

YVES SUGIRA

Information Technology
Technician

CONTACTS

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SKILLS

- Networking updating and computer troubleshooting
- Hardware installation
- Optimize system performance and multitasking
- Communication skills
- Integrity and client focus
- Strong critical thinking skills and excellent problem solving skills
- Inclusiveness and accountability
- Team work and collaboration
- Professionalism and commitment to continuous learning
- Resource management and analytical skills
- Problem solving skills and decision making skills
- Time management
- Result oriented and digital literacy skills

LANGUAGES

- Advanced in English
- Native in Spanish
- Advanced in Kiswahili
- Conversational in Kinyarwanda

REFERENCES

BAHIZI Phillip

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TWIZERIMANA Pierre Celestin

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PROFILE SUMMARY

Hello, my name is Yves Sugira I live in Gisenyi. I'm an IT technician interested in how technology may offer workable solutions to common problems, thus I'm an industrial information technology specialist with the soft skills to help. Application of information technology in the area of long-lasting and fulfilling social lives are very appealing to me. I'm trying to get in touch with engineers and other people that are currently employed in that industrial.

Proficient in building, updating and fixing computer systems. Highly analytical and organized multitasked with decisive nature and strong attention to detail.

EXPERIENCE

Job Position:

Rubavu Youth Friendly Center| Rubavu, Rwanda
September 2021

IT Technician Intern

- Set up computer, installed hardware and configure setting for customers.
- Train user in proper use and care of computers to reduce and eliminate potentially damaging errors.
- Check PCs and laptop to troubleshoot, trace and resolve customer issues.
- Supported users by quickly investigating and solve hardware and software issues
- Added new hardware, software, security patches and other updates to improve functionality of computer system.
- Removed malwares programs and unwanted software using logical and systematic processes

EDUCATION

Advanced diploma in Information and communication technology

Tumba College of Technology University

- Graduate on top of class with 77%
- GPA 3.1
- Member, IPRC Tumba Youth

High School Diploma in computer science

Lycee de RUHENGARI APICUR, 2018