

Almario M. Guzman III

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04 Sitio Dalisdis, Camuning, Mexico, Pampanga

WORK EXPERIENCE

Sutherland Global Services

September 2024 - December 2024

Technical Support Representative

- Receive inbound calls from customers
- Assist customers with inquiries or concerns
- Perform tasks assigned by the supervisor

INTERNSHIP EXPERIENCE

Clark Outsourcing

July 2023 - November 2023

Web Developer Intern

- Skilled in utilizing the Angular and Laravel frameworks, along with MySQL.
- Developed a Ticket Monitoring System using Angular and Laravel with integration of Jira.
- Developed multiple Angular projects with MySQL.

EDUCATION

Bachelor of Science in Information Technology with Area of Specialization in Web Development

Holy Angel University

2020 - 2024

- Class Representative for SY 2023-2024(First Semester)

Accountancy, Business, and Management (ABM)

Colegio de Sebastian

2018-2020

TECHNICAL SKILLS

Html & CSS	Python	Angular	Git and Github	Troubleshooting
Javascript	PHP	Laravel	Windows, Linux, and Mac	Technical Support
Typescript	Wordpress	React	MySQL and MongoDB	Hardware and Software Support

SKILLS AND COMPETENCIES

- Computer proficiency and familiarity with Microsoft Office programs
- Excellent interpersonal skills
- Strong analytical and problem-solving abilities
- Excellent teamwork abilities and comfort working across teams
- Willingness to stay updated with the latest technologies and trends in the IT industry

CERTIFICATIONS

- **HubSpot - SEO & SEO II Certified**
HubSpot online - October 2023
- **2nd Regional Cybersecurity Conference**
Holy Angel University - 2023
- **CyberOps Associate**
Holy Angel University - 2023

ACHIEVEMENTS

Tertiary

- Dean's Lister SY 2020 - 2021
- Dean's Lister SY 2021 - 2022
- Dean's Lister SY 2022 - 2023

Secondary

- Senior High School With Honors

EXTRACURRICULAR ACTIVITIES

Manpower of the School of Computing Student Council
SY 2021-2022 & 2022-2023

CodeGeeks Staff

SY 2021-2022 & 2022-2023