|  |  |
| --- | --- |
| USE CASE NAME | Check in |
| ID | UC1 |
| SCENARIO | Guest checks-in to booked stay |
| TRIGGERING EVENT | Guest wants to check-in to booked stay |
| BRIEF DESCRIPTION | Guest that is not currently checked-in wants to check-in to their previously booked stay |
| ACTORS | Guest |
| ASSUMPTIONS | Guest is not checked-in and has a booked stay |
| FREQUENCY OF USE | Daily |
| RELATED USE CASES | Check out |
| STAKEHOLDERS | Hotel |
| PRECONDITIONS | Guest has a previously booked stay and is not checked-in |
| POSTCONDITIONS | Guest is checked-in to their stay |
| MAIN COURSE |  |
| ALTERNATE COURSE |  |

|  |  |
| --- | --- |
| USE CASE NAME | Check out |
| ID | UC2 |
| SCENARIO | Guest checks-out of booked stay |
| TRIGGERING EVENT | Guest wants to check-out of booked stay |
| BRIEF DESCRIPTION | Checked-in guest would like to check-out of their current stay |
| ACTORS | Guest |
| ASSUMPTIONS | Guest is checked-in and either wants to leave early or is at the end of their booked stay |
| FREQUENCY OF USE | Daily |
| RELATED USE CASES | Check in |
| STAKEHOLDERS | Hotel |
| PRECONDITIONS | Guest is currently checked-in to a stay |
| POSTCONDITIONS | Guest is checked-out of the stay |
| MAIN COURSE |  |
| ALTERNATE COURSE |  |

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| --- | --- |
| USE CASE NAME | Get room key |
| ID | UC3 |
| SCENARIO | Guest gets printed room key |
| TRIGGERING EVENT | Guest requests room key |
| BRIEF DESCRIPTION | Guest would like to get a room card key to their booked room |
| ACTORS | Guest |
| ASSUMPTIONS | Guest is checked-in and either has not received their allotted room keys or needs to replace room keys |
| FREQUENCY OF USE | Daily |
| RELATED USE CASES | N/A |
| STAKEHOLDERS | Hotel |
| PRECONDITIONS | Guest does not have a room key |
| POSTCONDITIONS | Guest has a room key |
| MAIN COURSE |  |
| ALTERNATE COURSE |  |

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| --- | --- |
| USE CASE NAME | Book stay |
| ID | UC4 |
| SCENARIO | User schedules a hotel stay in an available room |
| TRIGGERING EVENT | User requests booking a stay |
| BRIEF DESCRIPTION | User would like to book a stay in an available room for a specified amount of time |
| ACTORS | User |
| ASSUMPTIONS | User is requesting a new stay in a room available during the specified dates |
| FREQUENCY OF USE | Daily |
| RELATED USE CASES | Alter stay, Cancel stay |
| STAKEHOLDERS | Hotel |
| PRECONDITIONS | The specified room is available between the specified dates |
| POSTCONDITIONS | The specified room is booked for the specified dates, to the requesting user |
| MAIN COURSE |  |
| ALTERNATE COURSE |  |