

# **COURSE WEBSITE NEEDS ASSESSMENT**

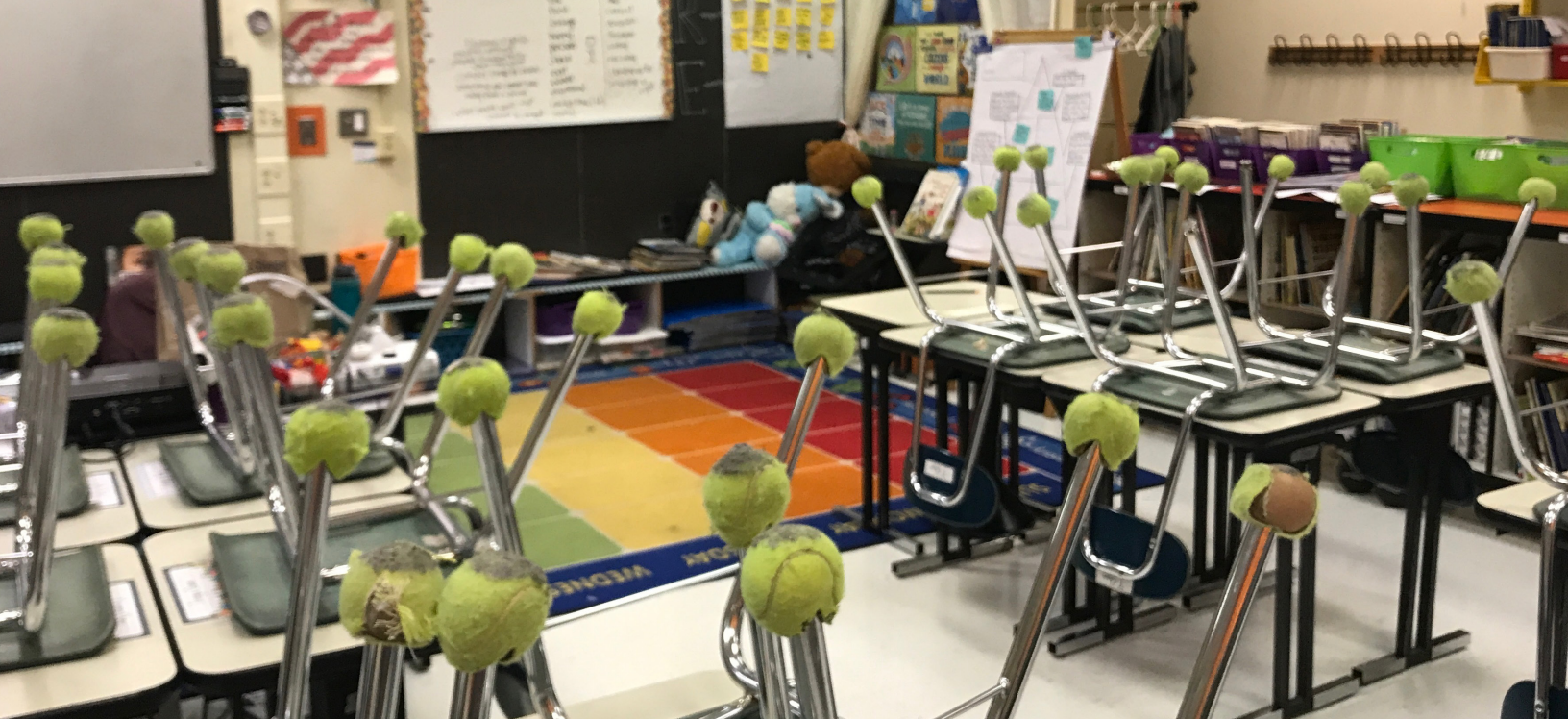
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October 31, 2018



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## 01 intro

Tinyan Chan, a resident of Roslindale, Massachusetts, is a fifth grade teacher at Josiah Quincy Elementary School in Boston's Chinatown. Every weekday morning, she heads out the door to start her commute to the school to prepare her lesson plan for the day. This consists of math, reading comprehension, writing, and social studies or science, depending on what day it is.

Ms. Chan is greeted in the morning by 25 students around the age of ten, most of which greet her in Cantonese or Taisanese. The majority of Chan's class are new immigrants from Taisan, China and don't speak fluent English. There is a large language barrier sometimes between Chan and her students. She was born and raised in America and grew up speaking some Cantonese but she has trouble understanding some words, and she has absolutely no way of comprehending the students that speak Taisanese. She still tries her best to communicate with them and help them as much as she does with every other student in her class.

The fifth grade teacher does her best in making everything as understandable and fun as possible. Her classroom is arranged to make students feel like they are in a safe and comfortable environment. From inspirational posters to cut up tennis balls on the legs of each student's chair, one can see the dedication and heart she has put into helping her students succeed.



## 02 objectives

### **why does the client need a website?**

Chan realizes often that her students aren't always paying attention to her when she's announcing their homework for the night. She obviously can't be with her students at home guiding them if they have homework questions. Chan doesn't check and refresh her Gmail every few minutes to see if she has new messages from her students either. She has a personal life too! There is a great need for this website to take her place when she can't give the help her students need.

### **what is the purpose of the website?**

There are multiple functions that this course website will include. Possibly the most important will be to post weekly and daily homework assignments as a reminder to students who have perhaps forgotten to write it down in their agenda books during class. Students often forget their worksheets in the classroom as well. Along with the homework assign-

ments, scans of worksheets will be available as well.

Just in case students forget, there will also be an announcements page which will remind students when their permission slips are due or when the next MCAS will be.

Because her students just seem to be confused all the time, there will be a function on the website where her students can ask each other questions. They will also be able to contact another individual in the class by their email which will be posted on the website for reference, in case the students are doing a group project or something of the sort. And of course, the students can also contact their teacher through email as well.

Extra online resources will be added onto the website whenever Ms. Chan feels it is necessary. Posts and pages will also be translated into Chinese for those who aren't comfortable with reading in English.





## 02 audience

### **at whom is the website targeted?**

This website is targeted towards Chan's 25 students. The goal is that they will be able to find answers to the simple questions they have about small things.

### **how will the client measure the success of the website?**

Chan is planning to ask her students every week if they have used the website. She will set aside a time at the end of the school day to collect simple surveys from all her students to gather feedback on the website and its effectiveness.

