

<div>Dr Pollard: went to AUC</div> <div>I saw you trained in pediatrics here at Our Lady of the Lake</div> <div>What made you decide to stay at our lady of the lake?</div> <div>What do you enjoy most about the program?</div>	<div>Dr Rawson, with your training in both pediatric nephrology and clinical pharmacology.</div> <div>I noticed you did both nephro and pharm at Indiana IUSM. I think I was actually doing a physiology major at Iusm when you were a fellow.</div> <div>Which parts of all of your specialized training do you find most useful and think is important to teach pediatric residents?</div> <div>WHY OUR LADY:<ul style="list-style-type: none">- Mission driven Catholic system caring for safety net and underserved kids</div>	<div>Dr. Courtney Cox:</div> <div>- fellowship in critical care specialist</div> <div>what do you think makes the PICU experience for residents at OLOL unique?*</div>	
<div>FAILED STEP 2</div> <div>- I failed Step 2 and I own it.</div> <div><div><div><div>o I misjudged pacing</div><div>o spread myself thin</div><div>o I rushed</div><div>o changed approach</div><div>o Rented</div><div>o Focused</div><div>o Used E</div><div>o Practic</div><div>What I learned</div><div>o base m</div><div>o structu</div><div>o Feedba</div></div><div>1076ED</div><div>43DFE7</div><div>B3B4B8</div><div>D3D3DD</div><div>312F34</div><div>29272C</div></div><div>Using this process helped me step 3 now</div><div>o If m</div><div>o goal</div></div>	<div>- New children's hospital with broad exposure to different pathologies from across the Gulf South</div> <div>- 3+1 block schedule with substantial elective time in PGY2 and PGY3 for customization</div> <div>- Small, family style culture that stresses mentorship, and a formal faculty advisor system</div> <div>- Lots of different types of exposure through continuity clinics at OLOL children's clinics, FQHC sites, school clinics, and advocacy projects and exposure like following a wic officer</div> <div>- on Reddit people praise the children's hospital pediatric care and staff compared with the adult side</div> <div>Why pediatrics?</div> <div>- excelled at ti and enjoyed during rotations.</div> <div>- I was good at things other people complained about like<ul style="list-style-type: none">- connecting with kids- connecting and communicating with concerned parents</div> <div>While working with kids at:<ul style="list-style-type: none">- camp counselor- guitar teacher- mercy homeReference your Mercy Home work</div>	<div>Dealing with Difficult People:</div> <div><ul style="list-style-type: none">• Toddler with severe eczema.• angry mother, challenged + doubted plan• I listened to concerns, involved dermatology• reviewed w/ mother ot build confidence:• 1st moisturizers to repair skin barrier• add steroids for flairs to i inflammation• If frequent flares or large areas after 4 weeks of steroids, talkl about escalating• Oral immunosuppressants or biologics• explaining how each step protects against infection by healing and i inflammation.• What I Learned: Patient listening and clear, stepwise explanations—paired with checking for understanding— builds partnership</div> <div>???</div> <div>What characteristics do you look for in a good resident vs residents that don't do well.</div> <div>2. From a culture perspective, what does the faculty mentorship look like day-to-day</div> <div>3. I noticed you're part of the CORNET network for research—what kinds of scholarly projects or QI work have recent residents led,</div> <div>Conflict in a team</div> <div><ul style="list-style-type: none">- Noticed passive aggressive communication- And frustration in group text about order people in group were taking parties- Brought it up at a lunch in person and asked frustrated person for their input</div> <div>We implemented it and agreed let's talk at lunch about changes when necessary</div> <div>Learned from Mistake:</div> <div><ul style="list-style-type: none">• 3-week-old term infant with poor feeding, mild cough, low fever, lethargy.• I suspected viral illness• Child decompensated, became hypothermic, respiratory distress, quickly septic• We broadened differential, started empiric antibiotics, consulted intensive care.</div> <div>WHAT I LEARNED: Subtle signs—poor feeding, low tone, hypothermia—may signal early sepsis in infants; time is critical.</div> <div>-</div>	
<div>Disagreement with Team:</div> <div>- 8-year-old with chronic abdominal pain labeled as functional by team.</div> <div>- I noticed weight loss, pallor, pushed for celiac and thyroid evaluation.</div> <div>- Testing showed hypothyroidism.</div> <div>- Family was relieved</div> <div>WHAT I LEARNED: Respectful advocacy can be tricky when you don't want to rock boat, but doesn't hurt to mention.</div>	<div>Handling High-Pressure Situations:</div> <div><ul style="list-style-type: none">• 5-year-old with asthma, severe distress, worsening after treatment.• Recognized fatigue, silent chest, respiratory failure risk• Started duonebs , eventually had to transfer to ICU</div> <div>What I Learned: Parents missed signs like fatigue and "silent chest" with little air movement on breathing.</div> <div>- I now teach families to recognize these red flags for signs to take child to ER</div>	<div>LEARNED SOMETHING:</div> <div><ul style="list-style-type: none">• Infant with complex heart disease, discharged after long hospitalization.• Arranged detailed home instructions and early follow-up.• At follow-up, noticed increased work of breathing- We suspected early heart failure- Cardiology later confirmed• What I Learned: Structured followup is critical with congenital heart dz. We were able to adjust diuretics before the infant decompensated.</div>	<div>Addressing Social Determinants:</div> <div><ul style="list-style-type: none">• 8-year-old with poorly controlled asthma, frequent ER visits.• Found family had no car, unstable housing, couldn't get to pharmacy.• Connected to social work, arranged transportation, nurse home visits, and med delivery.• Hospital visits i</div> <div>I Learned:</div> <div>barriers like transport and housing can be key to real asthma control.</div>
	<div>Medication Dosing Oversight:</div> <div><ul style="list-style-type: none">• Preterm infant (28 weeks), recently home from NICU,- new episodes of stopping breathing and bradycardia.• We found caffeine dose hadn't been increased as baby gained weight.- We adjusted dose -> episodes stopped.• What I Learned: Discharge instructions are IMPORTANT, must be explicit, specific, and reviewed for understanding with families</div>	<div>Made a mistake:</div> <div><ul style="list-style-type: none">• Early in rotations, patient with RUQ pain and obesity, suspected gallbladder disease.• Forgot to check Murphy's sign; attending asked me to see pt again• Returned, found Murphy's sign positive: pain and halted inspiration on deep RUQ palpation.• What I Learned: Skipping exam steps can miss cholecystitis; always perform key maneuvers when indicated..</div> <div>Working as a Team:</div> <div><ul style="list-style-type: none">• 2-month-old with bronchiolitis, suddenly worsening retractions, rising carbon dioxide, dropping oxygen.• We called respiratory therapy, activated rapid response, prepared noninvasive ventilation, transferred to intensive care.• Family was kept informed.</div> <div>• WHAT I LEARNED : to quickly recognize early signs of respiratory decompensation, and the importance of calling rapid response early</div>	<div>Root Cause Problem Solving:</div> <div><ul style="list-style-type: none">• Late preterm infant (35 weeks), recently off breathing tube- admitted for poor feeding and O2 drops.• I noticed drops only during feeds, so I considered (milk aspiration) instead of lung disease.- We ordered swallow study, confirmed aspiration; changed feeding, avoided reintubation.• What I Learned: After extubation, always consider aspiration . Options like thicker formula or slower flow.</div>
<div>Advocacy for Patient Safety:</div> <div>- 36-week preterm infant in nursery, had several unexplained apneic episodes</div> <div>- I was concerned about plan to discharge and asked if we could monitor her closely for episoides.</div> <div>- another apnea episode required stimulation to restart breathing</div> <div>- What I Learned: cautious w/ infants w/ unexplained apnea and must monitor carefully.</div>	<div>Greatest Weaknesses</div> <div><ul style="list-style-type: none">• Used to get lost in details—risky slow pace, missed big picture.• Now balance precision with efficiency—prioritize "done right, done on time."• Seek and apply feedback to keep growing.</div> <div>Realize we were hear to take care of peoples children</div> <div>Good teammates</div> <div>Need help and ask</div> <div>By fish in steelhead</div>		<div>STRENGTHS:</div> <div><ul style="list-style-type: none">• Greatest Strengths<ul style="list-style-type: none">• Build trust with kids/parents fast—use calm, even tone, treat kids with respect, playful only when needed.• Business background: used to long hours, staying steady under stress, managing tough interactions.• Reliable teammate, adapt well on call, never complain—support team through challenges.• Use feedback to improve, turn mistakes into learning cycles, stay methodical under pressure.• Techy - love technology, fast with writing tight notes. Love to write</div>
<div>Pediatrics Anecdote Interview Prep</div> <div>HEART Score—How to Use</div> <div><ul style="list-style-type: none">- When I forget, I recall: H—History, E—ECG, A—Age, R—Risk factors, T—Topoensis.- Each 0-2, total 0-10.- 0-3: discharge, 4-6: observe/stress, 7-10: admit/ACCS.- Quick, structured way to risk stratify chest pain at bedside.- Examples: >65yo, classic story, abnormal ECG, 3+ risk factors, elevated troponin = high risk.</div> <div>Tough Feedback—Improved</div> <div><ul style="list-style-type: none">- Was told my presentations were confusing- Took 30 seconds before presenting to outline: Chief Complaint, HPI,</div>	<div>Pediatrics Anecdote Interview Prep</div> <div>Explain Complex Simply</div> <div><ul style="list-style-type: none">- Elderly patient asked why seeing urology.- I said, "We're the doctors for the tubes that carry urine—if they get blocked, the kidneys get hurt."- Clear analogies make it easier for patients and families to understand complicated care plans.- Used similar approach to explain hydrourephrosis: started with normal, then described the blockage.</div> <div>Explain Policy—Clothes</div> <div><ul style="list-style-type: none">- ER patient upset about having to change into a gown.- I said, "We do this for safety—so we don't miss any injuries. You'll have</div>	<div>Pediatrics Anecdote Interview Prep</div> <div>Page 5 of 13</div>	<div>Pediatrics Anecdote Interview Prep</div> <div>Page 6 of 13</div>

	<p>PMH/Meds/Allergies, ROS, Physical, Assessment, Plan, Disposition.</p> <ul style="list-style-type: none"> - Huge improvement in clarity and feedback. - Learned that structure is key for teaching and safe sign-out. 	
Passed Over	<ul style="list-style-type: none"> - Applied to med school three times. - Did a master's in physiology. - Still only got two interviews, ended up in the Caribbean. - Taught me persistence, grit, and to focus on growth despite setbacks—valuable in medicine. 	
Difficult News—Pregnancy	<ul style="list-style-type: none"> - 22F, 20 wks, 2 prior miscarriages, came in spotting. - Explained need for ultrasound, pointed out positives (fetal movement, mild symptoms), but was honest about risks. - Balanced hope and realism—key for supporting anxious families. 	
		<p>Humor and empathy usually diffuse tension, help keep patients on your side.</p>
	Suicidal Patient	<ul style="list-style-type: none"> - Young man in the ER with suicidal thoughts, asking for his dad. - Got him a blanket, sat quietly, let him talk. - Asked about outside support; mentioned girlfriend, which helped. - Learned presence and patience matter more than rushing the interview.
	Sensitive Topics (ED/GI)	<ul style="list-style-type: none"> - For patients embarrassed by ED or GI issues, I say, "We see this every day, and you did the right thing coming in." - Normalizing helps patients—especially adolescents—feel comfortable sharing sensitive info.
	Difficult Patient	<ul style="list-style-type: none"> - With anxious, homeless, or withdrawal patients, I start with, "You've probably been asked these already." - Keep my questions short and yes/no. - Break up the interview if needed. - Shows respect, reduces agitation, improves cooperation.

- o Learned: Vigilance in dosing prevents both harm from under-treatment and risk from excess.

• **Therapy Timing and Vital Stability**

 - 5-year-old boy showed rapid heart rates after therapy sessions that followed full feeds.
 - o Noticed timing coincided with digestion and fatigue.
 - o Shifted therapy to periods of alertness and rest.
 - o Cardiac stability restored therapy tolerance improved.
 - o Explained timing changes to family and its impact on stability.
 - o Learned: Aligning interventions with natural physiologic cycles prevents harm and supports recovery.

• **Fluids Versus Calories in Growth**

 - 5-year-old boy with weight gain developed rising chloride levels after fluid increase.
 - o Compared volume versus caloric density strategies.
 - o Concentrated feeds without increasing fluids.
 - o Electrolytes normalized, continued growth.
 - o Discussed with family why volume alone can harm and how calorie concentration aids growth safely.
 - o Learned: Smart feed concentration avoids volume overload and metabolic imbalance.

• **Weight Dip—No Overreaction**

 - 5-year-old boy showed a brief dip in daily weight.
 - o Checked for dehydration or fluid loss, found none.
 - o Held off on increasing feeds.
 - o Weight rebounded on next check.
 - o Reassured family about normal variability and why overfeeding can cause harm.
 - o Learned: Focus on trend prevents over intervention and protects gut health.

• **Oral Feeds Transition**

 - 5-year-old boy close to discharge but lagging on oral feeds.
 - o Prioritized cue-based oral feeds over tube supplementation.
 - o Withheld tube feeds when oral cues present.
 - o Oral endurance improved, tube weaned off.
 - o Explained to family the importance of protecting oral skills for early discharge.
 - o Learned: Guarding oral experience hastens feeding independence and discharge.

• **Protein and Micronutrient Check**

 - 5-year-old boy with poor linear growth but adequate weight.
 - o Reviewed intake of protein, iron, and vitamin D.
 - o Found intake was suboptimal despite high calories.
 - o Optimized nutritional plan.
 - o Growth parameters improved.
 - o Educated family about the need for more than just calories to support growth and brain development.
 - o Learned: Composition of nutrition is crucial—calories alone do not build brains or bones.

• **Phototherapy: Timing and Risks**

 - 5-year-old boy with moderate jaundice, labs at threshold.
 - o Used guidelines for gestational age cutoffs.
 - o Discontinued therapy promptly once safe.
 - o Jaundice did not rebound, no dehydration occurred.
 - o Reassured family about risks of over-treatment and parent-infant bonding.
 - o Learned: Adhering to precise guidelines protects infants from unnecessary interventions and supports bonding.

• **Sepsis Workup and Antibiotic Stewardship**

 - 5-year-old boy with fever started on antibiotics pending cultures.
 - o Set a strict 48-hour stop for antibiotics unless cultures positive.
 - o Monitored closely, cultures remained negative.
 - o Stopped antibiotics as planned.
 - o Explained to family why limiting antibiotics prevents gut flora disruption and toxicity.
 - o Learned: Strict stop rules are essential to protect infants from harm and antibiotic resistance.

• **Explaining Benign Imaging Findings**

 - 5-year-old boy with incidentally found enlarged brain space on ultrasound.
 - o Assessed for neurologic symptoms, found none.
 - o Classified as benign variant, avoided further imaging.
 - o Shared findings with family, alleviating anxiety.
 - o Learned: Clear explanation of benign findings reduces unnecessary tests and calms families.

• **Streamlined Handoff Communication**

 - 5-year-old boy with changing oxygen requirements noted on rounds.
 - o Noted confusion over documentation of support levels.
 - o Standardized reporting to "current, last 12 hours, and highest" support.
 - o Improved team decision speed and accuracy.
 - o Demonstrated the change to family during update.
 - o Learned: Precise, structured handoff improves safety and clarity in complex cases.

• **Timely Eye Screening**

 - 5-year-old boy nearing window for eye screening for retinal disease.
 - o Automated order and assigned responsibility to team member.
 - o Screening performed on schedule.
 - o Early disease detected and treated.
 - o Communicated screening plan and its importance to parents.
 - o Learned: Timely assigned screenings prevent blindness and are easily missed without systems.

• **Hydronephrosis Counseling**

 - 5-year-old boy with prenatal urinary tract dilation.
 - o Used visual aids and stepwise follow-up plan.
 - o Family anxiety decreased, follow-up rates improved.
 - o Avoided unnecessary intervention.
 - o Learned: Visual communication builds trust and ensures follow-through.

• **Daily Parental Update Structure**

 - 5-year-old boy with frequent monitor alarms and parental confusion.
 - o Adopted daily "breathing, feeding, weight" update script.
 - o Focused discussions increased understanding and trust.
 - o Family engagement improved, fewer misunderstandings.
 - o Learned: Consistent structure bridges knowledge gaps and builds trust.

• **Discharge Expectation Setting**

 - 5-year-old boy medically ready for discharge but parental uncertainty.
 - o Used explicit checklist for discharge readiness: feeding, weight, stability, parent confidence.
 - o Alignment achieved, discharge smooth.
 - o Taught family how each criterion impacts safe transition home.
 - o Learned: Clear, shared goals prevent premature or delayed discharge.

• **Antibiotic Stop Scripts**

 - 5-year-old boy with negative cultures, team hesitant to stop antibiotics.
 - o Introduced routine scripted timeouts at 24 and 36 hours.
 - o Increased on-time discontinuation.
 - o Minimized antibiotic exposure.
 - o Explained risks of prolonged antibiotics to team and family.
 - o Learned: Micro-interventions change culture faster than policy alone.

• **Protecting Sleep and Feeding Windows**

 - 5-year-old boy with feeding intolerance and poor growth from frequent interruptions.
 - o Clustered care tasks, prioritized uninterrupted feeds and sleep.
 - o Fewer desaturations, improved weight gain.
 - o Family educated on the critical role of sleep and feeding windows.
 - o Learned: Respecting rest and feeding time is as vital as any medication.

• **Advocating Against Unnecessary Volume Increase**

 - 5-year-old boy with small weight dip, team pushed for increased feeds.
 - o Argued for trend-based decision over knee-jerk reaction.
 - o Held volume steady, weight rebounded.
 - o Avoided fluid overload and complications.
 - o Demonstrated rationale to family and team.
 - o Learned: Clinical restraint prevents avoidable harm.

• **Advocating for Appropriate Antibiotic Stewardship**

 - 5-year-old boy with negative cultures, team requested to extend antibiotics "just in case."
 - o Presented evidence and set clear stop.
 - o Stopped antibiotics at 48 hours, no infection developed.
 - o Protected child's microbiome and reduced resistance risk.
 - o Explained importance of stewardship to family.
 - o Learned: Standing firm on evidence protects individual and public health.

<div><div>FAILED STEP 2</div><div><div><div><div>I failed Step 2 and I own it.</div><div><div>o I misjudged pacing</div><div>o spread myself thin</div><div>o I rushed to take to submit my application</div></div></div></div><div><div>changed approach and PASSED</div><div><div><div>o I Rented a dedicated office with protected daily study blocks.</div><div>o Focused on UWorld misses with spaced repetition</div><div>o Used Error log to find weak points</div><div>o Practiced pacing</div></div></div></div><div><div>What I learned:</div><div><div><div>o base my readiness on data and routine</div><div>o structure beats volume</div><div>o Feedback loops are key, Craming is useless.</div></div></div></div><div><div>Using this preparation for Step 3 now</div><div><div><div>o If my data is good →</div><div>o goal to take step 3 before residency around April</div></div></div></div></div></div> <td><div><div>WHY Arrowhead</div><div><div>WHY ARROWHEAD</div><div><div><div>• High-Volume, Full-Spectrum Training</div><div>→ Perfect to build confidence across inpatient, outpatient, and procedures.</div></div><div><div>• Mission-Driven, Underserved Focus</div><div>→ Matches my experience and passion for working with diverse, vulnerable populations</div><div>→ like I did for the last 2 years in chicago's safety net hospital</div></div><div><div>• Hands-On Autonomy</div><div>→ I learn best by doing, and Arrowhead's "see a lot, do a lot" environment fits perfectly.</div><div>• Supportive, Close-Knit Culture</div><div>→ Faculty invest in mentorship; residents genuinely support each other.</div><div>• Lots of IMGs aligns with my background, year round sunshine is my wife's number one goal for our next move</div></div><div>I'm inteested in the integrative medicine track, the UltraSoundTraining, and the Sim labs.</div></div></div></div><td><div><div>Questions</div><div><div>1. What do you look for in potential residents? What tells you that a candidate will likely be a strong fit vs not?</div><div>2. I'm interested in the integrative medicine track. I'm curious how the IMR coursework fits into the residency over the three years. Could you walk me through that?</div><div>3. I noticed that ARMC hosts an Annual Research Day where residents present research and quality improvement projects.</div><div>Can you tell me about the types of QI projects recent residents have led?</div><div>And for someone interested in research, how much dedicated time is built into the curriculum for scholarly work,</div><div>or is it something residents need to carve out from their electives?</div><div>4. 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Difficult News—Pregnancy	<div><div>- 22F, 20 wks, 2 prior miscarriages, came in spotting.</div><div>- Explained need for ultrasound, pointed out positives (fetal movement, mild symptoms), but was honest about risks.</div><div>- Balanced hope and realism—key for supporting anxious families.</div></div>	

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<div><div>• Feeding-Induced Desaturation</div><div><div>• 5-year-old boy presented with oxygen drops during tube feeds, raising concern for lung pathology.</div><div><div>o Assessed feeding technique and coordination.</div><div>o Found swallow-breathe discoordination was the culprit, not primary lung disease.</div><div>o Slowed feeds and adjusted positioning.</div><div>o Desaturation episodes stopped.</div><div>o Discussed feeding modifications with family and why aspiration risk mattered.</div><div>o Learned: Fixing technique at the root preserves lung health and avoids escalation to invasive support.</div></div></div></div> <div><div>• Apnea Due to Inadequate Medication Dose</div><div><div>• 5-year-old boy with history of apnea had new episodes after recent weight gain.</div><div><div>o Reviewed stimulant medication dosing.</div><div>o Discovered dose had not kept pace with child's weight.</div><div>o Increased dose appropriately.</div><div>o Apnea resolved.</div><div>o Spoke with family about importance of dose adjustments as child grows to prevent hypoxia.</div><div>o Learned: Vigilance in dosing prevents both harm from under-treatment and risk from excess.</div></div></div></div> <div><div>• Therapy Timing and Vital Stability</div><div><div>• 5-year-old boy showed rapid heart rates after therapy sessions that followed full feeds.</div><div><div>o Noticed timing coincided with digestion and fatigue.</div><div>o Shifted therapy to periods of alertness and rest.</div><div>o Cardiac stability restored, therapy tolerance improved.</div><div>o Explained timing changes to family and its impact on stability.</div><div>o Learned: Aligning interventions with natural physiologic cycles prevents harm and supports recovery.</div></div></div></div> <div><div>• Fluids Versus Calories in Growth</div><div><div>• 5-year-old boy with weight gain developed rising chloride levels after fluid increase.</div><div><div>o Compared volume versus caloric density strategies.</div><div>o Concentrated feeds without increasing fluids.</div><div>o Electrolytes normalized, continued growth.</div><div>o Discussed with family why volume alone can harm and how calorie concentration aids growth safely.</div><div>o Learned: Smart feed concentration avoids volume overload and metabolic imbalance.</div></div></div></div> <div><div>• Weight Dip—No Overreaction</div><div><div>• 5-year-old boy showed a brief dip in daily weight.</div><div><div>o Checked for dehydration or fluid loss, found none.</div><div>o Held off on increasing feeds.</div><div>o Weight rebounded on next check.</div><div>o Reassured family about normal variability and why overfeeding can cause harm.</div><div>o Learned: Focus on trend prevents over-intervention and protects gut health.</div></div></div></div> <div><div>• Oral Feeds Transition</div><div><div>• 5-year-old boy close to discharge but lagging on oral feeds.</div><div><div>o Prioritized cue-based oral feeds over tube supplementation.</div><div>o Withheld tube feeds when oral cues present.</div><div>o Oral endurance improved, tube weaned off.</div><div>o Explained to family the importance of protecting oral skills for early discharge.</div><div>o Learned: Guarding oral experience hastens feeding independence and discharge.</div></div></div></div> <div><div>• Protein and Micronutrient Check</div><div><div>• 5-year-old boy with poor linear growth but adequate weight.</div><div><div>o Reviewed intake of protein, iron, and vitamin D.</div><div>o Found intake was suboptimal despite high calories.</div><div>o Optimized nutritional plan.</div><div>o Growth parameters improved.</div><div>o Educated family about the need for more than just calories to support growth and brain development.</div><div>o Learned: Composition of nutrition is crucial—calories alone do not build brains or bones.</div></div></div></div> <div><div>• Phototherapy: Timing and Risks</div><div><div>• 5-year-old boy with moderate jaundice, labs at threshold.</div><div><div>o Used guidelines for gestational age cutoffs.</div><div>o Discontinued therapy promptly once safe.</div><div>o Jaundice did not rebound, no dehydration occurred.</div><div>o Reassured family about risks of over-treatment and parent-infant bonding.</div><div>o Learned: Adhering to precise guidelines protects infants from unnecessary interventions and supports bonding.</div></div></div></div> <div><div>• Sepsis Workup and Antibiotic Stewardship</div><div><div>• 5-year-old boy with fever started on antibiotics pending cultures.</div><div><div>o Set a strict 48-hour stop for antibiotics unless cultures positive.</div><div>o Monitored closely, cultures remained negative.</div><div>o Stopped antibiotics as planned.</div><div>o Explained to family why limiting antibiotics prevents gut flora disruption and toxicity.</div><div>o Learned: Strict stop rules are essential to protect infants from harm and antibiotic resistance.</div></div></div></div> <div><div>• Explaining Benign Imaging Findings</div><div><div>• 5-year-old boy with incidentally found enlarged brain space on ultrasound.</div><div><div>o Assessed for neurologic symptoms, found none.</div><div>o Classified as benign variant, avoided further imaging.</div><div>o Shared findings with family, alleviating anxiety.</div><div>o Learned: Clear explanation of benign findings reduces unnecessary tests and calms families.</div></div></div></div> <div><div>• Streamlined Handoff Communication</div><div><div>• 5-year-old boy with changing oxygen requirements noted on rounds.</div><div><div>o Noted confusion over documentation of support levels.</div><div>o Standardized reporting to "current, last 12 hours, and highest" support.</div><div>o Improved team decision speed and accuracy.</div><div>o Demonstrated the change to family during update.</div><div>o Learned: Precise, structured handoff improves safety and clarity in complex cases.</div></div></div></div> <div><div>• Timely Eye Screening</div><div><div>• 5-year-old boy nearing window for eye screening for retinal disease.</div><div><div>o Automated order and assigned responsibility to team member.</div><div>o Screening performed on schedule.</div><div>o Early disease detected and treated.</div><div>o Communicated screening plan and its importance to parents.</div><div>o Learned: Timely, assigned screenings prevent blindness and are easily missed without systems.</div></div></div></div> <div><div>• Hydronephrosis Counseling</div><div><div>• 5-year-old boy with prenatal urinary tract dilation.</div><div><div>o Used visual aids and stepwise follow-up plan.</div><div>o Family anxiety decreased, follow-up rates improved.</div><div>o Avoided unnecessary intervention.</div><div>o Learned: Visual communication builds trust and ensures follow-through.</div></div></div></div> <div><div>• Daily Parental Update Structure</div><div><div>• 5-year-old boy with frequent monitor alarms and parental confusion.</div><div><div>o Adopted daily "breathing, feeding, weight" update script.</div><div>o Focused discussions increased understanding and trust.</div><div>o Family engagement improved, fewer misunderstandings.</div><div>o Learned: Consistent structure bridges knowledge gaps and builds trust.</div></div></div></div> <div><div>• Discharge Expectation Setting</div><div><div>• 5-year-old boy medically ready for discharge but parental uncertainty.</div><div><div>o Used explicit checklist for discharge readiness: feeding, weight, stability, parent confidence.</div><div>o Alignment achieved, discharge smooth.</div><div>o Taught family how each criterion impacts safe transition home.</div><div>o Learned: Clear, shared goals prevent premature or delayed discharge.</div></div></div></div> <div><div>• Antibiotic Stop Scripts</div><div><div>• 5-year-old boy with negative cultures, team hesitant to stop antibiotics.</div><div><div>o Introduced routine scripted timeouts at 24 and 36 hours.</div><div>o Increased on-time discontinuation.</div><div>o Minimized antibiotic exposure.</div><div>o Explained risks of prolonged antibiotics to team and family.</div><div>o Learned: Micro-interventions change culture faster than policy alone.</div></div></div></div> <div><div>• Protecting Sleep and Feeding Windows</div><div><div>• 5-year-old boy with feeding intolerance and poor growth from frequent interruptions.</div><div><div>o Clustered care tasks, prioritized uninterrupted feeds and sleep.</div><div>o Fewer desaturations, improved weight gain.</div><div>o Family educated on the critical role of sleep and feeding windows.</div><div>o Learned: Defending rest and feeding time is as vital as any medication.</div></div></div></div> <div><div>• Advocating Against Unnecessary Volume Increase</div><div><div>• 5-year-old boy with small weight dip, team pushed for increased feeds.</div><div><div>o Argued for trend-based decision over knee-jerk reaction.</div><div>o Held volume steady, weight rebounded.</div><div>o Avoided fluid overload and complications.</div><div>o Demonstrated rationale to family and team.</div><div>o Learned: Clinical restraint prevents avoidable harm.</div></div></div></div> <div><div>• Advocating for Appropriate Antibiotic Stewardship</div><div><div>• 5-year-old boy with negative cultures, team requested to extend antibiotics "just in case."</div><div><div>o Stopped evidence and set clear stop.</div><div>o Presented antibiotics at 48 hours, no infection developed.</div><div>o Protected child's microbiome and reduced resistance risk.</div><div>o Explained importance of stewardship to family.</div><div>o Learned: Standing firm on evidence protects individual and public health.</div></div></div></div>
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