellowship at Indiana while I was there Dr Rawson, with your training in both pediatric nephrology and clinical pharmacology I noticed you did both nephro and pharm at Indiana IUSM. I think I was actually doing a physiology major at IUSM when you were a fellow. Which parts of all of your specialized training do you find most useful and think is important to teach pediatric residents?</p>	<p>Dr. Courtney Cox: - fellowship in critical care specialist what do you think makes the PICU experience for residents at OLOL unique?</p>
FAILED STEP 2		
<ul style="list-style-type: none"> I failed Step 2 and I own it. o I misjudged pacing o spread myself thin o I rushed 1076ED mit my application - changed application 1076ED o I Rented office with protected daily study blocks. 43DFE7 o Focus issues with spaced repetition o Used E weak points o Practiced B3B4B1 What I learned <ul style="list-style-type: none"> o base m data and routine o structure D3D3D o Feedback only. Cramming is useless. Using this process step 3 now <ul style="list-style-type: none"> o If m 312F34 o goal before residency around April <p>29272C</p>	<ul style="list-style-type: none"> - New children's hospital with broad exposure to different pathologies from across the Gulf South - 3+1 block schedule with substantial elective time in PGY2 and PGY3 for customization - Small, family style culture that stresses mentorship, and a formal faculty advisor system - Lots of different types of exposure through continuity clinics at OLOL children's clinics, FOHC sites, school clinics, and advocacy projects and exposure like following a wic officer - on Reddit people praise the children's hospital pediatric care and staff compared with the adult side <p>Why pediatrics?</p> <ul style="list-style-type: none"> - excelled at it and enjoyed during rotations. - I was good at things other people complained about like <ul style="list-style-type: none"> - connecting with kids - connecting and communicating with concerned parents <p>While working with kids at:</p> <ul style="list-style-type: none"> - camp counselor - guitar teacher - mercy home <p>Reference your Mercy Home work</p>	<p>Dealing with Difficult People:</p> <ul style="list-style-type: none"> - Toddler with severe eczema. - angry mother, challenged + doubted plan - I listened to concerns, involved dermatology - reviewed w/ mother or build confidence: - 1st moisturizers to repair skin barrier - add steroids for flairs to ↓ inflammation - If frequent flares or large areas after 4 weeks of steroids, talk about escalating - Oral immunosuppressants or biologics - explaining how each step protects against infection by healing and ↓ inflammation. - What I Learned: Patient listening and clear, stepwise explanations—paired with checking for understanding—builds partnership <p>???</p> <p>What characteristics do you look for in a good resident vs residents that don't do well.</p> <p>2. From a culture perspective, what does the faculty mentorship look like day-to-day</p> <p>3. I noticed you're part of the CORNET network for research—what kinds of scholarly projects or QI work have recent residents led,</p> <p>LEARNED SOMETHING:</p> <ul style="list-style-type: none"> - Infant with complex heart disease, discharged after long hospitalization. - Arranged detailed home instructions and early follow-up. - At follow-up, noticed increased work of breathing - We suspected early heart failure - Cardiology later confirmed - What I Learned: Structured followup is critical with congenital heart dz. We were able to adjust diuretics before the infant decompensated.
Disagreement with Team:		
<ul style="list-style-type: none"> 8-year-old with chronic abdominal pain labeled as functional by team. I noticed weight loss, pallor, pushed for celiac and thyroid evaluation. Testing showed hypothyroidism. Family was relieved <p>WHAT I LEARNED: Respectful advocacy can be tricky when you don't want to rock boat, but doesn't hurt to mention.</p>	<p>Handling High Pressure Situations:</p> <ul style="list-style-type: none"> - 5-year-old with asthma, severe distress, worsening after treatment. - Recognized fatigue, silent chest, respiratory failure risk - Started dunes, eventually had to transfer to ICU <p>What I Learned: Parents missed signs like fatigue and "silent chest" with little air movement on breathing.</p> <ul style="list-style-type: none"> - I now teach families to recognize these red flags for signs to take child to ER 	<p>Made a mistake:</p> <ul style="list-style-type: none"> - Early in rotations, patient with RUQ pain and obesity, suspected gallbladder disease. - Forgot to check Murphy's sign; attending asked me to see pt again - Returned, found Murphy's sign positive: pain and halited inspiration on deep RUQ palpation. - What I Learned: Skipping exam steps can miss cholecystitis; always perform key maneuvers when indicated..
Advocacy for Patient Safety:		
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Pediatrics Anecdote Interview Prep		
HEART Score—		
<ul style="list-style-type: none"> - When I forget, I recall: H—History, E—ECG, A—Age, R—Risk factors, T—Troponin. - Each 0-2, total 0-10. - 0-3: discharge; 4-6: observe/stress; 7-10: admit/ACS. - Quick, structured way to risk stratify chest pain at bedside. - Examples: >5yo, classic story, abnormal ECG, 3+ risk factors, elevated troponin = high risk. 	<ul style="list-style-type: none"> - Preterm infant (28 weeks), recently home from NICU. - new episodes of stopping breathing and bradycardia. - We found caffeine dose hadn't been increased as baby gained weight. - We adjusted dose → episodes stopped. - What I Learned: Discharge instructions are IMPORTANT, must be explicit, specific, and reviewed for understanding with families. 	<ul style="list-style-type: none"> - Infant with complex heart disease, discharged after long hospitalization. - Arranged detailed home instructions and early follow-up. - At follow-up, noticed increased work of breathing - We suspected early heart failure - Cardiology later confirmed - What I Learned: Structured followup is critical with congenital heart dz. We were able to adjust diuretics before the infant decompensated.
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Explain Policy—Clothes		
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Suicidal Patient		
<ul style="list-style-type: none"> - Young man in the ER with suicidal thoughts, asking for his dad. - Got him a blanket, sat quietly, let him talk. - Asked about outside support; mentioned girlfriend, which helped. - Learned presence and patience matter more than rushing the interview. 	<ul style="list-style-type: none"> - For patient embarrassed by ED or GI issues, I say, "We see this every day, and you did the right thing coming in." - Normalizing helps patients—especially adolescents—feel comfortable sharing sensitive info. 	<ul style="list-style-type: none"> - With anxious, homeless, or withdrawn patients, I start with, "You've probably been asked these already." - Keep my questions short and yes/no.
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Strengths:		
Greatest Strengths		
<ul style="list-style-type: none"> - Build trust with kids/parents fast—use calm, even tone, treat kids with respect, playful only when needed. - Business background: used to long hours, staying steady under stress, managing tough interactions. - Reliable teammate, adapt well on call, never complain—support team through challenges. - Use feedback to improve, turn mistakes into learning cycles, stay methodical under pressure. - Techy – love technology, fast with writing tight notes. Love to write 		
Root Cause Problem Solving:		
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FAILED STEP 2	WHY Arrowhead	Questions	WHY FAMILY MEDICINE
<ul style="list-style-type: none"> I failed Step 2 and I own it. o I misjudged pacing o spread myself thin o I rushed to take to submit my application - changed approach and PASSED o I Rented a dedicated office with protected daily study blocks. o Focused on UWORLD misses with spaced repetition o Used Error log to find weak points o Practiced pacing <p>What I learned:</p> <ul style="list-style-type: none"> o base my readiness on data and routine o structure beats volume o Feedback loops are key. Cramming is useless. <p>Using this preparation for Step 3 now</p> <ul style="list-style-type: none"> o If my data is good → o goal to take step 3 before residency around April 	WHY ARROWHEAD <ul style="list-style-type: none"> • High-Volume, Full-Spectrum Training <ul style="list-style-type: none"> → Perfect to build confidence across inpatient, outpatient, and procedures. • Mission-Driven, Underserved Focus <ul style="list-style-type: none"> → Matches my experience and passion for working with diverse, vulnerable populations → like I did for the last 2 years in chicago's safety net hospital • Hands-On Autonomy <ul style="list-style-type: none"> → I learn best by doing, and Arrowhead's "see a lot, do a lot" environment fits perfectly. • Supportive, Close-Knit Culture <ul style="list-style-type: none"> → Faculty invest in mentorship; residents genuinely support each other. • Lots of IMGs aligns with my background, year round sunshine is my wife's number one goal for our next move <p>I'm interested in the integrative medicine track, the UltraSoundTraining, and the Sim labs.</p>	1. What do you look for in potential residents? What tells you that a candidate will likely be a strong fit vs not? 2. I'm interested in the integrative medicine track. I'm curious how the IMR coursework fits into the residency over the three years. Could you walk me through that? 3. I noticed that ARMC hosts an Annual Research Day where residents present research and quality improvement projects. <ul style="list-style-type: none"> - Can you tell me about the types of QI projects recent residents have led? - And for someone interested in research, how much dedicated time is built into the curriculum for scholarly work, - or is it something residents need to carve out from their electives? 4. With 16 residents per year, how does the program structure mentorship relationships? <ul style="list-style-type: none"> - Are residents assigned an attending mentor, or is mentorship something that develops more organically? 	<ul style="list-style-type: none"> • Continuity & Relationships → Love guiding patients at every stage—kids, parents, grandparents—and seeing their progress over time. • My strengths are in Teaching & Mentoring patients and family medicine is where I was able to use that skill the most. → My experiences as a camp counselor and guitar teacher honed my ability to break down complex ideas and motivate diverse learners—from children to adults. • Preventive Focus → Drawn to the primary care setting, where proactive counseling on sleep, diet, stress, and social determinants has real impact on families' long-term health. • Broad Scope & Flexibility → Enjoying the <u>variety</u>, keeps me learning and engaged. • Value of Trust & Communication → Family medicine highlights rapport-building; my background coordinating teams and mentoring youth translates well • Team-Oriented Culture It's a respectful, mentorship-rich environment

Disagreement with Team:	Conflict in a team	Learned from Mistake:	Addressing Social Determinants:
<ul style="list-style-type: none"> 42-year-old woman with chronic abdominal pain labeled as irritable bowel syndrome. I noticed unintentional weight loss and pallor, pushed for celiac and thyroid testing. Labs confirmed hypothyroidism. She felt validated and relieved. <p>WHAT I LEARNED: Respectful advocacy can be tricky when you don't want to rock the boat, but it's worth speaking up.</p>	<ul style="list-style-type: none"> Noticed passive-aggressive comments in a group chat about patient assignment order. Brought it up face-to-face at lunch, encouraged the most frustrated team member to share their perspective. Proposed a fair, rotating assignment system; agreed to recheck at lunch if adjustments were needed. Team embraced the plan, and overall communication and morale significantly improved. <p>WHAT I LEARNED: Direct, respectful discussions and inclusive problem-solving can defuse tension and create a more collaborative environment.</p>	<ul style="list-style-type: none"> 72-year-old with mild cough, low-grade fever, and increasing confusion, initially seemed like a mild infection. Condition quickly worsened—hypotension, increased respiratory distress, sepsis ensued. Broadened the differential, started empiric antibiotics, consulted ICU. <p>WHAT I LEARNED: Subtle signs—especially altered mental status or low-grade fever—can signal early sepsis in older adults; timely intervention is crucial.</p>	<ul style="list-style-type: none"> 60-year-old man with unstable COPD, frequent hospital visits. Discovered he had no car, fragile housing situation, and difficulty getting prescriptions. Connected him to social services, set up transportation, home nursing, and med delivery. Admissions decreased. <p>I LEARNED:</p> <p>Barriers like transport and housing can be key factors in controlling chronic conditions.</p>

LEARNED SOMETHING:	Medication Dosing Oversight:	Made a mistake:	Dealing with Difficult People:
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Advocacy for Patient Safety:	Greatest Weaknesses	Working as a Team:	STRENGTHS:
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<p>HEART Score—How to Use</p> <ul style="list-style-type: none"> - When I forget, I recall: H—History, E—ECG, A—Age, R—Risk factors, T—Troponin. - Each 0-2, total 0–10. - 0–3: discharge; 4–6: observe/stress; 7–10: admit/ACS. - Quick, structured way to risk stratify chest pain at bedside. - Examples: >6yo, classic story, abnormal ECG, 3+ risk factors, elevated troponin = high risk. <p>Tough Feedback—Improved</p> <ul style="list-style-type: none"> - Was told my presentations were confusing. - Took 30 seconds before presenting to outline: Chief Complaint, HPI, PMH/Meds/Allergies, ROS, Physical, Assessment, Plan, Disposition. - Huge improvement in clarity and feedback. - Learned that structure is key for teaching and safe sign-out. <p>Passed Over</p> <ul style="list-style-type: none"> - Applied to med school three times. - Did a master's in physiology. - Still only got two interviews, ended up in the Caribbean. - Taught me persistence, grit, and to focus on growth despite setbacks—valuable in medicine. <p>Difficult News—Pregnancy</p> <ul style="list-style-type: none"> - 22f, 20 wks, 2 prior miscarriages, came in spotting. - Explained need for ultrasound, pointed out positives (fetal movement, mild symptoms), but was honest about risks. - Balanced hope and realism—key for supporting anxious families. 		<p>Explain Complex Simply</p> <ul style="list-style-type: none"> - Elderly patient asked why seeing urology. - I said, “We’re the doctors for the tubes that carry urine—if they get blocked, the kidneys get hurt.” - Clear analogies make it easier for patients and families to understand complicated care plans. - Used similar approach to explain hydronephrosis: started with normal, then described the blockage. <p>Explain Policy—Clothes</p> <ul style="list-style-type: none"> - ER patient upset about having to change into a gown. - I said, “We do this for safety—so we don’t miss any injuries. You’ll have blankets; think of it like a spa day.” - Humor and empathy usually diffuse tension, help keep patients on your side. <p>Suicidal Patient</p> <ul style="list-style-type: none"> - Young man in the ER with suicidal thoughts, asking for his dad. - Got him a blanket, sat quietly, let him talk. - Asked about outside support; mentioned girlfriend, which helped. - Learned presence and patience matter more than rushing the interview. <p>Sensitive Topics (ED/GI)</p> <ul style="list-style-type: none"> - For patients embarrassed by ED or GI issues, I say, “We see this every day, and you did the right thing coming in.” - Normalizing helps patients—especially adolescents—feel comfortable sharing sensitive info. <p>Difficult Patient</p> <ul style="list-style-type: none"> - With anxious, homeless, or withdrawal patients, I start with, “You’ve probably been asked these already.” - Keep my questions short and yes/no. - Break up the interview if needed. - Shows respect, reduces agitation, improves cooperation. 	

Feeding-Induced Desaturation	
<ul style="list-style-type: none"> 5-year-old boy presented with oxygen drops during tube feeds, raising concern for lung pathology. Assessed feeding technique and coordination. Found swallow-breathe discoordination was the culprit, not primary lung disease. Slowed feeds and adjusted positioning. Desaturation episodes stopped. Discussed feeding modifications with family and why aspiration risk mattered. Learned: Fixing technique at the root preserves lung health and avoids escalation to invasive support. 	

Apnea Due to Inadequate Medication Dose	
<ul style="list-style-type: none"> 5-year-old boy with history of apnea had new episodes after recent weight gain. Reviewed stimulant medication dosing. Discovered dose had not kept pace with child's weight. Increased dose appropriately. Apnea resolved. Spoke with family about importance of dose adjustments as child grows to prevent hypoxia. Learned: Vigilance in dosing prevents both harm from under-treatment and risk from excess. 	

Therapy Timing and Vital Stability	
<ul style="list-style-type: none"> 5-year-old boy showed rapid heart rates after therapy sessions that followed full feeds. Noticed timing coincided with digestion and fatigue. Shifted therapy to periods of alertness and rest. Cardiac stability restored, therapy tolerance improved. Explained timing changes to family and its impact on stability. Learned: Aligning interventions with natural physiologic cycles prevents harm and supports recovery. 	

Fluids Versus Calories in Growth	
<ul style="list-style-type: none"> 5-year-old boy with weight gain developed rising chloride levels after fluid increase. Compared volume versus caloric density strategies. Concentrated feeds without increasing fluids. Electrolytes normalized, continued growth. Discussed with family why volume alone can harm and how calorie concentration aids growth safely. Learned: Smart feed concentration avoids volume overload and metabolic imbalance. 	

Weight Dip—No Reversion	
<ul style="list-style-type: none"> 5-year-old boy showed a dip in daily weight. Checked for dehydration or fluid loss, found none. Held off on increasing feeds. Weight rebounded on next check. Reassured family about normal variability and why overfeeding can cause harm. Learned: Focus on trend prevents over-intervention and protects gut health. 	

Oral Feeds Transition	
<ul style="list-style-type: none"> 5-year-old boy close to discharge but lagging on oral feeds. Prioritized cue-based oral feeds over tube supplementation. Withheld tube feeds when oral cues present. Oral endurance improved; tube weaned off. Explained to family the importance of protecting oral skills for early discharge. Learned: Guarding oral experience hastens feeding independence and discharge. 	

Protein and Micronutrient Check	
<ul style="list-style-type: none"> 5-year-old boy with poor linear growth but adequate weight. Reviewed intake of protein, iron, and vitamin D. Found intake was suboptimal despite high calories. Optimized nutritional plan. Growth parameters improved. Educated family about the need for more than just calories to support growth and brain development. Learned: Composition of nutrition is crucial—calories alone do not build brains or bones. 	

Phototherapy: Timing and Risks	
<ul style="list-style-type: none"> 5-year-old boy with moderate jaundice, labs at threshold. Used guidelines for gestational age cutoffs. Discontinued therapy promptly once safe. Jaundice did not rebound, no dehydration occurred. Reassured family about risks of over-treatment and parent-infant bonding. Learned: Adhering to precise guidelines protects infants from unnecessary interventions and supports bonding. 	

Sepsis Workup and Antibiotic Stewardship	
<ul style="list-style-type: none"> 5-year-old boy with fever started on antibiotics pending cultures. Set a strict 48-hour stop for antibiotics unless cultures positive. Monitored closely, cultures remained negative. Stopped antibiotics as planned. Explained to family why limiting antibiotics prevents gut flora disruption and toxicity. Learned: Strict stop rules are essential to protect infants from harm and antibiotic resistance. 	

Explaining Benign Imaging Findings	
<ul style="list-style-type: none"> 5-year-old boy with incidental findings enlarged brain space on ultrasound. Assessed for neurologic symptoms, found none. Classified as benign variant, avoided further imaging. Shared findings with family, alleviating anxiety. Learned: Clear explanation of benign findings reduces unnecessary tests and calms families. 	

Streamlined Handoff Communication	
<ul style="list-style-type: none"> 5-year-old boy with changing oxygen requirements noted on rounds. Noted confusion over documentation of support levels. Standardized reporting to “current, last 12 hours, and highest” support. Improved team decision speed and accuracy. Demonstrated the change to family during update. Learned: Precise, structured handoff improves safety and clarity in complex cases. 	